

Oregon Summary

Q1: What is your practice capacity for C-19 testing?

	# Responses	% Sample	% National sample
No current capacity	6	14.6%	14.5%
w/limits, obtain specimen in office/send out for testing	12	29.3%	20.8%
w/o limits, obtain specimen in office/send out for testing	11	26.8%	23.7%
w/limits, obtain specimen and test in office	2	4.9%	2.2%
w/o limits, obtain specimen and test in office	1	2.4%	4.1%
We send patients to a known centralized testing site	7	17.1%	29.9%
Other	2	4.9%	4.8%

Sample

41

National Sample

586

Q2: Level of strain related to C-19 on your practice?

	# Responses	% Sample	% National sample
1 - no impact	0	0.0%	1.4%
2	3	7.3%	9.9%
3	10	24.4%	25.1%
4	17	41.5%	37.5%
5 - severe impact	11	26.8%	26.1%

Q3: Which of these possible C-19 stresses have you had?

	# Responses	% Sample	% National sample
Practice closed (temp/permanent)	2	4.9%	3.8%
Practice members out sick	13	31.7%	30.0%
Practice members left due to C-19	6	14.6%	15.7%
Clinician salaries skipped or deferred	18	43.9%	30.7%
Lack of PPE	17	41.5%	48.5%
Need to layoff/furlough clinicians/staff	20	48.8%	36.9%
Expiring vaccine inventory	5	12.2%	9.7%
Well child visits delayed by parents	32	78.0%	53.6%
Limiting well/chronic care visits by practice	27	65.9%	52.4%
Limiting well/chronic care visits by patients	35	85.4%	78.3%
>50% increase in pre-COVID-19 pt msgs	10	24.4%	30.5%
State cuts to Medicaid funding	3	7.3%	4.1%
Virtual/telehealth billing denied	10	24.4%	17.7%
Rescinded offers to hire new clinicians	8	19.5%	8.7%

Q4: Over the past week, would you say your modes of care delivery have been...

	# Responses	% Sample	% National sample
Video, phone, and in-person - about equal	6	14.6%	11.9%
Video and phone - about equal	4	9.8%	6.1%
Video and in-person - about equal	6	14.6%	7.2%
Phone and in-person - about equal	2	4.9%	4.8%
More video than anything	5	12.2%	11.1%
More phone than anything	3	7.3%	13.7%
More in-person than anything	15	36.6%	45.2%

Q5: OVER THE PAST 4 WEEKS, which of the following has your practice experienced?

	# Responses	% Sample	% National sample
Change prior authorizations rules	7	17.1%	12.5%
Change medication renewal rules	12	29.3%	21.5%
Reduced measure reporting requirements	14	34.1%	16.4%
Decreased documentation req. in general	3	7.3%	8.4%
Disrupted usual ability to submit billing	9	22.0%	11.8%
Good fit between work and billing	5	12.2%	14.7%
Good ability to reflect work in our EHR	18	43.9%	25.3%
Increased PC svcs due to digital options	13	31.7%	16.9%
Increased non-PC svcs due to digital options	8	19.5%	9.4%
Increased connection to our patients	8	19.5%	17.6%
Increased connection to public health support	4	9.8%	13.0%
Increased connection to mental health support	4	9.8%	9.9%
Increased connection to community-based resources	1	2.4%	8.4%
Renewed energy for our mission to provide primary care	9	22.0%	22.4%
Stress level at an all-time high	28	68.3%	63.0%
Other	2	4.9%	9.0%

Q6: OVER THE PAST 4 WEEKS, have you been able to care for your patients in a way that was...

	Yes, without a doubt!	Sometimes... the pandemic makes this hard	No, but will again after the pandemic	Pipe-dream, this hasn't been for a long time	N/A	
... first contact, they contact us first when there is a need	45.0%	42.5%	7.5%	5.0%	--	% Sample
	18	17	3	2	1	
	39.1%	50.8%	7.3%	2.8%	--	% National sample (less N/A)
... comprehensive, addressing majority of needs	17.1%	70.7%	7.3%	4.9%	--	

	7	29	3	2	0
	17.9%	64.3%	13.2%	4.6%	--
... continuous, seeing my established patients	12.5%	77.5%	10.0%	0.0%	--
	5	31	4	0	1
	21.9%	55.5%	19.8%	2.8%	--
... coordinated, integrating care across settings	14.6%	75.6%	4.9%	4.9%	--
	6	31	2	2	0
	13.1%	61.3%	16.0%	9.6%	--
... integrated, attentive to both social and physical concerns	24.4%	65.9%	4.9%	4.9%	--
	10	27	2	2	0
	28.4%	53.6%	10.9%	7.1%	--

Q7: Has the death of George Floyd, and other similar events, had an impact on...

	Yes, this has been so					N/A	
	upsetting	It's been a topic	Possibly, hard to tell	Not that I've noticed			
... the health of your patients	10.3%	20.5%	30.8%	38.5%	--	--	% Sample
	4	8	12	15	2		
	8.0%	22.8%	24.8%	44.4%	--	--	% National sample (less N/A)
... the conversations you have had with patients	12.8%	46.2%	23.1%	17.9%	--	--	
	5	18	9	7	2		
	11.4%	42.3%	14.8%	31.5%	--	--	
... the concerns patients present	12.2%	34.1%	31.7%	22.0%	--	--	
	5	14	13	9	0		
	11.5%	34.1%	21.3%	33.1%	--	--	
... your well-being	42.5%	25.0%	17.5%	15.0%	--	--	
	17	10	7	6	1		
	31.5%	28.0%	11.7%	28.7%	--	--	
... the well-being of practice members	22.0%	26.8%	24.4%	26.8%	--	--	
	9	11	10	11	0		
	14.5%	26.8%	20.5%	38.3%	--	--	
... informal practice member conversations	39.0%	43.9%	7.3%	9.8%	--	--	
	16	18	3	4	0		
	30.7%	35.4%	11.3%	22.6%	--	--	
... your minority patients in particular	20.0%	27.5%	27.5%	25.0%	--	--	
	8	11	11	10	1		
	22.5%	26.5%	20.7%	30.3%	--	--	
... your engagement with others in general	22.0%	31.7%	26.8%	19.5%	--	--	
	9	13	11	8	0		

21.9% 31.6% 11.9% 34.6% --

Q8: Is your practice...

	# responses	% Sample	% National sample
Owned by you	11	26.8%	35.0%
Indep & part of larger grp	10	24.4%	12.5%
Owned by hosp/hlth sys	15	36.6%	37.2%
Government owned	1	2.4%	3.9%
None of the above	4	9.8%	11.4%

Q9: Is the size of your practice...

	# responses	% Sample	% National sample
1-3 clinicians	9	22.0%	35.7%
4-9 clinicians	14	34.1%	24.4%
10+ clinicians	18	43.9%	39.9%

Q10: Is your practice setting...

	# responses	% Sample	% National sample
Primary care setting	35	85.4%	80.7%
Primary care & convenience care setting	4	9.8%	8.7%
DPC or membership	1	2.4%	4.8%
Other	1	2.4%	5.8%

Q11: Which of these describes your practice?

	# responses	% Sample	% National sample
Rural	19	46.3%	22.2%
Community health center	6	14.6%	14.5%
Designated patient-centered primary care home	16	39.0%	25.6%
Located in office, school, or college	0	0.0%	10.4%
None of the above	10	24.4%	37.9%

Q12: Roughly how much of your practice is...

	>10%	>50%	Don't know	N/A	
... Medicaid	55.3%	39.5%	5.3%	--	% Sample
	21	15	2	3	
	59.2%	30.2%	10.7%	--	% National sample (less N/A)
... Medicare	70.6%	20.6%	8.8%	--	
	24	7	3	7	
	61.8%	30.2%	8.0%	--	

... low income patients	51.3%	43.6%	5.1%	--
	20	17	2	2
	49.2%	36.8%	13.9%	--
... non-English speaking patients	64.5%	0.0%	35.5%	--
	20	0	11	10
	62.2%	11.9%	25.9%	--
... race/ethnic minority patients	71.8%	5.1%	23.1%	--
	28	2	9	2
	58.7%	29.4%	11.9%	--
... patients with multiple chronic conditions	32.5%	62.5%	5.0%	--
	13	25	2	1
	20.9%	76.1%	3.0%	--

Q13: What is your specialty?

	# responses	% Sample	% National sample
Family medicine	28	68.3%	67.7%
Internal medicine	5	12.2%	16.9%
Pediatrics	6	14.6%	9.9%
Geriatrics	1	2.4%	2.2%
Other	1	2.4%	3.1%