



COMMUTE CENSUS 2025



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The purpose of the OHSU Commute Census is to complete the requirements of the Employee Commute Options survey mandated by the State of Oregon and, additionally, to collect the feedback and experiences of OHSU employees to improve the transportation experience and access to OHSU sites for all.

For assistance reading charts and tables, email us at: commute@ohsu.edu



OVERVIEW

Quick facts

A “site” as defined in this report is any locations that is a discreet destination for the purpose of transportation. For this reason, campuses are considered a single site as are adjacent locations that may share transit stops.

37 OHSU worksites

17 sites in Portland Metro Region

2025 survey sites

OHSU has numerous sites across Oregon. This survey’s sites were limited to locations within the State of Oregon’s designated Employee Commute Options area in the greater Portland metro region. The survey’s participants were limited to OHSU employees who are residents of Oregon and are working 20 hours or more per week at these sites. Sites of more than 400 qualified survey respondents were randomly sampled. A 75% response rate was required of each site’s selected participants.

Site codes and shorthand site labels may be used in this report’s charts. The site codes are:

BC: Beaverton Clinic

LM: Lower Marquam (Marquam Plaza, Marquam II, Crossings Campus)

MH: Marquam Hill

MSB: Market Square Building, Fifth Avenue Building, Vanport

SW: South Waterfront

WC: West Campus

Summary of limitations

Results have a 2-3% margin of error.

Respondents are people determined as eligible for the ECO Survey: Employees residing in Oregon, employed more than half-time. Among those not represented are patients, students, contractors, volunteers, temporary employees and visitors not represented.



EMPLOYEE ECO MODE SPLIT

ECO trips explained

ECO trips represent percents of trips (or alternatives to trips) made during the week of survey. The question and answers are designed in collaboration with Oregon Department of Environmental Quality and a version of this question is asked of worksites with 100 or more eligible employees throughout the Portland metro region.

Weighted results

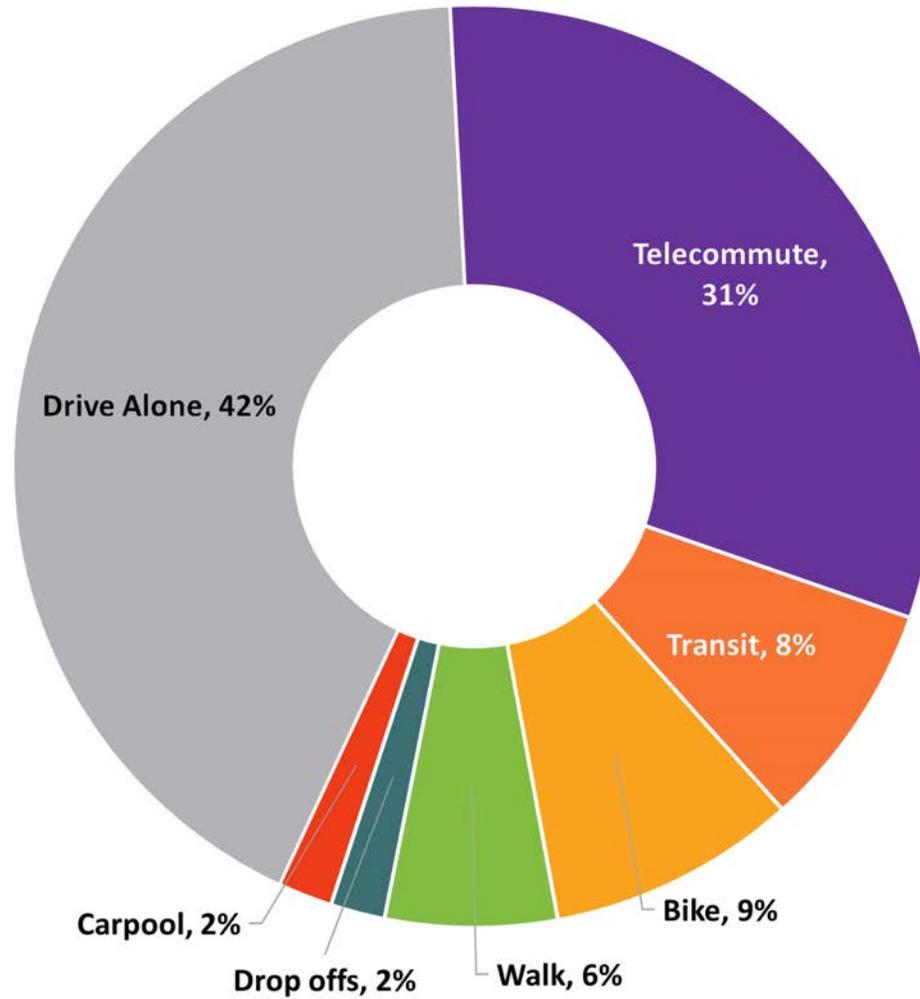
Since larger sites are sampled randomly, when data for multiple sites are combined, the results are weighted to account for the smaller ratio of employees surveyed at larger sites.

Percentages are rounded to the closest whole number.



EMPLOYEE ECO MODE SPLIT

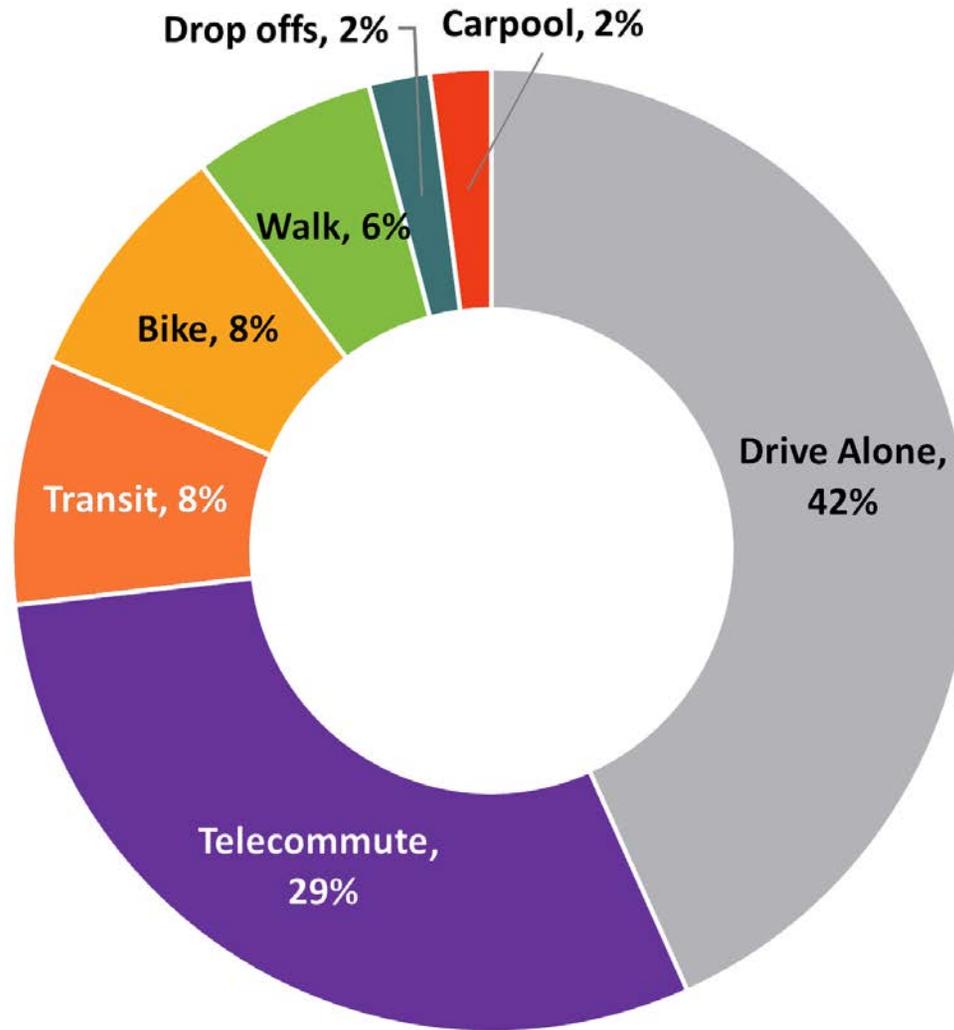
Marquam Hill + South Waterfront
2025 Employee Commute Option trips



EMPLOYEE ECO MODE SPLIT

Marquam Hill

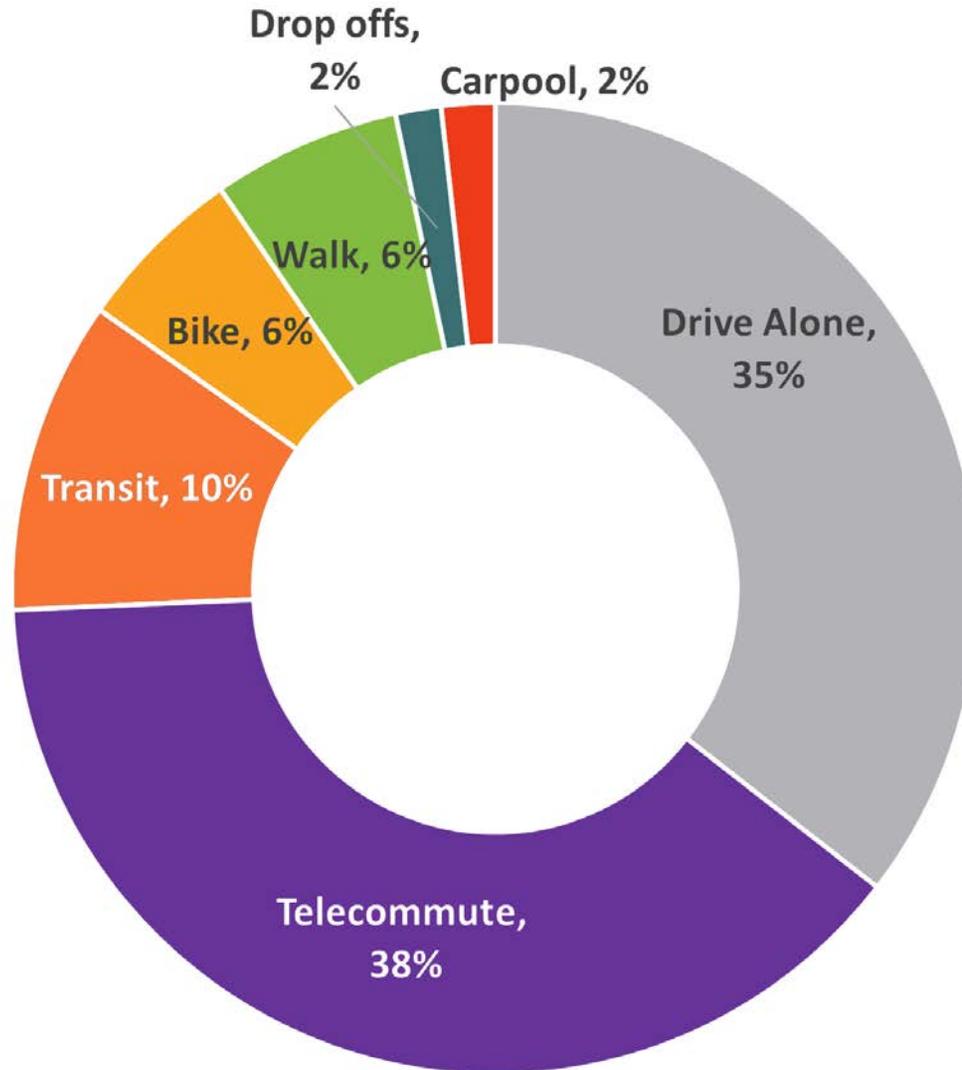
2025 Employee Commute Option trips



EMPLOYEE ECO MODE SPLIT

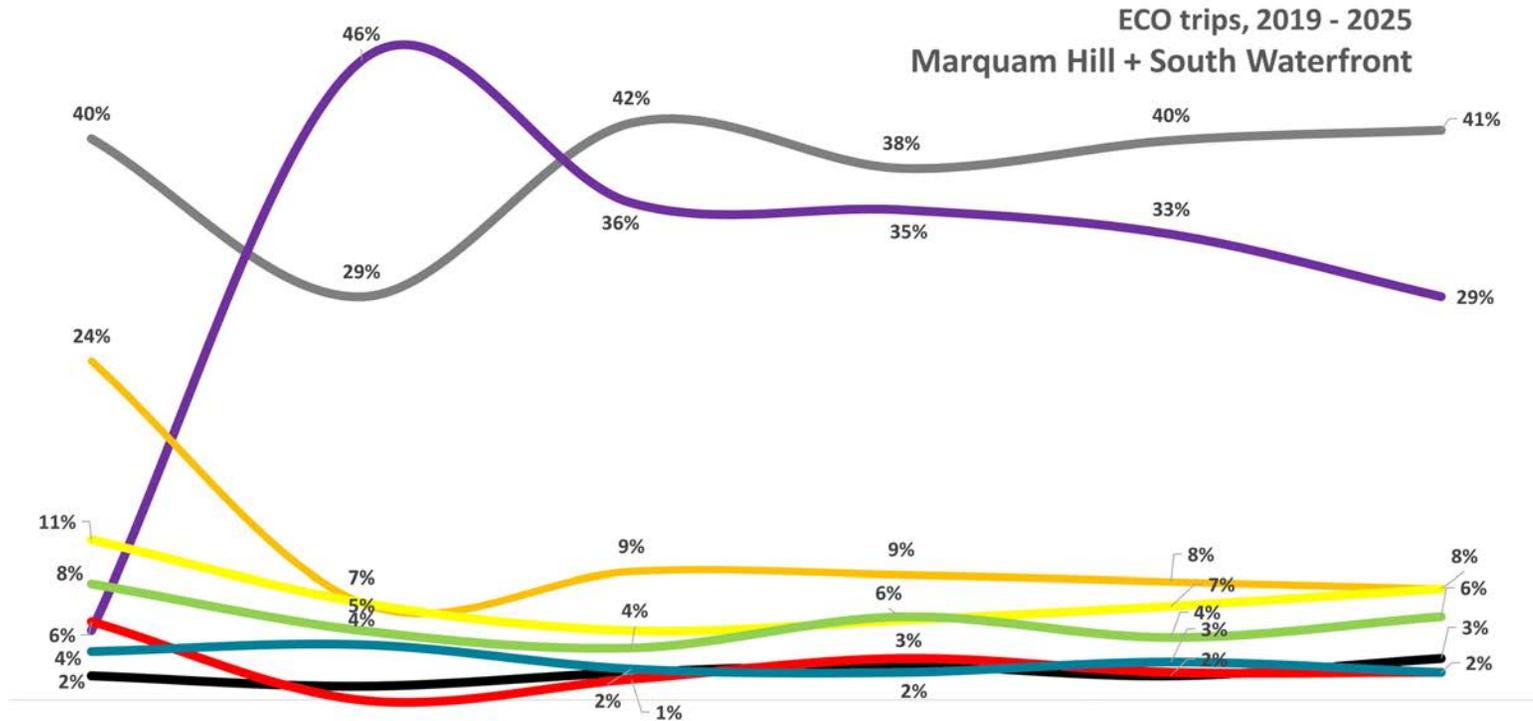
South Waterfront

2025 Employee Commute Options trips



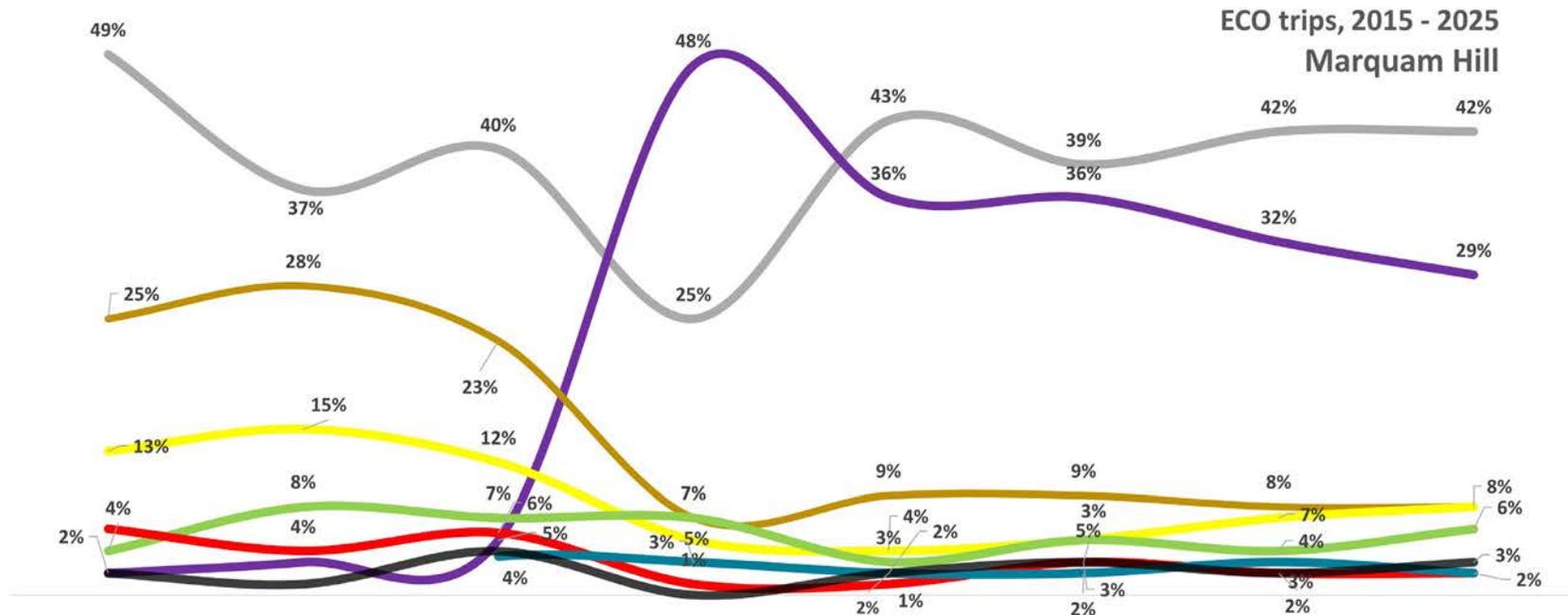
EMPLOYEE COMMUTE OPTIONS BY YEAR

Reported ECO trips by year. Each percent represents a portion of total ECO trips at the time of survey.



	2019	2020	2022	2023	2024	2025
Drive Alone	40%	29%	42%	38%	40%	41%
Telecommute	5%	46%	36%	35%	33%	29%
Transit	24%	7%	9%	9%	8%	8%
Bike	11%	7%	5%	6%	7%	8%
Walk	8%	5%	4%	6%	4%	6%
Carpool	6%	0%	1%	3%	2%	2%
Drop offs	4%	4%	2%	2%	3%	2%
Compressed	2%	1%	2%	3%	2%	3%

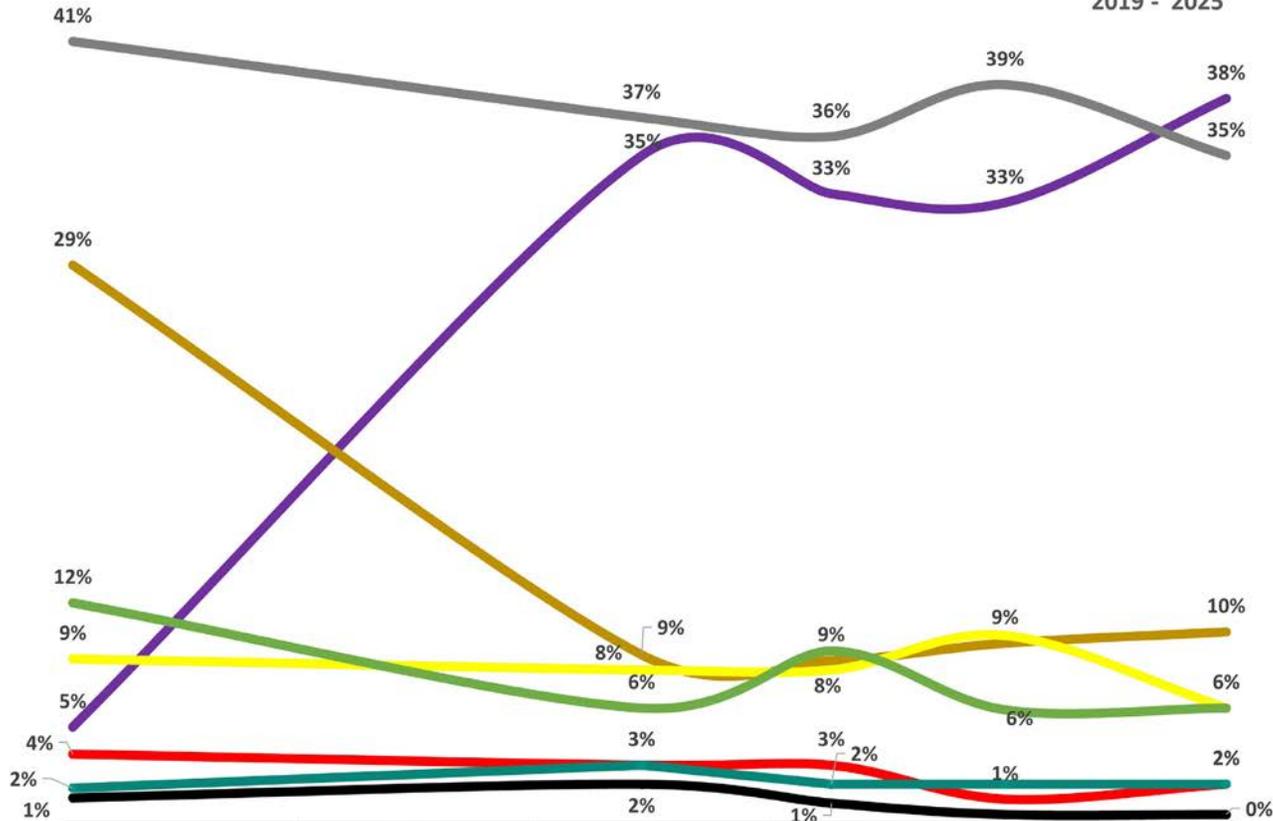
EMPLOYEE COMMUTE OPTIONS BY YEAR



	2015	2017	2019	2020	2022	2023	2024	2025
Drive Alone	49%	37%	40%	25%	43%	39%	42%	42%
Telecommute	2%	3%	5%	48%	36%	36%	32%	29%
Transit	25%	28%	23%	7%	9%	9%	8%	8%
Bike	13%	15%	12%	5%	4%	5%	7%	8%
Walk	4%	8%	7%	7%	3%	5%	4%	6%
Carpool	6%	4%	6%	1%	1%	3%	2%	2%
Drop offs	0%	0%	4%	3%	2%	2%	3%	2%
Compressed	2%	1%	4%	0%	2%	3%	2%	3%

EMPLOYEE COMMUTE OPTIONS BY YEAR

South Waterfront
ECO Results
2019 - 2025



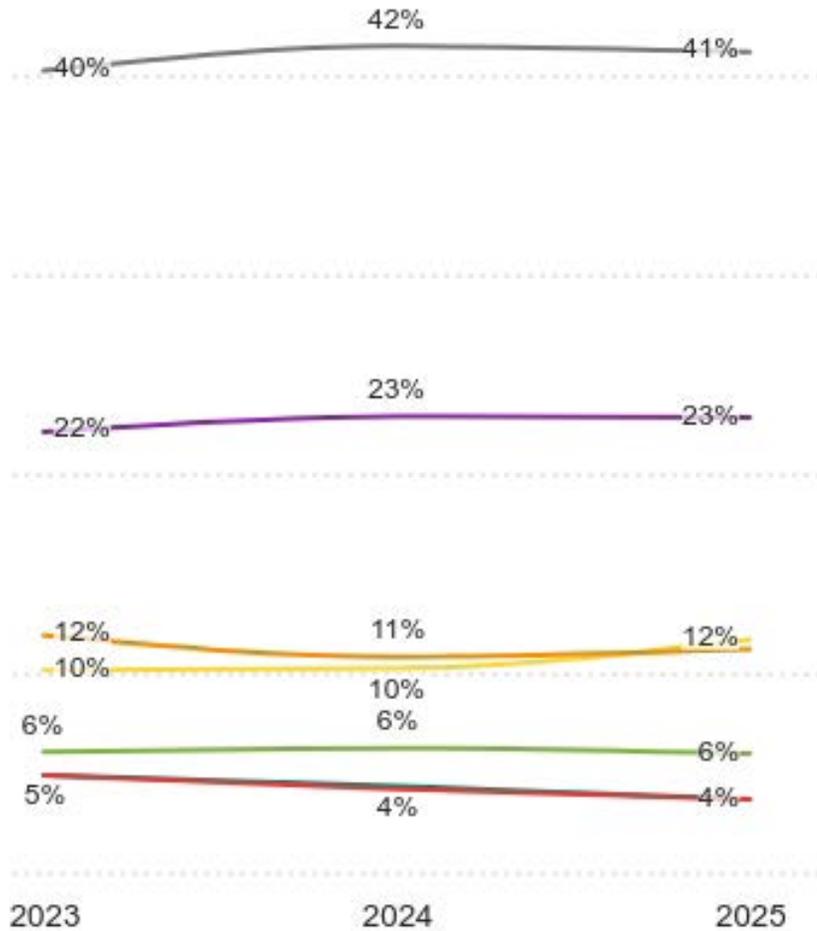
	2019	2022	2023	2024	2025
Telecommute	5%	35%	33%	33%	38%
Drive Alone	41%	37%	36%	39%	35%
Transit	29%	9%	9%	9%	10%
Bike	9%	8%	8%	10%	6%
Walk	12%	6%	9%	6%	6%
Carpool	4%	3%	3%	1%	2%
Drop offs	2%	3%	2%	2%	2%
Compressed	1%	2%	1%	0%	0%

TRENDS AND PROJECTIONS OF THIS YEAR'S RESPONDENTS

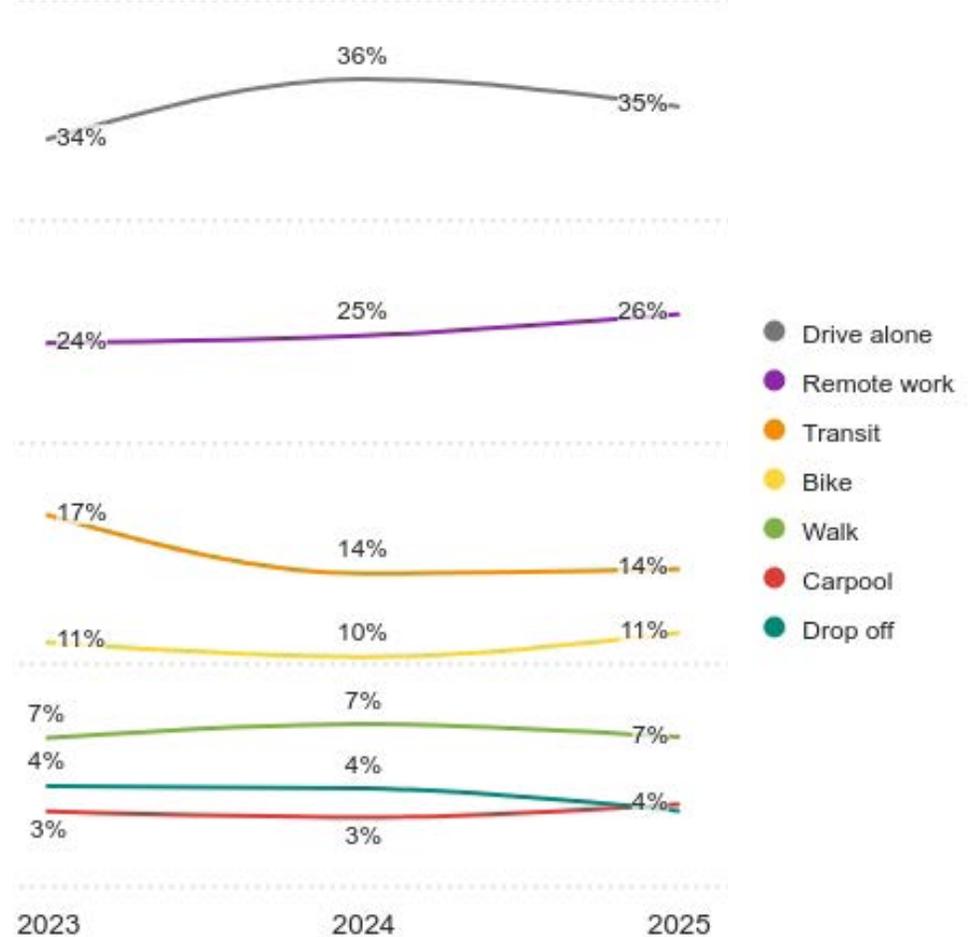
Each percent represents the share of this year's respondents who report regularly using each mode. Respondents may select as many modes as they use.

Q2.7 What travel modes have you taken previously, take currently and/or expect to take in the future?

Marquam Hill, 2024



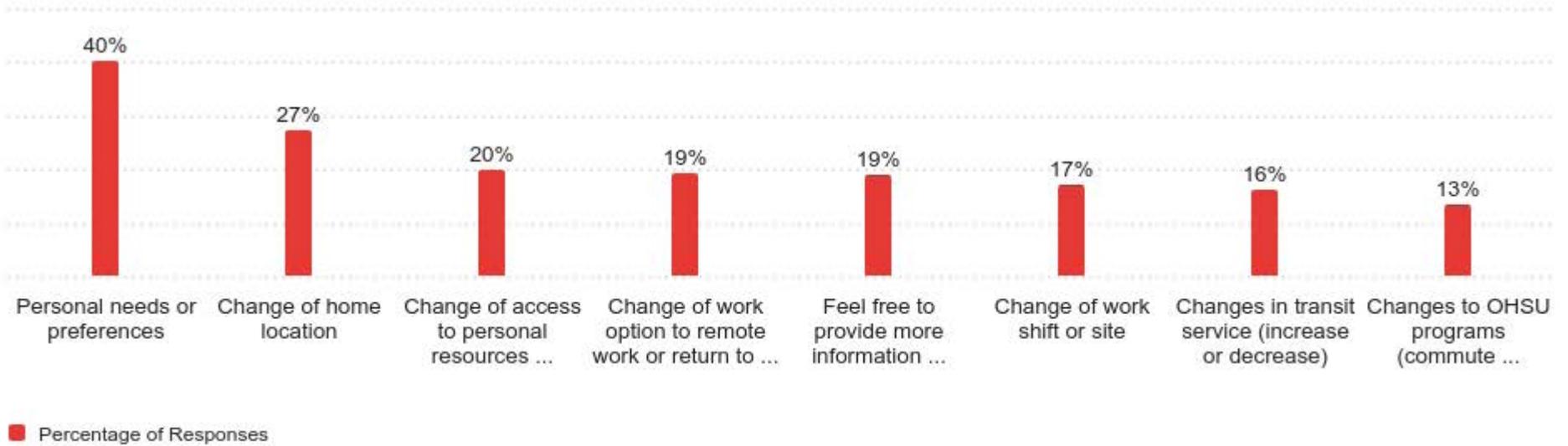
South Waterfront, 2024



COMMUTE CHANGES

Q2.8 If your current commute option and the option you anticipate you will be using in the future are different, please select reasons that might apply to your change of commute.

weighted, all sites



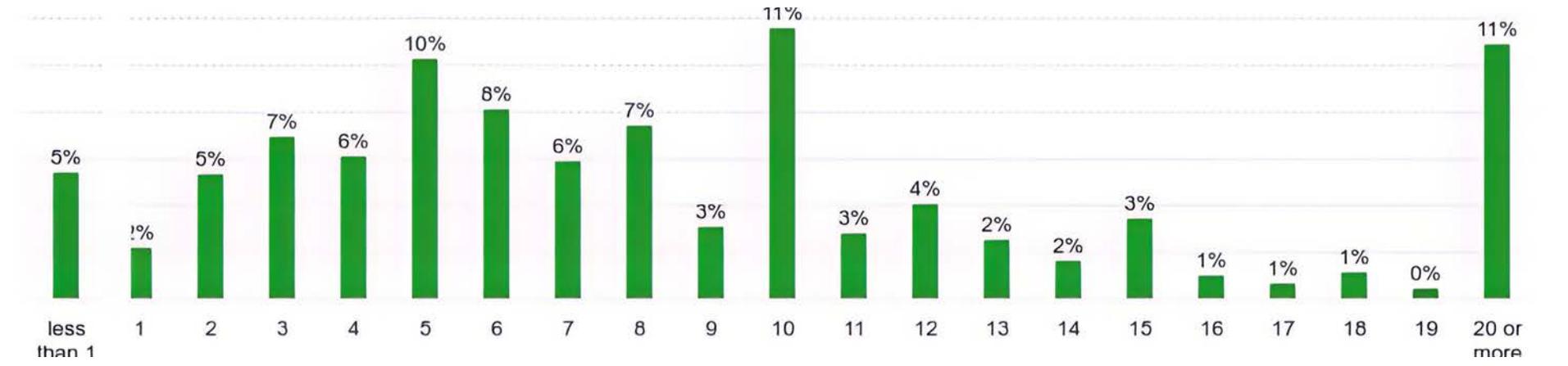
Q2.8 2024 vs 2025, Marquam Hill + South Waterfront, weighted



COMMUTE MILES

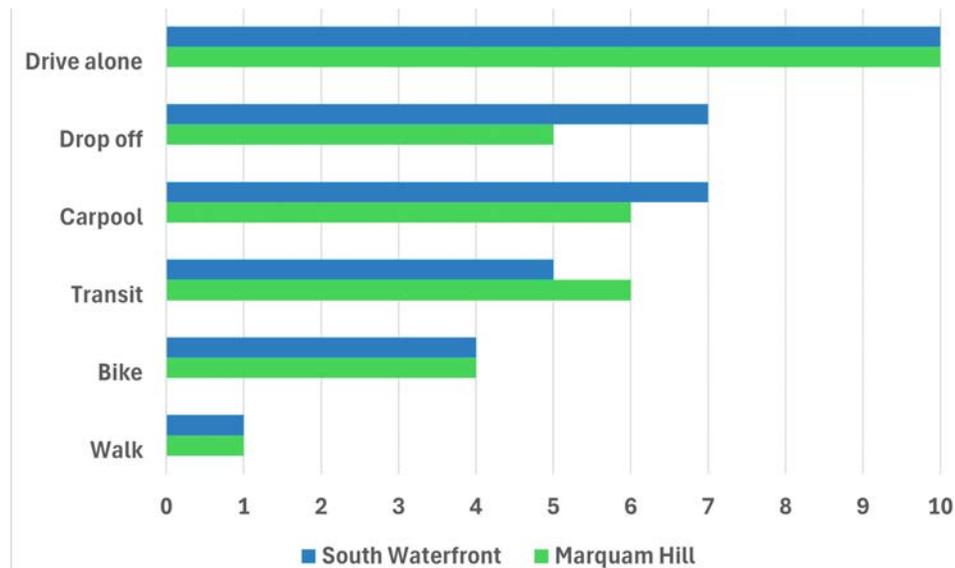
Q2.9 How many miles do you live from your worksite?

all sites, weighted



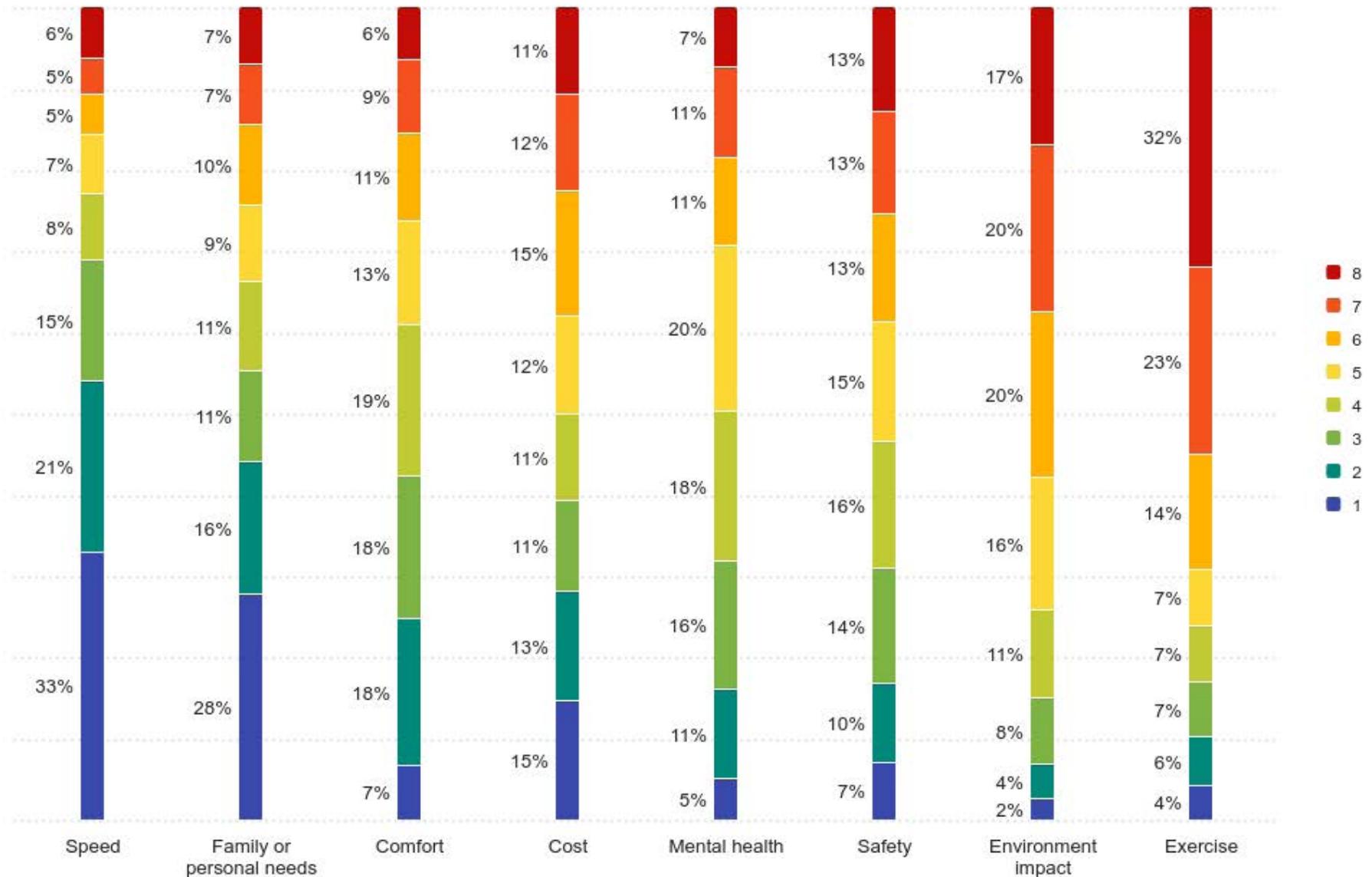
Q3.2 When working onsite, how many miles ONE WAY do you travel by each of your commute options?

Most common trip to work; Asked of people commuting onsite



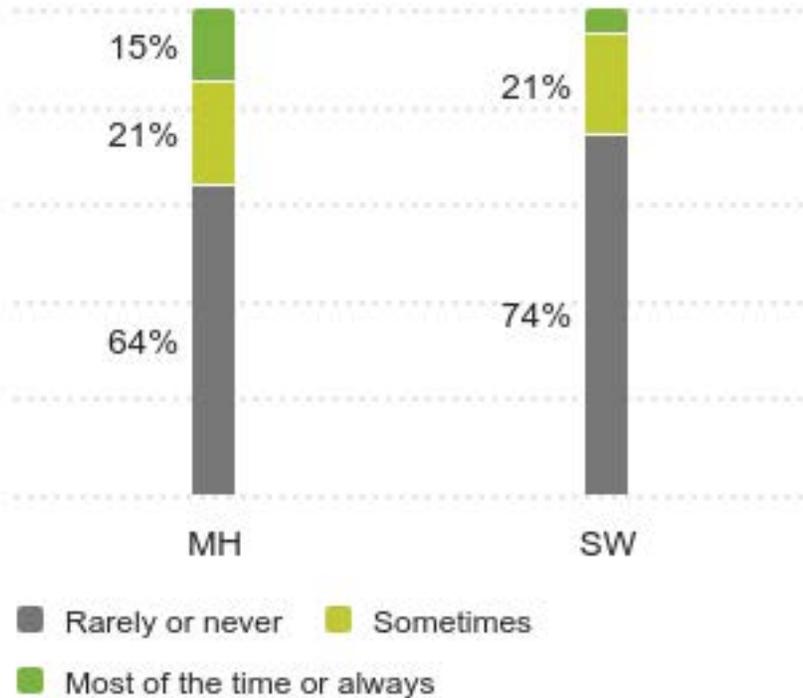
FACTORS AFFECTING CHOICES

Q2.11 Rank how the following affect your current experience commuting or working remotely.
all sites, weighted



COMMUTING ONSITE

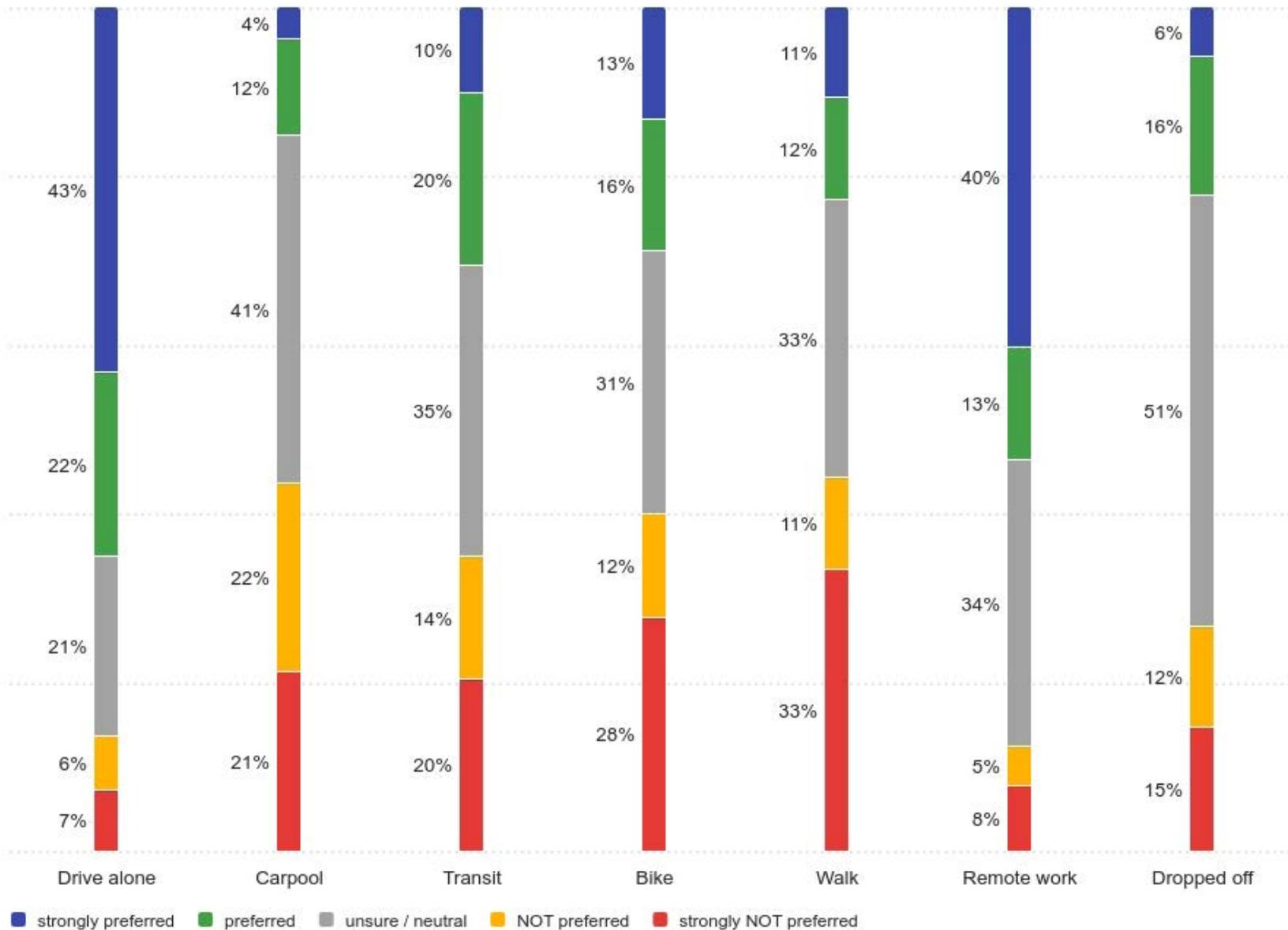
Q3.3 When you travel to campus, how often do you ride the Tram as part of your commute?
asked of people who travel to Marquam Hill or South Waterfront, weighted



COMMUTE PREFERENCES

Q3.4 Provided the right resources and conditions, what would be your preferred options?

all sites, weighted



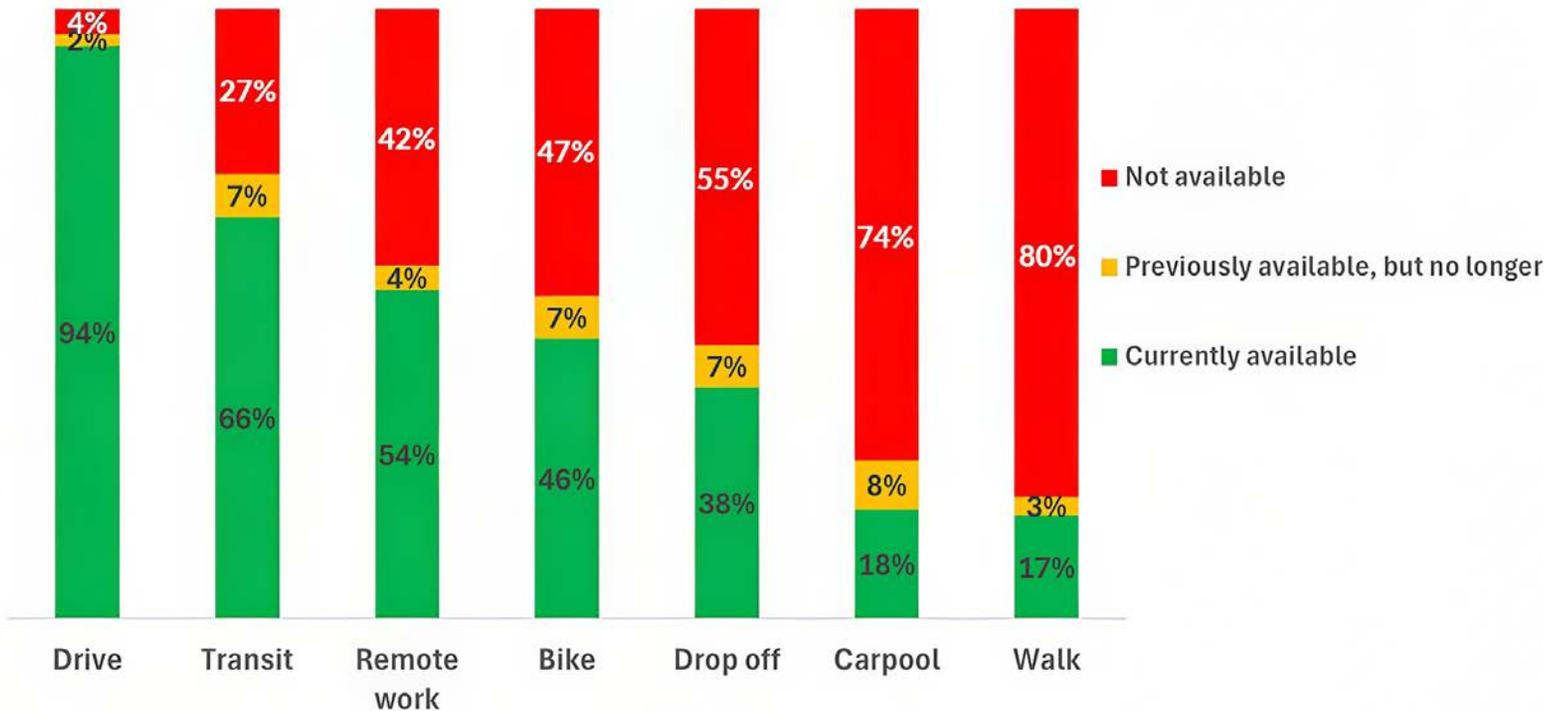
COMMUTE OPTIONS ACCESS

Q3.5 Do you have access to any of the below?

Marquam Hill + South Waterfront weighted

Do you have access to any of the below?

all sites, weighted



In survey definitions

Drive: An automobile available for commuting.

Bike: Any device legal in bike lanes and multi-use paths.

Transit: Service near your home or a convenient Park and Ride.

Rideshare/drop off: May be dropped off by a personal acquaintance or ride hail company.

Remote work: A role possible to perform as remote work at least part-time.

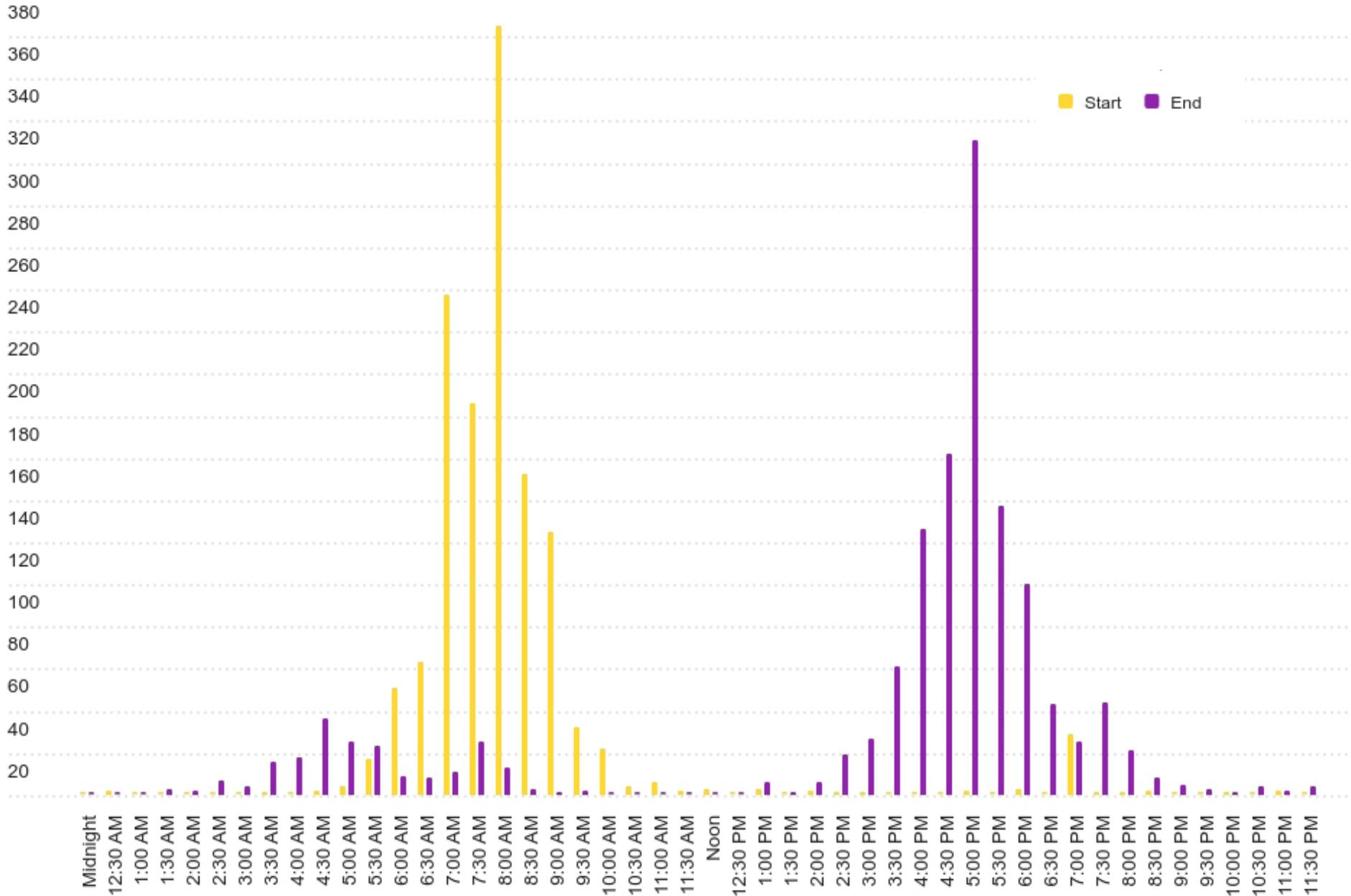
Walk: A home location walkable to OHSU.

Carpool: I have a schedule and route that makes sharing a ride possible.

COMMUTE TIME

Q3.6 What time does your most common shift typically begin and end?

asked of people who may travel onsite to campus, weighted

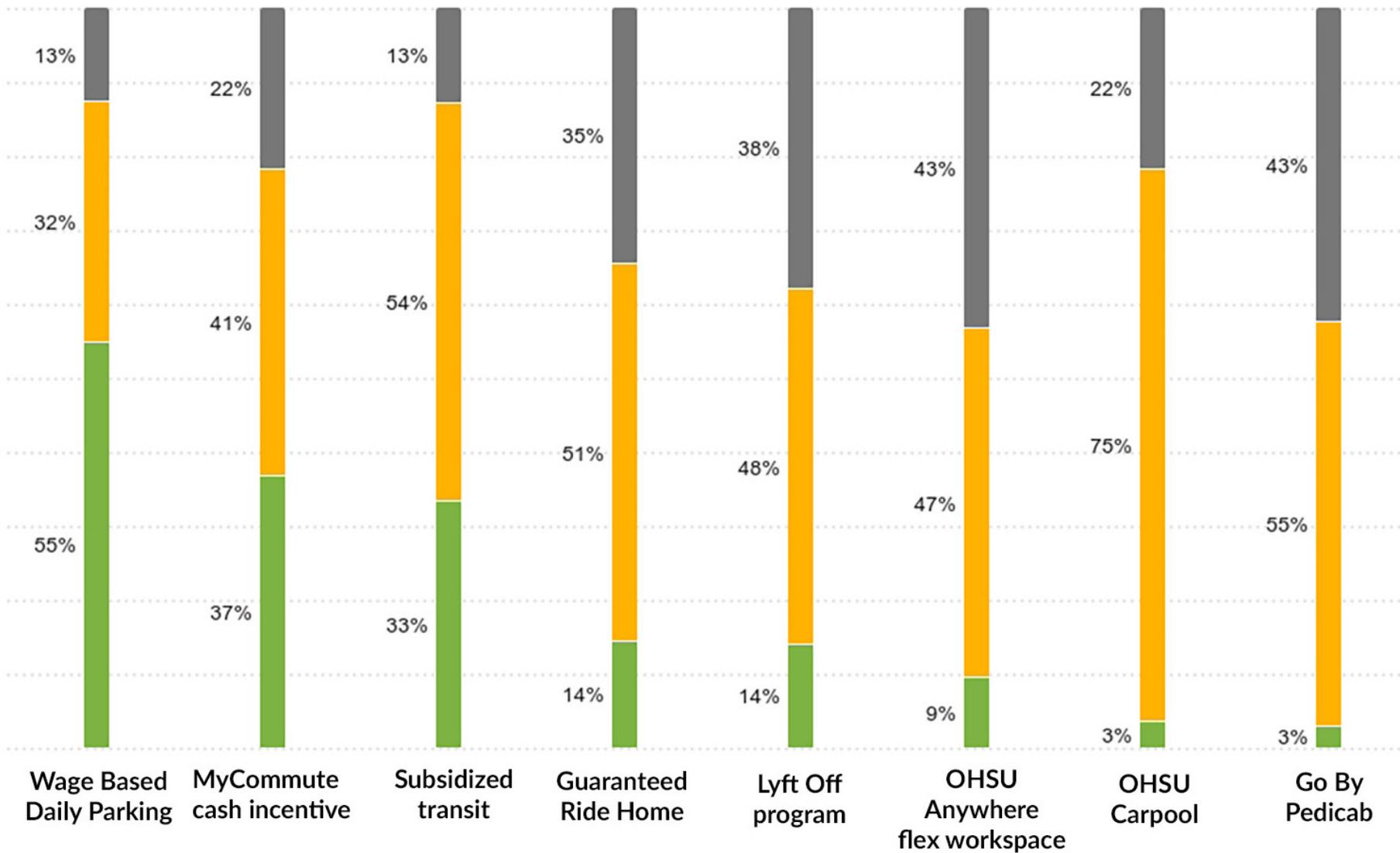


COMMUTE PROGRAMS

11.2 Have any of the following programs assisted you in the past twelve months?

asked of people who may travel onsite, weighted

Filter: Marquam Hill + South Waterfront

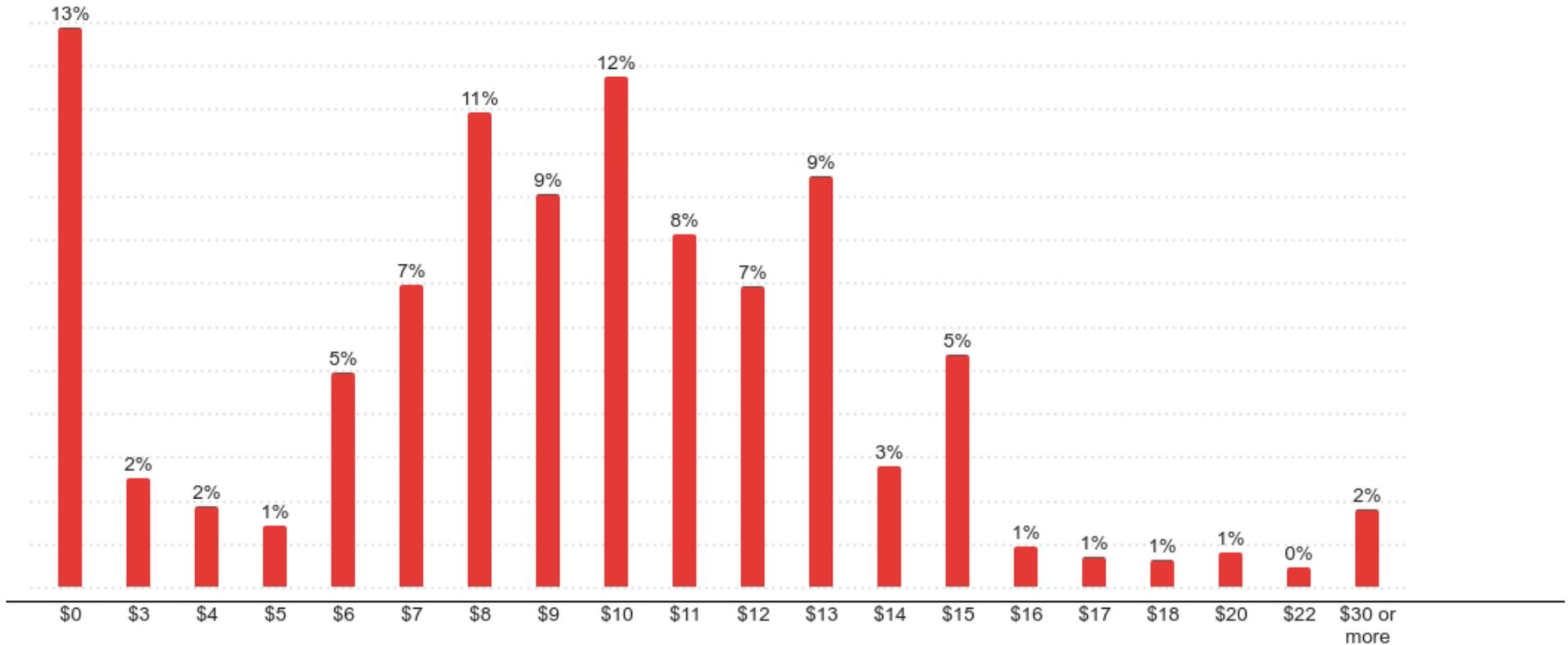


■ This has assisted me
 ■ I'm aware of this program but it has not assisted me
 ■ I was not aware of this program

DRIVING

Q4.1 Roughly what do you pay per day for parking when working onsite at OHSU?

Sites with OHSU daily parking (Marquam Hill, South Waterfront, Crossings), weighted



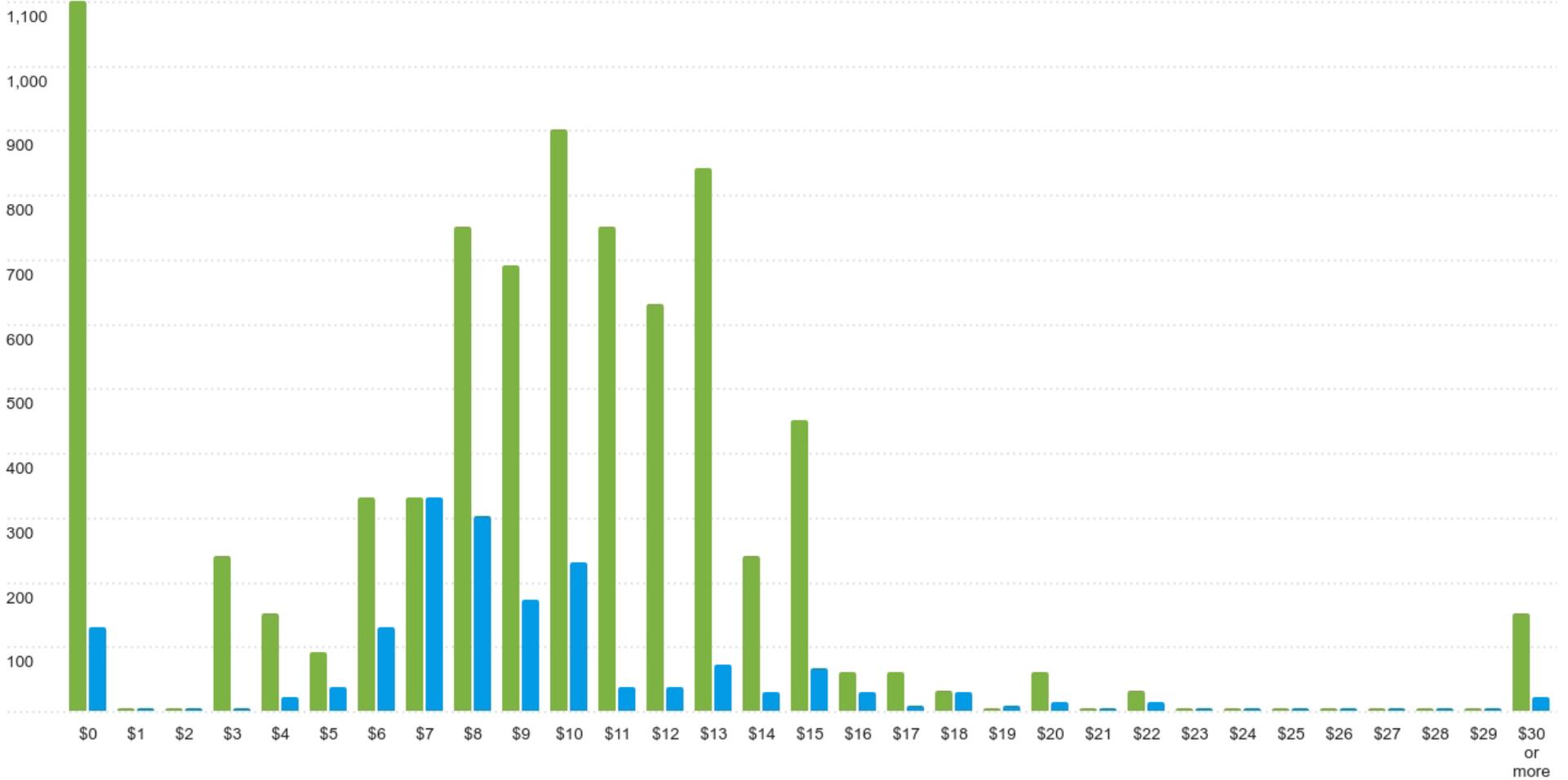
DRIVING

Q4.1 Roughly what do you pay per day for parking when working onsite at OHSU?

asked of people who park onsite, weighted

Marquam Hill, South Waterfront, weighted

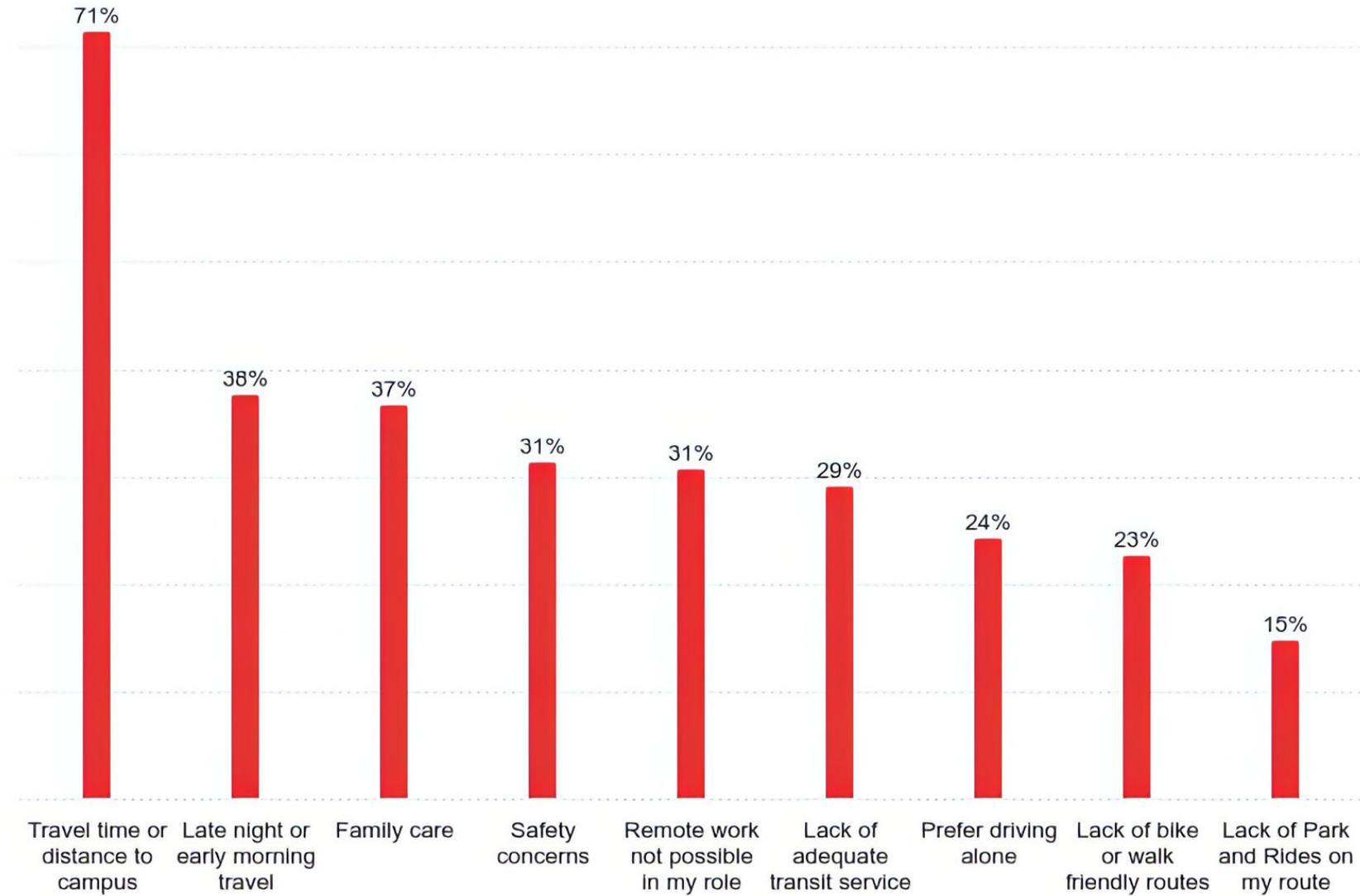
MH SW



DRIVING

Q5.3 What barriers prevent you from using alternatives to driving?

asked of people who park onsite, weighted

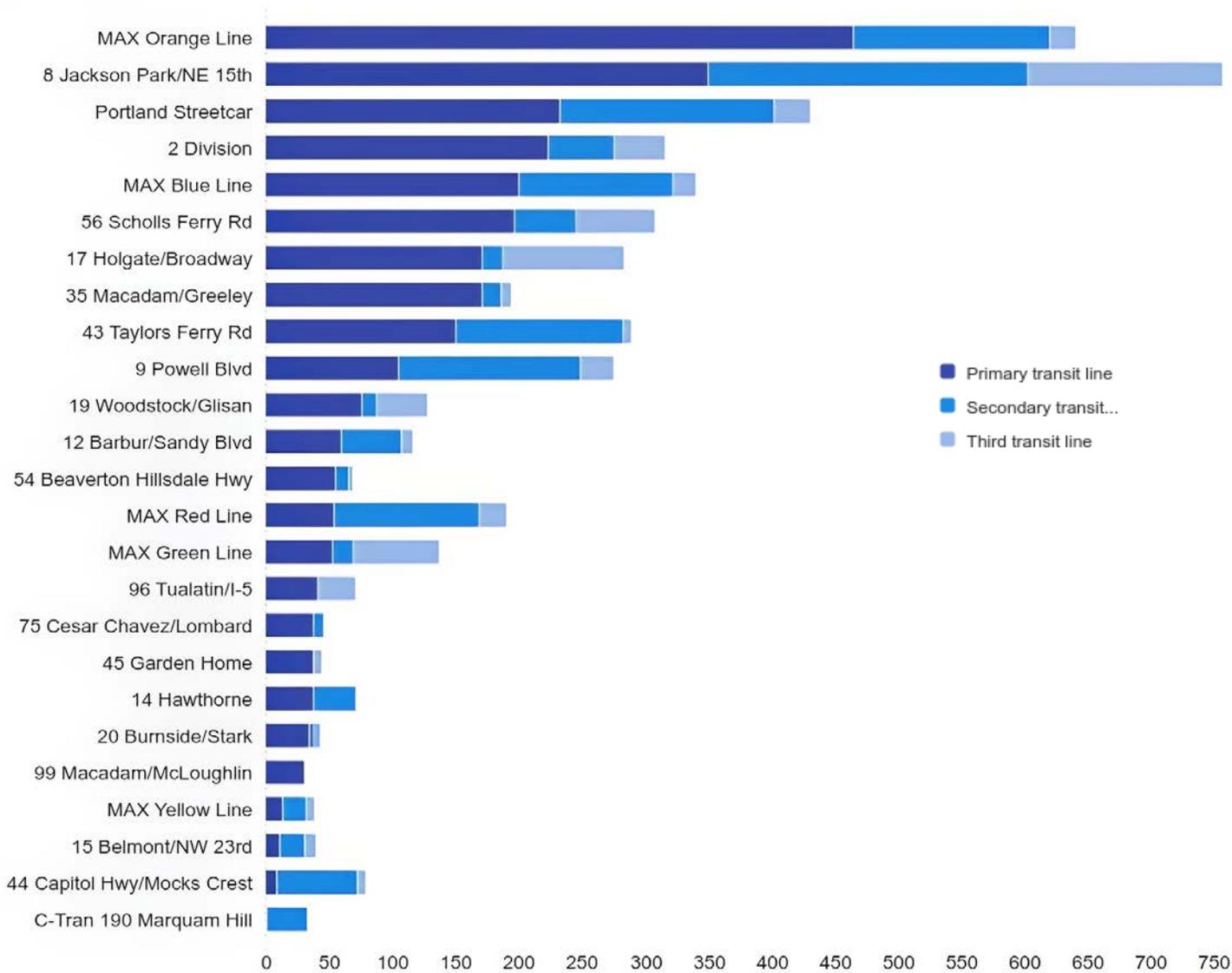


■ Percentage of Responses

TRANSIT

Q8.1 Please select any transit lines you have used to travel to work, in order of the ones you travel on most/longest.

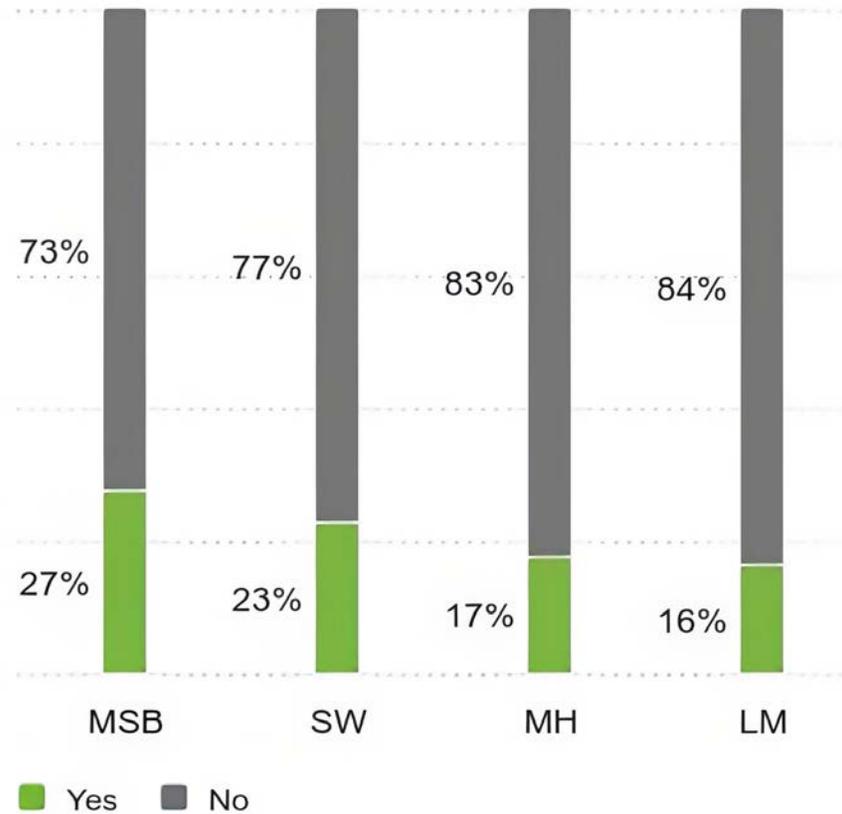
total responses, asked of people who take transit, not weighted, streetcar lines are combined due to shared stops



TRANSIT

Q8.6 Do you typically use a park and ride or other offsite parking facility to connect to transit?
(weighted)

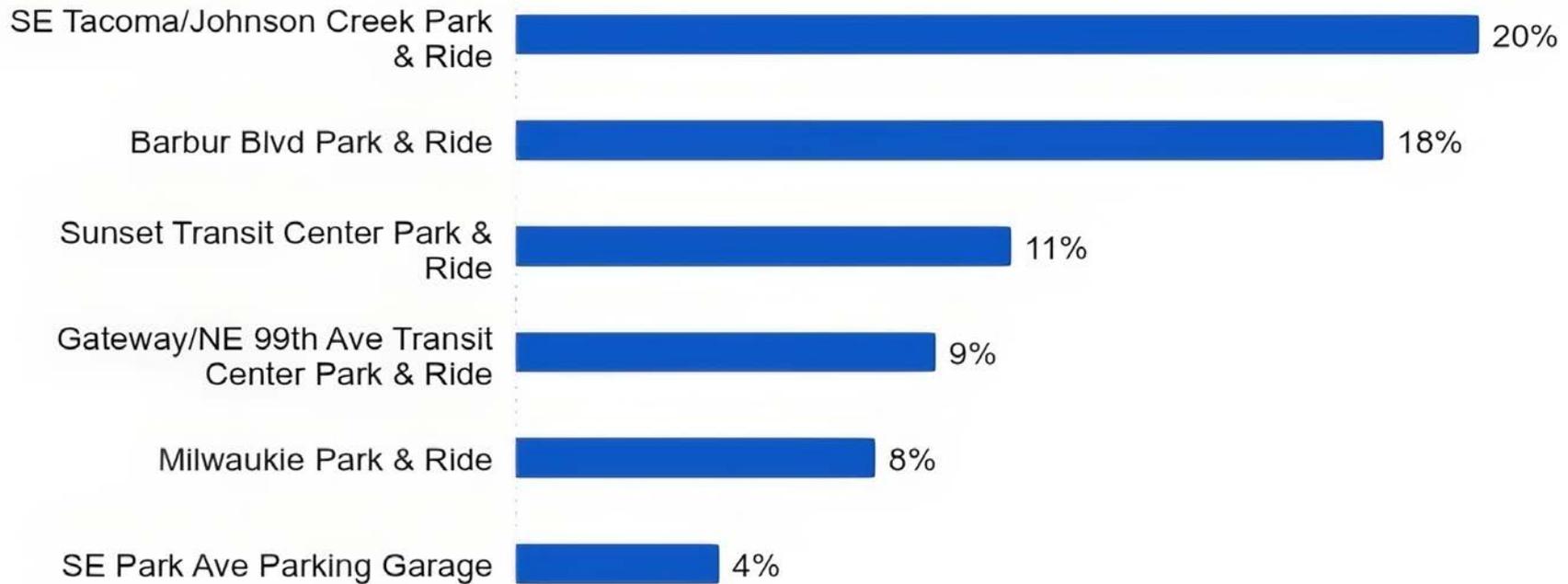
Asked of: People who currently ride transit.



TRANSIT

Q8.7 What park and ride do you use most often?

Asked of: People who use a park and ride. All sites. Weighted.

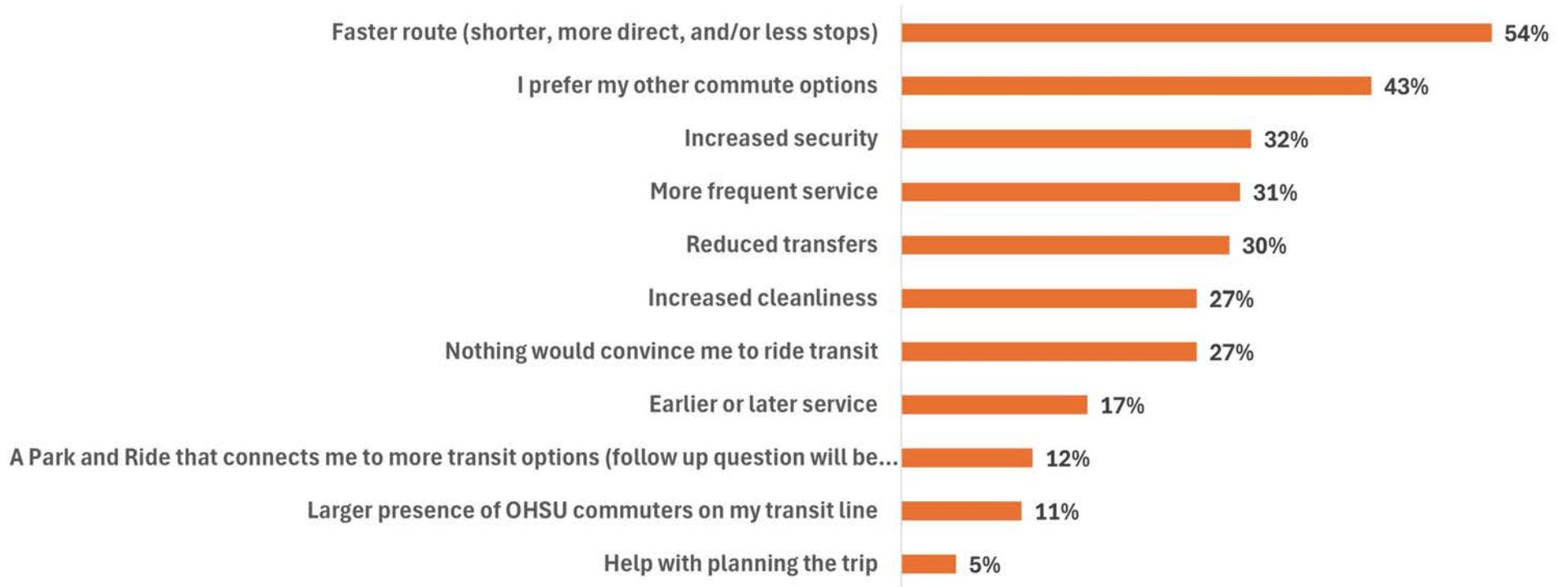


TRANSIT

Q8.5 Please select any factors that would make you more likely to choose transit.

asked of people who don't currently take transit and travel onsite from more than 1 mile away.

weighted, all sites



REMOTE WORK

Q9.2 Roughly what percent of your time...

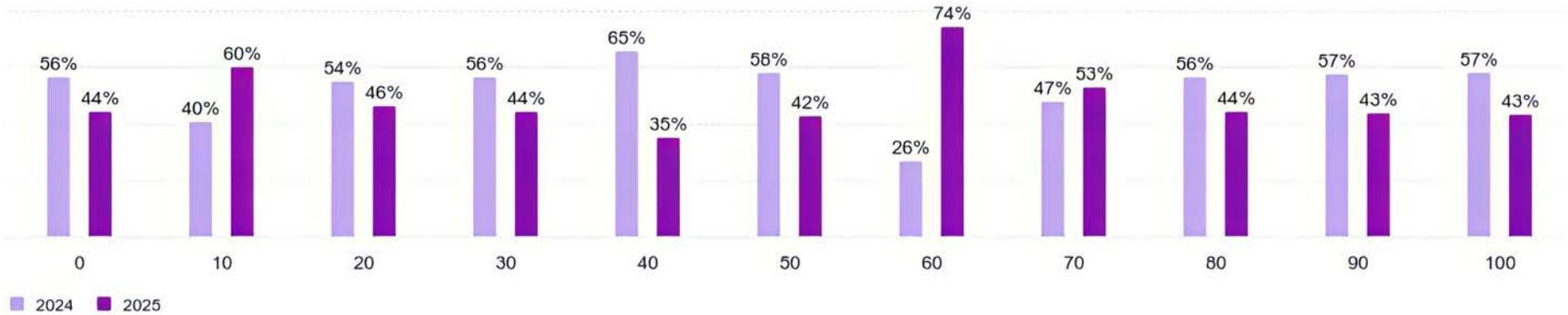
Marquam Hill + South Waterfront, weighted

is typically performed as remote work = ACTUAL
 do you prefer as remote work =PREFERRED
 is possible as remote work =POSSIBLE

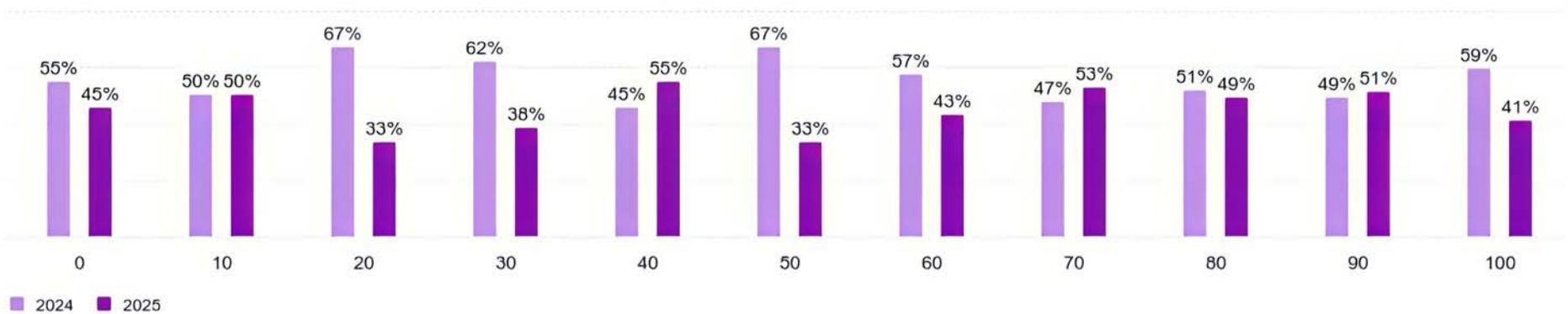
	0	10	20	30	40	50	60	70	80	90	100
ACTUAL	16%	9%	9%	6%	4%	9%	5%	4%	7%	7%	25%
PREFERRED	11%	5%	10%	6%	5%	10%	4%	5%	8%	8%	28%
POSSIBLE	24%	12%	9%	5%	5%	4%	5%	4%	7%	9%	15%

REMOTE WORK

Q9.2 - 2024 v 2025. Roughly what percent of your time is possible as remote work. POSSIBLE



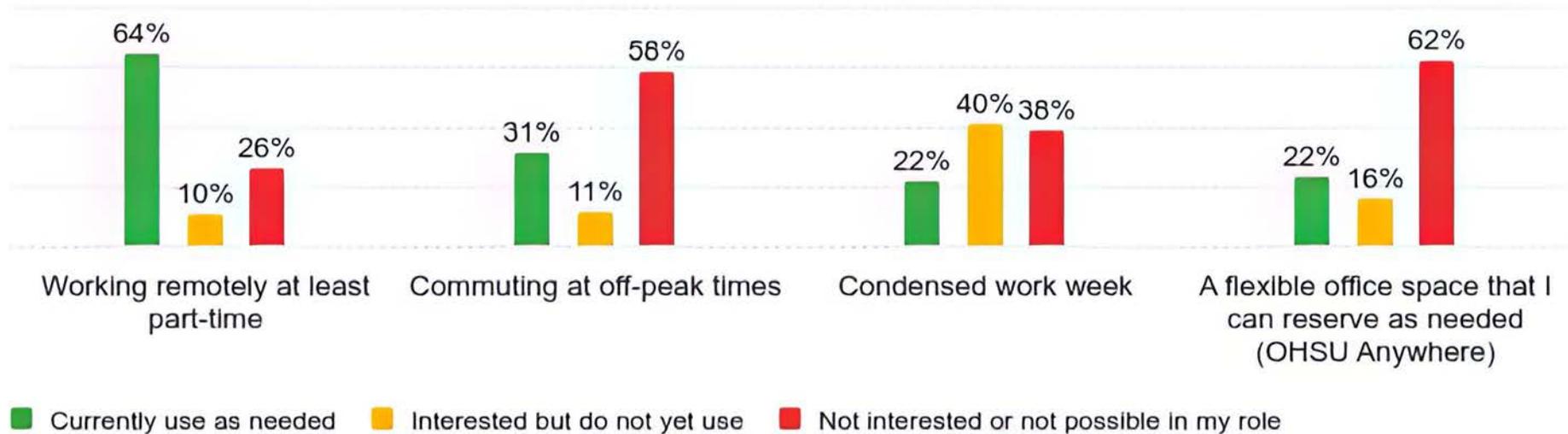
Q9.2 - 2024 v 2025. Roughly what percent of your time is performed as remote work. ACTUAL



REMOTE WORK

Q10.1 Are you interested in any of the following long term strategies?

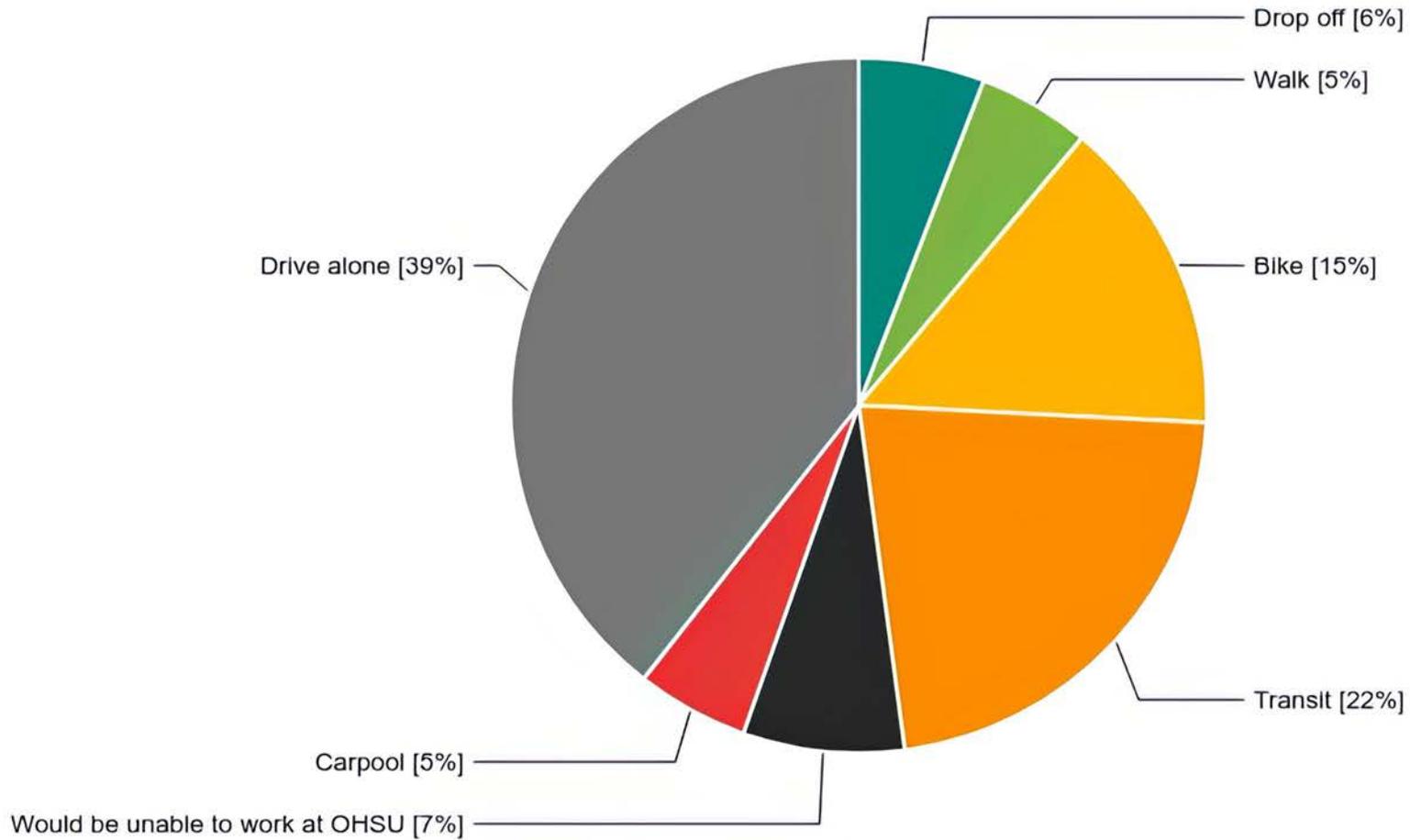
asked of people who are not currently working fully remote, weighted



REMOTE WORK

Q10.2 Which of the below would you choose if remote work was not an option?

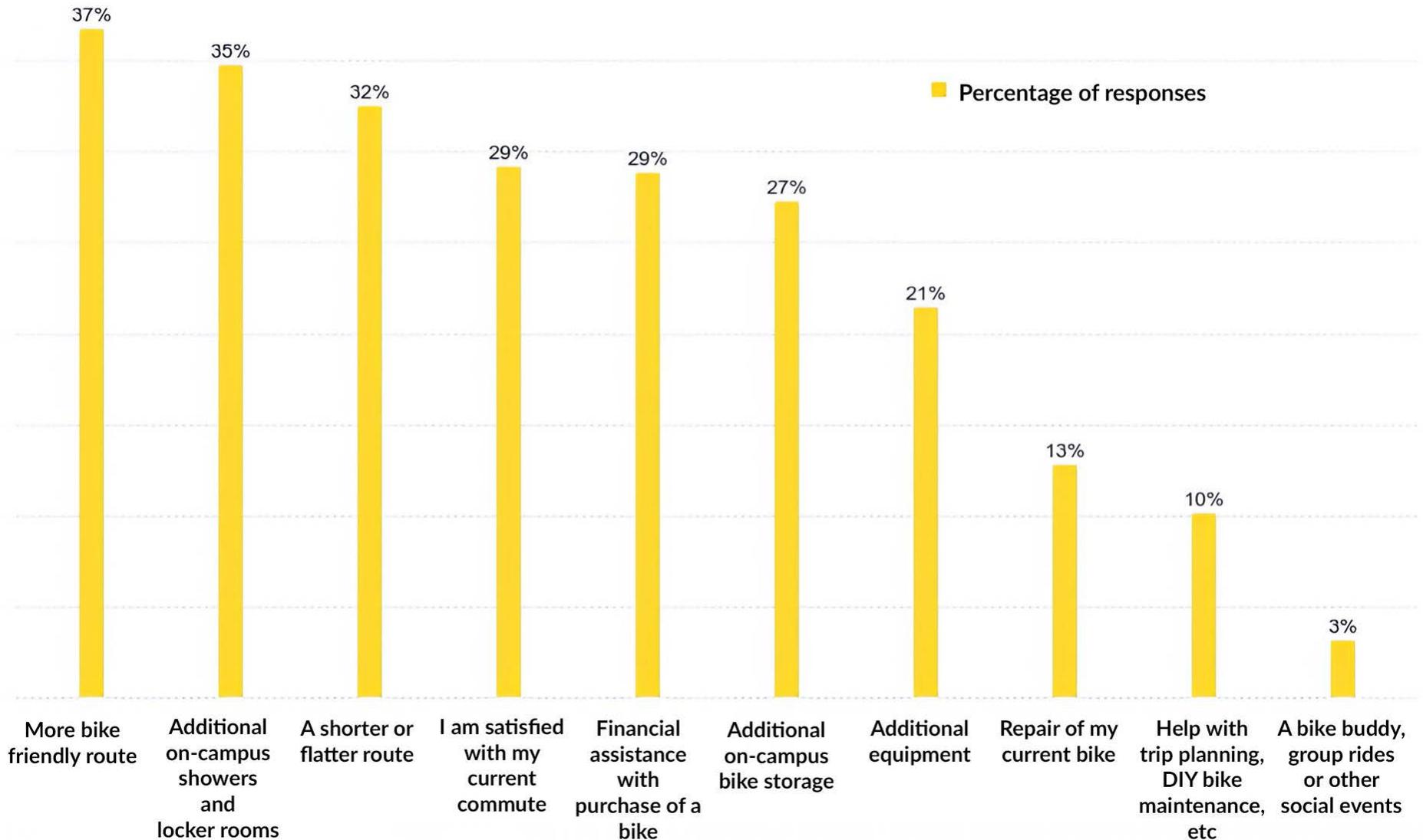
asked of people who currently work remotely



BIKE

Q7.1 What would help you bike more to OHSU?

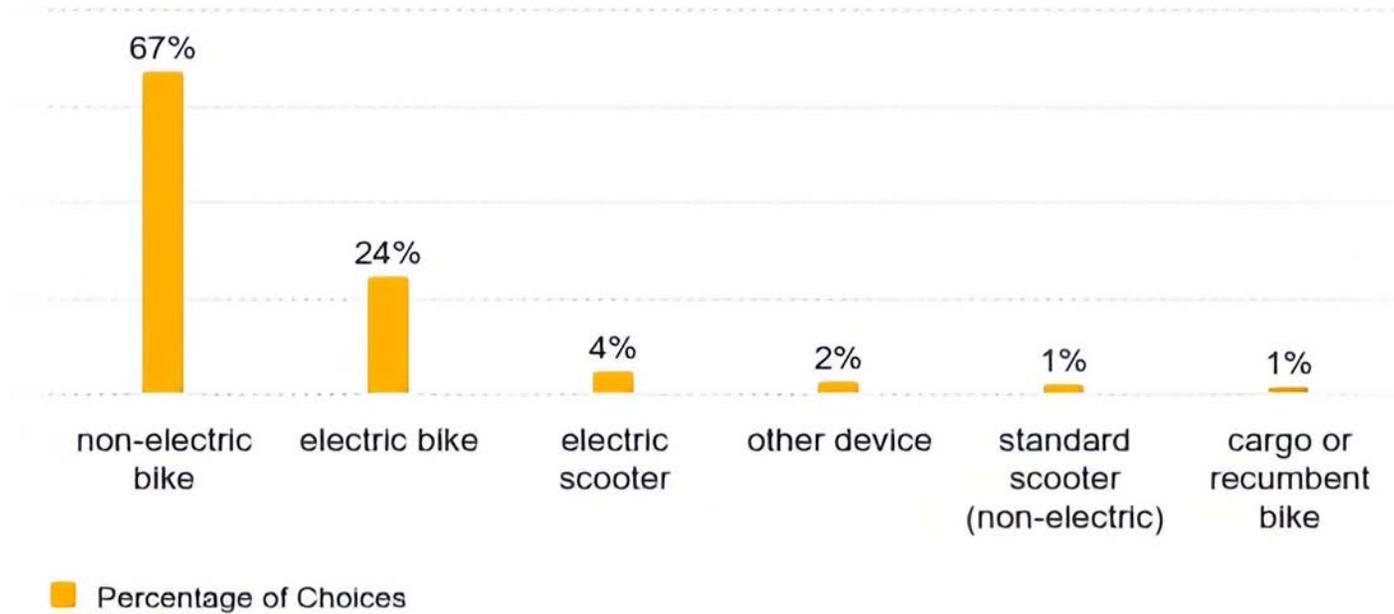
asked of people would prefer to bike or have biked previously, currently or plan to in the future, weighted



BIKE

Q7.3 What kind of bike or similar device did you use?

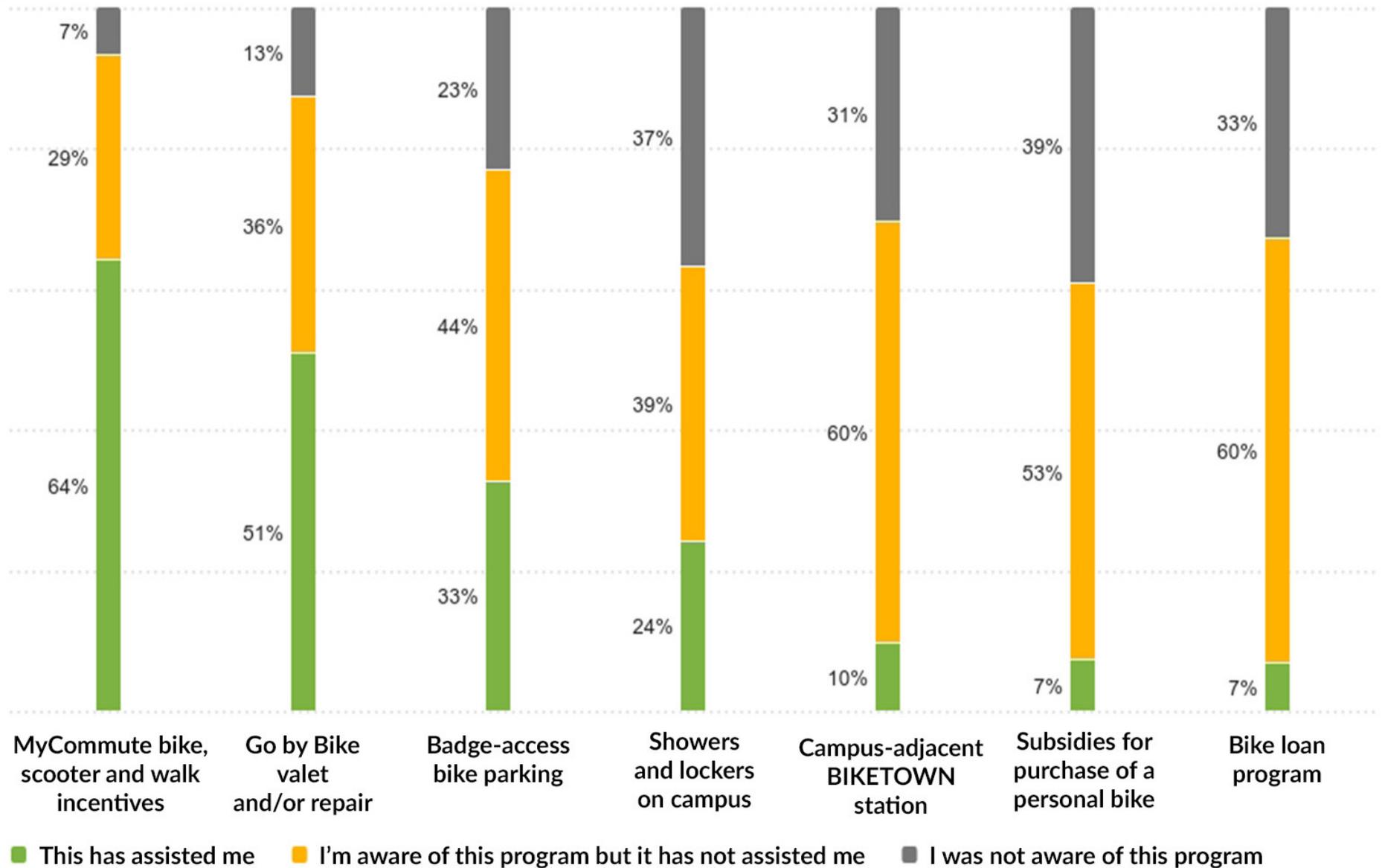
All sites; weighted



BIKE

Q11.1 Have any of the following bike or walk programs assisted your commute?

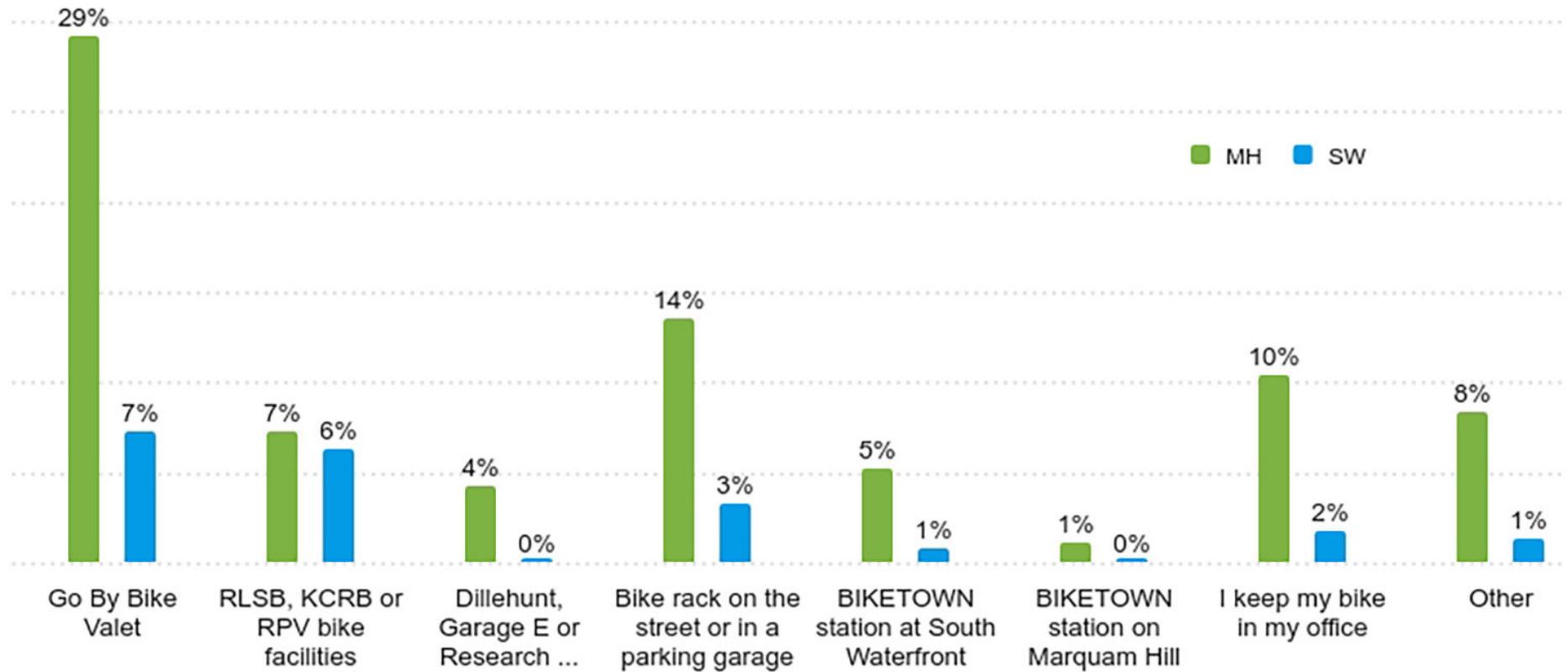
asked of people who currently or previously biked or walked to OHSU



BIKE

Q7.2 Where do you currently park your bike?

asked of people who currently or previously biked or walked to OHSU
weighted, asked of people who bike to campus



FEEDBACK

Q11.1 If you have any further feedback on how OHSU can support your commuting, such as ideas for commute programs and services, please briefly describe below.

If you have a specific concern that you feel requires timely follow up, please contact: commute@ohsu.edu

Anonymous excerpted comments on the following pages. The survey received over 1,500 comments. Excerpts were selected based on a number of factors including specificity, representation of common statements, and constructive content. Comments may have been edited for length.

Some common themes:

- People say they would drive less if more childcare onsite was offered.
- People want to not pay for parking.
- People struggle with reduced transit service or living far from decent service.
- People want to improve the user experience of the OHSU Carpool app.
- People expressed interest in a central eastside park and ride with direct service to OHSU.
- People would like to make multiple reservations per day on Luum or separately reserve as a patient.
- People consider return to work initiatives disruptive and at times unnecessary.
- People want timely connections between Crossings Campus and Marquam Hill.
- People want flexibility with late policies for commuters impacted by transit.

FEEDBACK EXCERPTS

Driving

I park at 3030 Moody. I understand that a lot of calculations goes into the parking reservations, but it is nearly impossible to get one unless I suppose I could log on super early in the morning a week prior. Most often, the lot is half empty, but I still need to pay a higher amount at the pay station.

Commuting by public transit is not an option for me because of childcare obligations. There are times I am required to go to the hill for work and have no good way to do it. I can't make multiple reservations in a day and there are times I wouldn't even be able to plan the trip I need to make due to operational occurrences. I am tired of having to scramble and worry about how I am going to carry out my job duties because there is nowhere to park on the hill and shuttle service has been suspended.

Some days I need to print/pick up materials from campus and it is easiest to have a personal vehicle to bring things home.

Pre-pandemic, OHSU would rent out the lot on the South Waterfront near the McCormick and Schmick's for monthly parking passes. That was easy to park at, affordable, and then staff could either Street Car in from a short distance, or even walk if needed. Something like that would be incredibly helpful if OHSU will consider bringing it back. It's great there are incentives for those who can commute with alternative modes, but those of us who live too far, have other obligations, or need our car for safety purposes are being treated inequitably and ultimately being punished for things that are out of our control having to give up our wages to afford expensive parking rates.

Driving

Issues with Luum: I would like a system to reserve a spot in your preferred lot. I prefer lot 60 but if I don't sign up 6 days in advance, I often have to sign up for lot D. This is less convenient and more expensive. Everyday I am signed up for lot D, I delete the reservation so I can check if a spot in 60 has opened. About 50% of the time, I am able to get a spot in 60. Otherwise, I have to hope nobody takes the open spot in D I just cancelled before I sign up again. I'd like to be able to switch lots without cancelling. The other frustration is the inability to sign up for a patient appointment AND a parking spot for work on the same day. If I am off work and my child has an appointment, I can just sign up for an appointment spot. If I am at work and my wife is bringing one of my kids in for an appointment, I have to email a real person who has to then ensure I don't get a ticket. Just let me sign up for both. It saves me and the commute inbox time and effort.

RLSB only has two charging sites. I think it would be great if there were more access to charging sites on campus parking!

Daily parking in Kohler Pavillion is extremely difficult to obtain since the increase in patient parking spaces many months ago. Some means of reserving that option for bedside clinicians who work in that building would be very helpful.

The amount of time it takes me to get from my house to OHSU on the bus is close to 50 minutes. The drive is 20 minutes with light traffic.

My clinic only sees patients in the afternoons. I use my lunch to commute to campus and reserve parking at/after 1pm.

FEEDBACK EXCERPTS

Driving

I would like to learn more about how much it costs OHSU to have an employee drive to work and park each day. I really appreciate the bicycle commuting benefits (including cash), but suspect that they're not really being funded at the rate that they save OHSU money. I started bike commuting because parking was so expensive. Saving money by not paying parking was a big incentive, and I wonder if paying people more to bike (and communicating the true cost to store motor vehicles on premises) would get more people biking.

I would like to try the bus once a week, but the AM option is not possible. If I drive I leave my home at 6am and arrive at 6:15am. I need a morning option that gets me here by 6:15 but doesn't take 45 minutes.

OHSU needs more parking- especially if another building on the hill is going to be opened.

Some of my work is possible offsite, like reading papers, writing experiments, image analysis, etc, but my PI doesn't allow offsite work unless absolutely necessary like an injury or illness.

I am required to meet with lots of faculty across OHSU. I need flexibility in my schedule and then parking options available to me. In addition, Marquam Plaza parking should not have fees as there is no problem with parking at this location.

Transit

I would commute on the bus if there were some option to get from MP to South Waterfront AND the main campus, I need to go to both locations and I do not always know when I need to go to those places in advance. Also from my house there is not a dedicated bike path all the way to work, it's not safe to bike from there to here.

A big parking structure close to work that would allow a bus service to pick up a lot of OHSU people would be nice. Especially from the East side. The only places I know of are the orange max line and Gateway. Orange line (when I needed it) didnt run early enough. Gateway is so far away from OHSU that the commute time was still way too long.

Trimet discount bus passes are amazing. OHSU Richmond clinic needs more/larger/nicer bike storage. Go by bike valet is the coolest thing OHSU does for employees. Free bike repairs or a bike repair subsidy at Go By Bike would be really wonderful.

I would be happy to take transit but living in Lake Oswego, the times are extremely inconvenient and do not align with my workday hours and when I have previously mapped it out, it would take 1.5 hours when my drive is 20-30 minutes.

I would love a discounted pass for Columbia rider to commute into work by transit bus.

FEEDBACK EXCERPTS

Transit

The bus service to my neighborhood is limited to a couple hours in the morning and a couple hours in the afternoon. It is not possible for me to use transit with my work schedule, which I would otherwise do if there was better service.

You are all awesome and I appreciate the HOP card with the Union contract. I have loved that. I just gave up my parking at MSB because my group is abandoning that location soon. So, it's gonna save me some money. I don't know what the parking at the Crossing Campus is going to be. Commuting from Oregon City is a bit of a pain since Trimet doesn't have MAX down here...yet. One can only dream, right?

It would be great if there were a direct transit line from the southwest area (SW barbur) to the south waterfront that did not require you to go in to Pioneer Square/Downtown. Currently the connection through Pioneer Square for southwest transit lines adds a lot of time and feels unsafe.

OHSU needs to work on providing better transit options through TriMet. There has been a substantial loss of routes from the West Side going to the Hill. The schedules were already spartan and now it would take me 1 hour 45 minutes to commute 1 way if I took Tri-Met transit. This is the main reason that I either bike to work or drive in.

If OHSU has plans to bring more workers back to campus, especially at the Marquam Plaza or the new building on 1st in that same area, we need better TriMet transit options to that location or better bike routes and a secure bike facility.

Transit

More flexible clock in times. If my bus is late, I am late. If I am 10 minutes late, I will stay 10 minutes extra at the end of the day to make up the time. OHSU's limited parking forces a lot of us to commute, so don't penalize us when the given commute options aren't on time. doesn't happen often, but it does happen!

I cannot express how much I appreciate the subsidized Trimet pass and the transit incentives -- both are why I am able to comfortably commute without having to drive/park. I do primarily take transit when I commute due to costs and not convenience and the fact that I do not want to take parking away from critical employees on the hill. However, it is not necessary for me to be on campus to perform my role, and so if it were supported school-wide, I could remove the need for me to commute.

Counting transit impacted late arrivals less harshly than other non-excused absences - like as 1/2 occurrence or as 3 incidents before applying an occurrence - so that those who genuinely try to use transit are not punished for attendance issues caused by tri-met issues until a pattern of irresponsibility is demonstrated over time.

FEEDBACK EXCERPTS

Transit

More Park & Rides along the bus lines 43 and 56 would be desired. There is just the Barbur Blvd Park N Ride, and the parking lot is not that big. The Valley Community United Presbyterian Church is another but requires a connection or 18 min walk.

I really appreciate OHSU's subsidy for yearly Trimet passes! I'm aware of carpooling programs but due to childcare and family commitments with hard dropoff/pickup times, I'm nervous about using them. I like Trimet because there are multiple bus and max routes back to my park and ride.

I really appreciated the old express buses to Marquam Hill/VA Hospital. The bus I now take, the 43, is actually almost as quick as the old 64 was, but especially in the afternoon can be bogged down in traffic and with lots of stops, and because I get off at 4pm I miss a 43 that just goes by right around then, and have to wait 20-30 minutes for the next one, so the timing is not as convenient. I've found the 43 no more reliable than the 64 was. I know the express buses like the 64 were permanently canceled but that was due to temporary conditions resulting from the COVID-19 pandemic, in which more people were working from home, and so there was more parking available on campus. Ridership on the 43 is already significantly increasing; now where I board at the Barbur Transit Center there are frequently 12-15 people boarding when I do (around 6:50am), where a year ago it would just be a few.

I would use transit exclusively if OHSU offered childcare.

Bike

Bike shower facilities need tall lockers to hang dress clothes for work. I'd be willing to pay extra for that.

I LOVE GO BY BIKE!!!!!! They make WORK SO MUCH FUN! They are the best way to start and end my day. They make OHSU feel like a community. They know the bikers.. they know their names... and they treat us really well. I love them all and I really appreciate OHSU supporting bike parking!

I quit biking as often since the tram loads so slowly now. I have to quickly pick my kids up from daycare at the end of the day so extra time queueing for the tram was not doable. And I was late when using the Tram in the morning with the slow pace. The cabins used to run faster and/or more frequently.

If the tram ran for regular hours on the weekend I would bike rather than drive.

lease give the Bike Valet staff and team members MASSIVE raises/bonuses/kudos for the critical role they play in supporting bike commuters. Please STRONGLY consider putting a cover OVER the bike parking at CHH1 so our bikes last longer via protection from the elements, and to make it an even more hospitable place for the good people who work there. Interactions with them have greatly helped to kick my day off and end it well - OHSU is very lucky to have such humanistic, kind, professional people working in that role. I Couldn't do my job at OHSU without them.

FEEDBACK EXCERPTS

Bike

I used to bike to work twice a week on average but now i need 2 different laptops for work and it is hard to carry them by bike. My biking to workdays have been replaced with working from home days.

If I can get a bike I would love to bike rather than take the bus because I live pretty close and the public transit is pretty unreliable.

I tried biking to work via the loaner bike program and really enjoyed it. It's too far / long for me to do all the time, but when possible I would like to bike more.

I wouldn't be able to commute by bike if it weren't for showers and locker in Rood Pavillion, Bike Valet, and TriMet access for emergent needs. They are essential for me.

Bike Valet extending their hours was a game changer for me and I REALLY love that I can pick my bike up from them after my shift (after 7.30pm).

More bike commute support on the west side would be nice. The program only supports a couple of bike shops and they are not worth the travel time from the west campus area.

More and secure bike parking at Marquam Plaza II. We park our bikes inside the building and outdoor bike lockers due to security issues. There aren't enough spaces for the amount of bike and locking bikes to the staples brings thievery element isn't pleasant to deal with at any time of day.

Bike

Is there a way you can link our badge swipe at bike valet to logging our rides? I don't need the money, but I want my rides logged for your data, and I want the donation of logged ride to go to bike-commuting agencies in Portland. Biking is the only way i have control of myself and getting where i need to get quickly. fortunately i only live 3 miles away. i have young kids so i need to be able to get them (i ride home and get my car when i have to get my kids) quickly.

It does feel dangerous biking on Terwilliger bc cars in a hurry arent paying attn or nice. Also all the debris in the road is very dangerous. It would be nice to have the bike ways paths cleaned more, more protection for bikers, more lighting for people to see bikers, maybe more ways to charge a bike.

I have used the \$100 bike incentive, but its only available for new bikes, and at one shop that is difficult to commute to. I tell new employees about this program, but new bikes and gear are expensive.

West Campus is a lovely campus to commute to, but we have almost no covered bike parking. There is one spot by VGTI, but the campus is large and its not feasible to park there and walk to your work area.

FEEDBACK EXCERPTS

Remote work

The opportunity to work remotely has so many positive impacts in my life. Part of why I am so thankful to be part of OHSU, is the flexibility to work remotely and prioritize a work life balance that lets me give more at work rather than giving to my commute.

Working from home (remote work) is 100% the biggest reason I enjoy and am able to do my job here at OHSU. I enjoy working from home VERY much. My commute would be 1.5hrs - one way.

The department manager requires us to attend monthly team meetings, and each person on the team is required to sit in the Sam Jackson classroom once or twice monthly in case learners need a computer to watch their Epic training.

Some of the roles (phones, processing claims) within pharmacy could be done remotely with the right permissions/equipment/resources, but other “shifts” require in person attendance (filling, front counter, etc).

It is important for me to connect with my lab members and direct reports face-to-face to build camaraderie and provide effective training/mentoring.

I can work remotely but have an office space, I like to come in twice a week for team building.

I love the idea of condensed work weeks!

Remote work

OHSU should communicate that remote work is still a priority. Let employees sign up to be considered for remote/hybrid. This saves parking and transit space for employees that work on-site, as well as patients. Remote/hybrid work has changed my life. I have a much better work-life balance. After how hard the last couple years have been, I don't think I would've stayed working at OHSU due to the commute. I love working at OHSU, and I am so much better/more efficient at my job due to doing the majority of it at home.

Analyze in-person roles and neighborhood commuting options for equity: Many OHSU employees in low-pay positions likely live in areas of that cost less. Areas that cost less usually have less quick transit. I recommend a survey to understand inequities of commuting options, based on neighborhood and resources employees have, especially as cost of living continues to rise and pay doesn't keep up.

Bring back the value of remote work and equitable meeting options: Between 2020 and 2022, OHSU said they encouraged anyone who could work remotely to continue doing so, even after “safety” requirements were no longer in place. I have seen more and more “creep” of in-person requirements. This has not come from OHSU-wide communication, but rather departments. If OHSU still values remote work, they need to make that clear to departments/managers, who are ultimately deciding. Many meetings are held in-person with no online options. Employees who work remotely don't have a way to participate, pushing them outside of our community.

FEEDBACK EXCERPTS

Remote work

Remote work is good for mental and physical health for me because I can use my treadmill at my standing desk at home. Its a game changer for me. I walk on it sometimes 5 hours a day. I never want to go back to sitting or just standing in the office again. I do enjoy going in for office parties, some meetings, etc. I have walked the 9 miles home from work before, but its not sustainable. Dropping kids off at school limits my ability to take other modes of transportation.

Encouraging or requiring schools and departments to have remote or hybrid options for internal meetings would be helpful. The new --- of --- is making a big push to get people into the office, despite the fact that our work can be done remotely.

I fully support having any and all personnel work from home whenever possible. Mostly for the environment. There are already too many people commuting in, on top of patients needing access.

It would be helpful to have modalities to communicate work location options (ie. remote/off site) with managers on a routine basis so the employee does not have to bring it up. I know the OHSU organization is very open to flexible schedules, but it does feel that onsite management are less open to the option at times. Having a way to bring up this discussion as an OHSU requirement would be nice.

Carpool

When I lived closer to campus, I was never able to successfully get a carpool ride through the app. It always took a few days and then notified that no ride was available. I was not on a transit line, within walking or biking distance, nor did I have known coworkers to arrange with. The alternate-to-driving options are not reasonable or effective. I have since moved further away and work 90% remote, which has been extremely effective for all the reasons: environmental, time, money, comfort, safety, and efficiency. But the 10% that I do work on campus, I have no other choice but to drive myself. Not everyone can afford to live within the radius that has access to alternate commute options.

The carpool option would be great but the several times I've looked on the app, there is nobody close to me. I'm not signing up to pick up a person in the Pearl District when I'm coming from Hillsboro- completely out of my normal travel route.

Decrease the cost of parking on site. The only reasonable option I have for commuting is driving via private car as I live 40 minutes away from campus. I am not able to take public transit as I work 12 hours shifts and doing so would increase my time spent away from home each day, which is already 14 hours on the days I work. I am trying to carpool with someone who lives by me, but our schedules don't match up well. I spent over \$1000 in parking last year.

FEEDBACK EXCERPTS

Carpool

A co-worker moved close to me, making carpooling a potential option

OHSU West Campus Policy is that non-employees can't drop people off on campus. Once that started I could no longer carpool.

The carpool app is clunky and difficult to use. Could we at least have a good app for that? Poor job communicating how the \$3 incentive for carpool ride required "completing" the ride. I carpooled several times and did not know I needed to "complete" the ride.

I carpool a couple days a week but we don't use the app because it's got bugs.

I live near HMC and I am in charge of mail every Tuesday. This is the only day I go out to building. For in-person meetings, I usually pick-up coworkers from Westside to carpool to OHSU (pdx) locations. I could bike to HMC, just worried that it would take longer to get there and I would be taking time from work on commute since I am a WFH employee. I had participated for a bike from OHSU, but I never heard back.

the new carpool app is not really user friendly

Pre-pandemic I used the OHSU carpool and it was great. I have not tried this again since it came back as when I looked into it, it seemed slightly more confusing but I need to do that again.

Family care

My partner and I will attempt to carpool if hours and locations allow. We have to pick my daughter up from daycare shortly after my shift, so I have to bring a personal vehicle.

I would take transit far more often if I did not have to drop off and pick up my child from school.

I have to drop off kids at school. this necessitates driving. in years past I would bike in summer, but that is no longer an option.

I work approximately 30 minutes away if traffic is good. I have 3 kids and often have to make stops on my way home to work. I have previously attempted to take public transit and it has been a very bad, unsafe situation that I prefer not to experience again. I purchased an electric vehicle to help reduce my gas expenses and to benefit the environment and wish there were more electric vehicle chargers at OHSU that I could use. In addition multiple co workers have experienced their cars being broken into while at OHSU, I feel that if we are paying for parking we should have a safe place to park.

I use a wheelchair for all ambulation and use my vehicle as the quickest, safest and easiest form for all commute. Aside from my disability, my home is too far from work, I have child care needs and my work hours are too early for any other option to make sense.

I'm a new parent and feel fortunate to have a job that allows telecommuting. It has enabled me to be a better parent and more productive employee.



CAMPUS ACCESS *and* COMMUTE SERVICES

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