

Recognizing Outstanding Service Excellence



Nathan Chambers

Field Technology and Academic Research

Sarah Kennedy from Academic Affairs submitted the following nomination...

The Northwest Commission on Colleges and Universities, the regional accreditation agency for OHSU, sent five site evaluators to our campus this week. I needed to set up four computer workstations in MAC 1116 for them. This included procuring computers and getting them networked in a room that doesn't normally have four desktop computers in it. I am new to this job and made this complicated request very close to when I needed it completed (less than a week). Nathan came through and worked with me to make sure everything ran smoothly from the tech end: he and his team found and prepared surplus computers (evidently an unheard of feat), got us on the network, and even checked up on how things were going and if I needed anything after his work was "done". He has been extremely professional, courteous, efficient and kind through the whole ordeal and I could not be more appreciative. I also learned a lot in the process, which was an added bonus. I would say this was bona fide "service excellence".

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