

Recognizing Outstanding Service Excellence



**Emily Pratt, M.D., Ph.D. student
Neuroscience Graduate program**

Judith Guzman-Cottrill, M.D., from the Pediatric Infectious Disease, and OHSU Infection Control program, submitted the following nomination...

When the 2009 H1N1 Pandemic surge began this past fall, it became clear that OHSU employees needed a reliable education resource for collecting nasopharyngeal swabs for influenza testing. Emily Pratt graciously volunteered to be the mock patient in a training video- which means that she had a nasopharyngeal swab performed on her by a nurse....with a camera rolling! This video was viewed by thousands of OHSU employees, and ensured that staff knew how to protect themselves when swabbing suspected H1N1 patients and how to correctly collect the specimen. It is not a pleasant procedure (see video on estat posted 10/14/09) and to make it even more difficult, three takes were needed to get the right angles. Thanks to Emily for allowing us to care for our employees and patients the best we can!!!



Award Recipient - January 2010