

## OREGON Summary

### Q1: What is your practice capacity for C-19 testing?

	# responses	% Sample	% National sample
No capacity	19	15.0%	31.4%
CDC capacity	33	26.0%	27.6%
CDC+ capacity	63	49.6%	31.7%
Total capacity	12	9.4%	9.3%

Sample Size

127

National Sample

2774

### Q2: Level of strain related to C-19 on your practice?

	# responses	% Sample	% National sample
1 - no impact	3	2.4%	1.1%
2	2	1.6%	2.4%
3	18	14.2%	12.0%
4	62	48.8%	34.4%
5 - severe impact	42	33.1%	50.2%

### Q3: Which of these possible C-19 stresses have you had?

	# responses	% Sample	% National sample
Practice temporarily closed	18	14.2%	18.7%
Practice permanently closed	0	0.0%	0.6%
I am unemployed	2	1.6%	1.4%
Clinicians out	35	27.6%	28.6%
Nursing out	43	33.9%	32.9%
Front desk out	35	27.6%	25.3%
Lack of PPE	68	53.5%	56.2%
Need to layoff/furlough clinicians/staff	63	49.6%	42.4%
Limiting well/preventive care visits	101	79.5%	80.0%
Limiting chronic care visits	94	74.0%	74.3%
>50% decrease patient volume	79	62.2%	74.8%
State cuts to Medicaid funding	6	4.7%	4.3%
Virtual/Telehealth billing denied	22	17.3%	18.1%
SBA/PPP/loan application denied	8	6.3%	5.7%
Pts can't use virtual	101	79.5%	80.4%
Withdrew pre-COVID plans to hire docs	16	12.6%	10.5%
Burnout at an all time high	38	29.9%	27.9%
Financial stress at an all time high	73	57.5%	64.2%

### Q4: % of office visits/contacts last week that were...

	A little (<20%)	Some (20-50%)	A lot (>50%)	Not happening	
Video	23.6%	37.0%	33.1%	6.3%	
	30	47	42	8	
	27.1%	29.1%	34.4%	9.4%	% National sample

Telephone	33.1%	30.7%	29.9%	6.3%
	42	39	38	8
	34.9%	31.0%	29.3%	4.8%
E-visit	34.6%	14.2%	3.1%	48.0%
	44	18	4	61
	29.4%	13.7%	8.8%	48.2%
In-person	42.5%	29.1%	18.9%	9.4%
	54	37	24	12
	42.3%	25.2%	18.5%	14.0%
Reimbursable	9.4%	40.9%	42.5%	7.1%
	12	52	54	9
	12.7%	39.5%	39.4%	8.4%

**Q5: In order to conduct virtual health visits, do you have...**

	Yes, since before COVID-	Yes, as a result of COVID-	I'm working on it	No	
Broadband internet access	19	19			
	86.6%	3.9%	6.3%	3.1%	
	110	5	8	4	
	79.1%	12.7%	4.4%	3.6%	% National sample
Equipment best suited for the need	33.1%	37.8%	22.0%	7.1%	
	42	48	28	9	
	43.9%	32.0%	16.7%	7.2%	
Technical knowledge to use virtual platforms	26.8%	45.7%	26.0%	1.6%	
	34	58	33	2	
	27.0%	49.6%	18.7%	4.5%	
Training to conduct virtual health w/confidence	15.0%	54.3%	28.3%	2.4%	
	19	69	36	3	
	16.8%	51.0%	24.8%	7.2%	
Virtual health pymt parity with in-person visits	5.5%	37.0%	34.6%	22.8%	
	7	47	44	29	
	4.8%	38.4%	30.8%	25.9%	

**Flash Question A: For the next four weeks, are you likely to...**

	Yes	No	Unsure	
Have enough staff to stay open				
	87.4%	3.1%	9.4%	
	111	4	12	
	82.9%	3.0%	14.1%	% National sample
Have enough patient volume to stay open	63.8%	4.7%	31.5%	
	81	6	40	
	56.3%	9.7%	33.9%	
Have enough cash on hand to stay open	59.1%	6.3%	34.6%	
	75	8	44	
	55.1%	7.8%	37.1%	

Apply for a SBA loan	13.4%	53.5%	33.1%
	17	68	42
	20.7%	53.6%	25.7%
Apply for a PPP loan	23.6%	51.2%	25.2%
	30	65	32
	29.5%	48.1%	22.5%
Apply for a personal loan	7.9%	66.1%	26.0%
	10	84	33
	6.2%	71.4%	22.5%

**Flash Question B: During the past four weeks, did you receive...**

	Yes	No	Not eligible	Didn't apply	
SBA loan	17.3%	38.6%	25.2%	18.9%	
	22	49	32	24	
	14.2%	46.6%	18.8%	20.4%	% National sample
PPP loan	36.2%	29.9%	19.7%	14.2%	
	46	38	25	18	
	33.5%	33.2%	16.8%	16.5%	
Support from Provider Relief Fund	20.5%	40.2%	15.0%	24.4%	
	26	51	19	31	
	22.0%	42.0%	14.1%	21.9%	
Personal loan	5.5%	59.8%	8.7%	26.0%	
	7	76	11	33	
	2.4%	61.7%	7.2%	28.6%	
Donations from patients	14.2%	68.5%	5.5%	11.8%	
	18	87	7	15	
	8.5%	72.5%	4.3%	14.7%	
Payment for most e-visits	30.7%	37.8%	7.9%	23.6%	
	39	48	10	30	
	33.1%	40.1%	6.1%	20.7%	
Payment for most phone-based visits	37.8%	41.7%	2.4%	18.1%	
	48	53	3	23	
	41.9%	41.2%	4.1%	12.8%	
Prospective payment from CMS	31.5%	35.4%	11.0%	22.0%	
	40	45	14	28	
	35.9%	36.1%	6.5%	21.5%	
Prospective payment from private payers	22.0%	50.4%	7.1%	20.5%	
	28	64	9	26	
	21.5%	51.2%	5.8%	21.5%	

**Flash Question C: Thinking about your practice today, how has your practice changed since before COVID-19?**

Similar to pre-COVID-19	Less now than pre-COVID-19	More now than pre-COVID-19	Not happening	N/A
-------------------------	----------------------------	----------------------------	---------------	-----

All clinicians working as usual	13.4%	76.4%	0.8%	9.4%	0.0%	
	17	97	1	12	0	
	13.1%	71.9%	5.2%	9.5%	0.3%	% National sample
All nursing staff working as usual	22.0%	55.1%	5.5%	7.9%	9.4%	
	28	70	7	10	12	
	16.4%	65.4%	5.2%	9.0%	4.1%	
All admin staff working as usual	25.2%	55.9%	10.2%	7.1%	1.6%	
	32	71	13	9	2	
	22.9%	58.3%	8.5%	7.7%	2.6%	
Open for extended business hours	20.5%	36.2%	3.9%	36.2%	3.1%	
	26	46	5	46	4	
	15.8%	34.4%	5.8%	38.4%	5.7%	
Work before 8am	41.7%	16.5%	11.8%	26.0%	3.9%	
	53	21	15	33	5	
	38.1%	18.2%	9.5%	27.6%	6.6%	
Work after 6pm	28.3%	26.8%	18.1%	24.4%	2.4%	
	36	34	23	31	3	
	27.5%	26.0%	15.8%	25.5%	5.2%	
Work on Saturdays and Sundays	29.1%	13.4%	18.1%	30.7%	8.7%	
	37	17	23	39	11	
	29.9%	15.7%	17.7%	28.2%	8.5%	
See patients in person	6.3%	85.0%	0.8%	7.9%	0.0%	
	8	108	1	10	0	
	7.4%	79.3%	1.0%	11.9%	0.5%	
Conduct video-based visits	2.4%	0.8%	90.6%	5.5%	0.8%	
	3	1	115	7	1	
	2.5%	2.3%	85.0%	7.5%	2.7%	
Conduct email-based visits	20.5%	1.6%	33.1%	42.5%	2.4%	
	26	2	42	54	3	
	18.0%	2.8%	28.1%	43.2%	7.8%	
Conduct phone-based visits	7.9%	0.0%	85.8%	5.5%	0.8%	
	10	0	109	7	1	
	5.6%	3.1%	84.3%	5.8%	1.3%	
Proactively contact patients	22.0%	12.6%	59.1%	4.7%	1.6%	
	28	16	75	6	2	
	21.7%	9.6%	60.7%	5.8%	2.2%	
Fill out prior authorizations	65.4%	13.4%	9.4%	3.1%	8.7%	
	83	17	12	4	11	
	61.9%	17.7%	10.4%	3.8%	6.2%	
Fill out forms about patient health status	47.2%	17.3%	25.2%	3.1%	7.1%	
	60	22	32	4	9	
	46.9%	17.7%	27.8%	3.4%	4.2%	
Provide mental health support in our practice	49.6%	10.2%	31.5%	6.3%	2.4%	

	63	13	40	8	3
	39.7%	11.3%	34.9%	7.2%	6.9%
Refer patients to the emergency department	48.8%	31.5%	15.0%	3.1%	1.6%
	62	40	19	4	2
	43.7%	32.0%	21.6%	1.5%	1.2%
Refer patients to outside mental health svcs	55.9%	19.7%	19.7%	3.1%	1.6%
	71	25	25	4	2
	55.2%	15.4%	21.2%	3.8%	4.4%
Our debt load is usual	22.8%	3.1%	47.2%	3.1%	23.6%
	29	4	60	4	30
	23.3%	4.0%	50.7%	1.6%	20.3%
Our expenses are usual	34.6%	19.7%	26.8%	3.9%	15.0%
	44	25	34	5	19
	38.6%	17.2%	30.6%	1.0%	12.6%
Our accounts receivable are usual	10.2%	63.8%	6.3%	2.4%	17.3%
	13	81	8	3	22
	12.5%	60.5%	8.0%	1.7%	17.3%
Payments to us cover care delivered	18.9%	55.1%	1.6%	4.7%	19.7%
	24	70	2	6	25
	19.0%	57.2%	2.2%	4.2%	17.4%

#### Q7: Practice setting of sample

	# responses	% Sample	% National sample
Owned by you	44	34.6%	40.3%
Indep & part of larger grp	33	26.0%	29.3%
Owned by hosp/hlth sys	45	35.4%	40.2%
Government owned	13	10.2%	5.3%
Rural	40	31.5%	16.2%
Community health center	24	18.9%	11.4%
1-3 clinicians	37	29.1%	36.9%
4-9 clinicians	42	33.1%	24.6%
10+ clinicians	49	38.6%	38.9%
Primary care setting	124	97.6%	98.8%
Convenience care setting	11	8.7%	7.2%
DPC or membership	18	14.2%	26.6%
>10% Medicaid	91	71.7%	44.4%
>10% Medicare	92	72.4%	83.4%

#### Q8: Clinical specialty of respondent

	# responses	% Sample	% National sample
Family medicine	65	51.2%	22.0%
Internal medicine	37	29.1%	64.6%
Pediatrics	7	5.5%	5.0%

Geriatrics	3	2.4%	4.1%
Other	15	11.8%	4.3%