We are located on the **12th floor** of the Center for Health & Healing **building 2**

Our address:

OHSU Research Pharmacy Services  
Center for Health & Healing building 2 (CHH2)  
3303 S Bond Avenue, Suite 12270  
Portland, OR 97239

(For GPS/Uber/Lyft/etc. use **3485 S Bond Avenue**)

The **visitor/patient elevators** in CHH2 open onto the 12th floor, in the Phase 1 Clinic waiting area. Once there, follow the signs to Research Pharmacy. The door between the clinic and RPS will be unlocked during monitoring hours. If you have an issue finding us, please call 503-494-6865.

* Monitoring hours are Monday thru Thursday, 8am to 12pm and 1pm to 4pm.

* Please schedule monitor visits 4 to 6 weeks in advance, when possible, by emailing RPS at [invdrugs@ohsu.edu](mailto:invdrugs@ohsu.edu)
* Monitors must bring laptops to the pharmacy in order to access our electronic binder, Vestigo, while at the pharmacy. Accountability logs, temperature logs, IWRS confirmations, shipping logs, and other relevant study documents are stored in Vestigo. Monitors can download and save copies of the documents. We do not provide printouts of our documents.
* Documents that must be requested by emailing [invdrugs@ohsu.edu](mailto:invdrugs@ohsu.edu) include:
  + Temperature logs from **prior** to 2019
  + Temperature logs for the current month
  + Temperature probe calibration certificates
  + Destruction certificates
  + Protocol training logs
* Monitors will be granted access to Vestigo, from 7am to 10pm, on the date of their scheduled pharmacy visit. If access is needed outside of that time frame, please request access by emailing [invdrugs@ohsu.edu](mailto:invdrugs@ohsu.edu)
* Vestigo must be accessed by monitors using Chrome. It will not work in Internet Explorer.
* **OHSU is a fragrance-free and smoke-free environment. Please avoid using scented hair and body products before visiting our site.**
* Please refer to the RPS SOP on Research Medication and Study Management for our policies and procedures. Follow-up via [invdrugs@ohsu.edu](mailto:invdrugs@ohsu.edu) if there are questions.