

## **Learning Activity: Emergency Room & Stigma Case Study**

Description of Activity:	An emergency room setting case study about a patient experiencing homelessness that leaves against medical advice due to stigma in the hospital setting. This case has discussion prompts and answer key to guide teaching faculty.					
	People experiencing homelessness, IV drug use, AMA, Stigma					
Keywords: Type of activity	☑ Didactic ☐ Simulation ☐ Clinical	Recommendat ion on when introduced in curriculum?	⊠Early ⊠Mid □End	Suggested Course:	☐ Health Promotion /Assessment/ Fundamentals ☑ Acute care ☑ Chronic care ☐ Pharmacology	<ul><li>☑ Population/</li><li>Community health</li><li>☐ Leadership</li><li>☐ Other:</li></ul>
Competency addressed:	<ul> <li>☑ 1. Provide respectful, compassionate, person-centered care for people experiencing homelessness (PEH)</li> <li>☑ 2. Evaluate clients for social determinants of health needs, including housing status and related aspects of safety, access to food, social support and other relevant domains</li> <li>☑ 3. Collaborate with client and appropriate Interprofessional community members to optimize health in PEH</li> <li>☑ 4. Advocate for improved health for PEH</li> </ul>					
Learning Activity:	Case:  Jim, a 52-year-old patient experiencing homelessness, came into the emergency department experiencing pain, redness, and swelling in his right arm. The emergency provider admitted him to the hospital for intravenous antibiotics. The patient has a past history of intravenous drug use, tobacco use, and peripheral vascular disease.  The patient stated that he had a zit on his arm, and he picked at it, and he was prescribed oral antibiotics outpatient for cellulitis, but he did not pick up his antibiotics. Currently, Jim states he is experiencing 20/10 burning pain in his right arm and needs pain medication now!  The nurse has 3 other patients, and one has antibiotics due now. The nurse decides to administer the antibiotics before getting pain medication for Jim. After the nurse gives the antibiotics, she then goes to give Jim pain medication, but he is not in the room, and no one can find him. Jim left against medical advice.					
	a. Who b. Who c. Who d. Wh	n Prompts: nat do you think nat do you think ny do you think	caused Jim contribute Jim left aga prevented Ji	n's cellulitis? ed to Jim get inst medical im from leav	ting cellulitis? advice? ving against medical	advice?



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	f. Why could have contributed to Jim not getting his antibiotic?					
	2. Answer key:					
	1. Jim' cellulitis was caused from the pimple on his arm that he scratched and picked					
	at. He does not use intravenous drugs anymore.					
	2. Being unhoused, Jim could not keep his skin clean, and an infection occurred.					
	3. Jim left against medical advice because his pain was not being treated soon					
	enough, and he was out of his window of tolerance being at the hospital.					
	4. If Jim felt like his pain was being treated seriously and was given respect and					
	treated with unstigmatized care, he would have likely stayed in the hospital.					
	5. Jim's symptoms of cellulitis are pain, redness, and swelling.					
	6. Jim is experiencing homelessness and had difficulty getting to the pharmacy to pick					
	up his antibiotics. He has difficulty with transportation and the cost of medications,					
	or based on Maslow's hierarchy of needs, he needs to spend money on food rather					
	than antibiotics.					
Time Required:	15 minutes total. 10 minutes for students/class to read the case study and answer questions and 5 minutes to discuss the questions.					
Preparation of the student:	Read resource to learn about stigma					
Resources:	Gaber, S. N., Rosenblad, A. K., Mattsson, E., & Klarare, A. (2022). The relationship between attitudes to homelessness and perceptions of caring behaviors: A cross-sectional study among women experiencing homelessness, nurses and nursing students.  BMC Women's Health, 22(159), 1-10. https://doi.org/10.1186/s12905-022-01744-8					
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Date:	May 4, 2025					
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