








# QUALITY 101

Part 5 – June 2, 2026  
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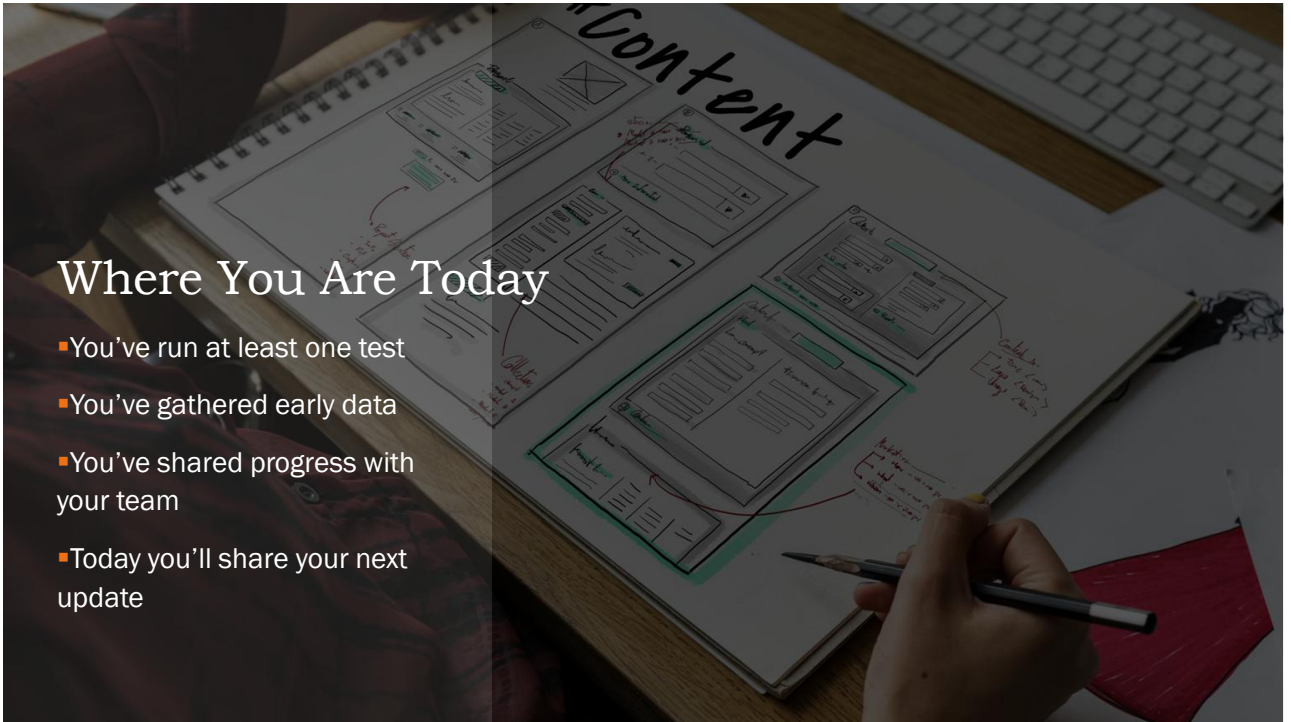
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-  Today is your second project update
-  We'll look at what you tested
-  What you learned
-  What changed
-  And what comes next



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## Where You Are Today

- You've run at least one test
- You've gathered early data
- You've shared progress with your team
- Today you'll share your next update

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## Report Out

What's your project

What test did you run

What did the data show

What surprised you

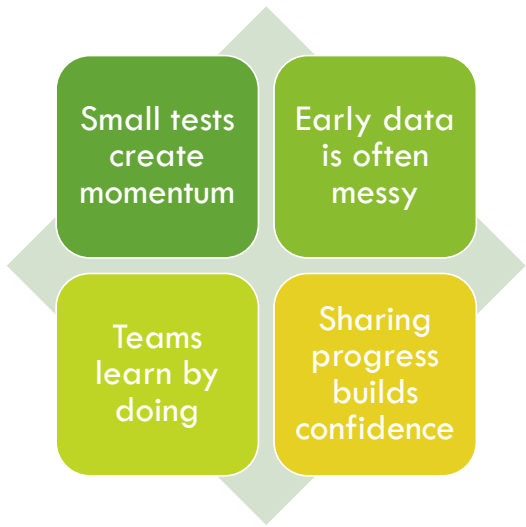
What's your next test

What help do you need

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**WHAT WE'RE  
LEARNING AS A  
COHORT**

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# KEEP YOUR PROJECT VISIBLE



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# WHAT'S NEXT FOR YOUR PROJECT



CONTINUE TESTING



REFINE YOUR MEASURES



ADJUST YOUR AIM AS YOU IMPROVE



REVAMP BASED ON WHAT YOU LEARN

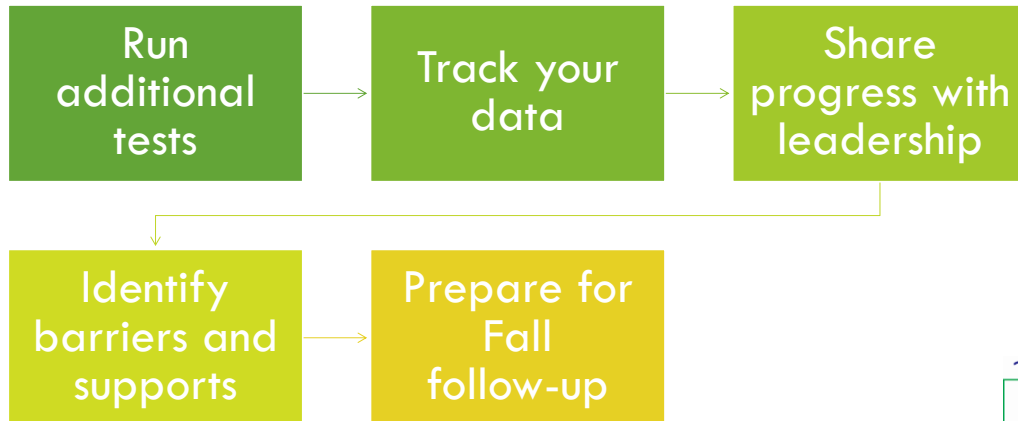


BUILD TOWARD A RELIABLE PROCESS



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## YOUR SUMMER PLAN



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## WHY YOU WERE INTERESTED IN JOINING THE RHC QUALITY 101 COHORT

New leaders needing foundational RHC quality training

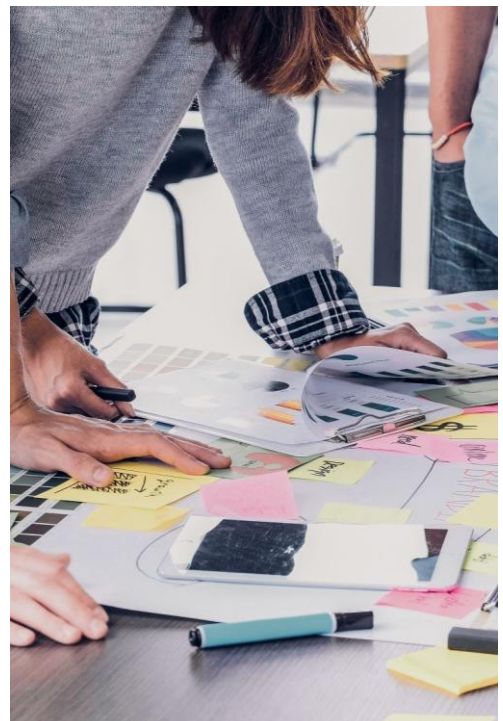
Strengthening understanding of RHC requirements & best practices

Building practical QI skills (PDSA, data, workflows)

Improving patient experience, access, and care coordination

Creating consistency across teams and locations

Learning from peers and collaborating statewide



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## CLOSING REFLECTIONS

You named your goals at the start.

We built toward them, piece by piece.

And now you have the tools, the language, and the community to keep moving quality forward — one practical step at a time.



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## QUESTIONS

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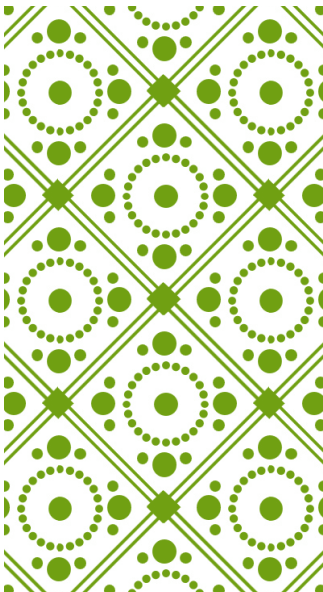
## Contact Me

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