

PERFORMANCE INDICATORS



Fiscal Year 2019, Quarter 3

PEOPLE

FLEXIBLE WORK	ENGAGEMENT	UNCONSCIOUS BIAS	RESPECTFUL BEHAVIOR
15,000+ ↑ Add 16,000 hours offsite	✓ 75.3% completed 75% of managers engaged, 2 broad initiatives	2,658 ↑ 4,600 members trained with focus on faculty/students	✓ 16,000 13,000 members trained

HEALTHCARE

ACCESS	MORTALITY	ADULT PATIENT EXPERIENCE	PEDIATRIC PATIENT EXPERIENCE	AMBULATORY EXPERIENCE	TRANSFERS
60% ↑ 72% improved	0.896 ↑ 0.868 or lower	78.4 74.6	82.5 80	79.9 80	98.41 ↑ 99.9%

RESEARCH

GRANTS SUBMITTED	GRANT \$	PUBLICATIONS	TURNAROUND TIME
1,214 ↑ 1,704	\$288,594,842 → \$444,834,836	3,459 ↑ 3,110	60.7 ↑ 83 days

EDUCATION

URM STUDENT RECRUITMENT AND RETENTION	DEGREES AND CERTIFICATES AWARDED	FIRST TIME PASS	LIMIT AVERAGE INDEBTNESS
✓ 557 496	TBD 1,225	✓ Exceeded all 3 Varies by degree	TBD Varies by degree

FINANCE

EBITDA	PATIENT REVENUE GROWTH	RESEARCH AND EDUCATION REVENUE	DAILY CASH ON HAND
11.58% ↑ 10%	9.36% ↓ 5%	8.69% ↓ 3.5%	214 ↓ 200

a On or above target
 a Improved, not at target
 a Below target
 a Below FY18 and target
 a Data to come