Q1: OVER THE LAST 4 WEEKS, compared to pre-pandemic levels, have your weekly hours worked...

|  | \# Responses | \% Sample | \% National sample |
| :--- | :---: | :---: | :---: |
| Remained the same | 22 | $55.0 \%$ | $36.3 \%$ |
| Minimally reduced (<15\%) | 4 | $10.0 \%$ | $12.4 \%$ |
| Moderately reduced (15-30\%) | 1 | $2.5 \%$ | $9.8 \%$ |
| Significantly reduced (31-50\%) | 1 | $2.5 \%$ | $3.5 \%$ |
| Dramatically reduced (>50\%) | 1 | $2.5 \%$ | $2.2 \%$ |
| Increased minimally (<15\%) | 5 | $12.5 \%$ | $12.6 \%$ |
| Increased moderately (15-30\%) | 4 | $10.0 \%$ | $14.4 \%$ |
| Increased significantly (31-50\%) | 1 | $2.5 \%$ | $5.2 \%$ |
| Ihave not worked | 0 | $0.0 \%$ | $0.9 \%$ |
| Other | 1 | $2.5 \%$ | $2.6 \%$ |

Q2: OVER THE LAST 4 WEEKS, compared to pre-pandemic levels, has your compensation...

|  | \# Responses | \% Sample | \% National sample |
| :--- | :---: | :---: | :---: |
| Remained the same | 19 | $47.5 \%$ | $41.7 \%$ |
| Minimally reduced (<15\%) | 7 | $17.5 \%$ | $20.7 \%$ |
| Moderately reduced (15-30\%) | 10 | $25.0 \%$ | $18.5 \%$ |
| Significantly reduced (31-50\%) | 2 | $5.0 \%$ | $5.2 \%$ |
| Dramatically reduced (>50\%) | 1 | $2.5 \%$ | $5.0 \%$ |
| Increased minimally (<15\%) | 0 | $0.0 \%$ | $3.1 \%$ |
| Increased moderately (15-30\%) | 1 | $2.5 \%$ | $1.5 \%$ |
| Increased significantly (31-50\%) | 0 | $0.0 \%$ | $0.4 \%$ |
| I have not worked | 0 | $0.0 \%$ | $1.3 \%$ |
| Other | 0 | $0.0 \%$ | $2.6 \%$ |

Q3: OVER THE LAST 4 WEEKS, have COVID-19 related changes and pressures in your practice put unusual strain on your practice?

|  | \# Responses | \% Sample | \% National sam |
| :--- | :---: | :---: | :---: |
| 1 - no impact | 0 | $0.0 \%$ | $1.5 \%$ |
| 2 | 6 | $15.0 \%$ | $12.8 \%$ |
| 3 | 14 | $35.0 \%$ | $32.8 \%$ |
| 4 | 13 | $32.5 \%$ | $39.3 \%$ |
| 5 - severe impact | 7 | $17.5 \%$ | $13.7 \%$ |

## Q4: IN THE LAST 4 WEEKS, have any of these things happened in your practice?

| Our practice has had layoffs/furloughs of clinicians or | \# Responses | \% Sample | \% National sample |
| :--- | :---: | :---: | :---: |
| staff <br> Patients have a larger number of complaints per visit <br> than they did pre-pandemic | 6 | $15.0 \%$ | $22.0 \%$ |
| pandemic | 18 | $45.0 \%$ | $38.3 \%$ |
| Our patients are carrying a heavier than usual mental <br> health burden | 17 | $42.5 \%$ | $42.0 \%$ |
| Our staff and colleagues require more <br> psychological support to get through the day | 39 | $97.5 \%$ | $84.3 \%$ |
| There is noticeable increase in practice stress because <br> of a COVID-19 surge | 24 | $60.0 \%$ | $45.2 \%$ |
| We've had patients die from CoVID-19 <br> We have clinicians/staff members out due to illness or <br> self-quarantine | 22 | $55.0 \%$ | $63.5 \%$ |
| Lack of staffing has made it harder to meet patient <br> needs | 20 | $27.5 \%$ | $33.5 \%$ |


| We lacked PPE | 11 | $27.5 \%$ | $26.5 \%$ |
| :--- | :---: | :---: | :---: |
| None | 0 | $0.0 \%$ | $1.9 \%$ |

Q5: OVER THE LAST 4 WEEKS, if all hours worked add up to $100 \%$, what percentage of your time has been spent in...

|  | 0\% | 1-15\% | 16-30\% | 31-45\% | 46-60\% | >60\% | Don't know, can't answer |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| In-person visits with patients | 2.5\% | 17.5\% | 15.0\% | 12.5\% | 22.5\% | 30.0\% | -- | \% Sample (less don't know, can't answer) |
|  | 1 | 7 | 6 | 5 | 9 | 12 | 0 |  |
|  | 4.1\% | 13.1\% | 12.7\% | 9.7\% | 20.4\% | 39.9\% | -- | \% National sample (less don't know, can't answer) |
| Video visits with patients | 12.5\% | 57.5\% | 12.5\% | 10.0\% | 2.5\% | 5.0\% | -- |  |
|  | 5 | 23 | 5 | 4 | 1 | 2 | 0 |  |
|  | 18.8\% | 49.2\% | 17.8\% | 6.6\% | 4.1\% | 3.6\% | -- |  |
| Phone visits with patients | 12.5\% | 50.0\% | 17.5\% | 7.5\% | 10.0\% | 2.5\% | -- |  |
|  | 5 | 20 | 7 | 3 | 4 | 1 | 0 |  |
|  | 15.0\% | 59.2\% | 12.6\% | 5.6\% | 3.9\% | 3.6\% | -- |  |
| Non-visit clinical work (e.g. answering patient questions, documenting in EHR) |  |  |  |  |  |  |  |  |
|  | 0.0\% | 25.0\% | 47.2\% | 16.7\% | 8.3\% | 2.8\% | -- |  |
|  | 0 | 9 | 17 | 6 | 3 | 1 | 4 |  |
|  | 2.1\% | 33.0\% | 39.0\% | 15.2\% | 7.2\% | 3.4\% | -- |  |
| Trying to find COVID-19 supplies (e.g. PPE, swabs, reagents) |  |  |  |  |  |  |  |  |
|  | 62.9\% | $34.3 \%$ | 2.9\% | $0.0 \%$ | $0.0 \%$ | $0.0 \%$ | $\overline{5}$ |  |
|  | 61.2\% | 33.7\% | 3.0\% | 1.6\% | 0.2\% | 0.4\% | -- |  |

## Q8: Is your practice...

## Owned by you <br> Indep \& part of larger grp <br> Owned by hosp/hlth sys

Government owned
None of the above
\# Responses
10
6
15
2
7

| \% Sample | \% National sample |
| :---: | :---: |
| $\mathbf{2 5 . 0 \%}$ | $30.6 \%$ |
| $\mathbf{1 5 . 0 \%}$ | $12.6 \%$ |
| $\mathbf{3 7 . 5 \%}$ | $38.9 \%$ |
| 5.0\% | $4.6 \%$ |
| $\mathbf{1 7 . 5 \%}$ | $13.3 \%$ |

Q9: Is the size of your practice...

## 1-3 clinicians <br> 4-9 clinicians <br> 10+ clinicians

\# Responses

| \% Sample | \% National sample |
| :---: | :---: |
| $32.5 \%$ | $35.4 \%$ |
| $30.0 \%$ | $25.9 \%$ |
| $37.5 \%$ | $38.7 \%$ |

Q10: Is your practice setting...
Primary care setting
Primary care and convenience care settin
DPC or membership
Other
40
3
0
5

| \% Sample | \% National sample |
| :---: | :---: |
| $100.0 \%$ | $98.7 \%$ |
| $7.5 \%$ | $7.2 \%$ |
| $0.0 \%$ | $3.1 \%$ |
| $12.5 \%$ | $10.4 \%$ |

Q11: Which of these describes your practice?
Rural

| \# Responses | \% Sample | \% National sample |
| :---: | :---: | :---: |
| 15 | $37.5 \%$ | $22.2 \%$ |
| 11 | $27.5 \%$ | $13.1 \%$ |
| 15 | $37.5 \%$ | $27.6 \%$ |
| 3 | $7.5 \%$ | $6.9 \%$ |
| 8 | $20.0 \%$ | $39.4 \%$ |

Q12: Roughly how much of your practice is...

| Medicaid | 54.3\% | 40.0\% | 5.7\% | -- | \% Sample (less N/A) |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 19 | 14 | 2 | 5 |  |
|  | 62.8\% | 28.9\% | 8.3\% | -- | \% National sample (less $\mathrm{N} / \mathrm{A}$ ) |
| Medicare | 44.1\% | 47.1\% | 8.8\% | -- |  |
|  | 15 | 16 | 3 | 6 |  |
|  | 58.3\% | 35.8\% | 5.9\% | -- |  |
| Low income patients | 48.6\% | 48.6\% | 2.7\% | -- |  |
|  | 18 | 18 | 1 | 3 |  |
|  | 53.2\% | 34.8\% | 12.1\% | -- |  |
| Non-English speaking patients | 66.7\% | 11.1\% | 22.2\% | -- |  |
|  | 18 | 3 | 6 | 13 |  |
|  | 68.2\% | 11.7\% | 20.1\% | -- |  |
| Race/ethnic minority patients | 71.9\% | 12.5\% | 15.6\% | -- |  |
|  | 23 | 4 | 5 | 8 |  |
|  | 61.1\% | 26.8\% | 12.1\% | -- |  |
| Patients with multiple chronic conditions | 20.0\% | 77.5\% | 2.5\% | -- |  |
|  | 8 | 31 | 1 | 0 |  |
|  | 18.5\% | 78.9\% | 2.6\% | -- |  |

## Q13: What is your specialty?

|  | \# Responses | \% Sample | \% National sample |
| :--- | :---: | :---: | :---: |
| Family medicine | 23 | $57.5 \%$ | $74.6 \%$ |
| Internal medicine | 8 | $20.0 \%$ | $11.9 \%$ |
| Pediatrics | 4 | $10.0 \%$ | $4.1 \%$ |
| Geriatrics | 3 | $7.5 \%$ | $4.4 \%$ |
| Mental/behavioral health | 0 | $0.0 \%$ | $1.3 \%$ |
| Pharmacy | 0 | $0.0 \%$ | $0.4 \%$ |
| Other | 2 | $5.0 \%$ | $3.3 \%$ |

