

## PERFORMANCE INDICATORS



# Fiscal Year 2019, Quarter 1

### PEOPLE

FLEXIBLE WORK	ENGAGEMENT	UNCONSCIOUS BIAS	RESPECTFUL BEHAVIOR
TBD	TBD	TBD	TBD
Added 16,000 hours offsite	75% of managers engaged, 2 broad initiatives	4,600 individuals trained	13,000 employees trained

### HEALTHCARE

ACCESS	MORTALITY	ADULT PATIENT EXPERIENCE	PEDIATRIC PATIENT EXPERIENCE	AMBULATORY EXPERIENCE	TRANSFERS
50%	0.89	71.9	84.2	79.9	98.01
72% improved	0.808	74.6	80	80	99.9%

### RESEARCH

GRANTS SUBMITTED	GRANT \$	PUBLICATIONS	TURNAROUND TIME
400	\$145,459,255	3,102	66
1,704	\$444,834,836	3,110	83 days

### EDUCATION

URM STUDENT RECRUITMENT AND RETENTION	DEGREES AND CERTIFICATES AWARDED	FIRST TIME PASS	DECREASE DEBT
TBD	TBD	Due spring 2018	No data
496	1,225	Varies by degree	\$446,800

### FINANCE

EBITDA	PATIENT REVENUE GROWTH	RESEARCH AND EDUCATION REVENUE	DAILY CASH ON HAND
11.3%	9.02%	14.74%	216
10%	5%	3.5%	200

a On or above target    
 a Improved, not at target    
 a Below target    
 a Below FY18 and target    
 a Data to come