

Virtual
Nov 4&5, 2020

2020 Rural Health Clinic Workshop

All sessions will be held in PST.

Wednesday November 4

10-11 am

The Surveyor's Point of View: Oregon RHC's Top Deficiencies

Janis McDowell, RN, BNS, MA, Patient Safety Surveyor, Oregon Health Authority

RHC surveyors enter rural health clinics throughout Oregon to complete initial certification as requested and conduct recertification surveys approximately every seven years for non-deemed facilities and complaint surveys as needed. All surveys are unannounced. Every clinic is unique, but many of the cited deficiencies are common from clinic to clinic. Join us for a discussion of the 10 most cited deficiencies over the past three years.

Learning objectives

- The top 10 cited deficiencies over the past three years.
- The role of OHA's Health Facility Licensing and Certification Office.
- What to expect during a CMS certification and recertification survey.

11-11:15 am

Break

11:15-12:15 pm

RHC Policies and Procedures

Patty Harper, RHIA, CHTS-IM, CHT-PW, CHC, inQuiseek, LLC Consulting

Learn practical ways to simplify compliance in the context of the RHC requirement to have written policies and procedures as mandated by 42 CFR 491, Conditions of Certification through a proactive, easy-to-maintain approach to policy development and maintenance.

Learning objectives

- The participant will learn what the RHC regulations say about policy development.
- The participant will learn which policies are required for all RHCs.
- The participant will learn how to develop and maintain RHC policies.

12:15-12:30 pm

Break

12:30 - 1:30 pm

Key Strategies for Growing Your RHC

Katie Jo Raebel, CPA, Partner - Health Care Practice, Wipfli LLP

Many RHCs are looking for ways to expand the breadth and depth of services provided to the communities they serve. Identifying new services, evaluating options and integrating selected services can be a daunting task. In this session, we will share strategies to identify services that may be needed in the community, as well as how to evaluate, introduce and/or expand new services that meet these needs.

Learning objectives

- Identify sources of data used in evaluating the need for services in the community.
- Evaluate the benefits of potential new services that can be offered in the RHC setting.
- Consider the financial and operational challenges of introducing new services or care delivery.

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Thursday November 5

10-11 am

Medicaid Wraparound Payment Process

Jennifer R. Smith, MPA, Safety Net Clinics Program Manager, Oregon Health Authority

This session will unravel the confusion and provide a practical explanation of Oregon wraparound payments. Come prepared with your questions for this interactive discussion.

Learning objectives

- Learn all about wraparound payments.
- Learn how to submit wraparound payment data, how often data should be submitted and why.
- Identify payments that should be reported and payments that should not be reported from payers.

11:00 – 11:15 am

Break

11:15 – 12:15 pm

RHC Telehealth and Care Management Service Billing Update

Charles James, Jr., President and CEO, North American HMS

Learn about RHC telehealth billing and coding at the Medicare and State level against the backdrop of chronic care management and virtual check-ins. Charles will also touch on commingling with practical examples.

Learning objectives

- Understand the current Telehealth Billing requirements.
- Learn about potential changes once the Public Health Emergency ends.
- The participant will gain an understanding of commingling in an RHC.

12:15 – 12:30 pm

Break

12:30 – 1:30 pm

Federal RHC Policy Update and What to Expect After the Election

Nathan Baugh, Director of Government Affairs, National Association of Rural Health Clinics

The participant will learn about the federal government's response to COVID19 and how it has impacted Rural Health Clinics. Nathan will discuss what work still needs to be done to defeat the pandemic & transition back to normal rules & regulations. He will then step back for a broader picture of healthcare trends and delve into potential policy ramifications of the 2020 election.