



Spring Symposium 2020

Workplace Aggression:
Preventing relational aggression and bullying

Edward Stern (OSHA, ret.) Adviser on Workplace Bullying Policy

How to Adopt and Put to Work a Workplace Bullying Policy

Edward Stern's recommended resources:

NIH "CIVIL" Workplace Violence Program (great short policy): https://hr.nih.gov/sites/default/files/public/documents/working-nih/civil/pdf/civil-trifold-brochure.pdf (See "hidden verbal abuse" and "acts or deliberate inactions".)

DHS Interagency Security Committee Guide on Violence in the Federal Workplace: https://www.cisa.gov/publication/isc-violence-federal-workplace-guide (Look for the "the continuum of violent acts" and "reporting procedures for workplace bullying")

Tennessee Model Abusive Conduct Prevention Policy:

https://www.tn.gov/content/dam/tn/tacir/commission-meetings/2015-january/2015Tab%204HealthyWorkplace.pdf (Look for "Abusive conduct includes acts or omissions ..." and "Abusive conduct does not include ..." and "Employer Responsibility".)

Canadian Centre for Occupational Health and Safety—Bullying in the Workplace page: www.ccohs.ca/oshanswers/psychosocial/bullying.html (See examples.)

Some of Edward Stern's articles on this:

Why Anti-Bullying Policies Should Be Leading Indicators (as to whether you have a safe workplace):

 $\underline{https://www.ehstoday.com/ehs-outloud-blog/article/21120100/antibullying-policies-should-beleading-indicators}$

The Dimensions of Workplace Bullying Behavior:

 $\underline{https://www.ehstoday.com/safety-leadership/article/21918426/the-dimensions-of-workplace-bullying-behavior}$

Anti-retaliation policies don't always stop bullying:

https://www.ishn.com/articles/108546-anti-retaliation-policies-dont-always-stop-bullying

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Predicting Failure for Your Workplace Violence Policy:

 $\underline{\text{https://www.ehstoday.com/safety/article/21919433/predicting-failure-for-your-workplace-}} \\ \underline{\text{violence-policy}}$

Workplace Bullying: How Two Red and Two Blue States Tackled the Issue:

 $\underline{https://www.workforce.com/news/workplace-bullying-how-two-red-and-two-blue-states-tackled-\underline{the-issue}}$

Unlocking a key to prevent psychological violence (This is on non-verbal expression): https://www.ishn.com/articles/103852-unlocking-a-key-to-prevent-psychological-violence

What's Missing in 'No Discipline' Decision for VA Managers:

 $\underline{\text{https://www.govexec.com/management/2016/01/whats-missing-no-discipline-decision-vamanagers/124914/}$

Bullying, Retaliation, Whistleblowers and the VA:

https://www.ehstoday.com/health/article/21917008/bullying-retaliation-whistleblowers-and-the-va