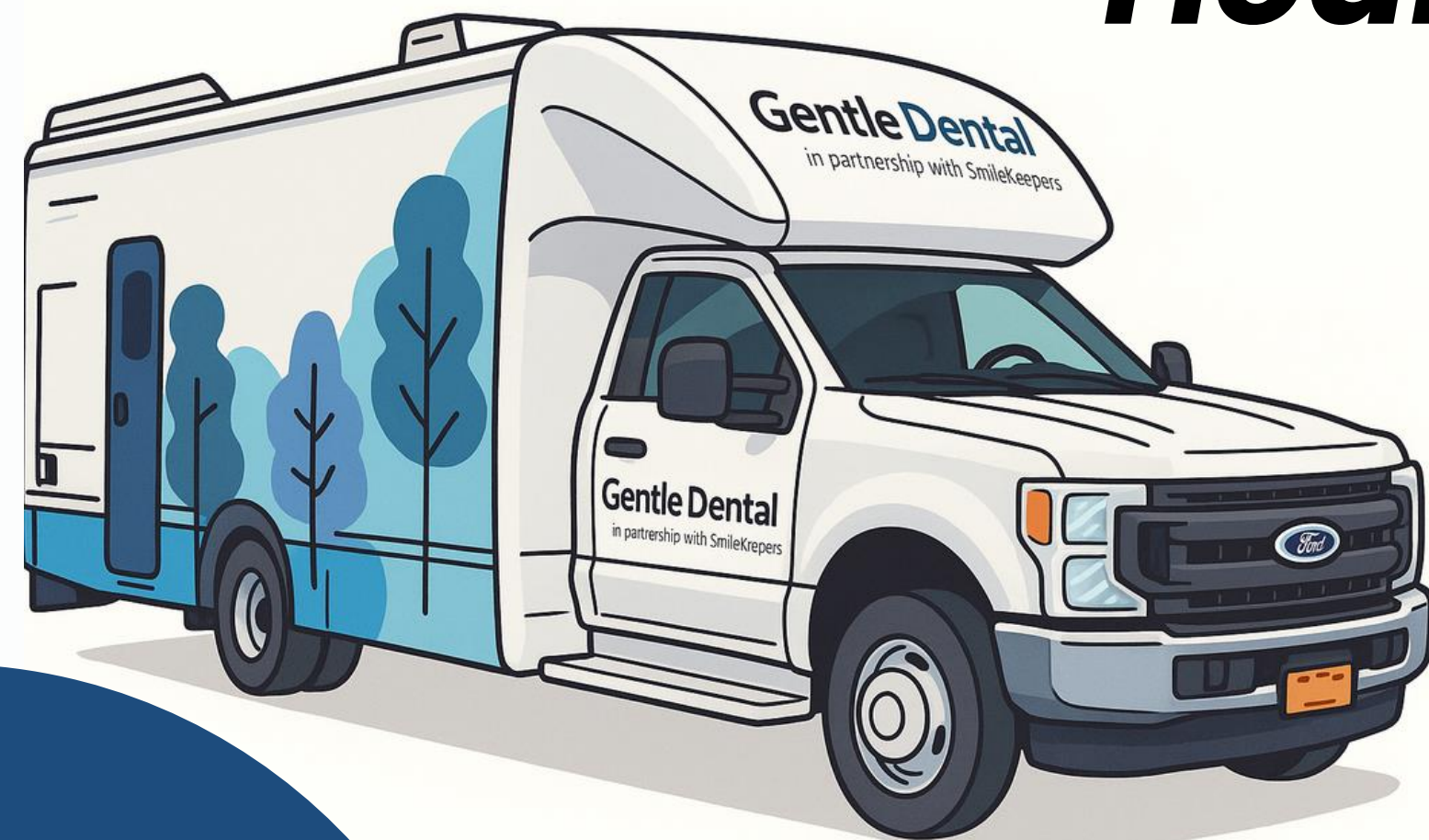


# Delivering Oral Health in Rural Oregon

## *Mobile Dentistry in Behavioral Health and Recovery Settings*



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# Capitol Dental

**Providing quality oral health preventive services in the community where you live, work, and play.**



# Program Overview



## *Why this Model Exists*

- Mobile Dental Van
  - Operated by EPDH/CHW team
- EPDH-centered care
  - Teledentistry
- CHW-driven outreach
- Community Partnerships
  - Behavior Health & Recovery



# Sites We Have Served



*Provoking  
Hope*



...and **MORE!**

# Role of Dental Hygienist



## *Clinical Services*

- Expanded Scope of Practice
- Preventive Focus
- Minimally Invasive Care
- Autonomy in rural settings



# A Day on the Van



- **Set up**
- **Clinical Flow**
- **Services Provided**
- **Documentation**
- **Scheduling**



# Teledentistry Integration

- **Teledentistry: a virtual means to enhance dental care and education**
- **Synchronous (D9995) and Asynchronous (D9996) modalities**
- **Extends the reach of the dental home**
- **Reduces geographic barriers to transportation, missed work and school.**
- **Standards and follow up are equivalent to in person care**



# Clinical Impact

- **Early Intervention**
- **Stabilization**
- **Reduced urgent care**
- **Reduced anxiety**
- **Trauma-informed approach**



# Role of Community Health Worker



## ***Frontline Public Health Worker***

- Trusted member of community served
- Serves as liaison between health and social services
- Facilitates access to services
- Builds individual and community capacity by increasing health knowledge and self-sufficiency
- Activities: outreach, community education, informal counseling, social support and advocacy



Above images depicts: Patient receiving services in mobile Dental Van unit. First dental visit!

# Day to Day Workflows

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- Maintain dental van schedule
- Meet with community Partners
- Organize and attend Health Screening Events
- Aid members who need emotional support
- Support families in obtaining dental care
- Provide oral hygiene kits
- Liaison between patients and dental providers
- ...and more!

# Breaking Down Barriers



**Transportation**

**Insurance enrollment**

**Language access**

**Dental anxiety**

**Culture responsiveness**



# Program Barriers



- **Access Barriers**

- Transportation limitations
- Rural geography

- **Patient-Level Barriers**

- Dental anxiety and trauma history
- Low trust in healthcare systems

- **System Barriers**

- Limited provider availability
- Fragmented medical/dental systems

- **Engagement Barriers**

- Missed appointments
- Competing life priorities

# Closing the Referral Loop



- Scheduling appointments
- Reminders
- Follow-up
- Tracking Completion
- Documentation
- Communication with partners



# Real Stories, Real Impact

Stories from the Field



# Thank You

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