Fall Trauma Nursing Conference

Lori Quinn, RN MSN, Operations Director – Emergency, Trauma & Critical Care Julie Lockington, RN MN, Clinical Nurse Specialist Palliative Program Lara Gurney, RN MSN, Director Experience in Care, Quality and Patient Safety Vancouver General Hospital, Vancouver, BC, Canada

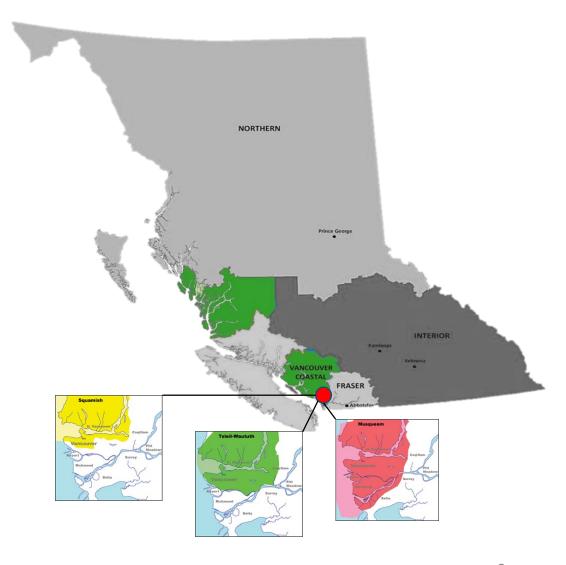
October 2023



Land Acknowledgement

We wish to acknowledge that the land on which we live, work, and play is the traditional and unceded territory of the Coast Salish Peoples, including the Musqueam, Squamish, and Tsleil-Waututh Nations.

Vancouver Coastal Health is committed to delivering exceptional care to 1.2 million people, including the First Nations, Métis and Inuit in our region, within the traditional territories of the Heiltsuk, Kitasoo-Xai'xais, Lil'wat, Musqueam, N'Quatqua, Nuxalk, Samahquam, shíshálh, Skatin, Squamish, Tla'amin, Tsleil-Waututh, Wuikinuxv, and Xa'xtsa.







Introductions

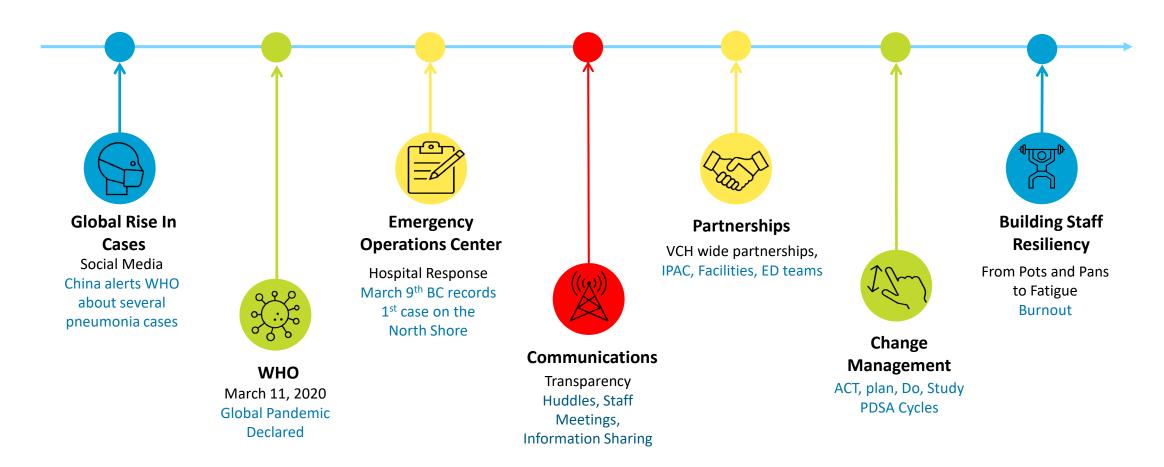








Timeline of the Pandemic





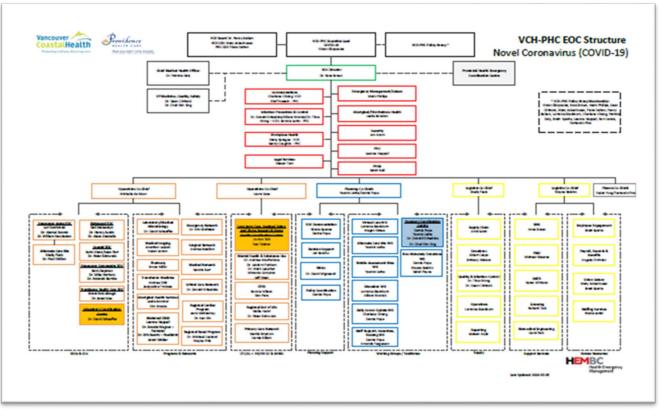
Overview

- 1. Background and leadership through the COVID-19 Pandemic
- 2. Wobble Room in the ED
- 3. Key takeaways



Emergency Operations Center



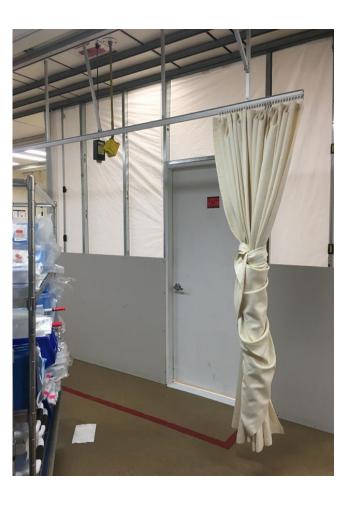




Department Footprint

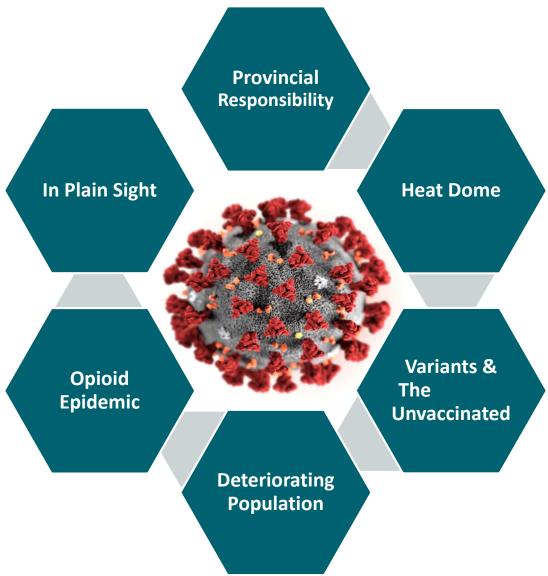








Confounding Factors





Staff Impact





Staff Impact





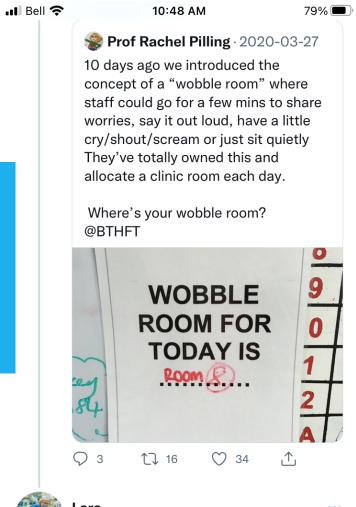
Staff Impact





An opportunity...







Tweet your reply

0







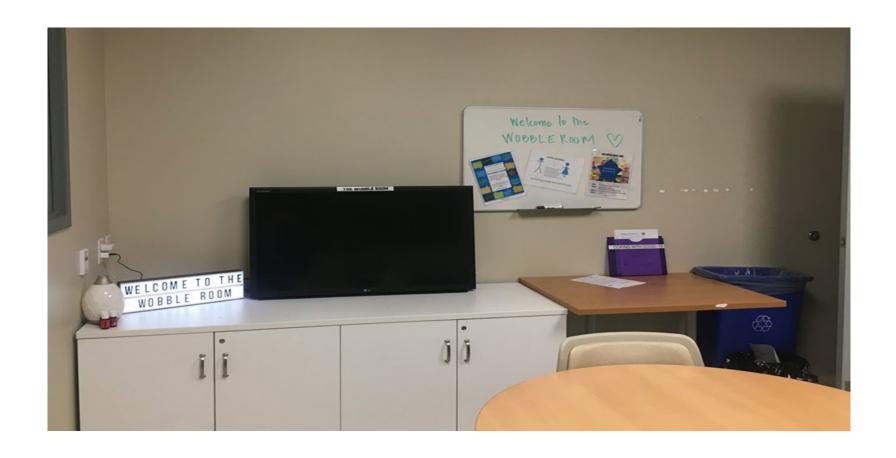














"The wobble room was a place for me to debrief when my grandfather died and I couldn't go home because of COVID, and a place to connect with co-workers in a way I hadn't before."





Why Do We Need Wobble Rooms during COVID-19?

Lara Gurney, RN, MSN Head Nurse Educator Emergency Department Vancouver General Hospital Vancouver, BC

Julie Lockington, RN, MN Nurse Clinician Emergency Department Vancouver General Hospital Vancouver, BC Lori Quinn, RN, MSN Manager Emergency Department Vancouver General Hospital Vancouver, BC

Maura MacPhee, RN, PhD Professor School of Nursing University of British Columbia Vancouver, BC

Abstract

The "wobble room" is a wellness intervention designed to guide staff through unpredictable times that are not going away quickly. Emergency department teams are accustomed to trauma events and trauma debriefing, but the prolonged uncertainties and fears associated with COVID-19 have posed a unique challenge for healthcare workers. The wobble room has become a place where staff can make sense of how the pandemic is affecting them and create a "new normal" with respect to personal safety and team cohesion.

Introduction

Emergency departments (EDs) are at the front lines for the treatment and diagnosis of a wide variety of illnesses and injuries. Within EDs, emergency nurses are continually adapting and changing their work to meet and address daily challenges. When the World Health Organization declared COVID-19 a public health emergency, fears and uncertainty arose among emergency nurses. Uncertainty has been identified as a hallmark of pandemics and can be especially challenging for those working in healthcare (IHI 2020b). A recent publication about emergency nurses reports increased levels of stress and anxiety because of unknowns about the virus, potential depletion of personal protective equipment (PPE) and the risk of illness and potential transmission of sickness to family members (Lai et al. 2020).



Leadership Lean in





Key Takeaways

Partnering

Not working in Silos

We are in this together

Relationships

Elevate your colleagues

Inspirational Motivation

Stimulate Innovation & Creativity

Coach & Mentor

When you are starting out as a new leader you have this feeling of responsibility, if you think you can do it alone you are wrong





Thank you

