OREGON OFFICE of RURAL HEALTH

OPPORTUNITY Just knock.

Welcome!

26/27 Oregon RHC Compliance Cohort

The mission of the Oregon Office of Rural Health is to improve the quality, availability and accessibility of health care for rural Oregonians.

This webinar is brought to you by the Oregon Office of Rural Health. The project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under the Rural Hospital Flexibility Program. This information or content and conclusions are those of the author and independent consultants and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government."

The Oregon Office of Rural Health's vision is to serve as a state leader in providing resources, developing innovative strategies and cultivating collaborative partnerships to support Oregon rural communities in achieving optimal health and well-being.

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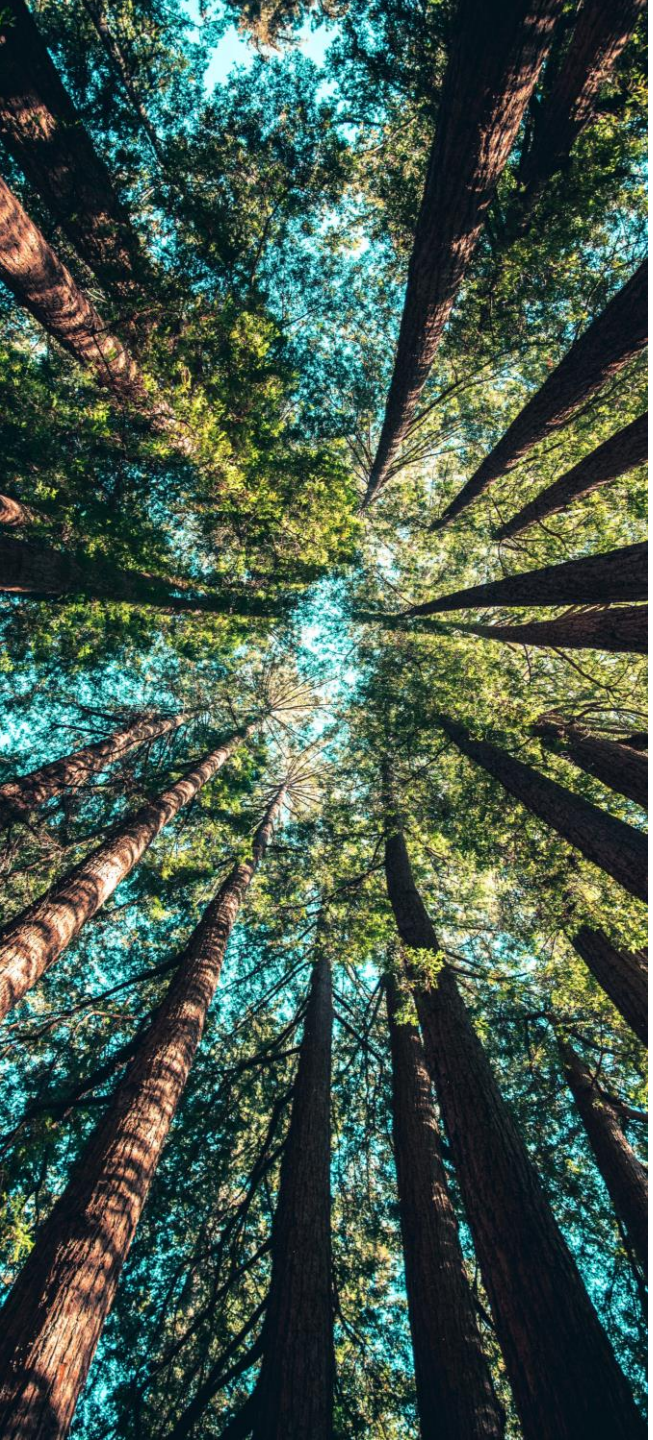
Oregon RHC Compliance Cohort

- Today's Agenda
  - 26/27 RHC Activities
  - Goals
  - Sessions
  - 42 CFR 491 RHC Conditions for Certification
  - RHC Improvements
  - RHC Reference Resources-Building an RHC Compliance Folder
  - Next Steps



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2026-2027 ORH RHC Program Activities:

- RHC Winter Coding Series-Every Wed in January
- Lunch and Learn Care Coordination Cohort
  - Nov. 26 – Feb. 27
- RHC Mock Surveys
- Professional Development
- Annual ORH Conference-RHC Track-October 7-9
- RHC Newsletter-Bimonthly
- RHC Coding Network- Oct, Dec, Mar, June 27
- Microlearning Sessions

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- Cohort Goals
  - RHC Internal survey
  - RHC regulations
  - Tracking and monitoring tools
  - RHC internal compliance program
  - Build relationships with other RHC leaders
  - Maintain ongoing survey readiness
  - Complete one PI project
  - Complete a pre and post-compliance cohort assessment

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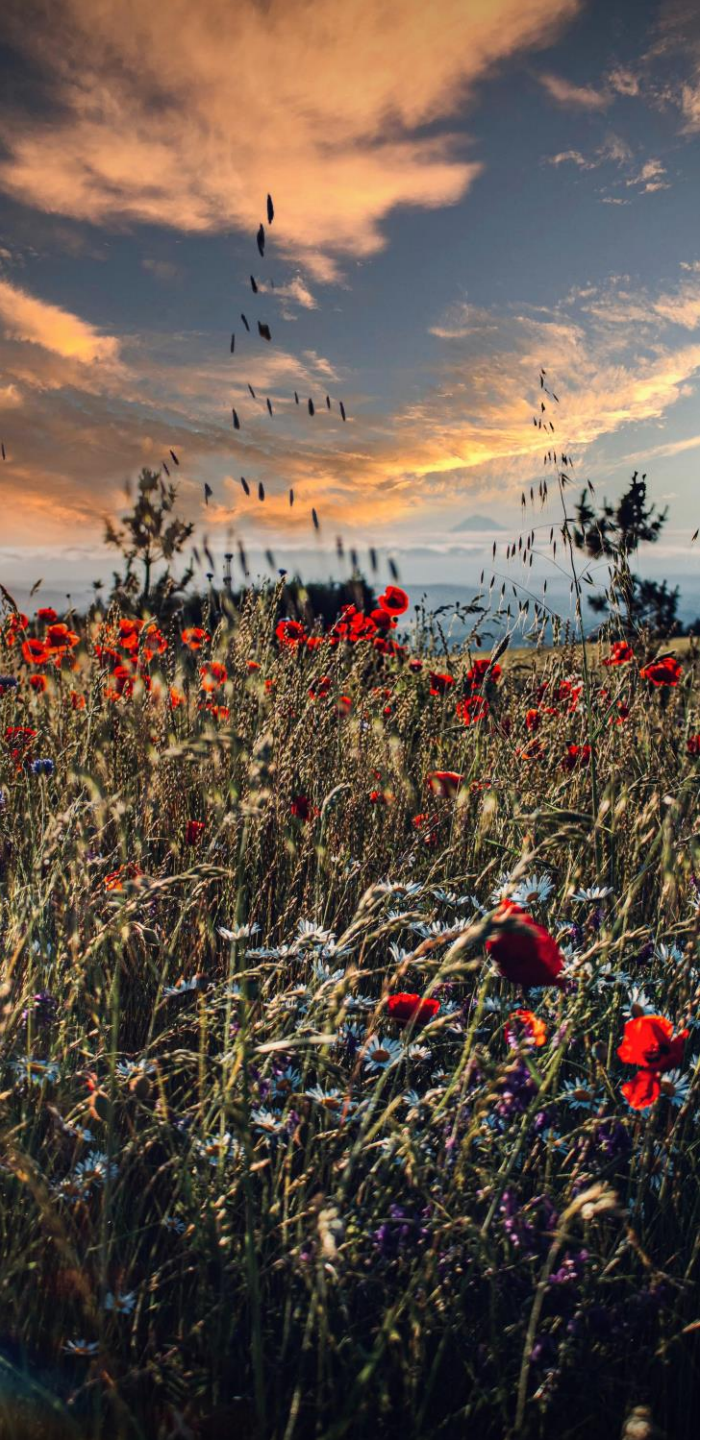

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Session Details

- We will meet monthly Sept. 26-June 27
- Sessions are scheduled from 10:00 a.m. to 11:00 a.m.
- Webex invites emailed out: 11 cohort sessions
- Virtual group sessions. Active participation. Let's get to know and support one another!
- Final session in June- workshop and networking
- RHC subject matter experts
    - Kate Hill, The Compliance Team
    - Patty Harper, inQuiseek
    - Tressa Sacrey, Health Services Associates
    - Janis McDowell, Oregon Patient Safety Surveyor
    - Julie Quinn, Health Service Associates

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42 CFR Part 491 Rural Health Clinics: Conditions for Certification

§ 491.1 Purpose and scope.
§ 491.2 Definitions.
§ 491.3 Certification procedures.
§ 491.4 Compliance with Federal, State and local laws.
§ 491.5 Location of clinic.
§ 491.6 Physical plant and environment.
§ 491.7 Organizational structure.
§ 491.8 Staffing and staff responsibilities.
§ 491.9 Provision of services.
§ 491.10 Patient health records.
§ 491.11 Program evaluation.
§ 491.12 Emergency preparedness.
https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-G/part-491

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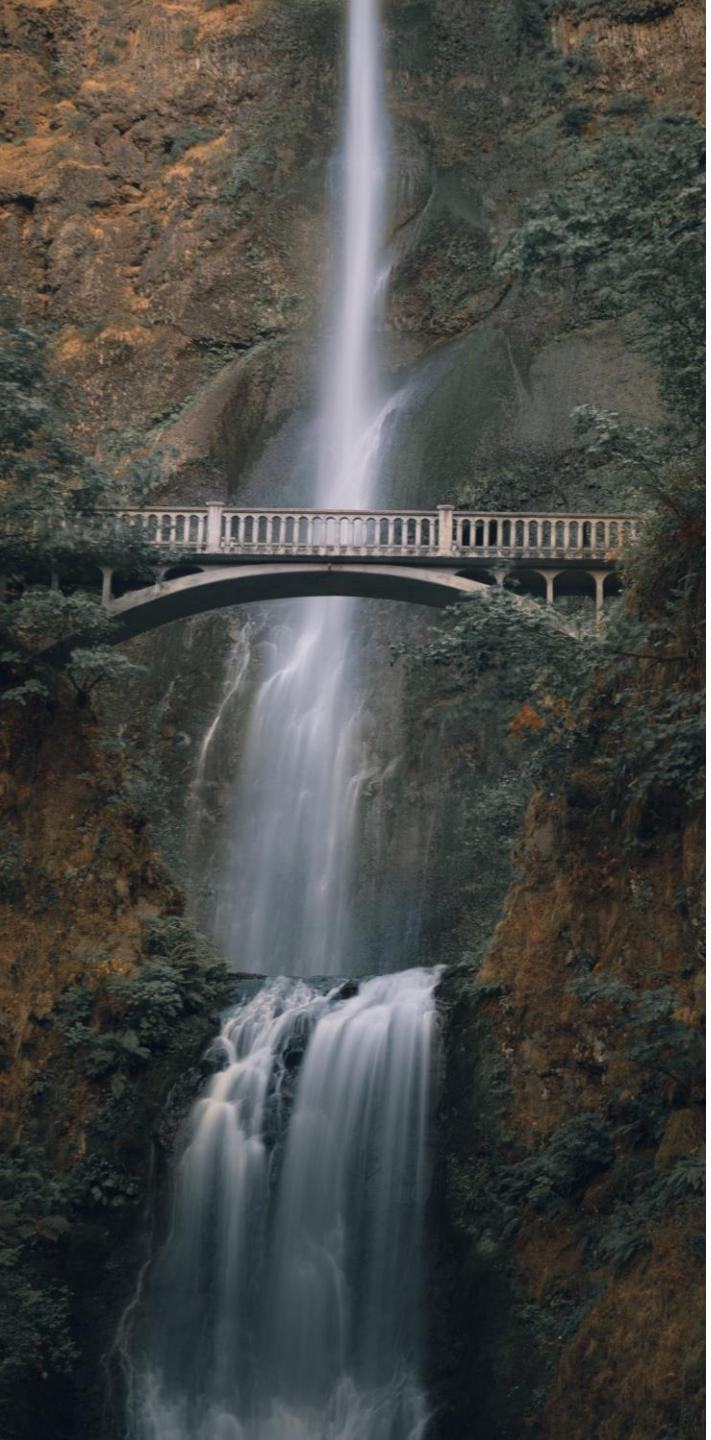

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RHC Improvements?

- Does your clinic have an internal RHC Compliance program
- RHC Evidence Binder
- Auditing and monitoring tools
- Staff knowledge of the RHC Program
- How do you introduce the RHC Program to new managers?
- EP Program
- Medical Director
- Chart Reviews
- Biennial Program Evaluation

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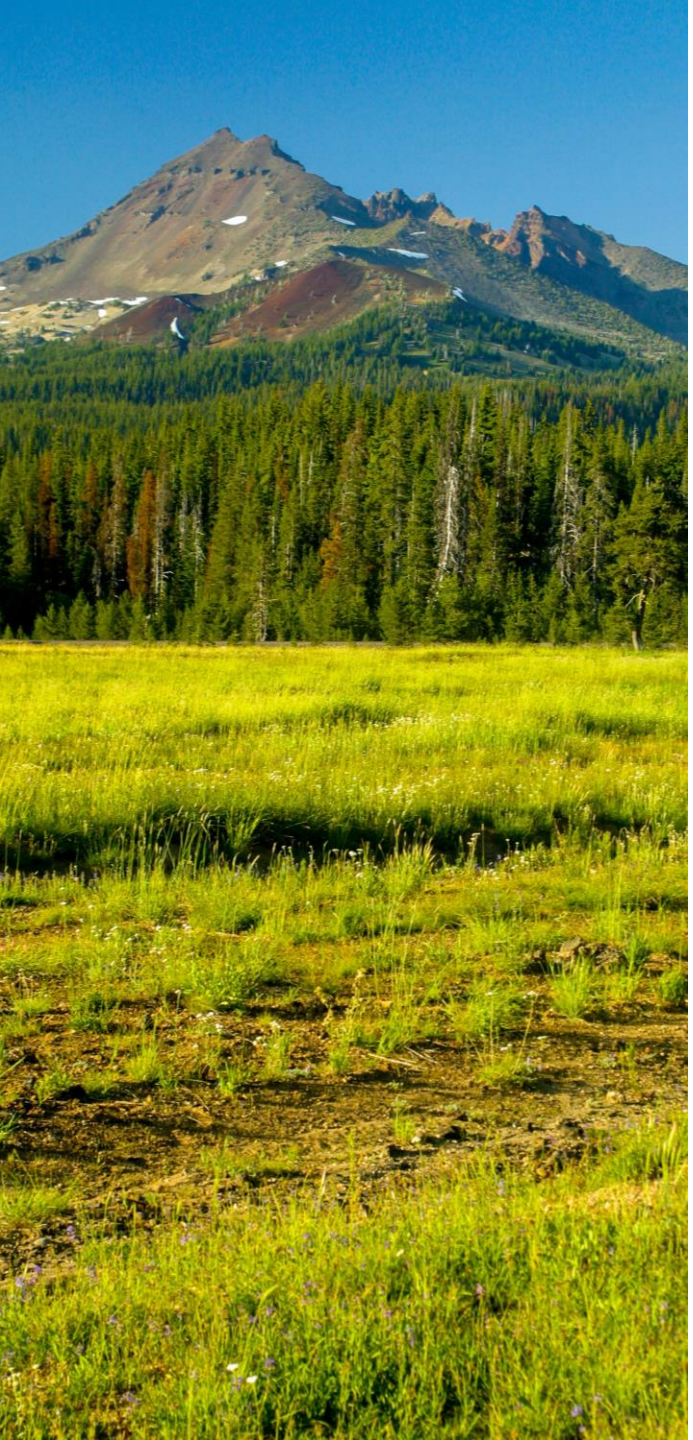

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RHC Reference Resources

- Begin to build your RHC compliance reference folder/binder to house tools and reference documents. You will refer to these frequently.
- Regulations

  42 CFR 491 RHC Conditions for Certification

  §491.1 Purpose and scope.

  This subpart sets forth the conditions that rural health clinics or FQHCs must meet in order to qualify for reimbursement under Medicare (title XVIII of the Social Security Act) and that rural health clinics must meet in order to qualify for reimbursement under Medicaid (title XIX of the Act).

  https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-G/part-491

  https://www.law.cornell.edu/cfr/text/42/part-491/subpart-A

  42 CFR Part 405 Subpart X – Rural Health Clinic

  §405.2401 Scope and definitions.

  (a) Scope. This subpart establishes the requirements for coverage and reimbursement of rural health clinics and Federally qualified health center services under Medicare.

  https://www.ecfr.gov/current/title-42/chapter-IV/subchapter-B/part-405/subpart-X

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RHC Reference Resources (continued)

- **Medicare Claims Processing Manual Chapter 9 – Rural Health Clinics/Federally Qualified Health Centers:**
- https://www.cms.gov/regulations-and-guidance/guidance/manuals/downloads/clm104c09.pdf

- **Medicare Benefit Policy Manual Chapter 13 – Rural Health Clinic and Federally Qualified Health Center Services:**
- https://www.cms.gov/regulations-and-guidance/guidance/manuals/downloads/bp102c13.pdf

- **State Operations Manual, Appendix G-Guidance for Surveyors: RHC**
- https://www.cms.gov/files/document/appendix-g-state-operations-manual

- **State Operations Manual Appendix Z – Emergency Preparedness for All Providers:**
- https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertEmergPrep/Downloads/Appendix-Z-EP-SOM-February-2019.pdf

- **Rural Health Clinics Center**
- https://www.cms.gov/center/provider-type/rural-health-clinics-center

- **MLN Booklet– Information for Rural Health Clinics**
- https://www.cms.gov/files/document/mln006398-information-rural-health-clinics.pdf

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Next Steps

- Team
- Complete your internal mock survey
- PI Project
- RHC Resource Binder

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Thank you!

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