

## A Compendium of Family Resources

Compiled for Presentation at the 2020 Child Psychiatry ECHO

Julie Magers, BA

OHSU Child & Adolescent Psychiatry Division (CAP)

\_\_\_

Tamara Bakewell, MA

Oregon Center for Children and Youth with Special Health Needs (OCCYSHN)

## Family-Led Peer Support Organizations

Why this resource: Peers with lived experience can support families during the "in between times."

Current, vetted list of **family support organizations** available throughout Oregon.

The Oregon Family to Family Health Information Center is a clearinghouse for non-medical family resources and support.

This resource sheet is available in ECHO handouts.

Questions? Tamara Bakewell bakewell@ohsu.edu









## Community Hot Lines and Warm Lines

Why this resource? Both youth and parents need a place to talk to someone in the event of a mental health emergency and to learn more about their health concern and what is available.

# Lines for Life YOUTHLINE

Teen-to-teen crisis and help line. Teen-staffed daily from 4-10pm (adult staff will answer at other hours)

Call: 877-968-8491

Text: teen2teen to 839863

Chat:

www.oregonyouthline.org







# Lines for Life SUICIDE LIFELINE

Call: 800-273-8255 (always open: 24/7, 365)

Text: 273TALK to 839863

(8am-11pm daily)

#### **Reach Out Oregon**

Peer - Crisis, Listening, Support. https://www.reachoutoregon.org/

# OHSU'S TRANSGENDER HEALTH PROGRAM

https://www.ohsu.edu/transgenderhealth

- Oregon support groups, crisis lines, support systems
- Info for finding mental health therapists
- Info for changing documents
- Classes/Events

#### **Culturally Specific LGBTQ Services**

Large resource list:

https://namior.org/resources/ community-resource-lists/culturallyspecific-services/

## Understanding Risk and Protective Factors for Suicide





Risk and protective factors play a critical role in suicide prevention. For clinicians, identifying risk and protective factors provides critical information to assess and manage suicide risk in individuals. For communities and prevention programs, identifying risk and protective factors provides direction about what to change or promote. Many lists of risk factors are available throughout the field of suicide prevention. This paper provides a brief overview of the importance of risk and protective factors as they relate to suicide and offers guidance about how communities can best use them to decrease suicide risk.

https://www.sprc.org/sites/default/files/migrate/library/
RiskProtectiveFactorsPrimer.pdf

Recommended Standard Care for People with Suicide Risk:

MAKING HEALTH CARE SUICIDE SAFE

https://theactionalliance.org/resource/recommended-standard-care

#### **YOUTH SUICIDE WARNING SIGNS**

YOUTH

**HEALTHCARE PROFESSIONALS** 

PARENTS/CAREGIVERS

https://www.youthsuicidewarningsigns.org/







## Suicidality and Self Injury



https://www.nowmattersnow.org/skills



http://www.selfinjury.bctr.cornell.edu/resources.html

Self-injury & Recovery Resources (SIRR)







## Family Experiences Monograph

Why this resource? Families can be a doctor's greatest partner in the diagnosis and treatment of a child patient; Understanding what families want in that partnership can be very helpful.

#### **Ways to Make Families Feel Comfortable:**

- 1. Resources
- 2. Private Area
- 3. Knowledgeable Staff
- 4. Supportive, Non-judgmental Staff
- 5. Screening Questionnaires, Checklists

#### **Top Five Most Helpful Comments:**

- 1. There Is Hope
- 2. You Are Not Alone
- 3. It's Not Your Fault
- 4. I Understand
- 5. Your Child Has Many Strengths

#### **Topics Families Want Addressed in Resources:**

1. Mental Health & Illness



- 2. Action Steps
- 3. Services and Supports
- 4. Referrals
- 5. Behavioral Interventions

#### **Top Two Discouraging Comments:**



- 1. Dismissive Comments
- 2. Blaming Comments

**DO REMEMBER** to check in on your choice of words.









## Childhood and Family Trauma

Why this resource? Childhood Trauma is common. There is a direct link between childhood trauma and adult onset of disease. Trauma experiences range from neglect, abuse, exposure to traumatic events, loss of safety, and persistent toxic stress. Understanding how to recognize, treat and/or refer is paramount for health care and education professionals.



https://www.nctsn.org/what-is-child-trauma/about-child-trauma

#### **Essentials for Childhood**

Creating Safe, Stable, Nurturing Relationships and Environments for All Children



- https://acestoohigh.com/got-your-ace-score/
- https://www.cdc.gov/violenceprevention/childabuseandneglect/ aces/fastfact.html
- https://developingchild.harvard.edu/resources/aces-and-toxicstress-frequently-asked-questions/

https://www.cdc.gov/violenceprevention/pdf/essentials-for-childhood-framework508.pdf







## Neuro Sequential Model of Therapeutics – Trauma Resources

Why this resource? Adverse Childhood Experiences and Traumatic Stress can have profound impact on brain development and treatment can work when adults work together.

#### Seven Slide Series Video: The Human Brain

14 minute online video created and narrated by Bruce D. Perry. Core concepts regarding brain structure and function are introduced providing the basis for developmentally sensitive and traumainformed caregiving, education and therapy.

Perry, B.D., (The ChildTrauma Academy). (2013) 1: The Human Brain [Video webcast]. In Seven Slide Series. Retrieved from https://www.youtube.com/watch?v=uOsgDkeH520

#### Seven Slide Series Video: Sensitization and Tolerance

10 minute online video created and narrated by Bruce D. Perry. An introduction to the crucial role that patterns of stress response system activation play in pathology and healing is discussed.

Perry, B.D., (The ChildTrauma Academy). (2013) 2: Sensitization and Tolerance [Video webcast]. In Seven Slide Series. Retrieved from https://www.youtube.com/watch?v=gv8dRfgZXV4

#### Seven Slide Series Video: Threat Response Patterns

12 minute online video created and narrated by Bruce D. Perry. The variety of adaptive responses that can be used under threat are introduced, with a focus on the hyperarousal and dissociative continuum. Perry, B.D., (The ChildTrauma Academy). (2013) 3: Threat Response Patterns [Video webcast]. In Seven Slide Series. Retrieved from

https://www.youtube.com/watch?v=sr-OXkk3i8E&feature=youtu.be



https://youtu.be/FOCTxcaNHeg







## Materials on hard topics written for children, youth, families

Why this resource? Some things are really hard for parents to talk about. Some of these resources might help make it easier. Not all families will want handouts. Offer them anyway. Someone in the home may need them.

## Easy-to-read downloadable tip sheets (English/Spanish)

- Raising your Kin
- Parenting after Domestic Violence
- Adoption
- Human Trafficking
- Helping children heal Stress
- Housing
- Food
- Many more

# DOERNBECHER CHILDREN'S Hospital OCCYSHN Oregon Center for Children and Youth with Special Health Needs

#### Raising Your Kin

#### What's Happening

No matter why or how they came to live with you, your relative's children will benefit from being in your home. When children cannot be with their parents, living with a family member may provide:

- · Fewer moves from place to place
- The comfort of a familiar language, culture, and family history
- · A chance to stay with siblings
- More contact with their parents, depending on the situation

#### What You Might Be Seeing

Despite these benefits, the children will face some unique challenges:

- They may feel insecure and unsure that you will take care of them.
- · They may act out or challenge you.
- · They will miss their parents
- . They may be anxious or depressed.
- . They may seem young or act too old for their ages.

#### What You Can Do

It will take time for your relative's children to feel safe and secure in their new home with you. You can encourage these good feelings in a number of ways:

- Set up a daily routine of mealtimes, bedtime, and other activities.
- Help the children feel "at home" by creating a space just for them. Allow them to bring comfort items from home, such as bedding, stuffed animals, and photos or posters.
- Talk to the children, and listen when they talk to you.

Set up a few rules and explain your expectations
 Then, enforce the rules consistently.

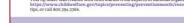
- Reward positive behavior. When children make mistakes, focus on teaching rather than punishing.
- Be as involved with their school as you can, and encourage your children to participate in school activities.

This is a big job, and you may need help from your community. Here are some suggestions:

- Help with housing or other bills, clothing, or school supplies may be available in your community to help you meet the children's needs.
- Join or start a support group in your neighborhood.
   Often there are local kinship caregivers support groups.
- Ask for help and referrals from a church leader, the counselor at the children's school, or a social services agency.
- If necessary, get professional help to address any special needs your relative's children may have, such as medical care, mental health care, or special education. Use respite care if it is available.

For more information on support for kin raising children, visit information Gateway's About Kinship Care web section at https://www.childwelfare.gov/topics/outofhome/kinship/about/.

Remember: Parenting a relative's child brings special challenges and special joys. Do not hesitate to ask for help or seek services in your community for yourself and your children. https://
www.childwelfare.gov/
topics/preventing/
preventionmonth/
resources/tip-sheets/

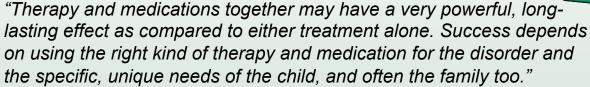


2019/2020 Prevention Resource Guide

## Communication with Families about Psychiatric Medications

Why this resource? The decision to medicate one's child is a big one! Developing a positive and functional partnership between doctor and parents of a minor patient is imperative for success.

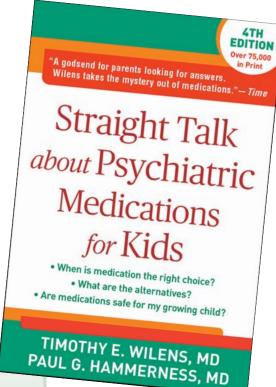
- Take the time to educate families on why you are recommending a particular medication and what the child has to gain;
- Involve parents in the overall treatment plan;
- Be honest with parents about the range of side effects the youth may experience. Parents need to be educated about <a href="https://www.how.to.recognize.side">how to recognize side</a> effects and which ones warrant an immediate call to you, the prescribing doctor, or 911.
- Parents should always be responsible for safe storage and administering medications! \*\*discuss safety planning\*\*











## Parent Information about Complex Health Conditions

Why this resource? It can be very distressing to experience complex mental, emotional, developmental health concerns. Helping parents find reliable information can help.



https:// childmind.org/









#### **ADHD** Resources for Families

Why this resource? Families have many tricks up their sleeves to support one another. Helping them find each other for support and learning is a valuable service for all families and their children.

#### CHADD

Children and Adults with Attention Deficit/Hyperactivity Disorder 30+ years

#### Local groups:

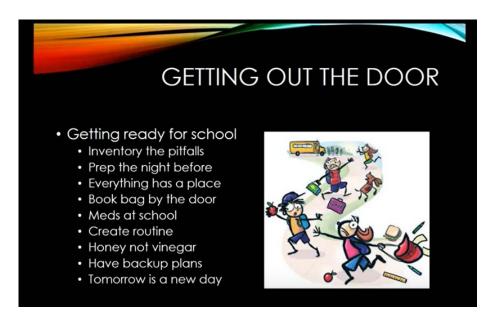
Portland/Milwaukee (Website not fancy!)

#### **On-line community:**

ADHD Parents Together
(attractive, moderated, easy to use, current)

25+ <u>family fact sheets</u> on various topics (two included in resource section of ECHO portal)

## When you and your child both have ADHD YouTube Videos









#### Trauma, Stress, Distress

Why this resource? Trauma, stress, distress all impact our brains, and in turn how we think, feel and behave. Understanding that "behavior" is our communication of what is happening for us inside.

## NeuroSequential Model + Collaborative Problem Solving

Dr. Perry and Dr. Ablon talk about how their models can help during the COVID-19 crisis.

#### Link:

https://

www.neurosequential.com/covid-19-resources

NN COVID Series: 1 - Patterns of Stress determine Risk & Resilience (15 min) <a href="https://youtu.be/orwIn02h6V4">https://youtu.be/orwIn02h6V4</a>

NN COVID Series: 2 - Understanding State-dependent Functioning (20 min) video with Dr. Bruce Perry reviews how stress and distress change the way we think, feel and behave. <a href="https://youtu.be/PZg1dlskBLA">https://youtu.be/PZg1dlskBLA</a>

NN COVID Series: 3 - Emotional Contagion (20 min) <a href="https://youtu.be/96evhMPcY2Y">https://youtu.be/96evhMPcY2Y</a>

NN COVID Series: 4 - Sequence of Engagement (20 min) Regulate-Relate-Reason can help minimize miscommunication and behavioral challenges (especially with dysregulated adults and children). <a href="https://youtu.be/LNuxy7FxEVk">https://youtu.be/LNuxy7FxEVk</a>

NN COVID Series: 5 - Understanding Regulation (20 min) <a href="https://youtu.be/L3qIYGwmHYY">https://youtu.be/L3qIYGwmHYY</a>







NN COVID Series: 6 - Dosing & Spacing <a href="https://youtu.be/5ATSI8XhF-k">https://youtu.be/5ATSI8XhF-k</a>

## Collaborative Problem Solving

Why this resource? "Kids do well when they can." (and so do parents, doctors, teachers....)

#### **Collaborative Parents Oregon**

When: Ongoing!

What: Erin Middleton, Certified trainer Shannon Pugerude, and other members of

the certified community have been posting all kinds of things for families.

Link: Go to the Collaborative Parents Oregon page on Facebook

#### **Collaborative Problem Solving Office Hours**

When: Every Wednesday night from 6-7pm PST

**What:** The Oregon CPS Project at OHSU holds these office hours to provide support to caregivers who want help managing challenging behaviors in their homes. All parents are welcome, regardless of training or CPS knowledge. We are here to help! Drop by at any point during the hour; we'll be there!

Link: https://zoom.us/j/277305240

#### **Social Distance Coffee Club**

When: Every Friday morning at 8am

What: Certified Trainer Jordan Spikes hosts this informal gathering for the CPS community for coffee, community and maybe some Collaborative Problem

Solving. The goal is connection. Check it out! Link: <a href="https://us04web.zoom.us/j/565977322">https://us04web.zoom.us/j/565977322</a>

#### Online Intro to CPS

When: Tuesday, May 5, from 12-2pm PST

What: This very broad, basic overview of the CPS model is sponsored by the Oregon Health Authority and is free of charge to Oregonians. All levels of learning and all populations welcome. Do you know anyone who needs some training in the basics of CPS? Do you want a quick refresher? Sign up!

Link:

https://www.eventbrite.com/e/online-intro-tocollaborative-problem-solving-tickets-97848105317







## Autism Spectrum Disorder (ASD)

According to the Centers for Disease Control, <u>autism affects an estimated 1 in 54 children</u> in the United States today.



#### https://www.autismspeaks.org/

#### **Family Support**

Resources to support family members of people with autism.







#### Medical Resources

Resources to assist people with autism and additional medical needs.





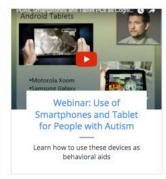


#### **Technology**

Resources to teach you how to use technology most effectively.











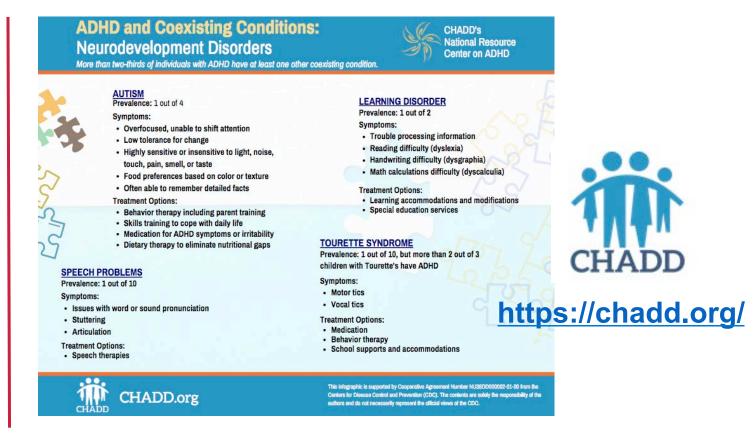


## Sensory Integration and Learning Disorders



#### New Edition, Parent Friendly "Best book on the subject"

https://www.amazon.com/dp/0874244374/ ref=cm sw r em api i c XV5NEb7ZWG95A









Research | Information Library | Fact Sheets & Infographics Resources for professionals, parents, etc.

## Limited Language and Social Skills Support

- Social interactions may be especially difficult for children with an autism spectrum disorder, adhd, or other social delay.
- Many children, especially those diagnosed with an autism spectrum disorder, Down syndrome and other special need, often fail to pick up on social cues, making learning a social skill especially difficult.
- Social stories may increase awareness and maintenance of social skills.



https://apps.apple.com/us/app/social-storycreator-library/id588180598







## Depression

Why this resource? Depression is common, it can affect every aspect of one's life, it often profoundly impacts relationships with family members and other loved ones, and it is treatable.



https:// www.dbsalliance.org/ education/depression/

# Support Crisis COVID-19 Resources Depression and Bipolar Support Groups Online Support Groups

Supporting Youth Mental Health

Support for Friends & Family

Balanced Mind Parent Network

Young Adults

# Depression Bipolar Disorder Anxiety Screening Center Co-Occurring Illnesses Related Concerns Resources for Clinicians Frequently Asked Questions One of the content of the content

More

Education



https://namior.org/programs/







## **Eating Disorders**

**Why this resource?** Eating disorders are complex and affect all ages, genders, races and ethnic groups. Treatment and support can include family members and other social supports of the individual.





<a href="https://www.nationaleatingdisorders.org/">https://www.nationaleatingdisorders.org/</a>

The National Eating Disorders Association (NEDA) is the largest nonprofit organization dedicated to supporting individuals and families affected by eating disorders.

#### Eating Disorders Screening Tool

This short screening — appropriate for ages 13 and up — can help determine if it's time to seek professional help.

Get Started







## **Eating Disorders**

#### CORE VALUES

ANAD is committed to providing free services that are accessible to all.

ANAD demonstrates openness and inclusivity by respecting every part of the eating disorder recovery journey.

ANAD approaches every interaction with compassion and patience.

ANAD promotes self-care and well-being throughout our community.

ANAD believes in the power of community and long-term relationships.

Through teamwork and education, ANAD will find help for anyone.

The National Association of Anorexia Nervosa and Associated Disorders, (ANAD) is a non-profit (501c3) organization working in the areas of support, awareness, advocacy, referral, education, and prevention of eating disorders.



https://anad.org/

Eating Disorders Helpline

Eating Disorder Screening Tool

About Our Support Groups

Treatment Directory

Grocery Buddies

Request a Mentor

RECOVERY Stories







## Safety & Depression | Safety & Eating Disorders

#### Why this resource? Depression and Eating Disorders can increase risk of suicide.



https:// www.henryford.com/blog/ 2017/07/depressionprimary-care-know

Search
"Perfect Depression Care"
for scholarly articles



#### **Eating Disorders**

Eating Disorders and Suicide

Midlife (Eating Disorder) Crisis

Eating Disorders in Women

Eating Disorders in Children

Eating Disorders in Men

**Eating Disorder Treatment** 

https://www.psycom.net/

PSYCOM was founded by psychiatrist and psychopharmacologist Ivan K Goldberg, MD

- a discussion group for clinicians who could use it to share and exchange information and advice;
- site has evolved into a highly-regarded and trusted mental health resource for consumers;
- eating disorders, bipolar disorder, ADHD, obsessive-compulsive disorder, schizophrenia, depression, and generalized anxiety disorder.







Remember to reference your Resources about Suicide Safety

## Safety & Depression | Safety & Eating Disorders

#### **Additional Resources**

#### From a participant:

CREDN
(Columbia River Eating
Disorder Network): annual
conferences and other
provider resources.

AAFP article that I've found to be so helpful in the past: <a href="https://www.aafp.org/afp/2015/0101/p46.html">https://www.aafp.org/afp/2015/0101/p46.html</a>

#### **Oregon Runaway and Homeless Youth**

https://www.oregon.gov/DHS/CHILDREN/Homeless-Youth/Pages/index.aspx

#### **National Links**

<u>United States Interagency Council on Homelessness (USICH)</u>
National Alliance to End Homelessness (NAEH)

Point Source Youth (PSY)

National Network for Youth (NN4Y)

National Center for Homeless Education (NCHE)

National Association for the Education of Homeless Children

and Youth (NAEHCY)

**True Colors Fund** 

**SchoolHouse Connection** 

National Law Center on Homelessness and Poverty (NLCHP)

Youth Homeless Demonstration Program (YHDP)

#### **Local Links**

Annual Point in Time (PIT)
Continuums of Care (CoC)

McKinney-Vento Homeless Education Program

**Oregon Youth Development Council** 

<u>Joint Office of Homeless Services – Multnomah</u>

County

Homeless Management Information System

(HMIS)

Safety, Oversight, and Quality Unit (Licensing)

Child Welfare Independent Living Program

(ILP)







Remember to reference your Resources about Suicide Safety

## Anxiety in Children, Teens, Young Adults

Why this resource? Helping parents with information about anxiety can help them to respond to their children in helpful ways. Learning to recognize behaviors that may indicate anxiety, how to respond, and when to seek help are important skills and knowledge.



Signs
Symptoms
Treatments
(Multiple Anxiety Disorders)

https://www.nimh.nih.gov/health/topics/anxiety-disorders/



Anxiety in Children, Youth, Adults Information & Tools
Online Lessons
Downloadable Resources

https://www.anxietycanada.com/







## Anxiety: Coping Skills for Parents and Young Children

#### Why this resource?

Help parents and their children learn coping skills to use between treatment sessions.

#### Anxiety Relief: 3 Activities to help Kids Manage Their Anxiety

https://pro.psychcentral.com/ child-therapist/2014/08/anxietyrelief-3-activities-to-help-kidsmanage-their-anxiety/





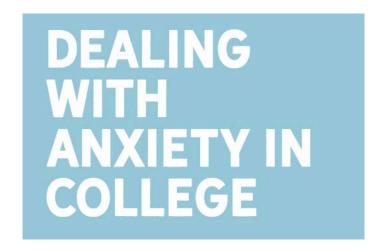




## **Anxiety in Young Adults**

Why this resource? Anxiety is the most common mental health diagnosis in college students.

As youth transition into adulthood, parents are also learning how to balance support, availability, and increasing autonomy.





http://www.bu.edu/today/series/mental-health-matters/

https://buckeyerecoverynetwork.com/college-anxiety-guide/







## Substance Use | Substance Use Disorders

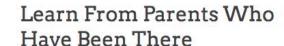
**Why this resource?** Helping parents with information about substance use and substance use disorders can illuminate the connections between mental health conditions and substance use.

Advice from experts and perspective from families who have been impacted by substance use.

https://drugfree.org







Learn from and find community among other parents who have been there. Read stories and first-hand accounts on the Parent Blog, and depending on your individual circumstances, connect with a Parent Coach for one-on-one support.

LEARN MORE







### Anxiety and Substance Use Disorders

Why this resource? Parents can carry a lot of guilt and confusion about what they did and didn't do for their children in the process of discovering a mental health (including substance use) condition.

#### 22 Things People With Mental Illness Wish Their Parents Knew







https://themighty.com/2016/03/22-things-people-with-mental-illness-wish-their-parents-knew1/





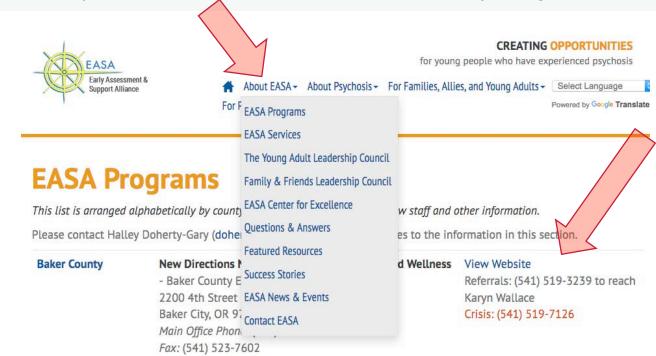


## Psychosis: Assessment, Treatment, Support

Why this resource? Getting evaluation, treatment and support at the earliest stages of psychosis (and high clinical risk for psychosis-related disorders) can make a critical difference in a young person's life.

#### **EASA**

- Early Assessment and Support Alliance
- Network of programs across Oregon
- Serve teenagers, young adults experiencing early signs of psychosis and their families
- Include clinical high risk and bipolar-related psychosis



#### **EASA Provides:**

rapid identification, assessment, treatment and support

http://easacommunity.org







## Psychosis: Family Support

Why this resource? Family education and support enables families to understand what their youth is experiencing and helps them to preserve supportive relationships.



Family Involvement in Treatment and Supporting Recovery

- Family psychoeducation
- Resources
- Connection with other families going through similar circumstances
- Family Involvement in Treatment

http://easacommunity.org







#### EASA: Oregon's Leading Resource for Psychosis-Related Disorders

**Why this resource?** For providers, getting accurate, timely, research-based information is key to getting patients connected to appropriate resources.

## **EASA Center for Excellence**

The EASA Center for Excellence is part of the OHSU-PSU School of Public Health. With support from the university and Oregon Health Authority, "EASA C4E" is a nationally recognized research and technical assistance program for early psychosis intervention programs across the United States.

Learn more about EASA vs. EASA Center for Excellence >>

#### Our Mission:

EASA C4E improves services for individuals with early psychosis and their families.

Supports local county EASA programs throughout Oregon

**Provides training to providers** 

Technical assistance based on current research

International renowned expert team







## Bipolar Disorder



https://namior.org/

Classes
Support groups
Advocacy
Affiliates in most counties



Depression and Bipolar Support Alliance

https://
www.dbsalliance.org/
education/bipolar-disorder/

#### Thriving with Bipolar

In order to thrive, all aspects of a person must be evaluated including physical health, lifestyle, education, employment status or career goals, relationships, etc. Collaboration between health care providers and patients/clients is key to the future of treatment of mental health conditions if we hope to evolve to a person- or wellness-centered, whole-health approach.







Remember to Reference your Resources about Suicide Safety

## Bipolar Disorder

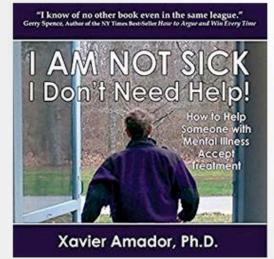
Education and training on practical communication tools designed to build bridges and partnerships with persons who hold views of their illness and needs that are opposite to that of their loved ones, doctors, and sometimes even law enforcement.

Listen, Empathize, Agree, Partner

http://dramador.com/



#### **NEW AUDIOBOOK!**



from the people who most want to help them.

#### LISTEN TO NEW RESEARCH & ADVICE FROM DR. AMADOR!

We are proud and excited to announce the publication of the first ever audio edition of: "I am not sick I don't need help!" How to help someone with mental illness accept treatment, by Dr. Xavier Amador (Vida Press, 2016).

Narrated by Dr. Amador, this edition includes additional new material not included in the 10th anniversary edition of the book! Like the best selling print versions of the book, the audiobook is for both Doctors/Therapists and Family Members.

Dr. Amador took special pains to add additional new advice on how to use the LEAP method to overcome resistance, anger, paranoia, and even estrangement from loved ones and patients who become isolated





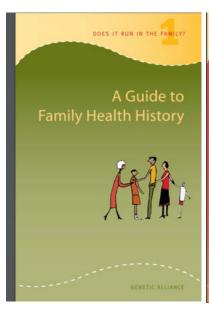


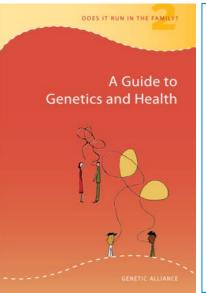
## **Genetic Testing**

Why this resource? Families are often confused when the subject of genetic testing comes up. Many have an immediate negative feeling about it because it has not been presented well. Concerns are often around privacy, involving other family members, and a fear that others are trying to influence their personal reproductive choices.

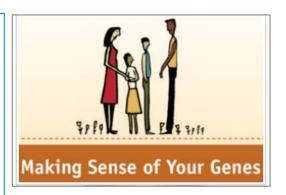
# Oregon Family to Family Health Information Center

Parent Partners have training on genetics services. They can send these toolkits to families and support them in getting their questions answered.













oregonfamilytofamily.org geneticalliance.org/resources/publications globalgenes.org

## Medications: Prescribing & Deprescribing

Why this resource? Remember the NAMI Monograph from Week 3 about what families want? Resources, resources, resources....

Guides - Articles - Tipsheets
Written for Parents



https:// childmind.org/

## Medication

Is Your Child Getting the Right Medication Dosage?

How to Take Kids Off Medication

When to Worry About Kids Taking Multiple Medications

https://childmind.org/topics/concerns/medication/







## Prescription Financial Assistance

**Why this resource?** Finding a way to pay for costly prescriptions can present a hardship for families – thinking ahead about how a family will maintain their child's medications will help!

NeedyMeds is a great resource for funding prescription medications. It is a searchable database for individual drugs, clinical trials, etc. and also offers valuable information for parents:

www.Needymeds.org

Another resource for people dealing with medical debt due to the high costs of medications:

www.dollarfor.org







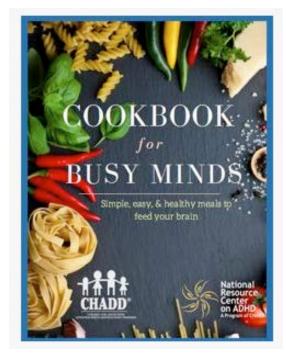
#### **Nutritional Interventions**

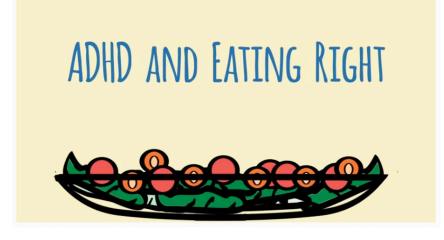
**Why this resource?** Families seek treatments that they view to be safer or more natural than prescription medications. This is a natural protective instinct, not necessarily an oppositional one. These resources can help families who are researching nutritional interventions.



#### www.trustortrash.org

An interactive tool to help families sort through the credibility of health information.





https://chadd.org/about-adhd/nutrition-and-adhd/

https://chadd.org/wp-content/uploads/2019/03/Cookbook\_for\_Busy\_Minds.pdf







## "Family Engagement"

#### Why this resource?

Family engagement is really just "engagement." How doctors and other health care providers approach relationship with their minor patients' families can make the difference between a family that feels welcome and respected and one that is uncertain about how to work with you. The following slides will touch on factors that help build effective partnerships that ultimately benefit the youth.



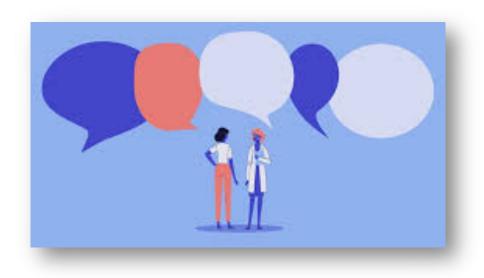




## Family Engagement — Physician Engagement

Why this resource? Looking closely at factors that can impact an effective relationship with your minor patient's parents/guardians can improve outcomes for your patient.

#### Many factors can influence an effective Family-Physician partnership:



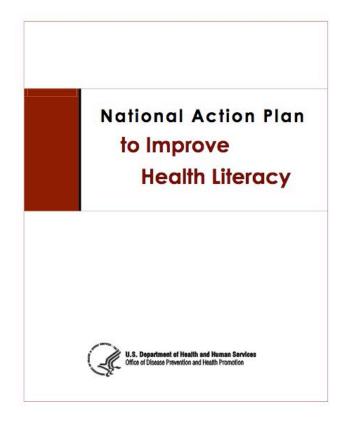
- Established Trust
- Health Literacy
- Shared Understanding of Confidentiality and Consent to Care
- Effective Communication







#### What is Health Literacy?



The degree to which individuals have the capacity to **obtain**, **communicate**, **process**, **and understand** basic health information and services needed to make appropriate health decisions.

https://www.hrsa.gov/about/organization/bureaus/ohe/health-literacy/index.html

✓ The skills of health professionals to provide health information appropriate for their audience is equally important.

https://health.gov/sites/default/files/2019-09/Health\_Literacy\_Action\_Plan.pdf







#### **Health Literacy**

Health literacy is a complex phenomenon that involves skills, knowledge, and the expectations that health professionals have of one's understanding of health information and services.

Health information and services are often unfamiliar, complicated, and technical, even for people with higher levels of education.

People of all ages, races, incomes, and education levels—not just people with limited reading skills or people for whom English is a second language—are affected by limited health literacy.

According to research from the U.S. Department of Education, only 12 percent of English-speaking adults in the United States have proficient health literacy skills.

The impact of limited health literacy disproportionately affects lower socioeconomic and minority groups.

https://health.gov/sites/default/files/2019-09/Health\_Literacy\_Action\_Plan.pdf

Trauma and stress also affect one's health literacy and capacity to take in and act on new information.







#### **Shared Understanding: Legal Aspects of Health Care Communication**

## Minor Rights: Access and Consent to Health Care

A resource for providers, parents and educators



Health care providers can find themselves in a challenging position between honoring their minor youth's request to keep information private from their parents and honoring the parent's desire to be informed about their young person's care.

- HIPAA (health)
- Confidentiality
- Release of Information (ROI)
- Informed Consent to Care
- 42CFR (substance use disorder treatment)
- FERPA (education)

https://www.oregon.gov/oha/ph/HealthyPeopleFamilies/Youth/Documents/minor-rights.pdf



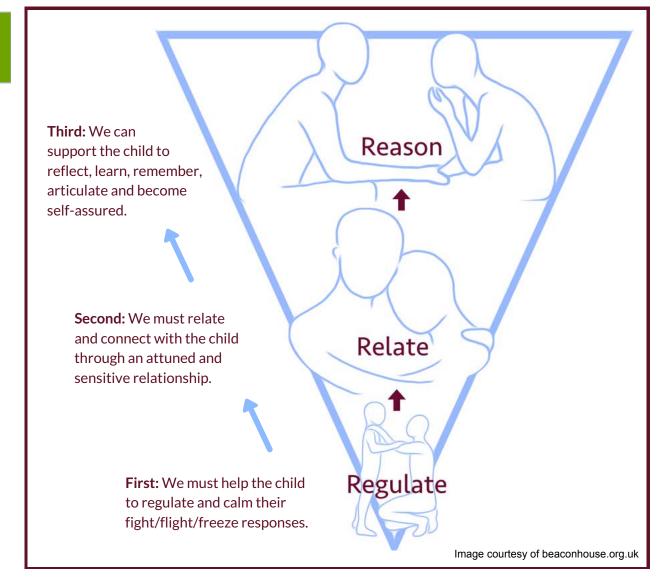


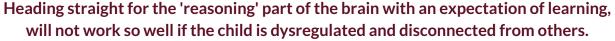


#### **Establishing Trust**

Dr Bruce Perry, pioneering neuroscientist in the field of trauma, has shown that approaching your relationship with a vulnerable child using this simple sequence can help the child to learn, think and reflect.

- This same approach holds true for all of us with a nervous system.
- Parents often interact with their child's doctor while in a state of distress, confusion, fear, or frustration.











#### Communication

#### Let's admit it, it's complicated!

Health care communication is a skill that is critical to safe and effective medical practice; it can and must be taught.

Communication skill influences patient disclosure, treatment adherence and outcome, adaptation to illness, and bereavement.



Listening for Understanding

Pace and Pattern of Conversation

Tone of Voice

**Body Language** 

Facial Expressions

Choice of Words

Communicating With Children and Families: From Everyday Interactions to Skill in Conveying Distressing Information: <a href="https://pediatrics.aappublications.org/content/pediatrics/121/5/e1441.full.pdf">https://pediatrics.aappublications.org/content/pediatrics/121/5/e1441.full.pdf</a>

https://www.psychologytoday.com/us/blog/language-in-the-mind/202001/how-does-communication-work







#### Some helpful phrases

"I just shared a lot of information, what questions do you have?"

"This is a lot to take in on the spot, would you like to think about it before making a decision?"

"What concerns are coming up for you?"

"Is there something else I can share before you feel comfortable in deciding on next steps?"

#### © Friendly Reminder:

- You are partnering with the family in regard to their child's well-being.
- The family hopefully has many other valuable partners, as well.







#### Thank you for this opportunity to share these family resources with you!

Compiled by:

Julie Magers, BA

OHSU Child & Adolescent Psychiatry Division

magersj@ohsu.edu

-----

Tamara Bakewell, MA

Oregon Center for Children and Youth with Special Health Needs (OCCYSHN)

bakewell@ohsu.edu