Welcome to MyChart

What is MyChart?

OHSU provides access to your OHSU medical record, through MyChart, whenever you want and wherever you are. With MyChart, you can get information privately and quickly.

You can access MyChart on your desktop, laptop, or mobile device (iPad, SmartPhone).

Use these icons to:

- Select the envelope icon to send a non-urgent message to care team.
- Select the calendar icon to view upcoming and past visits.
- Select the medications icon to see your prescriptions and request refills from OHSU Pharmacy.
- Select the lab results icon to view lab results.

Key Terms

<table>
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<th>AVS</th>
<th>After Visit Summary</th>
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<tr>
<td>DOB</td>
<td>Date of Birth</td>
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<td>MRN</td>
<td>Medical Record Number</td>
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<td>ROI</td>
<td>Release of Information</td>
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<td>VV</td>
<td>Virtual Visit: A live video meeting with your doctor</td>
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What do I need to activate MyChart?

DOB, MRN, Activation Code

For MyChart help, speak to a person:

- OHSU Health patients (M-F, 7am-6pm) call 503-494-5252
- MCMC patients (M-F, 8am-5pm) call 541-506-6499
Why MyChart?

MyChart is a tool to communicate with your healthcare team and better understand your health. It is set up so you can find what you need.

For urgent medical questions, call your clinic. Call 911 if this is an emergency.

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You can find information about your visits

If you tap on the manage your visits icon, you can:

- Schedule your next visit
- Schedule Immediate Care visits
- View details of your past and upcoming visits, including your After Visit Summary (AVS)
- Schedule Smart Exams and receive information about your care plan

Keep track of your medications

- Order medicine refills at an OHSU pharmacy
- Call the pharmacy

See your test results

View test results and your doctor’s comments

You can communicate with your care team

MyChart messages are a great way to connect with your provider and care team.

Messages are best to send if you need to send a short note and can wait a few days for a response, such as a new, non-urgent issue that needs medical advice.

If we can give you a quick answer, then we will do so free of charge.

If your question requires an in-depth answer, we may bill for it.

We will not charge for a MyChart message if we ask you to come in for a virtual or in-person visit for the answer.

For more information, go to https://www.ohsu.edu/healthcare-now/mychart-messages
Activate MyChart

1. Get an Activation Code
   You need an Activation Code to sign up. You can get an Activation Code from your clinic, or by calling the MyChart Patient Support Line.

2. Desktop or Laptop
   To sign up on your computer, go to: OHSU.edu/mychart and follow the instructions.

   Sign Up Now

3. Smartphone or Tablet Instructions
   Go to the App store
   For iPad or iPhone, open the Apple App Store: 
   For Android devices, open the Google play store:

   Download the MyChart App
   1. Search for the MyChart Logo
   2. Tap “install”
   3. Find and open the MyChart Logo icon
   4. Choose Oregon and then OHSU Health MyChart
   5. Sign up for an account

4. Sign Up
   1. Select Sign up now
   2. Enter Activation code, MRN and Date of Birth
   3. Select Next
   4. On the Next page, create the following:
      Username
      Password

   MyChart activation code
   Enter your activation code as it appears on your enrollment letter or After Visit Summary.

      xxxxx  -  xxxxx

   Medical Record Number
   Please enter your medical record number.

   Date of birth
   Enter your date of birth in the format shown, using 4 digits for the year.

      mm / dd / yyyy

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Oregon Health and Science University | MyChart Support Tip Sheet: How to Activate MyChart