

Oregon Summary

National Sample
135

Q1: YOU SAID - ASK US THIS!

	# Responses	% Sample	% National sample
My practice is eligible for government financial support	50	37.0%	35.5%
We have received some financial relief or assistance from our landlord or vendors	10	7.4%	6.1%
My employer is requiring I take the COVID-19 vaccine, once available	12	8.9%	4.6%
I will voluntarily take the COVID-19 vaccine, when available	118	87.4%	89.0%
I will recommend the COVID-19 vaccine to my patients, when available	119	88.1%	90.4%
The average length of patient visits is longer during the pandemic	59	43.7%	46.3%
The number of issues addressed per patient visit has increased during the pandemic	85	63.0%	61.9%
The complexity of patient visits has increased during the pandemic	84	62.2%	61.9%
The level of PPE or low volume of PPE in my practice make me feel unsafe	26	19.3%	23.2%
None of the above	0	0.0%	0.8%
Other	14	10.4%	8.8%

Q2: OVER THE LAST 7 DAYS, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?

	# Responses	% Sample	% National sample
1 – no impact	1	0.7%	2.3%
2	16	11.9%	7.6%
3	34	25.2%	29.1%
4	65	48.1%	43.7%
5 – severe impact	19	14.1%	17.3%

Q3: DURING MARCH/APRIL of this year, I would have said...

	# Responses	% Sample	% National sample
My mental stress/exhaustion is at an all time high	56	41.5%	38.0%
The mental stress/exhaustion in my practice is at an all time high	65	48.1%	48.4%
My practice is paid for less than 50% of work done	38	28.1%	29.8%
Unrelated to COVID-19, the health of my patients is suffering because of the pandemic	73	54.1%	52.7%
Without federal or state support, my practice will close	28	20.7%	18.5%
My practice is going to close/is closing	0	0.0%	2.4%
I plan to retire early/leave primary care	8	5.9%	7.4%
We are ready and able to meet the health needs of the population	59	43.7%	43.6%
We will be ready and able to distribute a COVID-19 vaccine, when available	49	36.3%	38.4%

Q4: IN NOVEMBER/DECEMBER of this year, in comparison to March/April...

	Much worse	Worse but I'm managing	Same	Less so now	Never an issue	N/A	% Sample (less N/A)
My mental stress/exhaustion is at an all time high	12.7%	53.7%	19.4%	12.7%	1.5%	--	
	17	72	26	17	2	1	

	11.8%	46.3%	19.4%	18.6%	3.9%	--	% National sample (less N/A)
The mental stress/exhaustion in my practice is at an all time high	20.5%	43.9%	23.5%	12.1%	0.0%	--	
	27	58	31	16	0	3	
	17.1%	42.1%	21.9%	16.5%	2.5%	--	
My practice is paid for less than 50% of work done	6.5%	10.2%	33.3%	23.1%	26.9%	--	
	7	11	36	25	29	27	
	6.8%	10.5%	35.3%	23.0%	24.3%	--	
Unrelated to COVID-19, the health of my patients is suffering because of the pandemic	24.1%	33.8%	30.1%	9.8%	2.3%	--	
	32	45	40	13	3	2	
	19.2%	34.2%	30.6%	11.8%	4.1%	--	
Without federal or state assistance, the pandemic will cause the closure of my practice	7.3%	13.5%	25.0%	10.4%	43.8%	--	
	7	13	24	10	42	39	
	5.5%	9.6%	23.0%	17.7%	44.2%	--	
My practice is going to close/is closing	2.3%	2.3%	16.3%	4.7%	74.4%	--	
	2	2	14	4	64	49	
	2.1%	3.6%	14.3%	12.5%	67.5%	--	
I plan to retire early/leave primary care	4.9%	18.4%	23.3%	0.0%	53.4%	--	
	5	19	24	0	55	32	
	5.9%	11.6%	20.5%	5.0%	57.0%	--	
We are ready and able to meet the health needs of the population	6.2%	19.2%	52.3%	13.8%	8.5%	--	
	8	25	68	18	11	5	
	5.3%	17.7%	47.9%	19.9%	9.3%	--	
We will be ready and able to distribute a COVID-19 vaccine, when available	3.5%	12.3%	53.5%	17.5%	13.2%	--	
	4	14	61	20	15	21	
	4.7%	9.1%	52.8%	16.0%	17.4%	--	

Q5: STRESSORS. Over the last 4 weeks, which of these things are true for your practice?

	# Responses	% Sample	% National sample
Clinicians are out due to illness/self-quarantine	67	49.6%	59.5%
Clinicians have been redeployed to other locations	22	16.3%	25.3%
Clinicians have limited hours because of competing child/elder care needs	54	40.0%	35.3%
Staff are out due to illness/self-quarantine	93	68.9%	77.4%
Staff have limited hours because of competing child/elder care needs	69	51.1%	46.7%
We now have staff dedicated to COVID-19 testing	59	43.7%	37.4%
We have empty staff positions and cannot fill them	69	51.1%	43.7%
We have a reduced number of wellness and preventive visits	80	59.3%	54.5%
We have a reduced number of routine visits for patients with chronic conditions	73	54.1%	52.9%
The number of patients struggling to afford/pick up medicines has increased	58	43.0%	42.4%
It has been harder to schedule a patient with a therapist or psychiatrist	98	72.6%	62.5%
Other	8	5.9%	11.2%

Q6: TELEHEALTH. OVER THE PAST 4 WEEKS, for you and your patients, would you say...

	Have increased	Have decreased	Have not changed	Are not happening	N/A	
In-person visits	15.8%	42.1%	36.8%	5.3%	--	% Sample (less N/A)
	21	56	49	7	2	
	20.5%	42.9%	33.9%	2.6%	--	% National sample (less N/A)
Video visits	64.6%	6.3%	24.4%	4.7%	--	
	82	8	31	6	8	
	52.7%	10.3%	31.8%	5.2%	--	
Phone visits	61.7%	8.6%	23.4%	6.3%	--	
	79	11	30	8	7	
	53.6%	8.4%	32.5%	5.6%	--	
Total number of visits	27.5%	26.7%	45.8%	0.0%	--	
	36	35	60	0	4	
	24.5%	31.1%	44.0%	0.4%	--	
Patient text messages	38.8%	0.0%	30.6%	30.6%	--	
	33	0	26	26	50	
	42.4%	1.3%	32.1%	24.2%	--	
Patient emails	53.6%	0.0%	30.9%	15.5%	--	
	59	0	34	17	25	
	53.2%	1.0%	34.9%	10.9%	--	
Patient use of portals	60.2%	0.0%	33.1%	6.8%	--	
	71	0	39	8	17	
	57.3%	1.3%	37.0%	4.5%	--	
Patient questions	82.2%	0.0%	17.8%	0.0%	--	
	106	0	23	0	6	
	79.7%	0.8%	19.2%	0.3%	--	

Q7: MOTIVATIONS FOR TELEHEALTH USE. If you have seen an increase in telehealth use, what would you identify as your main motivations...

	# Responses	% Sample	% National sample
Practice policy	62	45.9%	39.4%
Patient interest	91	67.4%	66.0%
Shift in payment for telehealth	64	47.4%	44.6%
Shift in concerns for safety within the practice	114	84.4%	73.5%
Shift in concern for my own safety	73	54.1%	46.3%
None of these	1	0.7%	2.7%
No increase in telehealth use noted	5	3.7%	8.4%
Other	10	7.4%	8.1%

Q8: COVID-19 TESTING. OVER THE PAST 4 WEEKS, which of the following are true?

	# Responses	% Sample	% National sample
I have been able to use rapid COVID-19 testing in my office	42	31.1%	25.4%
I am able to have any patient tested for COVID-19 for any reason	43	31.9%	44.7%
I refer patients within our system for testing	76	56.3%	57.8%
I refer patients to retail locations for testing	49	36.3%	43.2%
I have had trouble getting testing supplies I need (e.g., reagents, swabs)	27	20.0%	15.8%
My patients wait days for either testing or their results	86	63.7%	59.3%
I am able to get patients tested but the results are not reported to me	15	11.1%	21.8%
We have had to ration the use of testing in our office	25	18.5%	16.9%

Other	17	12.6%	9.6%
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Q9: COVID-19 VACCINE USE AND DISSEMINATION.

	# Responses	% Sample	% National sample
Our practice is expecting to offer the COVID-19 vaccine, when available	87	64.4%	61.2%
We know where we are getting the vaccine from for our practice	19	14.1%	22.8%
We know when we are getting the first batch of vaccine in our practice	10	7.4%	10.0%
We know how we will manage distribution of vaccine in our practice	11	8.1%	17.4%
We know how we will be able to store the vaccine in our practice	19	14.1%	19.5%
We have enough staff available to administer the vaccine in our practice	47	34.8%	33.5%
We lack the finances to pay for the vaccine and/or its storage in our practice	24	17.8%	18.3%
We will not get the vaccine but will refer our patients to a known system location	20	14.8%	19.7%
We will not get the vaccine but will refer our patients to a known retail location	18	13.3%	11.0%
We will not be recommending the vaccine	1	0.7%	0.6%
Other	27	20.0%	19.1%

Q10: VACCINE HESITANCY. What do you think are the biggest concerns for your patients when considering the COVID-19 vaccine?

	# Responses	% Sample	% National sample
I have no way of knowing	6	4.4%	6.0%
We think our patients will mostly be receptive to taking the vaccine	61	45.2%	44.6%
Our vulnerable patients (e.g., seniors, those with COPD or asthma) have already asked for the vaccine	76	56.3%	57.9%
Patients distrust information from the Trump administration	77	57.0%	53.0%
Patients distrust information from the CDC	53	39.3%	36.7%
Patients distrust information from public health leaders	60	44.4%	38.6%
Patients worry the vaccine was developed too quickly to be safe	99	73.3%	76.3%
Patients worry about unknown side effects	114	84.4%	86.7%
Patients worry it will give them COVID-19	28	20.7%	20.1%
Patients worry about the use of RNA	27	20.0%	20.2%
Other	14	10.4%	10.4%

Q12: Is your practice...

	# Responses	% Sample	% National sample
Owned by you	27	20.0%	24.7%
Independent and part of a larger group	15	11.1%	10.2%
Owned by a hospital or health system	55	40.7%	43.0%
Government owned practice	14	10.4%	6.5%
None of the above	24	17.8%	15.7%

Q13: Is the size of your practice...

	# Responses	% Sample	% National sample
1-3 clinicians	24	17.8%	24.9%
4-9 clinicians	39	28.9%	26.4%

10+ clinicians	72	53.3%	48.7%
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Q14: Is your practice setting...

	# Responses	% Sample	% National sample
Primary care setting	134	99.3%	99.1%
Primary care and convenience care setting	8	5.9%	5.7%
Direct primary care or membership-based practice	3	2.2%	4.0%
Primary care and an academic or residency practice	15	11.1%	20.9%
Other	20	14.8%	9.3%

Q15: Which of these describes your practice?

	# Responses	% Sample	% National sample
Rural	41	30.4%	18.2%
Community health center	22	16.3%	10.0%
FQHC or FQHC look-alike	25	18.5%	12.3%
Free or charitable clinic	2	1.5%	4.8%
Designated patient-centered primary care home	58	43.0%	33.7%
Located in office, school, or college	14	10.4%	8.8%
None of the above	20	14.8%	33.7%

Q16: Roughly how much of your practice is...

	10%	10-19%	20-49%	>50%	Don't know	N/A	
Medicaid	13.4%	18.9%	30.7%	33.1%	3.9%	--	% Sample (less N/A)
	17	24	39	42	5	8	
	30.0%	22.1%	23.4%	18.2%	6.4%	--	% National sample (less N/A)
Medicare	11.9%	28.0%	39.8%	16.1%	4.2%	--	
	14	33	47	19	5	17	
	11.3%	22.2%	41.3%	19.0%	6.1%	--	
Value based payment	16.2%	16.2%	18.0%	14.4%	35.1%	--	
	18	18	20	16	39	24	
	24.9%	15.8%	16.7%	10.5%	32.1%	--	
Uninsured	58.3%	25.2%	5.5%	3.1%	7.9%	--	
	74	32	7	4	10	8	
	65.2%	14.2%	6.7%	6.6%	7.2%	--	
Low income patients	9.7%	20.9%	20.1%	43.3%	6.0%	--	
	13	28	27	58	8	1	
	20.6%	21.8%	16.8%	32.4%	8.4%	--	
Non-English speaking patients	52.3%	25.0%	11.7%	7.0%	3.9%	--	
	67	32	15	9	5	7	
	54.5%	21.5%	12.1%	7.2%	4.6%	--	
Race/ethnic minority patients	30.6%	38.8%	19.4%	8.2%	3.0%	--	
	41	52	26	11	4	1	
	22.2%	25.7%	27.1%	19.0%	6.0%	--	
Patients with multiple chronic conditions	5.3%	6.8%	24.1%	60.9%	3.0%	--	
	7	9	32	81	4	2	
	2.9%	6.1%	25.9%	61.5%	3.7%	--	

Q17: Are you...

	# Responses	% Sample	% National sample
An owner or partner in your practice	32	23.7%	26.5%
Self employed	12	8.9%	11.8%
An employee in a hospital or health system	64	47.4%	49.0%
An employee in an independent practice	34	25.2%	15.3%
A volunteer	1	0.7%	1.4%
Other	10	7.4%	8.1%

Q18: What is your specialty?

	# Responses	% Sample	% National sample
Family medicine	70	51.9%	63.0%
Internal medicine	28	20.7%	18.8%
Pediatrics	19	14.1%	8.5%
Geriatrics	5	3.7%	4.0%
Mental/behavioral health	4	3.0%	0.6%
Pharmacy	1	0.7%	1.4%
Other	8	5.9%	3.8%

Q19: What type of certification do you have?

	# Responses	% Sample	% National sample
MD	75	55.6%	72.1%
DO	4	3.0%	5.9%
NP	25	18.5%	11.6%
PA	11	8.1%	2.5%
PhD	0	0.0%	0.3%
PharmD	2	1.5%	2.4%
Other	18	13.3%	5.3%