



DEB VERZASCONI — PHARMACIST, HOSPITAL TRANSPORTATION

We deal frequently with the Doernbecher outpatient pharmacy. They are always a great source of information and assistance for our patients, as well as for us. However, we sometimes have patients with extremely complex medical and social issues that require tremendous professional skill, ingenuity and compassion. Such is the case with our patient, a recipient of a transplanted organ. As a result, her list of medications is very long with complicated instructions. One medication has to be taken alone, an hour before all the others or any food. This process alone can be overwhelming to even the most medically sophisticated families.

Deb and her team have worked diligently and tirelessly to meet the extensive and complicated needs of this patient and her family. To support the family, Deb helped devise a way to have all refills due at the same time. When the parent had transportation issues and was unable to pick up the medications every month, the parent requested using the mail order pharmacy. Being concerned that this would lead to further confusion for the family and possible disruption of treatment for our patient, Deb asked that we send the refills to her and she will fill them and arrange for them to be sent to the family. She also marked her calendar to watch for when these refills are needed. The family may not fully understand how much care and attention have gone into being sure their child receives her medications in a timely manner, with the least possible confusion, but we do. Her primary GI provider, Dr. Eroglu and I are profoundly grateful for Deb's professionalism and care.

Submitted by Anita Manning, Doernbecher Gastroenterology