



OHSU Health Financial Assistance Policy Plain Language Summary

Need help paying for your care?

If you need help with your OHSU Health medical bill, you have options. If you are worried about paying your medical bills, please contact us. If you can, please ask for financial help **before** you get care.

Who can get help with medical bills?

Qualifying for assistance to pay medical bills depends on your income, health insurance, household size, where you live and type of care. See the Financial Assistance Policy for details.

How much help can I get?

For emergency care and medically necessary care, OHSU Health provides:

- Care at **no cost** if you have a household income before taxes below 300% of the Federal Poverty Level.
- A 65% discount if you have a household income before taxes between 300% and 400% of the Federal Poverty Level. To find current Federal Poverty Levels, go to aspe.hhs.gov/poverty-guidelines,

How to apply

Any patient or an advocate (like a family member) can ask for financial assistance at any time before, during or after care. We will screen the patient or person responsible for the bill. They may need to fill out an application and verify their income with paystubs, income tax returns and bank records.

OHSU Health Financial Assistance is available for all hospital and clinic locations, **except for doctor's fees at these locations:**

- Richmond Family Medicine
- East Portland Family Medicine
- School of Dentistry

If you have questions, need help or would like an application or more information, contact:

	OHSU	Hillsboro Medical Center
Website	www.ohsu.edu/health/financial-assistance	www.tuality.org/patient-resources/financial-assistance
Telephone	503-494-8551	503-494-8551
In Person 8 a.m. – 4:00 p.m.	OHSU Patient Financial Services OHSU Hospital 9 th floor 3181 SW Sam Jackson Park Road Portland, OR 97239	Hillsboro Medical Center Patient Financial Services 335 SE 8th Ave. Hillsboro, OR 97123
By Mail	OHSU Patient Financial Services Mail Code: RPB07 3181 SW Sam Jackson Park Road Portland, OR 97239	OHSU Patient Financial Services Mail Code: RPB07 3181 SW Sam Jackson Park Road Portland, OR 97239

Other languages

- For Vietnamese, Russian, Arabic, Chinese, Korean and Spanish, go to www.ohsu.edu/health/financial-assistance-programs for the Financial Assistance Policy, application and this summary.
- For all other languages, call 503-494-8551. We can connect you with an interpreter.

Other ways we can help

OHSU Health offers payment plans at no extra cost.

- For OHSU or Hillsboro Medical Center services, call 866-617-6855.

OHSU Health can help you find health insurance through federal and state programs.

- For OHSU, call 503-494-1671.
- For Hillsboro Medical Center, call 503-681-1012.