

## Oregon Summary

Sample  
46

National Sample  
523

### Q2: Level of strain related to C-19 on your practice?

	# Responses	% Sample	% National sample
1 - no impact	1	2.2%	3.6%
2	3	6.5%	12.0%
3	16	34.8%	28.9%
4	19	41.3%	35.6%
5 - severe impact	7	15.2%	19.9%

### Q3: How does practice stress now compare with the first month of the pandemic?

	# Responses	% Sample	% National sample
It seems worse – we are struggling	7	15.2%	10.7%
It seems worse – but we are sadly now used to it	6	13.0%	22.9%
It's the same – but over time, harder to bear	14	30.4%	18.4%
It's the same – but over time, we've adjusted	9	19.6%	27.3%
It's getting better	6	13.0%	15.7%
Other	4	8.7%	5.0%

### Q4: IN THE LAST 4 WEEKS, have any of these things happened in your practice?

	# Responses	% Sample	% National sample
My practice is closed right now (temporarily or permanently)	1	2.2%	1.3%
Practice members have quit saying that COVID-19 made work unsafe for them	8	17.4%	10.1%
Clinician salaries have been skipped or deferred	9	19.6%	19.5%
Our practice has had layoffs/furloughs of clinicians or staff	5	10.9%	23.9%
We have tried to hire new people but positions are hard to fill	16	34.8%	24.7%
The practice offers preventive and/or chronic care but patients are not scheduling them	21	45.7%	45.7%
Our patients with chronic conditions seem worse	15	32.6%	27.3%
Our patients are carrying a heavier than usual mental health burden	41	89.1%	80.3%
We have seen an increase of patients we suspect have COVID-19	23	50.0%	51.2%
In-person patient volume is 30% - 50% lower than normal	23	50.0%	44.4%
In-person visits are down but overall contact with patients is high	20	43.5%	37.1%

There is noticeable increase in practice stress because of a COVID-19 surge	26	56.5%	53.3%
We have had digital health billing denied	6	13.0%	13.2%
None	0	0.0%	1.3%
Other	7	15.2%	12.0%

**Q5: Over the past week, would you say your modes of care delivery have been...**

	# Responses	% Sample	% National sample
Video, phone, and in-person - about equal	6	13.0%	9.9%
Video and phone - about equal	3	6.5%	2.5%
Video and in-person - about equal	7	15.2%	7.5%
Phone and in-person - about equal	1	2.2%	5.7%
More video than anything	6	13.0%	7.8%
More phone than anything	3	6.5%	8.8%
More in-person than anything	20	43.5%	57.7%

**Q6: FOR THE NEXT 4 WEEKS, are you likely to...**

	Yes	No	Unsure	Unable to Answer	
Have enough staffing to stay open	88.9%	0.0%	11.1%	--	% Sample (less unable to answer)
	40	0	5	1	
	89.3%	1.9%	8.7%	--	% National sample (less unable to answer)
Have enough billable work to stay open	91.3%	0.0%	8.7%	--	
	42	0	4	0	
	81.7%	2.2%	16.1%	--	
Have enough cash on hand to stay open	90.5%	0.0%	9.5%	--	
	38	0	4	4	
	81.1%	2.0%	16.9%	--	
Have private insurers pull back on payments for telemedicine	16.7%	19.4%	63.9%	--	
	6	7	23	10	
	20.9%	23.4%	55.8%	--	
Reduce use of video-based care because payment is poor	14.3%	57.1%	28.6%	--	
	6	24	12	4	
	17.3%	53.1%	29.6%	--	
Reduce use of phone-based care because payment is poor	47.5%	35.0%	17.5%	--	
	19	14	7	6	
	35.4%	42.4%	22.2%	--	
Have clinician salaries skipped or deferred	22.7%	61.4%	15.9%	--	
	10	27	7	2	
	22.6%	63.3%	14.1%	--	

**Q7: Is your practice...**

	# Responses	% Sample	% National sample
Owned by you	16	34.8%	31.5%
Indep & part of larger grp	5	10.9%	13.2%
Owned by hosp/hlth sys	12	26.1%	39.6%
Government owned	3	6.5%	4.8%
None of the above	10	21.7%	10.9%

**Q8: Is the size of your practice...**

	# Responses	% Sample	% National sample
1-3 clinicians	12	26.1%	33.8%
4-9 clinicians	13	28.3%	28.9%
10+ clinicians	21	45.7%	37.3%

**Q9: Is your practice setting...**

	# Responses	% Sample	% National sample
Primary care setting	45	97.8%	99.2%
Primary care and convenience care setting	7	15.2%	7.8%
DPC or membership	2	4.3%	4.8%
Other	6	13.0%	8.0%

**Q10: Which of these describes your practice?**

	# Responses	% Sample	% National sample
Rural	23	50.0%	23.1%
Community health center	7	15.2%	14.5%
Designated patient-centered primary care home	24	52.2%	27.7%
Located in office, school, or college	3	6.5%	9.4%
None of the above	8	17.4%	37.7%

**Q11: Roughly how much of your practice is...**

	>10%	>50%	Don't know	N/A	
Medicaid	56.4%	25.6%	17.9%	--	% Sample (less N/A)
	22	10	7	7	
	61.3%	26.9%	11.8%	--	% National sample (less N/A)
Medicare	55.3%	23.7%	21.1%	--	
	21	9	8	8	
	61.8%	31.9%	6.3%	--	
Low income patients	47.5%	37.5%	15.0%	--	
	19	15	6	6	
	54.5%	31.6%	13.9%	--	
Non-English speaking patients	62.1%	3.4%	34.5%	--	

	18	1	10	17
	67.0%	11.1%	21.9%	--
Race/ethnic minority patients	75.7%	5.4%	18.9%	--
	28	2	7	9
	61.1%	29.1%	9.7%	--
Patients with multiple chronic conditions	32.6%	65.2%	2.2%	--
	15	30	1	0
	23.6%	73.6%	2.7%	--

**Q12: What is your specialty?**

	# Responses	% Sample	% National sample
Family medicine	31	67.4%	72.5%
Internal medicine	8	17.4%	14.5%
Pediatrics	3	6.5%	4.6%
Geriatrics	1	2.2%	3.3%
Mental/behavioral health	0	0.0%	0.2%
Pharmacy	1	2.2%	0.6%
Other	2	4.3%	4.4%