

Oregon Summary

Sample
95

National Sample
1065

Q1: YOU SAID - ASK US THIS!

	# Responses	% Sample	% National sample
My practice is limiting in-person visits for respiratory related illness	66	69.5%	71.5%
My practice is limiting in-person visits for non-respiratory illness	47	49.5%	31.7%
My practice is limiting in-person visits for preventive/chronic care visits	42	44.2%	29.8%
Clinicians and staff in our practice are able to get COVID-19 testing when needed	72	75.8%	78.5%
I have received at least one dose of a COVID-19 vaccine	88	92.6%	88.5%
I will voluntarily take a COVID-19 vaccine, when available	47	49.5%	43.2%
There are clinicians in my office against use of a COVID-19 vaccine	9	9.5%	12.5%
This surge is much worse than any previous point in the pandemic	48	50.5%	55.1%
I personally know primary care practices that have closed	10	10.5%	15.0%
I personally know clinicians who have quit or retired early because of the pandemic	34	35.8%	35.2%
I have started taking new medication for work related anxiety/stress/depression due to the pandemic	10	10.5%	7.1%
I have started counseling for work related anxiety/stress/depression due to the pandemic	19	20.0%	8.5%
None of the above	0	0.0%	0.0%

Q2: OVER THE LAST 4 WEEKS, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?

	# Responses	% Sample	% National sample
1 – no impact	2	2.1%	3.6%
2	6	6.3%	9.5%
3	32	33.7%	31.3%
4	40	42.1%	40.2%
5 – severe impact	15	15.8%	15.5%

Q3: STRESSORS. Over the last 4 weeks, which of these things are true for your practice?

	# Responses	% Sample	% National sample
Clinicians are out due to illness/self-quarantine	46	48.4%	48.3%
Clinicians have been redeployed to other locations	15	15.8%	18.4%
We have empty clinician positions we cannot fill	20	21.1%	17.3%
Staff are out due to illness/self-quarantine	61	64.2%	69.0%
We have empty staff positions we cannot fill	41	43.2%	37.6%
Lack of staffing has made it harder to meet patient needs	59	62.1%	53.9%
We have fewer direct patient care staff working in our office since March	40	42.1%	33.7%
We have had to shut down previous quality initiatives during the pandemic	46	48.4%	30.8%
We have cut back on the number of services we offer to patients during the pandemic	51	53.7%	46.3%
We have reduced or eliminated participation in educational training during the pandemic	47	49.5%	39.5%

We have reduced or eliminated our participation in research activities during the pandemic	9	9.5%	12.8%
Other	12	12.6%	9.6%

Q4: TELEHEALTH. Over the last 4 weeks, how would you describe your use of video and phone-based care?

	# Responses	% Sample	% National sample
I use video-based care for at least 20% of my patients	51	53.7%	44.9%
I use phone-based care for at least 20% of my patients	36	37.9%	35.2%
I would like to use video-based care more but can't because of low reimbursement	9	9.5%	7.6%
I would like to use phone-based care more but can't because of low reimbursement	23	24.2%	17.2%
Telehealth has been important for my capacity to see patients	76	80.0%	68.9%
Telehealth has enabled me to reach more of my vulnerable patients	68	71.6%	68.8%
Use of telehealth has made access harder for some of my patients	40	42.1%	28.2%
We use telehealth for visits with patients who have stable chronic conditions	70	73.7%	67.1%
We use telehealth for mental health visits with our patients	73	76.8%	63.8%
We have increased use of telehealth during the flu/winter season	56	58.9%	53.3%
I am confident in my use of telehealth with patients	58	61.1%	61.6%
I have gained confidence in my use of telehealth during the pandemic	70	73.7%	69.2%
Increased use of telehealth will now always be a part of my practice	63	66.3%	60.2%
Telehealth is easier with established patients	58	61.1%	63.2%
None of these	2	2.1%	5.3%
Other	13	13.7%	11.1%

Q5: COVID-19 VACCINE A. Our practice is willing to administer the COVID-19 vaccine...

	# Responses	% Sample	% National sample
... but we have no clear plan	32	33.7%	27.6%
... but we lack the storage required	26	27.4%	24.8%
... but we lack the staffing required	22	23.2%	20.3%
... but we lack the PPE required	11	11.6%	8.5%
... but we cannot get access to the vaccine	38	40.0%	39.3%
... and we are waiting for delivery	29	30.5%	25.2%
... and we are currently involved in doing it	24	25.3%	19.3%
Our patients can receive the vaccine in our system, just not our practice	10	10.5%	23.1%
We are not planning to offer the vaccine	12	12.6%	12.6%
Other	15	15.8%	15.1%

Q6: COVID-19 VACCINE B. Regarding the COVID-19 vaccine...

	# Responses	% Sample	% National sample
We are proactively scheduling at-risk patients to get the vaccine	6	6.3%	17.2%
We are proactively notifying all of our patients about how to get the vaccine	12	12.6%	30.3%
We have educational information in our practice to share with patients	35	36.8%	41.6%
We wish we had educational information, but we can't find a good source	14	14.7%	11.0%
It isn't the role of primary care to deliver the COVID-19 vaccine	0	0.0%	1.4%

Primary care should partner with public health in COVID-19 vaccine delivery	62	65.3%	65.3%
Primary care should partner with local health systems in COVID-19 vaccine delivery	62	65.3%	62.0%
Our local health systems can get the vaccine, but smaller or independent practices cannot	47	49.5%	43.7%
We have not been included in any state or regional planning – I have no idea when or if our practice will get the vaccine	30	31.6%	31.5%
We can't get the vaccine for our practice clinicians or staff	3	3.2%	6.4%
When patients call to ask for the vaccine, we refer them to a known source	30	31.6%	47.2%
Patients call asking where to get the vaccine and we don't know what to tell them	40	42.1%	25.4%
Other	25	26.3%	14.0%

Q8: Is your practice...

	# Responses	% Sample	% National sample
Owned by you	24	25.3%	29.4%
Independent and part of a larger group	10	10.5%	10.8%
Owned by a hospital or health system	35	36.8%	39.4%
Government owned practice	8	8.4%	4.7%
None of the above	18	18.9%	15.7%

Q9: Is the size of your practice...

	# Responses	% Sample	% National sample
1-3 clinicians	19	20.0%	29.0%
4-9 clinicians	32	33.7%	29.9%
10+ clinicians	44	46.3%	41.1%

Q10: Is your practice setting...

	# Responses	% Sample	% National sample
Primary care setting	95	100.0%	99.2%
Primary care and convenience care setting	12	12.6%	7.0%
Direct primary care or membership-based practice	2	2.1%	3.3%
Primary care and an academic or residency practice	9	9.5%	15.6%
Other	8	8.4%	9.1%

Q11: Which of these describes your practice?

	# Responses	% Sample	% National sample
Rural	45	47.4%	19.5%
Community health center	14	14.7%	7.6%
FQHC or FQHC look-alike	24	25.3%	11.7%
Free or charitable clinic	6	6.3%	4.4%
Designated patient-centered primary care home	49	51.6%	32.6%
Located in office, school, or college	9	9.5%	8.6%
None of the above	12	12.6%	36.1%

Q12: Roughly how much of your practice is...

10%	10-19%	20-49%	>50%	Don't know	N/A
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Medicaid	11.7%	16.0%	31.9%	35.1%	5.3%	--	% Sample (less N/A)
	11	15	30	33	5	1	
	32.7%	21.8%	24.5%	17.1%	3.9%	--	% National sample (I
Medicare	15.1%	24.4%	38.4%	16.3%	5.8%	--	
	13	21	33	14	5	9	
	10.8%	23.4%	43.9%	18.0%	3.9%	--	
Value based payment	14.8%	17.3%	19.8%	13.6%	34.6%	--	
	12	14	16	11	28	14	
	23.8%	15.9%	15.5%	13.4%	31.4%	--	
Uninsured	69.9%	16.1%	6.5%	2.2%	5.4%	--	
	65	15	6	2	5	2	
	69.7%	13.5%	6.2%	5.2%	5.5%	--	
Low income patients	11.8%	15.1%	16.1%	49.5%	7.5%	--	
	11	14	15	46	7	2	
	23.2%	22.3%	17.1%	29.2%	8.2%	--	
Non-English speaking patients	59.6%	22.3%	10.6%	4.3%	3.2%	--	
	56	21	10	4	3	1	
	57.7%	21.6%	10.9%	6.1%	3.6%	--	
Race/ethnic minority patients	38.9%	29.5%	17.9%	8.4%	5.3%	--	
	37	28	17	8	5	0	
	20.1%	25.3%	29.9%	19.8%	4.9%	--	
Patients with multiple chronic conditions	6.3%	8.4%	26.3%	53.7%	5.3%	--	
	6	8	25	51	5	0	
	2.9%	7.5%	27.5%	57.9%	4.2%	--	

Q13: Are you...

	# Responses	% Sample	% National sample
An owner or partner in your practice	20	21.1%	30.2%
Self employed	9	9.5%	13.0%
An employee in a hospital or health system	45	47.4%	45.5%
An employee in an independent practice	20	21.1%	15.2%
A volunteer	0	0.0%	1.4%
Other	7	7.4%	6.9%

Q14: What is your specialty?

	# Responses	% Sample	% National sample
Family medicine	66	69.5%	71.7%
Internal medicine	7	7.4%	12.0%
Pediatrics	10	10.5%	6.4%
Geriatrics	1	1.1%	3.3%
Mental/behavioral health	2	2.1%	1.1%
Pharmacy	0	0.0%	0.2%
Other	9	9.5%	5.3%

Q15: What type of certification do you have?

	# Responses	% Sample	% National sample
MD	50	52.6%	71.5%
DO	4	4.2%	5.6%
NP	14	14.7%	13.3%

PA	10	10.5%	2.9%
PhD	0	0.0%	0.3%
PharmD	0	0.0%	0.2%
Other	17	17.9%	6.1%