

Temporary outpatient visitor guidelines

Frequently asked questions about COVID-19 restrictions

At OHSU, we believe that the support of friends and family is an important part of healing for a patient. In light of the COVID-19 coronavirus, we have had to make some temporary changes to our visitor policy to keep everybody safe. As of October 25, 2021, adult patients can have 1 visitor with them and child patients can have 2 visitors with them in most cases.

Who can be with a patient?



- **1 healthy adult** (age 18+) who passes the screening questions at the checkpoint may go to an appointment with an **adult patient**.
- **2 healthy adults** (age 18+) who pass the screening questions at the checkpoint may come with a **child patient**.
- **For a child patient**, the adult must be able to provide consent (legally make health care decisions) for the child. You can also provide consent over the phone.

What are the rules for being with a patient?



- We request all visitors to either be **fully vaccinated** or have a **negative COVID-19 test result**, taken in the last 72 hours.
- Always wear an approved **mask** that fully covers your nose and mouth. It should be tight fitting and worn for the entire visit to help prevent the spread of COVID-19.
- Stay **6 feet** from others.
- Go through **screening checkpoints** when you enter buildings.
- **Clean your hands** every time you enter or leave the building and any patient or exam room. Use hand sanitizer or wash with soap and water for 20 seconds.
- **Stay in the patient's room**. Limit how much you move around the building (cafeteria, hallways, etc.).
- We may ask you to wait at home or outside if the patient is not in their room.
- We may limit visits in open treatment areas.
- If you do not wear your mask or other required protective gear, **we will ask you to leave**.

How is OHSU keeping people safe in the hospital?



- OHSU has always had strict controls in place to stop the spread of infection. We are taking extra steps to keep patients, staff and visitors safe from COVID-19 by doing things like:
 - Adding checkpoints at building entrances to screen everyone for COVID-19 symptoms
 - Using more video and phone visits
 - Requiring most non-clinical staff to telecommute

How is OHSU responding to COVID-19?



- OHSU always has plans in place for disease outbreaks, and we are participating with state and local public health officials to coordinate a regional response to the coronavirus. The goal remains to contain the spread of the virus, known as SARS-CoV-2. Learn about OHSU's response to the pandemic at www.ohsu.edu/coronavirus.

Friends and family are important! Please connect with your loved ones often over the phone or through electronic communication.

- For more information on the coronavirus and COVID-19, visit www.ohsu.edu/coronavirus.