

Oregon Summary

Sample
61

National Sample
742

Q1: YOU SAID - ASK US THIS!

	# Responses	% Sample	% National sample
We have open clinician positions we cannot fill	34	55.7%	42.3%
We have open staff positions we cannot fill	52	85.2%	67.8%
We have current billing that is denied or well overdue from insurers and health plans	16	26.2%	24.7%
I will be leaving primary care within 3 years	15	24.6%	20.8%
We are getting more new patients because of other primary care practices	26	42.6%	42.2%
I personally know clinicians who retired or quit during the pandemic	35	57.4%	66.7%
We have reduced our participation in training of medical students and residents	18	29.5%	32.3%
We have fewer people involved in direct patient care in our practice than before the pandemic	26	42.6%	29.0%
We (primary care workforce) are clinically fragile – when is someone going to notice!	40	65.6%	66.6%
None of the above	1	1.6%	3.5%

Q2: OVER THE LAST 4 WEEKS, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?

	# Responses	% Sample	% National sample
1 – no impact	0	0.0%	4.4%
2	6	9.8%	15.2%
3	11	18.0%	28.7%
4	25	41.0%	36.0%
5 – severe impact	19	31.1%	15.6%

Q3: PRACTICE STATUS. Over the last 4 weeks, which of these things were true for your practice?

	# Responses	% Sample	% National sample
My mental stress/exhaustion is at an all-time high	24	39.3%	37.1%
The mental stress/exhaustion in my practice is at an all-time high	43	70.5%	59.7%
My practice has a vaccine mandate and it has caused people to quit	25	41.0%	24.4%
Vaccine hesitancy among some practice members has created internal tensions	32	52.5%	35.2%
Our practice administers COVID-19 vaccine	44	72.1%	55.0%
We chose not to administer COVID-19 vaccine because of “the red tape” involved	7	11.5%	18.5%
None of the above	1	1.6%	2.8%

Q4: TELEHEALTH. Over the last 4 weeks, how would you describe your use of video and phone-based care?

	# Responses	% Sample	% National sample
I use video-based care for at least 20% of my patients	22	36.1%	20.4%
I would like to use video-based care more but can't because of low reimbursement	5	8.2%	10.2%
I use phone-based care for at least 20% of my patients	14	23.0%	19.1%
I would like to use phone-based care more but can't because of low reimbursement	15	24.6%	24.1%

Telehealth has been important for my capacity to see patients	36	59.0%	57.1%
Telehealth has enabled me to reach more of my vulnerable patients	40	65.6%	56.5%
We have increased use of telehealth during the flu/winter season	24	39.3%	37.1%
I am confident in my use of telehealth with patients	43	70.5%	60.9%
I have gained confidence in my use of telehealth during the pandemic	43	70.5%	66.3%
Increased use of telehealth will now always be part of my practice	37	60.7%	60.0%
Telehealth is easier with established patients	41	67.2%	70.9%
None of the above	6	9.8%	8.4%

Q5: MOTIVATIONS FOR TELEHEALTH USE. Which of the following would you identify as your main motivations for use of telehealth?

	# Responses	% Sample	% National sample
Practice policy	15	24.6%	18.2%
Patient interest	44	72.1%	69.3%
Shift in payment for telehealth (when supported with payment, I use it)	26	42.6%	43.1%
Concerns about safety within the practice	36	59.0%	49.1%
Concerns about my own safety	23	37.7%	27.6%
Increasing access to care for patients	48	78.7%	77.6%
Ability to see patients who previously had trouble coming in	45	73.8%	75.1%
None of these	5	8.2%	5.8%

Q7: Is your practice...

	# Responses	% Sample	% National sample
Owned by you	10	16.4%	24.7%
Independent and part of a larger group	13	21.3%	10.1%
Owned by a hospital or health system	18	29.5%	44.1%
Government owned practice	8	13.1%	5.1%
None of the above	12	19.7%	16.0%

Q8: Is the size of your practice...

	# Responses	% Sample	% National sample
1-3 clinicians	18	29.5%	27.0%
4-9 clinicians	19	31.1%	29.9%
10+ clinicians	24	39.3%	43.1%

Q9: Is your practice setting...

	# Responses	% Sample	% National sample
Primary care setting	61	100.0%	100.0%
Primary care and convenience care setting	5	8.2%	6.3%
Direct primary care or membership-based practice	1	1.6%	3.1%
Primary care and an academic or residency practice	5	8.2%	24.1%
Other	10	16.4%	6.9%

Q10: Which of these describes your practice?

	# Responses	% Sample	% National sample
Rural	28	45.9%	20.2%
Community health center	14	23.0%	11.3%
FQHC or FQHC look-alike	20	32.8%	14.6%
Free or charitable clinic	0	0.0%	4.3%
Designated patient-centered primary care home	31	50.8%	36.1%

Located in office, school, or college	5	8.2%	9.2%
None of the above	10	16.4%	32.9%

Q11: Roughly how much of your practice is...

	<10%	10-19%	20-49%	>50%	Don't know	N/A	
Medicaid	10.0%	15.0%	33.3%	38.3%	3.3%	--	% Sample (less N/A)
	6	9	20	23	2	1	
	26.8%	22.4%	28.7%	17.9%	4.2%	--	% National sample (less N/A)
Medicare	11.3%	13.2%	56.6%	13.2%	5.7%	--	
	6	7	30	7	3	8	
	10.0%	23.5%	45.5%	16.0%	4.9%	--	
Value based payment	22.6%	9.4%	18.9%	15.1%	34.0%	--	
	12	5	10	8	18	8	
	26.4%	17.6%	14.8%	12.3%	28.9%	--	
Uninsured	60.3%	22.4%	8.6%	1.7%	6.9%	--	
	35	13	5	1	4	3	
	69.9%	14.0%	6.4%	5.1%	4.7%	--	
Low income patients	8.3%	15.0%	23.3%	50.0%	3.3%	--	
	5	9	14	30	2	1	
	18.2%	21.8%	19.6%	34.0%	6.4%	--	
Non-English speaking patients	59.3%	20.3%	11.9%	3.4%	5.1%	--	
	35	12	7	2	3	2	
	55.8%	21.9%	13.0%	6.2%	3.1%	--	
Race/ethnic minority patients	36.7%	35.0%	15.0%	5.0%	8.3%	--	
	22	21	9	3	5	1	
	20.9%	28.3%	26.8%	19.8%	4.2%	--	
Patients with multiple chronic conditions	3.3%	6.6%	23.0%	63.9%	3.3%	--	
	2	4	14	39	2	0	
	1.9%	6.9%	27.8%	61.4%	2.0%	--	

Q12: Are you...

	# Responses	% Sample	% National sample
An owner or partner in your practice	14	23.0%	27.5%
Self employed	7	11.5%	10.6%
An employee in a hospital or health system	25	41.0%	48.9%
An employee in an independent practice	17	27.9%	13.9%
A volunteer	0	0.0%	1.5%
Other	5	8.2%	7.8%

Q13: What is your specialty?

	# Responses	% Sample	% National sample
Family medicine	37	60.7%	69.0%
Internal medicine	4	6.6%	13.5%
Pediatrics	8	13.1%	7.0%
Geriatrics	3	4.9%	3.1%
Mental/behavioral health	3	4.9%	0.9%
Pharmacy	0	0.0%	0.4%
Other	6	9.8%	6.1%

Q14: What type of certification do you have?

	# Responses	% Sample	% National sample
MD	26	42.6%	69.9%
DO	4	6.6%	4.9%
NP	12	19.7%	12.7%
PA	4	6.6%	2.3%
PhD	0	0.0%	0.4%
PharmD	0	0.0%	0.4%
Other	15	24.6%	9.4%