

Oregon Summary

Sample
79

National Sample
1472

Q2: OVER THE LAST 7 DAYS, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?

	# Responses	% Sample	% National sample
1 – no impact	0	0.0%	3.5%
2	6	7.6%	10.2%
3	28	35.4%	30.1%
4	29	36.7%	36.7%
5 – severe impact	16	20.3%	19.5%

Q3: STRESSORS. Over the last 4 weeks, which of these things are true for your practice?

	# Responses	% Sample	% National sample
We have permanently lost practice members because of COVID-19 (e.g., quit, sick, early retirement)	24	30.4%	25.2%
We have clinicians out due to illness/self-quarantine	31	39.2%	43.4%
We have clinicians that have been redeployed to other locations in response to the surge	11	13.9%	13.5%
We have staff out due to illness/self-quarantine	49	62.0%	63.4%
We have empty staff positions and cannot fill them	30	38.0%	40.7%
We have seen avoidable negative impact on patient's health due to delayed or inaccessible care	49	62.0%	50.8%
The mental health of our patients has worsened during the pandemic	76	96.2%	87.7%
I cannot get patients tested for COVID-19 as often as I feel I should	29	36.7%	26.4%
Practice members are experiencing health issues related to excess stress and fatigue	55	69.6%	57.3%
Other	11	13.9%	14.9%

Q4: WHERE IS CARE DELIVERY HAPPENING. Over the past 4 weeks, how would you characterize the modes of care delivered?

	# Responses	% Sample	% National sample
I used video -based care for at least 20% of my patients	45	57.0%	46.4%
I used phone -based care for at least 20% of my patients	33	41.8%	37.0%
All patient visits were in person	8	10.1%	12.4%
We used telehealth for visits with patients who have stable chronic conditions	60	75.9%	68.5%
We used telehealth for mental or behavioral health counseling	58	73.4%	63.5%
We added or increased home-based visits	11	13.9%	7.4%
We added or increased nursing home and/or assisted living facility visits	6	7.6%	3.3%
We referred patients with respiratory symptoms to a special designated respiratory clinic	25	31.6%	28.8%
None of these	1	1.3%	3.6%

Q5: SUPPLY CHAIN. Over the past 4 weeks, which of the following are true?

	# Responses	% Sample	% National sample
We lack PPE	7	8.9%	15.1%
Our level of PPE or reuse of PPE makes me feel unsafe	16	20.3%	24.7%
We lack testing supplies for COVID-19 (e.g., reagents, swabs)	21	26.6%	21.6%
We lack flu vaccine	13	16.5%	14.1%
We lack sufficient supply of syringes	3	3.8%	4.9%
None of these	37	46.8%	45.3%
Other	4	5.1%	14.3%

Q6: INFO-DEMIC. Over the past 4 weeks, which of the following are true?

	# Responses	% Sample	% National sample
We are often overwhelmed with the volume of patient questions	26	32.9%	43.0%
We are often overwhelmed with the constantly changing protocols, billing codes, or COVID-19 information	48	60.8%	51.9%
We spend a significant amount of time combatting misinformation about the pandemic among our patients	48	60.8%	61.3%
Patient distrust of medical information from public leaders has increased	47	59.5%	58.4%
Patient distrust of medical information from primary care and our practice has increased	14	17.7%	14.5%
We were unable to get reliable information regarding the prevalence of COVID-19 in our area	7	8.9%	6.4%
Other	13	16.5%	14.3%

Q7: SOCIAL DRIVERS OF HEALTH. Over the past 4 weeks, what have you noticed among your patients and have you been able to respond? We've...

	# Responses	% Sample	% National sample
Seen higher levels of food insecurity	35	44.3%	33.0%
Been more involved assisting with food insecurity	23	29.1%	19.8%
Seen higher levels of housing insecurity	45	57.0%	33.2%
Become more involved in issues of housing insecurity	29	36.7%	16.2%
Seen higher levels of unemployment among patients	50	63.3%	63.1%
Seen an increase in loss of health insurance among patients	35	44.3%	38.9%
Seen higher levels of mental health concerns	76	96.2%	88.7%
Become more involved in providing mental health support	60	75.9%	64.5%
Seen increased substance abuse	40	50.6%	37.1%
Become more involved in treating substance abuse	32	40.5%	22.0%
Waived copays and reduced fees to accommodate loss of employment and/or health insurance	16	20.3%	19.6%
None of these	0	0.0%	4.2%
Other	8	10.1%	5.0%

Q8: HOW IS PRACTICE STABILITY?

	Yes	No	Unsure	Employed so cannot answer	N/A	
My practice is closing or has closed	1.5%	97.0%	1.5%	--	--	% Sample (less cannot answer, N/A, or blank)

	1	65	1	6	6	
	1.9%	95.4%	2.7%	--	--	% National sample (less cannot answer, N/A, or blank)
My practice is merging/has merged with a larger system	3.4%	96.6%	0.0%	--	--	
	2	57	0	7	12	
	5.0%	93.5%	1.5%	--	--	
Our FFS volume > 30% lower than pre-pandemic level	22.0%	47.5%	30.5%	--	--	
	13	28	18	11	9	
	25.0%	50.1%	25.0%	--	--	
Most video visits are covered at parity with in person visits	57.8%	12.5%	29.7%	--	--	
	37	8	19	7	8	
	56.4%	15.9%	27.7%	--	--	
Most phone visits are covered at parity with in person visits	24.2%	47.0%	28.8%	--	--	
	16	31	19	5	8	
	27.6%	47.0%	25.4%	--	--	
Clinician salaries have been reduced/skipped	54.2%	43.1%	2.8%	--	--	
	39	31	2	1	6	
	44.3%	50.6%	5.1%	--	--	

Q10: Is your practice...

	# Responses	% Sample	% National sample
Owned by you	17	21.5%	25.1%
Independent and part of a larger group	9	11.4%	10.6%
Owned by a hospital or health system	35	44.3%	43.3%
Government owned	5	6.3%	4.6%
None of the above	13	16.5%	16.4%

Q11: Is the size of your practice...

	# Responses	% Sample	% National sample
1-3 clinicians	16	20.3%	26.4%
4-9 clinicians	19	24.1%	27.2%
10+ clinicians	44	55.7%	46.4%

Q12: Is your practice setting...

	# Responses	% Sample	% National sample
Primary care setting	78	98.7%	99.3%
Primary care and convenience care setting	6	7.6%	6.9%
DPC or membership	1	1.3%	3.2%
Primary care and an academic or residency practice	18	22.8%	16.6%
Other	7	8.9%	8.4%

Q13: Which of these describes your practice?

	# Responses	% Sample	% National sample
Rural	25	31.6%	20.8%
Community health center	13	16.5%	9.4%

FQHC or FQHC look-alike	23	29.1%	13.9%
Free or charitable clinic	1	1.3%	5.0%
Designated patient-centered primary care home	37	46.8%	31.6%
Located in office, school, or college	5	6.3%	7.2%
None of the above	15	19.0%	32.9%

Q14: Roughly how much of your practice is...

	10-19%	20-49%	>50%	Don't know	N/A	
Medicaid	15.7%	35.7%	41.4%	7.1%	--	% Sample (less N/A)
	11	25	29	5	9	
	33.7%	32.5%	21.0%	12.9%	--	% National sample (less N/A)
Medicare	18.5%	55.4%	16.9%	9.2%	--	
	12	36	11	6	14	
	23.7%	50.6%	14.8%	10.8%	--	
Value based payment	18.5%	29.2%	6.2%	46.2%	--	
	12	19	4	30	14	
	22.7%	18.4%	10.5%	48.4%	--	
Uninsured	70.6%	8.8%	0.0%	20.6%	--	
	48	6	0	14	11	
	51.6%	9.4%	6.8%	32.1%	--	
Low income patients	20.8%	23.4%	46.8%	9.1%	--	
	16	18	36	7	2	
	28.9%	19.6%	34.0%	17.5%	--	
Non-English speaking patients	62.1%	15.2%	6.1%	16.7%	--	
	41	10	4	11	13	
	53.5%	18.8%	8.4%	19.3%	--	
Race/ethnic minority patients	56.2%	24.7%	6.8%	12.3%	--	
	41	18	5	9	6	
	36.7%	29.7%	21.0%	12.6%	--	
Patients with multiple chronic conditions	5.1%	30.4%	57.0%	7.6%	--	
	4	24	45	6	0	
	7.1%	28.1%	58.8%	6.0%	--	

Q15: Are you...

	# Responses	% Sample	% National sample
An owner or partner in your practice	19	24.1%	27.7%
Self employed	6	7.6%	8.8%
An employee in a hospital or health system	41	51.9%	47.6%
An employee in an independent practice	15	19.0%	15.3%
A volunteer	0	0.0%	1.3%
Other	3	3.8%	8.6%

Q16: What is your specialty?

# Responses	% Sample	% National sample
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Family medicine	52	65.8%	68.6%
Internal medicine	6	7.6%	12.6%
Pediatrics	7	8.9%	8.8%
Geriatrics	3	3.8%	2.8%
Mental/behavioral health	5	6.3%	1.1%
Pharmacy	0	0.0%	0.4%
Other	6	7.6%	5.7%

Q17: What type of certification do you have?

	# Responses	% Sample	% National sample
MD	39	49.4%	70.4%
DO	4	5.1%	5.4%
NP	12	15.2%	12.2%
PA	9	11.4%	2.7%
PhD	1	1.3%	0.6%
PharmD	0	0.0%	0.5%
Other	14	17.7%	8.0%