

# Health Emergency Ready Oregon

In an emergency, every moment counts.



## Information for Public Safety Answering Points (PSAPs)

### What is HERO Kids Registry?

HERO Kids Registry is a voluntary, no-cost system that lets any Oregon family share critical information about their child's health *before* an emergency. The information can be accessed quickly and easily by emergency medical services (EMS) and hospital emergency department (ED) providers through a confidential provider line and the Emergency Department Information Exchange.

### Who is HERO Kids for?

HERO Kids Registry is available to *any* Oregon child or young adult ages 0-26. The Registry is especially useful for medically complex children and young adults who experience chronic health conditions, developmental disabilities and/or mental or behavioral health conditions.

### How does the registry work?

Once EMS and ED providers know a child or young adult is registered, they will call a confidential provider line or connect through Emergency Department Information Exchange.

The information will be available in fewer than 90 seconds.

### What should a PSAP expect?

In an emergency, the person calling 911 *may* tell the dispatcher that the patient is on the HERO Kids Registry or provide the patient's HERO Kids Registry ID number.

### What can the PSAP do to help?

**If the patient is on the HERO Kids Registry, the information is meant to be utilized by the EMS provider. The best thing is for the PSAP to tell the EMS provider that their patient is on the HERO Kids Registry and provide the ID number if able.**

**PSAPs cannot call the registry on behalf of the EMS provider.**



[www.herokidsregistry.org](http://www.herokidsregistry.org)

[herokids@ohsu.edu](mailto:herokids@ohsu.edu)

Business office: 833-770-4376

