

Temporary outpatient visitor guidelines

Frequently asked questions about COVID-19 restrictions

At OHSU, we believe that the support of friends and family is an important part of healing for a patient. In light of the COVID-19 coronavirus, we have had to make some temporary changes to our visitor policy to keep everybody safe.

Who can be with a patient?



- **1 healthy adult ONLY** (no children) may be with a **patient**.
- **For a child patient**, the adult must be able to provide consent (legally make health care decisions) for the child.

What are the rules for being with a patient?



You will NOT be allowed unless you follow these rules.

- Always wear an approved **mask**.
- Stay **6 feet** from others.
- Go through **screening checkpoints** when you enter buildings (not all buildings have checkpoints).
- **Clean hands** after entering the building.
- **Stay with the patient.**
- We may ask you to wait at home or outside when not with the patient.
- We may limit non-patients in open treatment areas.

What are exceptions to these rules?



To make an exception, we will consider:

- The patient's need for their caregiver or attendant
- The patient's communication needs.
- The patient's current health condition.
- If we can lower the risk of spreading the coronavirus.
- The emotional and physical toll on patients, families and friends.

How is OHSU keeping people safe in the hospital?



- OHSU has always had strict controls in place to stop the spread of infection. We are taking extra steps to keep patients, staff and visitors safe from COVID-19 by doing things like:
 - Adding checkpoints at building entrances to screen everyone for COVID-19 symptoms
 - Using more video and phone visits
 - Requiring most non-clinical staff to telecommute

How is OHSU responding to COVID-19?



- OHSU always has plans in place for disease outbreaks, and we are participating with state and local public health officials to coordinate a regional response to the coronavirus. The goal remains to contain the spread of the virus, known as SARS-CoV-2. Learn about OHSU's response to the pandemic here: [COVID-19 Resources for Oregon](#).

Friends and family are important! Please connect with your loved ones often over the phone or through electronic communication.

➤ For more information on the coronavirus and COVID-19, visit www.ohsu.edu/coronavirus.