



**Oregon Office of Rural Health (ORH)  
Rural Health Clinic COVID-19 Listening Session  
Answers to Questions  
March 26, 2020**

Below are some answers or resource information to the questions you asked at the ORH RHC Listening Session.

**Where can I find information on how to bill for telemedicine services in a Rural Health Clinic?**

- ORH has developed a [repository of resources](#) that organizes all of the new telehealth rules and regulations that have gone into effect in this month.
- [Northwest Regional Telehealth Resource Center](#) (NRTRC) is a great place to get telehealth information and ask questions.
- In response to the questions you asked, ORH is hosting a webinar focused on telehealth for RHCs on **April 7, 2020 at 12 pm**. See link below to attend. The questions below will be answered during this webinar:
  - Can distant site providers perform telehealth services from their homes?
  - Where can I find samples of policy for telehealth?
  - Can a clinic do retroactive telehealth services billing?
  - What about new patient visits for telehealth?

Join Meeting: <https://ohsu.webex.com/ohsu/j.php?MTID=m77d1b07e33ea3bb8dbbbf19455d3ac48>

Meeting password: RJpv7YvGK46

Phone (audio only):

1-206-207-1700 US

1-503-907-9144 Portland, OR

Meeting number (access code): 923 282 473

Additional call-in numbers: <https://ohsu.webex.com/ohsu/globalcallin.php>

Mobile phone (one-touch):

[206-207-1700,923282473##](tel:206-207-1700,923282473##)

Join from a Conference room device (press # to bypass host code)

Dial [923282473@ohsu.webex.com](tel:923282473@ohsu.webex.com)

You can also dial 173.243.2.68 and enter the meeting number (923282473)

- Northwest Regional Telehealth Resource Center is conducting weekly office hours to address as many questions as they can. See link below to attend.

**[NRTRC COVID-19 & Telehealth Office Hours - New!](#)**

**Fridays, 2:00-3:00 MDT / 1:00-2:00 PDT / 12:00-1:00 ADT**

Here is an opportunity to get your questions about telehealth answered. Starting Friday, March 27, we will conduct weekly office hours to address as many questions as we can in an hour.

Join Zoom Meeting: <https://utah.zoom.us/j/259533879>

Meeting ID: 259 533 879

- The National Association of Rural Health Clinics (NARHC) is hosting a webinar, *Surviving COVID-19 as a Rural Health Clinic: New Federal Policies & Programs to Help Keep Your Clinic Open*, on **April 3, 2020 at 2 pm EDT**.

During the webinar, NARHC’s Executive Director Bill Finerfrock and Director of Government Relations Nathan Baugh will provide an in-depth presentation on the various federal initiatives aimed at supporting RHCs during the COVID-10 pandemic. They will provide the most up-to-date and accurate information on RHCs and your ability to bill for telehealth, virtual check-in visits and e-visits, Medicare Advanced Payments, the new Paycheck Protection Loan program, the Provider Lost Revenue Relief program and more. At the conclusion of their formal presentation, Finerfrock and Baugh will take your questions.

**This program is open to ALL and there is no cost to participate.** Please [register NOW](#). After registering, you will receive a confirmation email with information about how to join the webinar.

- [Stroudwater Webinar on Finances, Billing, Coding, Telemedicine](#); Webinar slides available [here](#).

**Is there data showing that the social distancing has flattened the curve?**

- This [article](#) discusses whether Oregon is really flattening the curve. Experts weigh in.
- COVID-19 projections assuming full social distancing through May 2020 are located [here](#).
- See below for a chart from Financial Times’ analysis of Johns Hopkins University data, March 30, 2020:

