

# OHSU HEALTH FINANCIAL ASSISTANCE POLICY – PLAIN LANGUAGE SUMMARY

## Financial assistance

OHSU Health helps people who are unable to pay their medical bills. If you think you may have trouble paying for your health care, please talk with us. If you can, please ask for financial help **before** you get medical treatment.

## Eligibility

Whether or not you qualify for financial assistance depends on many things. These include insurance coverage, household income, household size and where you live. See the Financial Assistance Policy for details.

## Amount

For emergency care and medically necessary care, OHSU Health provides:

- Care at **no cost** if you have gross wages (before tax) below 300% of the Federal Poverty Level.
- A 65% discount if you have gross wages (before tax) between 300 and 400% of the Federal Poverty Level.

To find current Federal Poverty Levels, go to [aspe.hhs.gov/poverty-guidelines](https://aspe.hhs.gov/poverty-guidelines),

## How to apply

Any patient or an advocate (like a family member) can ask for financial assistance at any point before, during or after care. We will screen the patient or person responsible for the bill. They may need to fill out an application and verify their income with paystubs, income tax returns and bank records.

If you have questions, need help or would like an application or more information, contact:

	OHSU	Hillsboro Medical Center	Adventist Health Portland
<b>Website</b>	<a href="http://www.ohsu.edu/health/financial-assistance-programs">www.ohsu.edu/health/financial-assistance-programs</a>	<a href="http://www.tuality.org/patient-resources/financial-assistance">www.tuality.org/patient-resources/financial-assistance</a>	<a href="http://www.adventisthealth.org/portland/patient-resources/patient-financial-services/financial-assistance">www.adventisthealth.org/portland/patient-resources/patient-financial-services/financial-assistance</a>
<b>Telephone</b>	503-494-8551	503-494-8551	503-494-8551
<b>In Person</b>  <b>8 a.m. – 4:30 p.m.</b>	OHSU Patient Financial Services OHSU Hospital 9 <sup>th</sup> floor Admitting 3181 SW Sam Jackson Park Rd Portland, OR 97239	Hillsboro Medical Center - Patient Financial Services 335 SE 8th Ave Hillsboro, OR 97123	Adventist Health Portland 10123 SE Market St Portland, OR 97216
<b>By Mail</b>	OHSU Patient Financial Services Mail Code: RPB07 3181 SW Sam Jackson Park Rd Portland, OR 97239	OHSU Patient Financial Services Mail Code: RPB07 3181 SW Sam Jackson Park Rd Portland, OR 97239	OHSU Patient Financial Services Mail Code: RPB07 3181 SW Sam Jackson Park Rd Portland, OR 97239

OHSU Health Financial Assistance is available for all hospital and clinic locations, **except** these professional charges:

- Medical Imaging Group of Hillsboro (radiologist interpretation fees)
- Washington County Pathologists (pathologist interpretation fees)
- Northwest Emergency Physicians (emergency room physician fees)
- Sound Inpatient Physicians (hospitalist's fees)
- Anesthesia Business Associates (anesthesiologist's fees)
- Richmond Family Medicine
- East Portland Family Medicine
- Affiliated providers at Adventist Portland. Please go to this [link](#).

## For non-English speakers

- Vietnamese, Russian, Arabic, Chinese, Korean and Spanish — go to [www.ohsu.edu/health/financial-assistance-programs](http://www.ohsu.edu/health/financial-assistance-programs) for the Financial Assistance Policy, application and this summary.
- All other languages — call 503-494-8551 so we can connect you with an interpreter.

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### **Other help**

OHSU Health offers payment plans at no extra cost. For services provided by:

- OHSU or Hillsboro Medical Center — call 866-617-6855.
- Adventist Health Portland — call 503-261-6095.

OHSU Health can help you find health insurance through federal and state programs.

- OHSU — call 503-494-1671.
- Hillsboro Medical Center — call 503-681-1012.
- Adventist Health Portland — call 503-251-6807.