

## Oregon Summary

Sample  
69

National Sample  
765

### Q1: YOU SAID - ASK US THIS!

	# Responses	% Sample	% National sample
As soon as the pandemic crunch is over, I am leaving primary care	1	1.4%	3.4%
5 years from now, I expect I will no longer be working in primary care	17	24.6%	28.6%
I expect I will no longer be working in primary care, either as soon as the pandemic crunch is over or within 5 years from now	18	26.1%	30.3%
I worry about misdiagnoses due to lack of in-person care	36	52.2%	45.6%
I worry about misdiagnoses due to lack of in-person care and rely on telehealth (either phone or video) for at least 50% of patient visits	11	15.9%	10.1%
I worry that over confidence in vaccines will cause a spike in COVID-19 infections	29	42.0%	33.1%
Patients are calling our practice and demanding to be vaccinated	35	50.7%	45.8%
Patients are calling our practice and demanding to be vaccinated and we are willing, ready, and/or able to administer COVID-19 vaccine	25	36.2%	39.9%
I have discovered great courage among my practice members during the pandemic	50	72.5%	66.1%
I have discovered great courage among my patients during the pandemic	28	40.6%	45.6%
During the pandemic I have become more connected than ever to my patients	11	15.9%	22.1%
None of the above	3	4.3%	5.2%

### Q2: OVER THE LAST 4 WEEKS, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?

	# Responses	% Sample	% National sample
1 – no impact	1	1.4%	6.0%
2	16	23.2%	17.9%
3	27	39.1%	35.6%
4	19	27.5%	29.7%
5 – severe impact	6	8.7%	10.8%

### Q3: STRESSORS. Which of these things are true for your practice?

	# Responses	% Sample	% National sample
We have capacity within our practice to test for COVID-19	43	62.3%	59.3%
We have capacity within our health system to test for COVID-19	51	73.9%	66.5%
We have capacity within our practice or health system to test for COVID-19	60	87.0%	84.4%
We have clinicians out due to illness or self-quarantine	9	13.0%	15.4%
We have nursing and/or practice staff out due to illness or self-quarantine	15	21.7%	26.8%
We are limiting well/chronic care visits to minimize exposure for healthy patients	16	23.2%	20.8%
We lack adequate personal protective equipment (PPE)	7	10.1%	11.5%
We have clinicians, nursing, and/or practice staff out due to illness or self-quarantine and we lack adequate PPE	0	0.0%	4.2%

My ability to bounce back and/or adjust to adversity has become limited	29	42.0%	29.3%
My burnout is at an all-time high	31	44.9%	30.2%
My ability to bounce back and/or adjust to adversity has become limited or my burnout is at an all-time high	41	59.4%	42.7%
Other	12	17.4%	13.7%

**Q4: SUSTAINABILITY. Based on your experience during the pandemic, with which of the following statements do you agree?**

	# Responses	% Sample	% National sample
Fee-for-service should account for the majority of primary care payment	12	17.4%	24.2%
Value-based payments should account for the majority of primary care payment	23	33.3%	31.5%
Capitation should account for the majority of primary care payment	18	26.1%	22.9%
Payment we receive for COVID-19 testing does not cover the cost of providing this service to patients	17	24.6%	23.4%
Payment we receive for COVID-19 vaccination does not cover the cost of providing this service to patients	11	15.9%	17.1%
Our practice revenue is within 10% of pre-pandemic levels	11	15.9%	21.4%
Compared to 6 months ago, cash flow has stabilized but financially we are fragile	28	40.6%	41.7%
Though financial stable, the pandemic has left our practice members fragile	27	39.1%	38.4%
Our finances are back to normal, we just want this thing over	10	14.5%	16.6%

**Q5: TELEHEALTH. AT THIS POINT IN TIME...**

	# Responses	% Sample	% National sample
We rely on telehealth (either phone or video) for at least 50% of patient visits	19	27.5%	20.5%
Lack of broadband makes it difficult to use telehealth with at least 20% of my patients	27	39.1%	34.8%
Lack of computer literacy makes it difficult to use telehealth with at least 20% of my patients	41	59.4%	57.4%
I am motivated to use telehealth to meet patient needs	50	72.5%	68.6%
I am motivated to use telehealth because my patients really like it	27	39.1%	45.0%
I have noticed that my telehealth appointments have significantly reduced our no-show rates	16	23.2%	23.0%
Other	12	17.4%	19.2%

**Q6: COVID-19 VACCINE. Which of the following apply to your practice?**

	# Responses	% Sample	% National sample
My practice generally has a reliable vaccine vendor from whom we get regular deliveries	17	24.6%	25.4%
My practice has a reliable vendor for COVID-19 vaccine and we know when we will receive it	4	5.8%	9.5%
My state has actively engaged primary care to help with vaccination distribution	13	18.8%	19.7%

My local health department or county has actively engaged primary care to help with vaccinations	31	44.9%	26.8%
My practice is seen to be a vaccination site by our patients	15	21.7%	24.8%
We are willing to administer COVID-19 vaccine	41	59.4%	74.4%
We are ready and able to administer COVID-19 vaccine	25	36.2%	48.5%
We are willing, ready, and/or able to administer COVID-19 vaccine	44	63.8%	78.7%

**Q7: PRIMARY CARE IMPACT. In what ways did primary care 'step up to the plate' during the pandemic? Did your practice...**

	# Responses	% Sample	% National sample
Increase your support for patients with food insecurities	31	44.9%	27.6%
Increase your support for patients with housing insecurities	23	33.3%	19.7%
Increase offers of assistance for those with financial insecurity	29	42.0%	29.5%
Become more involved in mental health support	49	71.0%	71.8%
Ask more screening questions regarding domestic violence and child abuse	18	26.1%	24.8%
Add or extend services to patients not usually provided in order to prevent use of hospital or specialty care	34	49.3%	45.9%
Monitor COVID-19 positive patients at home or in the practice to prevent use of hospital or specialty care	38	55.1%	67.6%
Other	6	8.7%	11.6%

**Q10: Is your practice...**

	# Responses	% Sample	% National sample
Owned by you	18	26.1%	32.4%
Independent and part of a larger group	5	7.2%	10.7%
Owned by a hospital or health system	27	39.1%	37.8%
Government owned practice	6	8.7%	4.8%
None of the above	13	18.8%	14.2%

**Q11: Is the size of your practice...**

	# Responses	% Sample	% National sample
1-3 clinicians	18	26.1%	31.0%
4-9 clinicians	31	44.9%	29.9%
10+ clinicians	20	29.0%	39.1%

**Q12: Is your practice setting...**

	# Responses	% Sample	% National sample
Primary care setting	68	98.6%	99.3%
Primary care and convenience care setting	11	15.9%	6.1%
Direct primary care or membership-based practice	3	4.3%	4.6%
Primary care and an academic or residency practice	3	4.3%	16.1%
Other	5	7.2%	7.3%

**Q13: Which of these describes your practice?**

	# Responses	% Sample	% National sample
Rural	34	49.3%	22.0%
Community health center	9	13.0%	10.3%
FQHC or FQHC look-alike	9	13.0%	10.7%
Free or charitable clinic	2	2.9%	4.4%

Designated patient-centered primary care home	32	46.4%	31.4%
Located in office, school, or college	5	7.2%	8.8%
None of the above	14	20.3%	34.8%

**Q14: Roughly how much of your practice is...**

	10%	10-19%	20-49%	>50%	Don't know	N/A	
Medicaid	13.6%	10.6%	39.4%	28.8%	7.6%	--	% Sample (less N/A)
	9	7	26	19	5	3	
	30.9%	22.0%	25.3%	18.6%	3.2%	--	% National sample (less N/A)
Medicare	9.7%	19.4%	45.2%	16.1%	9.7%	--	
	6	12	28	10	6	7	
	12.9%	23.3%	43.6%	17.3%	2.8%	--	
Value based payment	17.5%	12.3%	21.1%	8.8%	40.4%	--	
	10	7	12	5	23	12	
	29.9%	19.9%	13.9%	10.7%	25.5%	--	
Uninsured	69.7%	13.6%	6.1%	3.0%	7.6%	--	
	46	9	4	2	5	3	
	67.9%	16.0%	5.8%	5.4%	4.9%	--	
Low income patients	13.0%	14.5%	23.2%	40.6%	8.7%	--	
	9	10	16	28	6	0	
	22.9%	23.1%	17.7%	31.2%	5.1%	--	
Non-English speaking patients	61.2%	17.9%	14.9%	3.0%	3.0%	--	
	41	12	10	2	2	2	
	57.5%	22.6%	11.2%	6.3%	2.5%	--	
Race/ethnic minority patients	31.9%	40.6%	21.7%	1.4%	4.3%	--	
	22	28	15	1	3	0	
	23.3%	25.5%	29.3%	19.3%	2.5%	--	
Patients with multiple chronic conditions	2.9%	5.8%	31.9%	52.2%	7.2%	--	
	2	4	22	36	5	0	
	2.9%	7.3%	28.2%	58.7%	2.9%	--	

**Q15: Are you...**

	# Responses	% Sample	% National sample
An owner or partner in your practice	17	24.6%	34.1%
Self employed	5	7.2%	12.2%
An employee in a hospital or health system	34	49.3%	42.0%
An employee in an independent practice	14	20.3%	14.9%
A volunteer	1	1.4%	1.2%
Other	5	7.2%	6.9%

**Q16: What is your specialty?**

	# Responses	% Sample	% National sample
Family medicine	43	62.3%	69.4%
Internal medicine	5	7.2%	13.5%
Pediatrics	8	11.6%	7.1%
Geriatrics	3	4.3%	3.3%
Mental/behavioral health	6	8.7%	1.4%
Pharmacy	0	0.0%	0.0%
Other	4	5.8%	5.4%

**Q17: What type of certification do you have?**

	# Responses	% Sample	% National sample
MD	25	36.2%	72.5%
DO	3	4.3%	4.2%
NP	14	20.3%	14.2%
PA	10	14.5%	2.6%
PhD	0	0.0%	0.3%
PharmD	0	0.0%	0.1%
Other	17	24.6%	6.0%