

The vaccination flow from the perspective of people coming to be vaccinated

Thank you for scheduling a vaccine appointment at our clinic site! Here's what to expect at your appointment:

- a. Before coming: Please bring your photo ID, insurance card if you have one, and a printout or electronic copy of your vaccine appointment confirmation. A note about insurance: You will receive a vaccine at no cost to you, and you do not need to have health insurance. If you do have insurance, though, please bring your insurance card to your appointment. Your insurance may be billed, but you won't pay anything for the vaccine. Familiarize yourself with the address of the vaccination site. **If you are not feeling well, please call to reschedule your appointment.**
- b. Arrive at the clinic: After you park, you will be greeted by staff who will ask you about how you are feeling and about previous allergy experiences. The purpose of these questions is to see whether you need to wait a little longer after you get your shot to make sure that you don't have any reactions. Reactions to the vaccine are extremely uncommon. After you answer questions, you will proceed to the check-in table and be checked in for your appointment. You may need to wait in line to enter the clinic building. We are happy to provide a chair or umbrella for you if you need one.
- c. A staff member will come to the door to escort you into an exam room for the shot. They may ask you again to verify who you are, and whether you have any allergy history that would need a bit longer monitoring time. This staff member will schedule your appointment for your second dose. Then the vaccinator will come into the room. They may ask again about allergy experiences. Then they will give you the shot in your upper arm. You might notice that the vaccinator is not wearing gloves. Medical gloves are in short supply. Regulators and medical experts agree that proper hand hygiene is just as good for vaccinators.
- d. After your shot, you will go to the monitoring area. You'll be able to stay 6 feet away from others who are also being monitored. Most people will stay in the monitoring area for 15 minutes. Some people will stay for 30 minutes. There will be juice, crackers, and cookies available for you.
- e. After you return home, you may experience some side effects from the vaccine. You will get a handout from the clinic about side effects and how to report them. Even after you're vaccinated, it's important to continue physical distancing, wearing a mask, and washing your hands often.

