

February 18, 2022

Dr. Danny Jacobs President Oregon Health and Science University 3181 S.W. Sam Jackson Park Road Portland, OR 97239-3098

Dear President Jacobs:

Attached please find the Policies, Regulations, and Financial Review (PRFR) Evaluation Committee's review of Oregon Health and Science University's Fall 2021 Policies, Regulations, and Financial Review report. The attached review report documents areas where the institution was found to be in compliance with the NWCCU Standards for Accreditation and where additional opportunities for improvement exist. Please note that the Year Seven Evaluation of Institutional Effectiveness (EIE) Evaluation Team will receive a copy of this review report, as will the NWCCU Board of Commissioners for consideration at your institution's EIE accreditation appearance before the Commission in approximately one year's time.

NWCCU asks that you address any areas of needed improvement that the PRFR Evaluation Committee has noted in this review report in your EIE self-evaluation. Please feel free to reach out to your NWCCU Staff Liaison if you have further questions.

## **Standards in Need of Improvement**

• Finding 1: Fall 2021 Policies, Regulations, and Financial Review - The following standards are areas where improvement is needed. (2020 Standard(s) 2.G.2)

## **Future Evaluations**

- Year 7 Evaluation of Institutional Effectiveness Fall 2022
  - o Finding 1: Fall 2021 Policies, Regulations, and Financial Review

Thank you for your commitment to the process of peer evaluation and continuous quality improvement. If you have questions about any of the information in this letter, please contact Dr. Mac Powell, at <a href="mailto:mpowell@nwccu.org">mpowell@nwccu.org</a>.

Sincerely,

Mac Powell

Senior Vice President

cc: Dr. David Robinson, Interim Vice President and Provost

## **Standard 2: Governance, Resources, and Capacity**



The institution articulates its commitment to a structure of governance that is inclusive in its planning and decision-making. Through its planning, operational activities, and allocation of resources, the institution demonstrates a commitment to student learning and achievement in an environment respectful of meaningful discourse.

| NORTHWEST COMMISSION ON COLLEGES AND UNIVERSITIES   |  |   |  |
|---|--|---|--|
| Criteria for Review   | Evidence   | Team Verification   |  |
| (1)   | (2)  | (3)   |  |
| <b>2.A.1</b> The institution demonstrates an effective governance structure, with a board(s) or other governing body(ies) composed predominantly of members with no contractual, employment relationship, or personal financial interest with the institution. Such members shall also possess clearly defined authority, roles, and responsibilities. Institutions that are part of a complex system with multiple boards, a centralized board, or related entities shall have, with respect to such boards, written and clearly defined contractual authority, roles, and responsibilities for all entities. In addition, authority and responsibility between the system and the institution is clearly delineated in a written contract, described on its website and in its public documents, and provides the NWCCU accredited institution with sufficient autonomy to fulfill its mission. | <ul> <li>☑ Institutional governance policies and procedures</li> <li>☑ System governance policies and procedures</li> <li>☑ Multiple board governing policies and procedures (if applicable)</li> <li>☑ Board's calendar for reviewing institutional and board policies and procedures</li> <li>☑ Bylaws and Articles of Incorporation referencing governance structure</li> </ul> | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.  | I  |   |  |
| The Board appears to have a highly effective governance structure. The scope of responsibilities for the Board are clearly defined, including contractual authority, and personnel issues.  |  |   |  |
| <b>2.A.2</b> The institution has an effective system of leadership, staffed by qualified administrators, with appropriate levels of authority, responsibility, and accountability who are charged with planning, organizing, and managing the institution and assessing its achievements and effectiveness.   | <ul><li>☑Leadership organizational chart</li><li>☑Curriculum vitae of executive leadership</li></ul>   | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.  |  | 1   |  |
| For the breadth and scope of OHSU's mission the leadership team is appropriate. All members have significant experience in academic leadership and their appropriate disciplines. There is good coverage of the key areas of the academic enterprise.   |  |   |  |
| <b>2.A.3</b> The institution employs an appropriately qualified chief executive officer with full-time responsibility to the institution. The chief executive may serve as an <i>ex officio</i> member of the governing board(s) but may not serve as its chair.  | ⊠Curriculum vitae of President/CEO   | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.  |  |   |  |
| Dr. Danny Jacobs is the full-time president of OHSU and serves as an ex-officio member of the Enational and state-wide involvement in higher educations and is well published.  | Board of Directors. He is well- credentialed and experienced to lead the i   | nstitution. He has the appropriate background in terms of   |  |

| <b>2.A.4</b> The institution's decision-making structures and processes, which are documented and publicly available, must include provisions for the consideration of the views of faculty, staff, administrators, and students on matters in which each has a direct and reasonable interest.  | ⊠ Institutional governance policies & procedures (see 2.A.1)             | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
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| RATIONALE: This is our team's rationale for rating this institution as we did.  OHSU has a sufficient number of decision-making committees with the appropriate authority. All   | segments of the university have significant roles in the processes. OH   | SU has a clear and compelling shared governance model.  |  |
| <b>2.B.1</b> Within the context of its mission and values, the institution adheres to the principles of academic freedom and independence that protect its constituencies from inappropriate internal and external influences, pressures, and harassment.  | ⊠Academic freedom policies and procedures                                | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.  The academic freedom statement is clear and covers both the academic work of the faculty and the personal expressions of the faculty as private citizens. On page 17 of the OHSU Code of Conduct (Teaching and Learning Philosophy) clearly articulate the standards of academic freedom and independence for all members of the OSHU community including students.  |  |   |  |
| <b>2.B.2</b> Within the context of its mission and values, the institution defines and actively promotes an environment that supports independent thought in the pursuit and dissemination of knowledge. It affirms the freedom of faculty, staff, administrators, and students to share their scholarship and reasoned conclusions with others. While the institution and individuals within the institution may hold to a particular personal, social, or religious philosophy, its constituencies are intellectually free to test and examine all knowledge and theories, thought, reason, and perspectives of truth. Individuals within the institution allow others the freedom to do the same. |  | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.  In addition to statements about academic freedom and independence, OHSU has a clear diversity action plan and works to develop a community of diverse people and ideas through its Center for Diversity and Inclusion.   |  |   |  |
| <b>2.C.1</b> The institution's transfer-of-credit policy maintains the integrity of its programs and facilitates the efficient mobility of students desirous of the completion of their educational credits, credentials, or degrees in furtherance of their academic goals.   | ⊠Transfer of credit policies procedures                                  | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.   | 1  | _1  |  |
| The OHSU Policy Manual (02-70-005) establishes the Transfer of Credit Policy. Check on catalogs to check student facing transfer-of-credit policy.   | ng policies which are student facing. The newest catalog online is the 2 | 020-2021 version for Nursing. Had trouble locating other  |  |

| <b>2.C.2</b> The institution's policies and procedures related to student rights and responsibilities should include, but not be limited to, provisions related to academic honesty, conduct, appeals, grievances, and accommodations for persons with disabilities.  | <ul> <li>☑ Documentation of students' rights and responsibilities policies and procedures, which include:</li> <li>☑ Academic honesty</li> <li>☑ Appeals, grievances</li> <li>☑ Accommodations for persons with disabilities</li> <li>(Student handbook or Catalog; links to webpages – please note specific pages or areas)</li> </ul> | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
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| RATIONALE: This is our team's rationale for rating this institution as we did.  |   |   |  |
| The report clearly sates policies and the location of those policies. They are clear and understand   | dable and provide the completeness that students need to understand.  |   |  |
| 2.C.3 The institution's academic and administrative policies and procedures should include admission and placement policies that guide the enrollment of students in courses and programs through an evaluation of prerequisite knowledge, skills, and abilities to ensure a reasonable probability of student success at a level commensurate with the institution's expectations. Such policies should also include a policy regarding continuation in and termination from its educational programs, including its appeal and re-admission policy. | ⊠Policies and procedures for recruiting, admitting, and placing students (If Catalog, please note specific pages.) ⊠Policies/procedures related to continuation and termination from educational programs including appeal process and readmission policies/procedures (If Catalog, please note specific pages.)                        | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did. Polices are clearly labeled and identified. Details are complete so that student know what is necessary to comply or to seek remedy.   |   |   |  |
| 2.C.4 The institution's policies and procedures regarding the secure retention of student records must include provisions related to confidentiality, release, and the reliable backup and retrievability of such records.  | ⊠ Policies/procedures regarding secure retention of student records, i.e., back-up, confidentiality, release, protection from cybersecurity issues or other emergencies   | ☑ Compliant ☐ Needs improvement ☐ Additional Onsite Evaluation Required within the EIE year seven visit                                       |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.  |   |   |  |
| OHSU does a superior job of providing policies to protect and retain student records. Their policies cover encryption requirements and contingency planning. They are to be commended on the thoroughness of their approach.  |   |   |  |
| <b>2.D.1</b> The institution represents itself clearly, accurately, and consistently through its announcements, statements, and publications. It communicates its academic intentions, programs, and services to students and to the public and demonstrates that its academic programs can be completed in a timely fashion. It regularly reviews its publications to ensure accuracy and integrity in all representations about its mission, programs, and services.  | ⊠Policies/procedures/ for reviewing published materials (print or websites) that assures institutional integrity  | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| <b>RATIONALE:</b> This is our team's rationale for rating this institution as we did.   |   |   |  |
| Clear policies exist to help students successfully navigate programs in a timely fashion. There is an easily accessible OHSU Education website available to students.   |   |   |  |

| <b>2.D.2</b> The institution advocates, subscribes to, and exemplifies high ethical standards in its management and operations, including in its dealings with the public, NWCCU, and external organizations, including the fair and equitable treatment of students, faculty, administrators, staff, and other stakeholders and constituencies. The institution ensures that complaints and grievances are addressed in a fair, equitable, and timely manner. | ⊠Policies/procedures for reviewing internal and external complaints and grievances  | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
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| RATIONALE: This is our team's rationale for rating this institution as we did.   |   |   |  |
| OHSU has a department of Integrity and carefully follows their established policies. As a special There is also an anonymous integrity hotline.  | ize institution of higher education, OHSU has specific policies in Animal   | Care, Human Subjects, Biosafety and Institutional Training.   |  |
| <b>2.D.3</b> The institution adheres to clearly defined policies that prohibit conflicts of interest on the part of members of the governing board(s), administration, faculty, and staff.   | ⊠Policies/procedures prohibiting conflict of interests among employees and board members  | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.   |   |   |  |
| OHSU has both policies and disclosure form to cover Conflicts of Interest. OHSU also requires Statements of Economic Interest.   |   |   |  |
|  | I specification of the second | 57 Compliant  |  |
| <b>2.E.1</b> The institution utilizes relevant audit processes and regular reporting to demonstrate financial stability, including sufficient cash flow and reserves to achieve and fulfill its mission.   | <ul> <li>☒ Policies/procedures that articulate the oversight and management of financial resources</li> <li>☒ Latest external financial audit including management letter</li> <li>☒ Cash flow balance sheets</li> <li>☒ Audited financial statements</li> <li>☒ Tuition and fees, educational, and auxiliary revenue for undergraduate and graduate enrollments</li> <li>☒ Significant contracts/grants</li> <li>☒ Endowment and giving reports</li> <li>☒ Investment revenue</li> </ul>   | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| <b>RATIONALE:</b> This is our team's rationale for rating this institution as we did.  |   |   |  |
| The work that OHSU has done, and the adjustments as a result of COVID have led to a strong financial position. Audits appear to be in order and demonstrate sufficient cash flow and reserves to accomplish the school's mission. Policies appear to maintain appropriate oversight of finances.   |   |   |  |
| <b>2.E.2</b> Financial planning includes meaningful opportunities for participation by stakeholders and ensures appropriate available funds, realistic development of financial resources, and comprehensive risk management to ensure short term financial health and long-term financial stability and sustainability.   | ⊠Policies / procedures for planning and monitoring of operating<br>and capital budgets, reserves, investments, fundraising, cash<br>management, debt management, transfers and borrowing<br>between funds   | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| <b>RATIONALE:</b> This is our team's rationale for rating this institution as we did. The policies provided in the PRFR report outline all components required in the above description reducing risk by securing a line of credit and re-positioning their debt portfolio.  | on. The institution deployed appropriate policies and procedures when a   | ssessing Covid's impact on financial stability which led to   |  |

| <b>2.E.3</b> Financial resources are managed transparently in accordance with policies approved by the institution's governing board(s), governance structure(s), and applicable state and federal laws.  | <ul> <li>☑ Description of internal financial controls</li> <li>☑ Board approved financial policies, state financial policies, or system financial policies</li> </ul>   | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |
|---|---|---|
| <b>RATIONALE:</b> This is our team's rationale for rating this institution as we did. The financial policies provided were clear and covered all areas required. Transparency was defined Senate, Fiscal Officers and the Board.  | monstrated by their process for reviewing the financial model with releva   | ant bodies, such as Cabinet, Budget Committee, Faculty  |
| <b>2.F.1</b> Faculty, staff, and administrators are apprised of their conditions of employment, work assignments, rights and responsibilities, and criteria and procedures for evaluation, retention, promotion, and termination.   | <ul> <li>☒ Human resource policies / procedures</li> <li>☒ Policies/procedures related to teaching, scholarship, service, and artistic creation</li> <li>☒ Policies/procedures for apprising employees of working conditions, rights and responsibilities, evaluation, retention, promotion, and termination</li> </ul> | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |
| <b>RATIONALE:</b> This is our team's rationale for rating this institution as we did.  OHSU has a series of policy documents which thoroughly cover the range of employment condition process.  | tions references above. Performance appraisal modeling is clear and fa  | culty are apprised of the tenure and promotion criteria and   |
| <b>2.F.2</b> The institution provides faculty, staff, and administrators with appropriate opportunities and support for professional growth and development.  | ⊠Employee professional development policies/procedures  | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |
| <b>RATIONALE:</b> This is our team's rationale for rating this institution as we did. OHSU clearly demonstrates its commitment to and the availability of professional development of Center, making sure that all employees have access to appropriate development.  | opportunities for all employees. They have both and Teaching and Lear   | ning Center and a Career and Workplace Enhancement  |
| <b>2.F.3</b> Consistent with its mission, programs, and services, the institution employs faculty, staff, and administrators sufficient in role, number, and qualifications to achieve its organizational responsibilities, educational objectives, establish and oversee academic policies, and ensure the integrity and continuity of its academic programs.  | <ul> <li>☑ Documentation about engagement and responsibilities specified for faculty and staff, as appropriate</li> <li>☑ Personnel hiring policy/procedures</li> <li>☑ Academic organizational chart</li> <li>☑ Administrator/staff /faculty evaluation policies/procedures</li> </ul>                                 | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |
| RATIONALE: This is our team's rationale for rating this institution as we did.  The university demonstrates that it employs an appropriate number of staff, faculty, and adminis Resources department.  |   | cossibility of hiring to appropriate levels through its Human   |
| <b>2.F.4</b> Faculty, staff, and administrators are evaluated regularly and systematically in alignment with institutional mission and goals, educational objectives, and policies and procedures. Evaluations are based on written criteria that are published, easily accessible, and clearly communicated. Evaluations are applied equitably, fairly, and consistently in relation to responsibilities and duties. Personnel are assessed for effectiveness and are provided feedback and encouragement for improvement. | ⊠Listing of programs and services supporting student learning needs   | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |

| RATIONALE: This is our team's rationale for rating this institution as we did.   |   |   |  |
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| OHSU maintains both a performance management system and a post-tenure review procedure as a means of regular and systematic evaluation.  |   |   |  |
| <b>2.G.1</b> Consistent with the nature of its educational programs and methods of delivery, and with a particular focus on equity and closure of equity gaps in achievement, the institution creates and maintains effective learning environments with appropriate programs and services to support student learning and success.  | ⊠Listing of programs and services supporting student learning needs   | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.   |   |   |  |
| OHSU maintains both a public facing site and a secure site for students for the purpose of maintaining an appropriate focus on equity issues. They also have a Center for Diversity and Inclusion to ensure continued progress in this area. As an extra layer of assurance, OHSU has a confidential Advocacy Program and an Office of Student Access.   |   |   |  |
| <b>2.G.2</b> The institution publishes in a catalog, or provides in a manner available to students and other stakeholders, current and accurate information that includes: institutional mission; admission requirements and procedures; grading policy; information on academic programs and courses, including degree and program completion requirements, expected learning outcomes, required course sequences, and projected timelines to completion based on normal student progress and the frequency of course offerings; names, titles, degrees held, and conferring institutions for administrators and full-time faculty; rules and regulations for conduct, rights, and responsibilities; tuition, fees, and other program costs; refund policies and procedures for students who withdraw from enrollment; opportunities and requirements for financial aid; and the academic calendar. | <ul> <li>⊠Catalog (and/or other publications) that provides information regarding:</li> <li>☑Institutional mission</li> <li>☑Admission requirements and procedures</li> <li>☑Grading policy</li> <li>☑Information on academic programs and courses, including degree and program completion requirements, expected learning outcomes, required course sequences, and projected timelines to completion</li> <li>☑Names, titles, degrees held, and conferring institutions for administrators and full-time faculty</li> <li>☑Rules and regulations for conduct, rights, and responsibilities;</li> <li>☑Tuition, fees, and other program costs</li> <li>☑Refund policies and procedures for students who withdraw from enrollment</li> <li>☑Opportunities and requirements for financial aid</li> <li>☑The academic calendar (See 2.C.2)</li> <li>(Student handbook or Catalog; links to webpages – please note specific pages or areas)</li> </ul> | <ul> <li>☑ Compliant</li> <li>☑ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.   |   |   |  |
| The majority of the material is readily accessible at various websites.  |   |   |  |
| 2.G.3 Publications and other written materials that describe educational programs include accurate information on national and/or state legal eligibility requirements for licensure or entry into an occupation or profession for which education and training are offered. Descriptions of unique requirements for employment and advancement in the occupation or profession shall be included in such materials.   | ⊠ Samples of publications and other written materials that describe:     ⊠ Accurate information on national and/or state legal eligibility requirements for licensure or entry into an occupation or profession for which education and training are offered.   | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |

|   | <del>-</del>  |  |
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|   | □ Descriptions of unique requirements for employment and            |  |
|   | advancement in the occupation or profession shall be                |  |
|   | included in such materials.   |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.                      | moradea in each materiale.  |  |
| RATIONALE: This is our team's fationale for fating this institution as we did.                      |   |  |
| This metaviol is easily acceptable and they such Handhacks are vide information for an existing an  |   |  |
| This material is easily accessible and thorough. Handbooks provide information for specialize pr    | ogram and unique employment requirements.                           |  |
|   |   |  |
|   |   |  |
| 2.G.4 The institution provides an effective and accountable program of financial aid consistent     |   | ☑ Compliant  |
| with its mission, student needs, and institutional resources. Information regarding the             | information about categories of financial assistance                | □ Needs improvement                                    |
| categories of financial assistance (such as scholarships, grants, and loans) is published and       | (Student handbook or Catalog; links to webpages – please note       | ☐ Additional Onsite Evaluation Required within the EIE |
| made available to prospective and enrolled students.  | specific pages or areas)  |  |
|   | ☐ Information to students regarding repayment obligations           | year seven visit                                       |
|   |   |  |
|   | ⊠ Policies / procedures for monitoring student loan programs        |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.                      |   |  |
|   |   |  |
| This is all very clear and accessible.  |   |  |
|   |   |  |
|   |   |  |
| <b>2.G.5</b> Students receiving financial assistance are informed of any repayment obligations. The |   | □ Compliant  |
| institution regularly monitors its student loan programs and publicizes the institution's loan      | information about categories of financial assistance                | ☐ Needs improvement                                    |
| default rate on its website.  | (Student handbook or Catalog; links to webpages – please note       | · ·  |
| asiaal ale on to woodle.  | specific pages or areas)  | ☐ Additional Onsite Evaluation Required within the EIE |
|   | ☐ Information to students regarding repayment obligations           | year seven visit                                       |
|   |   |  |
|   | ⊠Policies / procedures for monitoring student loan programs         |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.                      |   |  |
|   |   |  |
| Everything is clearly presented and accessible.   |   |  |
|   |   |  |
|   |   |  |
| 2.G.6 The institution designs, maintains, and evaluates a systematic and effective program of       | ☑Description of advising program, staffing, and advising            |  |
| academic advisement to support student development and success. Personnel responsible for           | publications (Student handbook or Catalog; links to webpages –      | ☐ Needs improvement                                    |
| advising students are knowledgeable of the curriculum, program and graduation requirements,         | please note specific pages or areas)                                |  |
| and are adequately prepared to successfully fulfill their responsibilities. Advising requirements   | Systematic evaluation of advising                                   | ☐ Additional Onsite Evaluation Required within the EIE |
| and responsibilities of advisors are defined, published, and made available to students.            |   | year seven visit                                       |
|   |   |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.                      |   |  |
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| Advising process and procedures are clearly articulated and available to students. There are pro    | fessional development opportunities for advisors to remain current. |  |
|   |   |  |
|   |   |  |
| 2.G.7 The institution maintains an effective identity verification process for students enrolled in |   | ⊠ Compliant  |
| distance education courses and programs to establish that the student enrolled in such a            | students enrolling in distance education courses                    | · ·  |
| course or program is the same person whose achievements are evaluated and credentialed.             | students enrolling in distance education courses                    | □ Needs improvement                                    |
| The institution ensures that the identity verification process for distance education students      |   | ☐ Additional Onsite Evaluation Required within the EIE |
| protects student privacy and that students are informed, in writing at the time of enrollment, of   |   | year seven visit                                       |
| current and projected charges associated with the identity verification process.                    |   |  |
| current and projected charges associated with the identity verification process.                    | 1   |  |

| RATIONALE: This is our team's rationale for rating this institution as we did.  |   |   |  |
|---|---|---|--|
| OHSU provides excellent documentation on the process for verification of student identity and for the ongoing security of data. There is also a string acceptable use policy.   |   |   |  |
|   |   |   |  |
| 2.H.1 Consistent with its mission, the institution employs qualified personnel and provides access to library and information resources with a level of currency, depth, and breadth sufficient to support and sustain the institution's mission, programs, and services.   | <ul> <li>☑ Procedures for assessing adequacy of library collections</li> <li>☑ Library planning committee and procedures for planning and collection development</li> <li>☑ Library instruction plan; policies/procedures related to the use of library and information resources</li> <li>☑ Library staffing information; policies/procedures that explains faculty/library partnership for assuring library and information resources are integrated into the learning process</li> </ul> | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.  | •   |   |  |
| Consistent with its mission and specialized task, OHSU appears to have solid library holdings and is doing well with digital resources. The library staff is well equipped to handle the needs of students and faculty. Staffing appears to be adequate for the size and scope of the library's responsibilities.   |   |   |  |
| <b>2.I.1</b> Consistent with its mission, the institution creates and maintains physical facilities and technology infrastructure that are accessible, safe, secure, and sufficient in quantity and quality to ensure healthful learning and working environments that support and sustain the institution's mission, academic programs, and services.                                  | Facilities master plan, including  ⊠ Equipment replacement policies/procedures  ⊠ Procedures for assessing sufficiency of physical facilities  ⊠ Policies and procedures for ensuring accessible, safe, and secure facilities  ⊠ Policies/procedures for the use, storage, and disposal of hazardous waste  ⊠ Technology master plan and planning processes   | <ul> <li>☑ Compliant</li> <li>☐ Needs improvement</li> <li>☐ Additional Onsite Evaluation Required within the EIE year seven visit</li> </ul> |  |
| RATIONALE: This is our team's rationale for rating this institution as we did.  |   |   |  |
| Campus planning, policies for hazardous waste, and technology plans are all in order and sufficient for the size and scope of OHSU. Equipment replacement procedures in appendix 29. Deferred maintenance is covered thoroughly in Appendix 30. Master Plan is clear and present on page 58 of the appendices. Campus Accessibility is covered thoroughly on page 52 of the appendices. |   |   |  |
| Concluding Comments:  |   |   |  |
| OHSU has provided clear and compelling answers to each question and has provided strong evidence of compliance in all areas. Easy access to an online catalog would be helpful.   |   |   |  |