WHAT IS CONTACT TRACING?

Contact tracing stops the spread of infections by:

• Finding those who may have been exposed.
• Asking them to stay home.
• Watching for new infections.

THERE ARE 4 BASIC STEPS:

CALL

After someone tests positive for COVID-19, a public health worker calls to:

• Ask where the person has been.
• Ask who the person has been near.
• Offer information and support.

TRACE

The worker identifies and calls those who may have been exposed.

ISOLATE

The worker asks people who are infected or who may be infected to stay home and away from others.

FOLLOW UP

The worker stays in touch to:

• Make sure people are staying home.
• Watch for new cases.

Please answer the call.
If a worker calls, you'll learn:

• Symptoms to watch for.
• How to get tested if you get sick.
• How to avoid spreading the coronavirus.
• How to care for yourself and others.
• Where to find resources.

Your information will be kept confidential. Also, contact tracers never ask for:

• Your Social Security number.
• Your immigration status.
• Credit card, banking or billing information.

If someone asks for any of these, hang up.