Drupal Basics Training Manual

Digital Strategy

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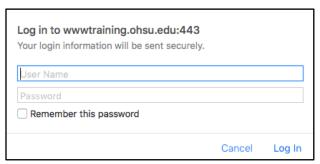
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Logging in

Navigate to the Drupal URL

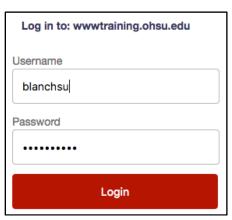
Training: https://wwwtraining.ohsu.edu/cms

You will first be presented with a grayish login box. This box requires a special login and password combination that will be provided in class.



Special login screen

This will then take you to a login screen where you will enter your **OHSU credentials**.



Log in screen

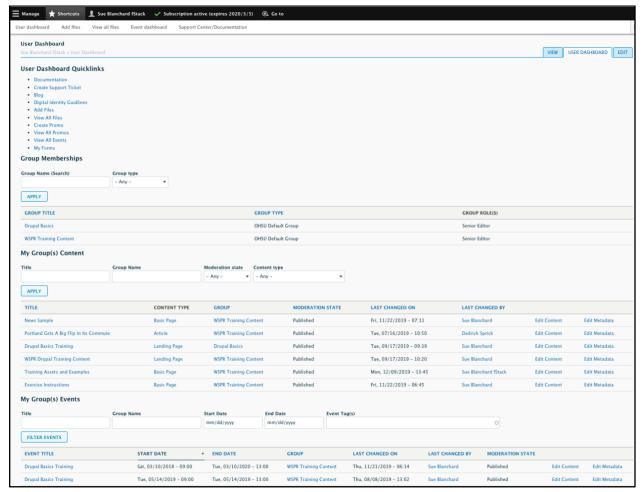
User and group dashboard

The dashboard is a one-stop landing place for managing content. It lists your Group memberships and role(s) as well as providing information about Group content.

User dashboard

After logging in, click the User Dashboard Tab on the right-hand side of the page. You can also get to your user dashboard by clicking on **Shortcuts** on the top menu and then clicking the **User Dashboard** link.

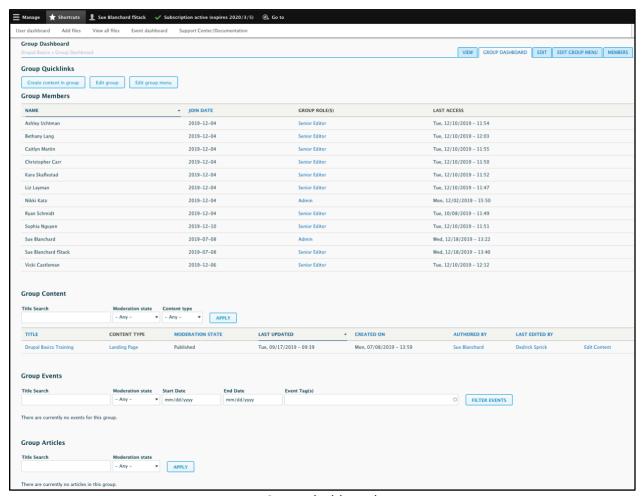
The User Dashboard contains a listing of all Groups of which you are a member. It also contains a listing of all Group content. This includes all events and news articles created in any of the groups for which you are a member. You can edit all of your content and metadata from the User Dashboard. At the top are **Quicklinks**, where you can upload documents and images, create and edit Promos, and access help resources.



User dashboard

Group dashboard

Clicking on a **Group Title** in the **User Dashboard** will take you to that title's **Group dashboard**. Here you will see all content for that specific Group, their moderation state, as well as a list of Group members. You can also create additional Group content and edit the Group menu/navigation here as well as seeing the group members. You can also see any Events or News Articles created by members of that group.



Group dashboard

NOTE: Due to the complex nature of Landing pages, The Group Dashboard is the best place from which you should make content changes to the landing page. Simply locate the landing page in the group dashboard and click the **Edit content** link on the right.

Required Practice exercise instructions

Practice exercise instructions and assets can be found at https://wwwtraining.ohsu.edu/exercise. A link to an example of a finished practice assignment can be found at the end of the instructions.

Assignment 1: Create a promotion (promo)

- 1. From your User dashboard. click the Create Promo quicklink
- 2. Include your first name in title of the promo.
- 3. Promo can be either the **image or button type**.
- 4. Call to action is something you want them to do. (Ex. Learn more, Read more, Donate now)
- 5. Link to any page in Drupal including your own page.
- 6. Save the Promo.

Assignment 2: Create and edit a basic page

- 1. From your **Group dashboard**, click the **Create content in group** button and click **basic page** to create a new basic page.
- 2. Title: Include your first name and 'practice basic'
- 3. Add a two column layout 55/45 element.
- **4.** In the **LEFT column**, add a **TEXT** element. Add a paragraph of text followed by 5 lines of link text to that element. The heading should be called *Links* at **Heading 2** size.
- 5. In the LEFT column, create links for the 5 lines of link text you just added in the text element added in #4. (Links should be an email link, Link to another Drupal page, link to a document, Link to an external website, Link to an authenticated site)
- 6. Save the page as **Draft** status and complete the Metadata portion.
- 7. Click on the **Edit Content** tab.
- 8. Click **the pencil icon** (or **edit all**) to make the elements available for editing.
- 9. In the **LEFT column**, add a **HEADING** Element with a heading called *Embedded Video* at **Heading 3** size
- 10. In the **LEFT column**, under the **Embedded Video** heading, add a **VIDEO** Element to the left column under its heading and add a video link to the element to embed it on the page.
- 11. In the RIGHT column, add a HEADING Element with a heading called *Promo* at Heading 2 size.
- 12. In the **RIGHT column**, under the **Promo** heading, add a **PROMO** element and add the **PROMO** you created in Exercise 1.
- In the RIGHT column, add a HEADING Element with a heading called Building Information at Heading
 size
- 14. In the RIGHT column, under the Building Information heading, add a BUILDING INFORMATION element. Use any OHSU building and check any boxes in the element for information you want displayed.
- 15. Save the Page as Needs Review status
- 16. Review your page and if everything looks good, save the page as **Published** status.
- 17. Compare your page to the completed basic page.

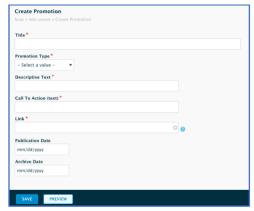
Practice exercise content types

Promotions

Promotions or promos are reusable pieces of content that promote an event or program. The Promo content type first must be created, and later the Promo is added to a page as an element. Standard promos are of two types: they can either have an image included or a button, both linking to a page with more information about the promotion.

Create a promotion

- 1. Go to your User Dashboard
- 2. Click Create Promo under User Dashboard Quicklinks
- 3. Add a Title.
- Promotion Type Use the drop-down arrow to select either Promotion with Image or Promotion with Button
- 5. If Promo contains an image, Click Select Image(s).
 - a. If the image already exists in Drupal
 - i. Verify that **Library** tab is selected and click the desired image to select it
 - ii. Click the **Select** button.
 - b. If the image does not yet exist in Drupal
 - i. Click **Upload** tab
 - ii. Click **Choose file** to find the image that will need to be uploaded.
 - iii. Select the image to be used then click **Open**.
 - iv. Add Alternative Text for the image being uploaded.
 - v. Perform any necessary cropping to any new images being uploaded
 - vi. Add a Name for any new image being uploaded
 - vii. Click the **Select** button
- 6. Add Alternative Text metadata
- 7. Add your short Promo message in the **Descriptive Text** field.
- 8. Add link text in the **Call To Action** text field (Learn more, Read more, etc)
- 9. Add **Link** for the promo
- 10. Click Save



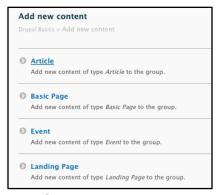
Create a promotion

Edit a promotion

- 1. Go to your User Dashboard
- 2. Click on View All Promos under User Dashboard Quicklinks
- 3. Locate the promo to be edited. You can type and select your name in the Authored By filter field if it is your promo, or you can type and select the name of the promo using the Title contains field. The title should match the heading of the promo.
- 4. Click on the title of the Promo
- 5. Click Edit
- 6. Make any changes to the promotion
- 7. Click Save.
- 8. You may need to re-publish ant pages using the changed promo.

Create a basic page

- 1. Go to the User Dashboard
- 2. Under Group Title Click on Drupal Basics
- 3. Click Create Content in group button from the Group Quicklinks
- 4. Click Basic Page (content type)



Create group content

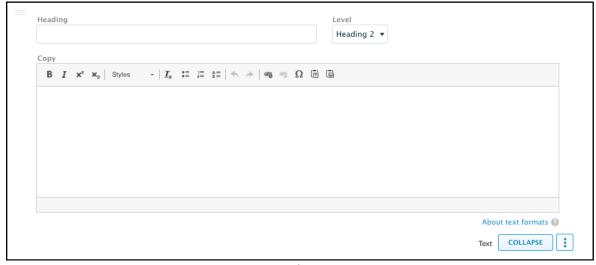
5. Add a page title



Add title when creating basic page

Steps 6-11 and 14-30 that follow are specific to our Hands-on walk-thru exercise in class and will vary with the content on each page you create. Steps 12-13 apply for any new basic page the first time you save the page. After you have added all of your content, the next steps in creating a page will start with Step 31.

- 6. Under Main Body Content click on ADD TEXT
- 7. Add text in the Text Element **Copy** area. Leave the Optional Heading field empty. (**NOTE**: You may copy directly from MS Word into Drupal).

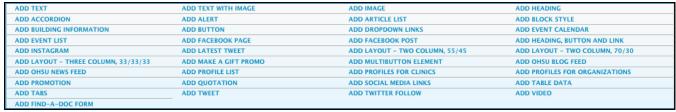


Text element

8. Under the text block added above, click the drop-down arrow next to **Add Text to Main body content**, and select **ADD LAYOUT – TWO COLUMN**, **55/45**



2-column layout



Elements that can be added to main content area

9. In the left column

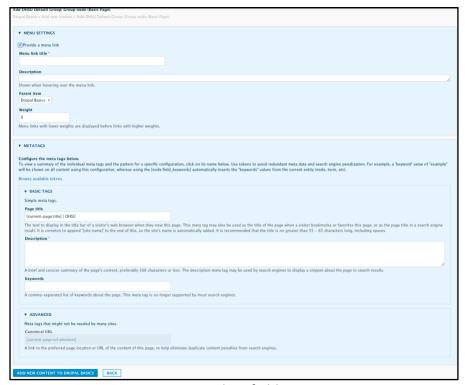
- a. Under Left Column Content, click ADD TEXT
- Add a heading in the Text element called Versatile text element and verify the Level is set to Heading 2
- c. Add 3 paragraphs or text and 5 lines of link text content in the **Copy** section of the text element

10. Set Save As to Draft

- 11. Click Save
- 12. Click the arrow next to **Menu Settings** and check the box next to **Provide a menu link** since we want the page to show in the menu.
 - a. Add a Menu link title that will show in the menu (navigation).
 - b. Add a **Description** (This is not the metadata description. This is what will show when someone hovers over the menu item).

13. Under Metatags

- a. Leave the Page Title unless there is a reason to change it
- b. Add a 1 or 2-sentence **Description** of the content on your page (this is the metadata description and must have a minimum of 50 characters).
- c. Add **Keywords** and preferably key phrases, separated by commas.



Metadata fields

- 14. Click the Blue **Add New Content to Drupal Basics** button (Drupal Basics will change depending on the name of the group)
- 15. Now that you have saved the initial page, click the **Edit Content** tab to add additional content to your page.

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- 16. Click the Edit all button to open up all of the elements for editing
- 17. In the right column
 - a. Under Right Column Content, click ADD HEADING
 - Add a heading called What content should I use? and verify the Level is set to Heading 2
 - c. Use the drop-down arrow next to **ADD TEXT to Right Column content** and click **ADD VIDEO**
 - d. In the Video element under **Video URL**, add the URL of a video to embed on page

18. In the right column

- a. Under **Right Column Content**, click the drop-down arrow next to **ADD TEXT to Right Column Content** and click **ADD HEADING**
- Add heading called Images are added outside the text editor and set the level to Heading 3
- c. Use the drop-down arrow next to **ADD TEXT to Right Column Content and click ADD IMAGE**
- d. In the Image element, click the **Select an Image** button
- e. Click the **Upload** tab
- f. Click the **Choose file** button
- g. Locate the image you will be updating into Drupal, select it, then click **Open** (or **select**, or other options depending on browser)
- h. Add a **Name** for your image
- i. Add **Alternative text** for your image
- j. Click the **Place Image** button
- k. Add Image caption

19. Click Save

- 20. Upload a document into Drupal following the instructions for Adding a document below
- 21. Click the **Edit Content** tab to add links to your page.
- 22. Click the Edit all button to open up all of the elements for editing
- 23. In the left text element
 - a. Find the list that will become links
 - b. Create an Email link (should have link style icon)
 - c. Create a link to a Drupal page
 - d. Create a link to a document (should have link style icon)
 - e. Create a link to an External website
 - f. Create a link to an OHSU building
 - g. Create an Authenticated link (should have link style icon)
- 24. Set Save As to Needs Review
- 25. Click **Save**. Note the new color on your page. (blue)
- 26. Review the page. Note that bullets are missing from links.
- 27. Change page workflow to Needs editing. Note the new color on your page. (yellow)
- 28. Click the **Edit Content** tab to add bullets to the links on your page.

- 29. Click the Edit all button to open up all of the elements for editing
- 30. Highlight all of the links and click the bullet icon
- 31. Set Save As to Needs Review
- 32. Click **Save**. Note the color change on your page. (blue)
- 33. Review the content on your page
 - a. If there are any issues, change workflow to **Needs editing.** Make any needed changes then change the workflow back to **Needs review.**
 - b. If there are no issues, change the page workflow to **Published.** Be sure to click **Apply** if changing from the page itself. Published pages should have no color on them.

Delete a basic page

- 1. Locate the page to be deleted
- 2. Click **Edit Content** to make content changes
- 3. Click the **Delete** tab
- 4. On the confirmation page click **Delete** again

NOTE: Only Editors and Senior Editors will be able to delete published pages.

Elements

Add 2-column layout

- 1. Go to your User or Group Dashboard
- 2. Locate the page where you will be adding the 2-Column Layout
- 3. Click the Drop-down arrow next to **ADD TEXT BLOCK** and select one of the 2-column layout options, depending on whether you want near equal column widths (**ADD LAYOUT TWO COLUMN, 55/45** or a narrower right column.)
- 4. Add elements and content as needed to each column



2-column layout page section

Add heading element to a page

- 1. Click the drop-down arrow next to ADD TEXT and select ADD HEADING
- 2. Add the heading to the **HEADING** text box
- 3. Under SIZE, use the drop-down arrow to select the size of the heading
- 4. If necessary, drag the heading to its correct location by clicking the mouse on the lines to the left and dragging it to the correct location.
- 5. Click Save.

Add promotion element to a page

- 1. Go to the user or Group Dashboard
- 2. Locate the page where you will be adding the Promo
- 3. Click Edit Content
- 4. Click the Drop-down arrow next to ADD TEXT BLOCK and select ADD PROMOTION
- 5. In the **Select a Promotion** text box, start typing the name of the promo to be added to the page.
- 6. When the name of the Promo appears, click on it
- 7. Click Save.

Add text element

- From User or Group dashboard, locate the page where you will be adding the text element
- 2. Click Edit content
- 3. Find the section where you will be adding the element
- 4. Click the ADD TEXT on the element button
- 5. Add heading to heading field and use the drop-down to choose heading level (optional)
- 6. Add content to the Copy field
- 7. Click Save.

Add Video Element

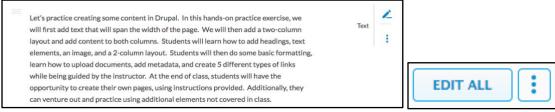
- 1. From User or Group dashboard, locate the page where you will be adding the Video element
- 2. Click Edit content
- 3. Find the section where you will be adding the element
- 4. Click the drop-down arrow next to ADD TEXT and select ADD VIDEO
- 5. Paste the URL of the video into the **Video URL** field. Do not use the Share or Embed video links they offer.
- 6. Type or paste a caption into the Video Caption field, if desired
- 7. Click Save

Delete element from a page

- 1. Locate the page where you will be deleting the element
- 2. Click Edit content
- 3. Go to the right of the element you will be deleting
- 4. Click on the ellipses
- 5. Click Remove (There is no warning and No Undo)
- 6. Save and Publish the page

Edit text element

- 1. Go to your User or Group Dashboard
- 2. Locate the page whose text element will be edited
- 3. Click Edit content
- 4. Locate the specific Text element on the page that you will be editing
- 5. Click the pencil icon or **Edit All** to reveal the text block
- 6. Make any changes necessary
- 7. Click Save



Pencil icon for editing

Edit all

Images

Add an image element to a Drupal page

- 1. From the User or Group dashboard, locate the page whose text element will be edited
- 2. Click Edit content
- 3. Click the drop-down arrow next to ADD TEXT and select **ADD IMAGE** to add the image element
- 4. Click Select an Image

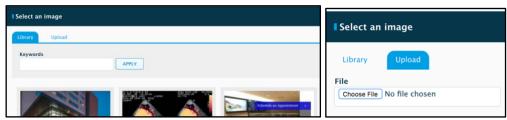


Image element

- a) If an image has already been uploaded in Drupal, click the Library tab
 - 1. Locate the image you will be adding to the page. Click the LOAD MORE button at the bottom of the page until you find your image.
 - 2. Click on the image to select it
 - 3. Click the Place Image button

OR

- b) If you will be uploading an image, click the Upload tab
 - 1. Click the **Choose file** button
 - 2. Locate the image you will be uploading
 - 3. Click on the image name
 - 4. Click **Open** (or other option depending on browser)
 - 5. Crop image if necessary
 - 6. Add a Name and Alternative Text for the image
 - 7. Click the Place Image button



Library image gallery

Upload images

Documents

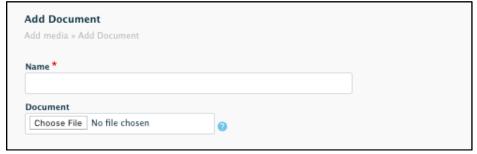
Adding a document

- 1. Go to your User Dashboard
- 2. Click Files

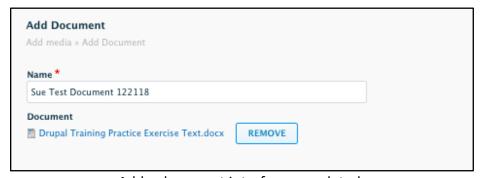


Add media (document)

- 3. Click **Document**
- 4. Click Choose File
- 5. Navigate to the location on your computer where the document is located and click it to select it
- 6. Click **Open** (may vary depending on your browser)
- 7. In the **Name** field, provide a Name for the document which will be used to find the document
- 8. Click Save



Add document interface



Add a document interface completed

Editing a document

You will not be making edits to the document itself, just to things like the name, possibly replacing it, etc.

- 1. Go to your User Dashboard
- 2. Click on View All Files
- 3. Click on the Media Tab
- 4. Locate the document you will be editing
- 5. To the far right under **Operations**, click **Edit**
- 6. Make any changes to the document including changing the name or replacing the document if necessary. To Replace the document, Click **Remove** to remove the old document, then click **Choose File**, select the new document that will be the replacement, click **open**, then click **Save**.



Edit document interface including option to remove and replace documents

Deleting a document

- 1. Go to your User Dashboard
- 2. Click on View All Files
- 3. Click the **Media** Tab
- 4. Locate the document you will be deleting
- 5. Click the drop-down arrow to the right of that document under **Operations** and next to the word **EDIT**
- 6. Click **Delete**
- 7. Click **Delete** again to confirm the deletion

NOTE 1: If you removed the document while editing the document and replaced it, you will not find the document as an option to delete. You can also delete the document from the Edit option above. Once in the **Edit Document** window, click the **Delete** tab.

NOTE 2: There currently is no way to immediately delete a document. However, you can ensure that a document is deleted within a week if you follow these steps.

- a. Remove all links to the document from any pages
- **b.** One logged in, click on **Shortcuts** in the top menu of Drupal
- c. Click on View all Files
- **d.** Find the document you want to delete listed among all media
- e. In Grid view, check the box in the upper right corner of that document
- **f.** Verify or select **Delete Media** under **Action** in the upper left of the page
- g. Click the button Apply to Selected Items

Links

Creating links in a text element follow a same general set of steps with a few differences based on the type of link being created. Link styles are usually automatically detected so content authors won't have to worry about adding them. There currently is one exception, the authenticated link style which may, at times, need to be updated manually.

Link to another Drupal page

There are 2 options for this type of link, depending on whether you are linking to a page that exists within the same group as the link, or linking to a page that is in a different Drupal group.

- 1. Go to your User or Group Dashboard
- 2. Locate the page containing the text block where you will be creating the link.
- 3. Click **Edit content**
- 4. Locate the text element where you will be creating the link
- 5. Create and highlight the link text in the text block that you will be linking
- 6. Click the link icon
- 7. If the page you are linking to is in your own group
 - a. Begin typing the name of the Drupal page you will be linking to. When the name of the page you are seeking displays under **Group content**, click on it to select it
 - b. Click **Save.** There is no link style for this type of link.
- 8. If the page you are linking to is in another Drupal group
 - a. You must know the URL of the page you are linking to, preferably having it open in another browser tab
 - b. Copy the path to that URL, starting from the slash (/) everything after the www.ohsu.edu
 - c. Paste the path into the Link text area
 - d. Click **Save.** There is no link style for this type of link.



Add and edit link interface

Link to an external website

- 1. Go to your User or Group Dashboard
- 2. Locate the page containing the text block where you will be creating the link.
- 3. Click **Edit content**
- 4. Locate the text element where you will be creating the link
- 5. Create and highlight the text in the text block that you will be linking
- 6. Click the link icon
- 7. Type the full URL (including the https:// portion) of the external website to which you will be linking
- 8. Click **Save.** There is no longer a link style for this type of link.



Link to an external website

Link to a website requiring logging in/authentication

A link from the public website to O2, Bridge, or other sites on our network require logging in is known as an Authenticated link and has an associated authenticated link style displaying as a blue lock icon. Because of the variety of these types of links, some of these will not be autodetected and will need to be added manually from the text editor.

- 1. Go to your User or Group Dashboard
- 2. Locate the page containing the text block where you will be creating the link
- 3. Click **Edit content**
- 4. Locate the text element where you will be creating the link
- 5. Create and highlight the text in the text block that you will be linking
- 6. Click the link icon
- 7. Type the full URL (including the https:// portion) of the external website to which you will be linking
- 8. If the authenticated link icon does not show, click your mouse within the newly created link then click the drop-down arrow next to **Styles** in the text editor and select **Authenticated Link style**
- 9. Click **Save.** A lock icon link style should appear after the link.



Authenticated link

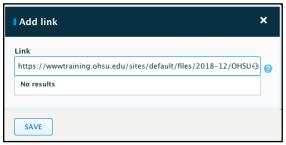
Link to a document uploaded in Drupal

- 1. Locate the page containing the text block where you will be creating the link.
- 2. Click Edit to edit the page
- 3. Create or highlight the text in the text block that you will be linking
- 4. Click the link icon
- 5. Begin typing the name of the document in Drupal you will be linking to. Note that the results are found under media. When the name of the document you are seeking displays, click on it to select it.



Searching for document to link

6. When you select the document, the full path to the document will now display in the link box.

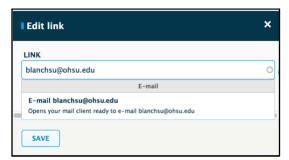


Link to document

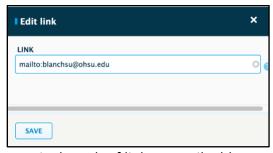
7. Click Save

Link to an email address

- 1. Locate the page containing the text block where you will be creating the link.
- 2. Click Edit to edit the page
- 3. Create or highlight the text in the text block that you will be linking
- 4. Click the link icon
- 5. Type the full email address to which you will be linking
- 6. This will generate a fully formatted email address in the space below with some additional text.
- 7. Click the generated text. This will change the format of the email and add the **mailto:** before the email address as required for linking to emails. (The link will not work if it is missing "mailto:".)
- 8. Click Save



Email link input screen



Final result of link to email address

Centralized buildings and campus pages

For consistency, please use centralized locations buildings and campus content that has been created and included in Drupal for providing locations and directions on your websites. These pages include maps and directions that will provide a consistent look and feel across all of OHSU's web properties. Do not link to static maps. There are two ways to link to this content.

Building information element

The building information element will add a gray box to your page that has basic information about a centralized location building page. Clicking on the building name will take you to the full page containing more detailed information about the building, including a map. To use this element.

- 1. Go to your User Dashboard.
- 2. Locate the page you will be adding the building information element to.
- 3. Click Edit content.
- 4. Find the section on the page where you will be adding the building information element.
- 5. Click the drop-down arrow next to **Add Text.**
- 6. Click Add Building Information.
- 7. In the text box under **Building** start typing the official name of the building.
- 8. When the name of the building appears, click on it to select it.
- 9. Check the box(es) next to the information you would like displayed for the building
- 10. Save and publish the page.

NOTE: If no buildings show up as you type a building name that's spelled correctly, remove the building element, save the page, and go back to Edit Content and try again. (A bug currently exists where deleting any element on a page and then trying to add a building stops the building list from populating.)



Building information element example

Link to buildings and campus pages

- 1. Locate the page containing the text block where you will be creating the link.
- 2. Click Edit to edit the page
- 3. Create or highlight the text in the text block that you will be linking
- 4. Click the link icon
- 5. Begin typing the name of the building or campus. It must be the official building or campus name. When the name of the building appears under Group content: Places: Group node (Building), select it.



Linking to buildings in group places

- 6. When the building is selected, the path to the building will now be displayed in the link box
- 7. Click Save

Menus and navigation

There is a limit of nine items per level and a total of three levels. Adding more than nine items will still only result in a maximum of nine displaying.

Add a Drupal page to the menu

If this was not done when the page was created, it will need to be done by editing the page's metadata.

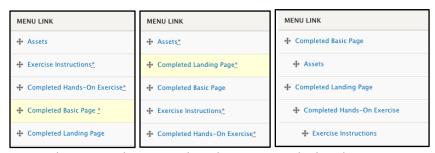
- If you are already on the page: Click the Edit Content Metadata tab OR
- From your User Dashboard: locate the page you are working on, and to the right of it, click **Edit Metadata**.
- Click the arrow next to Menu Settings and check the box next to Provide a menu link
 - Add a Menu link title that will show in the menu (navigation).
 - Add a **Description** (This is not the metadata description. This is what will show on hover)

Edit what is displayed on a menu item

- 1. Go to the group dashboard for the group whose menu item you will be editing
- 2. Click **Edit Group menu**
- 3. Locate the menu link item you will be editing and click the **Edit** button on the right of it under **OPERATIONS**
- 4. Make any changes to the menu settings
- 5. Click Save

Change the order or level of menu items

- Go to the group dashboard for the group whose menu you will be changing
- Click Edit Group menu
- Drag the cross-hair arrows to the left of the menu link to create your preferred menu hierarchy
- You can re-order the menu items and/or change the levels up to a total of 3 levels
- Click Save Group Menu after making all changes



Original menu order Reordered menu Multi-level menu items

Getting help

There are a number of resources available to you from Digital Strategy.

Important URLS

- Digital Strategy Blog: https://o2.ohsu.edu/blogs/webstrategies/
- Digital Strategy Help Desk: https://o2.ohsu.edu/websupport
- Digital Strategy O2 Site: https://o2.ohsu.edu/web-strategies/index.cfm
- Digital Strategy Search Center: https://o2.ohsu.edu/searchcenter
- Log in to our training environment: https://wwwtraining.ohsu.edu/cms
- Log in to our Production environment of Drupal: https://www.ohsu.edu/cms

Reminders

- All authors must log in to our production environment after completing Drupal training so that we can configure your account for authoring access.
- All pages should go through the workflow in order to be published. This includes both initial publication of the page as well as any future changes made to the page.
- The minimum steps required for all pages to be published:

Draft → Needs Review → Publish

If there is an issue:

Needs Review → Needs Editing → Needs Review (repeat cycle until all corrections made) → Published

- There is no warning when deleting elements from a page. Once you click the button to remove them, they are gone.
- For pages to show in the menu/navigation, they must first be set to **Provide a menu link** or they will not be available in the menu
- Editing landing pages should be started by going to the **Group Dashboard** and clicking the **Edit Content** link to the right of the landing page name.
- There is a minimum of 50 characters for the metadata description of pages.
- The menu link description is not the same as the metadata description. Menu link description will not help with search results.
- Elements cannot be duplicated from one page to another or from one column or element to another.
- There is not yet an option for maintaining previous version history of documents. When a document is deleted, thus goes its history. The only way to update a document is to delete the document and replace it with a new document.
- Please use the Centralized Locations and Campus pages for locations and directions to your website. Do not add individual locations pages. Likewise, do not link to static maps, as our location pages also contain a map to the location.