

## The right care at the right place buoys local economy

There's no place like home. Dorothy's mantra holds true for health care, as it turns out, and is a primary theme within OHSU Health.

OHSU Health is a system that today comprises OHSU Healthcare, Adventist Health Portland, Hillsboro Medical Center (formerly Tuality Healthcare) and the OHSU Practice Plan. OHSU Health's dozens of locations help keep patients close to their homes and their loved ones, which promotes healing and emotional wellness. It also keeps people closer to their jobs, schools and local businesses — important factors in a community's economy.

"Our partnership with OHSU Health has always been about maintaining our service to the greater Hillsboro community, which is a tradition we've proudly built up for more than a century," said Lori James-Nielsen, R.N., B.S.N., M.H.A., president and CEO, OHSU Health Hillsboro Medical Center. "A unified OHSU Health system with identifiable roots in Hillsboro allows us to be part of the local economy while also contributing to OHSU's statewide missions."

Since teaming up in early 2016, OHSU and Hillsboro Medical Center have opened more services and locations to patients living in Hillsboro and western Washington County, which equals greater access to primary and specialty care.

Similarly, the partnership with Adventist Health Portland — effective since January 2018 — serves community members in Southeast Portland. For example, a new operating room staffed by OHSU Health clinicians at Adventist Health Portland means access to urology, bariatric surgery and orthopaedic services is expanding.









The growing service area of OHSU Health keeps beds open on Marquam Hill for patients who require the most specialized services. OHSU Health manages its hospital capacity through Mission Control, a modern command center that uses predictive analytics and a real-time data display to coordinate patient care from the time the patient enters the hospital until they are discharged.

Mission Control improves a patient's experience, reduces delays in care and gets a patient the right care at hospitals that are closer to their homes. The team now places more than 1,200 patients in hospitals annually, which means fewer transfers get declined. In fiscal year 2018, OHSU declined 413 patients due to capacity. In FY19, that number shrunk to 136, with a 98.6 percent acceptance rate. In FY20, there were just 113 declines and OHSU Health had a 98.8 percent acceptance rate.









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## Adventist Health Portland

 <b>\$329</b> million (2019) Net patient revenue		12,000 Average annual admissions	142,000 Average annual outpatient visits
 550 Physicians	 1,900 Employees	 302 Hospital beds	 10 Community clinics
 <b>Home care and hospice services</b> Portland metro area		 <b>Key services</b> Cardiovascular care, emergency services, orthopedics, radiation oncology, surgery, imaging, rehabilitation, primary care, sleep disorders, rheumatology, pulmonary medicine, gastroenterology, diabetes care, and labor and delivery.	
 <b>Awards</b> HealthInsight Quality Award, Leapfrog Hospital Safety Grade A, “best performer” by the Collaborative Alliance for Nursing Outcomes			

## Hillsboro Medical Center

 <b>\$191</b> million (2019) Net patient revenue		4,530 Average annual admissions	274,306 Average annual outpatient visits
 400 Physicians	 1,200 Employees	 167 Hospital beds	 10 Community clinics
 <b>NICU</b> Level 2		 <b>Key services</b> Cancer care, emergency and urgent care, gastroenterology, heart and stroke care, neurology, orthopedics, primary care, pulmonary, rehabilitation, sleep disorder, surgery, urology and labor and delivery, breast health diagnostic and surgical care, geriatric psychiatry, cardiovascular care, midwifery, obstetrics and gynecology and family medicine.	
 <b>Awards</b> Leapfrog Hospital Safety Grade A, Stroke Gold Plus Quality Achievement Award from the American Heart Association, Lifeline® Gold Plus Receiving Quality Achievement Award			