Oregon Office of Rural Health
Rural Health Clinic COVID-19
Listening Session

Facilitator: Rochelle Schultz Spinarski
Rural Health Solutions
April 9, 2020

Welcome! Please login by indicating your name and clinic in the chat box and put your phone on mute. Thank you!
Agenda:
- Introductions
- Updates
- COVID-19 Discussion
Updates and Follow-up

• March 23 RHC COVID-19 Listening Session Follow-up
  o Responses to questions posted here: [https://www.ohsu.edu/sites/default/files/2020-04/RHC%20Questions%20Answered%20032620.pdf](https://www.ohsu.edu/sites/default/files/2020-04/RHC%20Questions%20Answered%20032620.pdf).

• Telehealth webinar hosted on 4/7:
  o New resource page - Policy, billing/coding, and resources related to telehealth amid COVID-19.
Updates Continued

• NARHC’s April 3 Webinar, “Surviving COVID-19” – Medicare telehealth reimbursement and rules changes and federal grants/programs to support RHCs:
  https://www.web.narhc.org/narhc/TA_Webinars1.asp
• Stroudwater April 7 Webinar, “Cash Flow Planning” – 10 minutes in – sample CAH and its clinics, changes they have made, programs they have applied to, etc.:

Key take-away from most presentations – if you are planning on participating in any of the federal support programs – apply yesterday as most are first come, first-served and there is not enough funding for everyone eligible.

Comments or concerns from what you are learning in terms of financial support and programs available? Is there anything we could be doing to support you with understanding or accessing these programs?
Listening Session Key Areas for Discussion

Concerns or challenges: Internal? Community? Others?

• Supplies/PPE – Any improvements? Reuse and conservation?
• Testing – Do you have the supplies you need? Has anyone purchased equipment so you can do the testing locally? Challenges? Have you made any workflow changes?
• Telehealth – Is your clinic providing services via telehealth differently from prior to COVID-19? Describe. (e.g., screening, providers working from off-site/home, types of visits and services)? Any challenges/barriers to using telehealth?
• Staffing – Have you had staffing changes: reductions, reallocation, layoffs?
• Operations – Have you moved or changed entrances, testing, clinic hours, locations?
• Coordinated Care– Are you receiving communications from your CCOs (coding, quality measures)? Describe.

• Questions you would like to ask the group?
• Anything else we should be thinking about in terms of supporting RHCs?
COVID-19 Resources

• Oregon Office of Rural Health: https://www.ohsu.edu/oregon-office-of-rural-health/orh-covid-19-resources-rural-health
• Oregon Health Authority: https://www.oregon.gov/oha/ph/pages/index.aspx
• Phase 3 Coronavirus Legislation Expands Telehealth to RHCs: https://www.web.narhc.org/News/28264/Phase-3-Coronavirus-Legislation-Expands-Telehealth-to-RHCs
• CDC Clinician Outreach and Communication Activity - https://emergency.cdc.gov/coca/
• National Organization of State Offices of Rural Health https://nosorh.org/covid-19-updates/
• Rural Information Hub - https://www.ruralhealthinfo.org/topics/covid-19
Oregon State Topics/Resources

Telemedicine
• [https://www.oregon.gov/oha/HSD/OHP/Announcements/Expansion%20of%20fee-for-service%20telemedicine%20coverage.pdf](https://www.oregon.gov/oha/HSD/OHP/Announcements/Expansion%20of%20fee-for-service%20telemedicine%20coverage.pdf)

• [https://www.oregon.gov/oha/HSD/OHP/Announcements/Oregon%20Health%20Plan%20coverage%20of%20telemedicine%20services.pdf](https://www.oregon.gov/oha/HSD/OHP/Announcements/Oregon%20Health%20Plan%20coverage%20of%20telemedicine%20services.pdf)


Survey & Certification

General Resources
• [https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/emerging-respiratory-infections.aspx](https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/emerging-respiratory-infections.aspx)

• [https://govstatus.egov.com/or-covid-19](https://govstatus.egov.com/or-covid-19)
Questions?
Oregon RHC COVID-19 Listening Session
April 23, 2020, 2:00pm – 2:30pm
Webinar
Oregon Office of Rural Health
RHC Resources

Office of Rural Health resources are available for all program areas. Your primary contact is:

Rondyann Gerst
Field Services Program Manager | Rural Health Clinics
Oregon Office of Rural Health
503.312.3907 (cell) | gerst@ohsu.edu (email)