Class of 2013 graduation

The OHSU Family Medicine Residency Graduation Dinner was held Saturday, June 29, in the Elysian Ballroom, Portland. The Class of 2013, and where they are headed, is as follows:

- **Filza Akhtar**, DO, Locum Tenens at Kaiser Urgent Care and Mid-County Health Clinic.
- **Katie Chung**, MD, Boston, looking for an academic position.
- **Jamie Dailey**, MD, Locum Tenens at Kaiser Urgent Care.
- **Chris Faison**, MD, looking for a position locally.
- **Sarah Gilman-Short**, MD, Locum Tenens at Kaiser Urgent Care.
- **Greg Guffanti**, MD, OHSU Family Medicine Residency Chief.
- **Bridget Lynch**, MD, OHSU Preventive Medicine Residency.
- **Sharlene Murphy**, DO, Northwest Primary Care – Talbert Clinic, Clackamas.
- **Chris Nelson**, MD, OHSU Sports Medicine Fellowship.
- **Sean Robinson**, MD, OHSU Sports Medicine Fellowship.
- **Jordan Roth**, MD, Providence Medical Group – Orenco, Hillsboro.
- **Eric Shayde**, MD, Locum Tenens at Kaiser Urgent Care.

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Richmond Walk-In opens June 21

The Family Medicine at Richmond Walk-In Clinic, a partnership between OHSU and Cascadia Behavioral Healthcare, is a collaboration that will provide health care for the whole patient: one door, two services and access for all.

The Walk-In Clinic, at 4212 SE Division St., three blocks east of OHSU Family Medicine at Richmond, opened Monday, June 21, in the Cascadia Behavioral Healthcare complex.

Locating the Walk-In Clinic in the Cascadia Behavioral Healthcare complex will allow patients to get both medical and mental health care in the same location. The clinic will provide services to all, including those without insurance and those who are underinsured.

Hours will be 8 a.m. to 8 p.m., Monday through Friday and 9 a.m. to 1 p.m. on Saturday. All of the same services currently available at OHSU Family Medicine at Richmond will be available at the new walk-in clinic, but no appointment is needed. Read more: www.ohsu.edu/familymedicine.

EVENTS

Grand Rounds, July 17
Roger Garvin, MD, residency director, will present “Update on the Milestones Project” at Grand Rounds. The ACGME is moving to a new method of oversight for GME. We will discuss what this means for family medicine residency education. The video conference will be held from 7:30-8:30 a.m. Wednesday, July 17, in RM 28 of Emma Jones Hall.

SAVE THE DATE

Pennington Lectures
The 17th Annual Merle Pennington, MD, Lectures in Family Medicine, featuring Robert B. Taylor, MD, professor emeritus, will be at 8 a.m. Friday, Sept. 6. To register, visit http://ohsfammed.com/index.php. The lecture and concurrent afternoon workshops will be followed by the Robert B. Taylor Society Dinner (members only) at 6 p.m. at the Aquariva Italian Wine Bar and Restaurant.

ALSO Courses
The ALSO Refresher Course will be held 9 a.m. – 5 p.m. Friday, Sept. 13, in Emma Jones Hall. Contact Genevieve Hammond at hammondg@ohsu.edu for registration information.

The ALSO Learner Course will be Jan. 30-31, 2014. This two-day educational program will enhance cognitive and procedural skills of health care professionals to help them manage obstetrical emergencies. More information will be available closer to the event. Contact Genevieve Hammond at for registration information.

The target audience for this conference is residents, medical students, nurse midwife students, nursing students and nurses.

WORK WITH US!

Family Medicine is hiring clinician teachers at Scappoose and Cascades East FM Residency Program. Email Laura Charron for more information.

PRESENTATIONS

Melinda Davis, PhD; Paul McGinnis, MPH; David Buckley, MD, PhD; LJ Fagnan, MD


Sonjia Likumahuwa, MID, MPH; Heather Angier, MPH; Jennifer DeVoe, MD, DPhil


Michol Polson, PhD; Kristi Coleman, MD; Radu Moisa, MD, Cascades East

Polson M, Coleman K, Moisa R. “A Structured Visit Method to Train Family Medicine Residents to Better Manage Chronic Care Patients; Medical Visit Agendas” and “The Medical Solution IS the Problem: Teaching Residents Transition Skills from Acute to Chronic Care Management.” Workshops at WONCA’s 20th World Conference in Prague, Czech Republic, June 25-29.

Erin Kirk, clinic quality manager; Desmond Divine, site specialist; and Sarah Jarvis, back office supervisor, Richmond

Focus on Research:
Decreasing Utilization & Improving Health via REaCH

By Christina Milano, MD, and 
Erin Kirk, Clinic Quality Control Manager, 
Family Medicine at Richmond

The REaCH (Richmond Engagement and Community Health) Team at Family Medicine at Richmond is a multi-disciplinary group that is attempting to reduce repeat hospitalization and emergency department use among high-cost, high-acuity adult Medicaid patients. Our innovation is one of five community-wide activities being funded by the Health Commons grant, a $17.3 million grant awarded by CMS to the community partners who have formed the new coordinated care organization, Health Share of Oregon (HSO). The 5 community-wide activities being funded by the grant include:

- Outreach: Helping patients overcome barriers to health.
- Hospital-to-Home: Improving Transitions to outpatient care
- Mental Health: Connecting patients to community resources
- ED Navigators: Providing patients with pathways to the right care
- Discharge: Standardizing hospital discharge practices

Concrete interventions have included attendance at specialty and PCP appointments; pharmacy home visits for medication reconciliation and reduction; pharmacy-instigated opportunities for enhanced continuity; security of housing, food and social services; facilitated enrollment in inpatient detox programs; lunch visits and walks in the Japanese Garden; coordination of peer-wellness relationships; remote support via text messaging and a myriad of other “non-traditional touches” that are not typical of healthcare.

We are early in the innovation, and pleased to report that preliminary review of utilization data for Richmond clinic HSO members engaged with our outreach workers for greater than 3 months looks promising. A few key early "pilot" cases have been particularly compelling, including the experience of a Richmond patient profiled by Oregon Public Broadcasting in the following article: http://www.opb.org/news/article/how-oregon-health-reform-got-frequent-flyer-out-of-er/

Looking toward the future, we are partnering with HSO to determine what process measures will best demonstrate our progress, and seek to optimize integration of our work with the two other Health Commons Grant funded teams at OHSU: C-Train in the inpatient setting and New Direction in the Emergency Department.
OHSU Family Medicine welcomed the new interns at a picnic on June 26 at Willamette Park (above). Food, fun & frivolity - including a “trophy” presented to the Gabriel Park staff who won a series of games - prevailed.

South Waterfront (top right) said goodbye to graduating residents Jamie Dailey, MD; Katie Chung, MD; B.J. Lynch, MD; and Sean Robinson, MD, with a disco-theme party.

Family Medicine at Richmond (middle right) said goodbye to graduating residents Filza Akhtar, DO; Greg Guffanti, MD; Sharlene Murphy, DO; and Jordan Roth, MD. The event included a song written by Eric Walsh, MD.

Faculty and staff at Gabriel Park (bottom right) participated in a farewell potluck fiesta for graduating residents Chris Faison, MD; Sarah Gilman-Short, MD; Bridget Lynch, MD, and Chris Nelson, MD. Activities included two games: “Are You Smarter than your MA?” and Resident Trivia. The four residents were presented with frames for their diplomas. More photos on Flickr!

NEWS @ EMMA JONES HALL

Employee of the Month: Chi Naruse, administrative assistant and JADECOM coordinator.

Red Rose Award
Patty Carney, PhD, professor, was presented with a Red Rose Award on June 26. The award recognizes outstanding service to OHSU, patients and students. Carney was nominated by Eric Fromme, MD, MCR, FAAHPI, Hematology/Oncology, for her outstanding mentorship.

NEWS @ GABRIEL PARK

Patient visits for May: 3,464 – 340 under goal
Phone Abandonment Rate: 2.97%
Employee of the Month: Angela Cavitt, MA, Sports Medicine

Volunteer Opportunity
Karen Aiello, practice manager, is recruiting volunteers for Downtown Compassion – a one-day free medical clinic for the uninsured, under-insured and homeless – on July 20 at Memorial Coliseum. For more information, contact Aiello at aiellok@ohsu.edu.
**NEWS @ SCAPPOOSE**

**Phone Abandonment Rate:** 2.47% *Golden Phone winner!*

**Employee of the Month:** *Arron Frost*, IT Specialist

**Patients’ Choice Award:** *Karyn Marks*, PAS

**Diabetic Outreach**

Family Medicine at Scappoose has seen an increase in HbA1c frequency in the last three months. The effort to increase the percentage includes scrubbing diabetic mellitus patient charts and making a FYI in the appointment note when a patient is due for follow up. The diabetic mellitus metrics are included in all of our primary care home initiatives. Improvement work at the Scappoose Family Medicine clinic is led by Renee Daly, LPN care manager, who does outreach to the Scappoose diabetic mellitus patients when labs are due, diabetic education, teaching insulin administration and follow up as instructed by providers.

**NEWS @ S. WATERFRONT**

**Patient visits for May:** 3,933 – 132 below goal

**Phone Abandonment Rate:** 4.54%

**Employee of the Month:** *Sheri Dionne*, CMA

**Award**

*Ella Clark-Nicholson*, PA-C, was the OHSU Physician Assistant Program Class of 2013 recipient of the James M. Ryan MD Memorial Award for Excellence in Clinical Teaching.

**New Employees**

*Kristin Burdick*, MD, is the new locum tenens physician at Family Medicine at South Waterfront. She did her residency in Family Medicine at the University of Vermont. Burdick enjoys providing general primary care to patients of all ages. In addition, she has advanced training and a special interest in patients requiring an extra layer of support for symptoms related to advanced disease (palliative care). She also has advanced training in the provision of hospice care. Burdick is married and has two children in elementary school. Outside of work, she enjoys biking, hiking, cooking healthy food for her family and reading about Humanities in Medicine.

*Alyssa Pallari* is the new practice manager at South Waterfront. She will plan, organize and direct all practice activities, and supervise all front- and back-office staff. She has a Masters in Business Administration and a Masters in Health Administration from the University of Washington. Most recently she was the clinic manager at the University of Washington Neighborhood Clinics. Her hometown is Portland. She enjoys volunteering, sports and spending time with pets and her partner, Kevin. She is overly enthusiastic about Halloween.

**NEWS @ RICHMOND**

**Employee of the Month:** *Cindy Heinichen*, Administrative Assistant

**New Employees**

*Ereka Anderson*, MA/PAS, transferred from Family Medicine at South Waterfront. She is a graduate of the Medical Assisting Program at Pioneer Pacific College, the Oregon School of Massage and is a Licensed Massage Therapist by the state of Hawaii. Prior to joining OHSU, she worked in OB/GYN at Maui Medical Group. Anderson’s hometown is Gladstone. She has three children and enjoys camping, riding quads and being outdoors.

**Melissa (Mel) Shelton** is the new CMA at Richmond. She earned her degree from Concorde Career College and is taking prerequisites for a nursing degree at Clark Community College. Before joining Richmond, she was the Concorde Career College Extern Coordinator for the Medical Assistant Program and a medical assistant with the Southwest Medical Group. Her hometown is Vancouver, WA. She has three sisters, one who is her twin. She likes to camp, hike, fish, shoot, read, ride bike, four wheel and taking her mini doxy on walks.

**JADECOM VISITOR**

*Haruko Yokoyama*, MD, arrived at OHSU Family Medicine on June 28. She is the senior resident in General Internal Medicine at Tokyo Bay Urayasu/Ichikawa Medical Center in Chiba, Japan. The 340-bed hospital is located in a rural area. Her hometown is Hiroshima. She has an older brother and sister. She enjoys tennis and travelling abroad.
Residency graduations, cont.

Roger Garvin, MD, presented the interns with graduation certificates. He also presented the following awards to residents:

- Society of Teachers of Family Medicine Resident Teacher Award (nominated by faculty and residents): Chung.
- Merle Pennington Award (nominated by faculty and residents): Guffanti.
- Suzanne Fournier Award (selected by residency staff): Akhtar.

On behalf of the Class of 2013, Roth presented the Faculty Teacher Award to Daisuke Yamashita, MD, medical director, Family Medicine at South Waterfront.

Other academic milestones

Paige Hatcher, MD, PGY4 Family Medicine/Preventive Medicine, earned a Master of Public Health degree from Portland State University. She received an Award of Excellence for Academic Achievement from the Public Administration Division of the Hatfield School of Government. She also won the Outstanding Student Award from the Deans Oversight Council of The Oregon Master of Public Health Program for Excellence in Leadership. Hatcher was the student speaker for the College of Urban Affairs Hooding Ceremony on June 14 and the commencement speaker for the PSU graduation ceremony on June 16.

Ryan Palmer, instructor/director of curriculum evaluation and development, successfully defended his dissertation on June 7, earning his PhD in Educational Leadership: Postsecondary Education at Portland State University.

Diane Hutson, manager, Family Medicine at Scappoose, earned a Master of Science degree in Health Management from OHSU on June 1.

Julie Schreiber, a relief employee at Family Medicine at South Waterfront, earned an Associates in Applied Sciences degree in Nursing from Clackamas Community College on June 15.

Cascades East Family Medicine Residency Program graduates:
(back row, l to r) Pete Koppenheffer, Ann Kellogg, Lanie Snyder, Basil Anderson. (Front) Lindsey Burwell, Claudia Rey and Adria Honda.

More photos on Flickr!

Cascades East Graduation

The Graduation Ceremony for Cascades East Family Medicine Residency Program in Klamath Falls was held June 21 at the Ross Ragland Theater. The Class of 2013, and where they are headed, is as follows:

- Basil Anderson, MD, Family Health Services, Twin Falls, ID.
- Lindsey Burwell, MD, hospitalist, Sky Lakes Medical Center, outpatient practice, Cascades East.
- Adria Honda, MD, moving to Hawaii in February.
- Ann Kellogg, DO, hospitalist, Sky Lakes Medical Center, outpatient practice, Cascades East.
- Pete Koppenheffer, MD, Medical Associates of Saranac Lake, Saranac, NY.
- Claudia Rey, MD, Family Care Network, Bellingham, WA.

Lanie Snyder, MD, Sky Lakes Medical Clinic.

Awards presented were as follows:

Faculty Teacher of the Year (as recognized by the graduating class): Atarah Sidey, MD, Cascades East Family Practice.

STFM Resident Teacher of the Year (as recognized by all residents and faculty): Burwell.

Mark Kochever, MD, Community Service Award: Kellogg.
Chappelle, Poolman & White will be missed

Kathy Chappelle, MA, Emma Jones Hall; Eric Poolman, MD, Scappoose; and Brett White, MD, Gabriel Park, shared a last day at OHSU on June 28.

Chappelle is starting her psychology doctoral internship through George Fox University in August, with a clinic placement with Providence Milwaukee Family Medicine.

Chappelle started in 1993 as the School of Medicine administrator/curriculum specialist of the Principles of Clinical Medicine course and was instrumental in building a two-year longitudinal course. In 1998, she became Family Medicine director of curriculum. She also became the primary grant writer for what was then called the Predoctoral Education Section.

Chappelle said she will miss working with medical students and faculty as a teacher and, especially, with students interested in family medicine in the Family Medicine Interest Group.

“This is really kind of a bittersweet time for me,” she said. “I’m really excited to be moving into a new career path but, at the same time, I’m really sad to be leaving the department.”

Poolman joined Scappoose in 2010.

“I had a really special team that I got to work with in Scappoose,” he said. “I also really valued being able to provide treatment to patients with opioid dependence.”

On July 13, Poolman will marry Christine Mullowney, MD, OHSU Internal Medicine. He starts as a hospitalist at Kaiser Permanente Sunnyside in late July.

White joined Gabriel Park in 2008. He said he could create a “huge laundry list” of things he will remember most about his time at OHSU.

“Working in the department here has allowed me to experience what a truly excellent primary care and family medicine department can be like,” White said. “I will thankfully be able to carry that knowledge to any work environment that I end up in the future.”

White and his wife, Cassy, and his children, Ellia, 8, and Kingsley, 6, will be living in Laguna Beach, CA. White will be joining the family medicine faculty at the University of California San Diego.

View photos on Flickr! OHSU Family Medicine.