

Oregon Office of Rural Health Rural Health Clinic COVID-19 Listening Session

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Rural Health Solutions
April 9, 2020



**Welcome! Please login by
indicating your name and
clinic in the chat box and
put your phone on mute.
Thank you!**





Agenda:

Introductions

Updates

COVID-19 Discussion

Updates and Follow-up

- March 23 RHC COVID-19 Listening Session Follow-up
 - Responses to questions posted here: <https://www.ohsu.edu/sites/default/files/2020-04/RHC%20Questions%20Answered%20032620.pdf>.
 - Recording and slides here: <https://www.ohsu.edu/oregon-office-of-rural-health/orh-covid-19-resources-rural-health>.
- Telehealth webinar hosted on 4/7:
 - New resource page - Policy, billing/coding, and resources related to telehealth amid COVID-19.
 - Billing/coding Q&A for telehealth from the webinar posted here: <https://www.ohsu.edu/oregon-office-of-rural-health/orh-covid-19-resources-rural-health>.

Updates Continued

- NARHC's April 3 Webinar, "Surviving COVID-19" – Medicare telehealth reimbursement and rules changes and federal grants/programs to support RHCs:
https://www.web.narhc.org/narhc/TA_Webinars1.asp
- Stroudwater April 7 Webinar, "Cash Flow Planning" – 10 minutes in – sample CAH and its clinics, changes they have made, programs they have applied to, etc.:
<https://www.stroudwater.com/?resources=emergency-cash-flow-planning-stroudwaters-call-to-action-in-response-to-covid-19>

Key take-away from most presentations – if you are planning on participating in any of the federal support programs – apply yesterday as most are first come, first-served and there is not enough funding for everyone eligible.

Comments or concerns from what you are learning in terms of financial support and programs available? Is there anything we could be doing to support you with understanding or accessing these programs?

Listening Session Key Areas for Discussion



Concerns or challenges: Internal? Community? Others?

- Supplies/PPE – Any improvements? Reuse and conservation?
- Testing – Do you have the supplies you need? Has anyone purchased equipment so you can do the testing locally? Challenges? Have you made any workflow changes?
- Telehealth – Is your clinic providing services via telehealth differently from prior to COVID-19? Describe. (e.g., screening, providers working from off-site/home, types of visits and services)? Any challenges/barriers to using telehealth?
- Staffing – Have you had staffing changes: reductions, reallocation, layoffs?
- Operations – Have you moved or changed entrances, testing, clinic hours, locations?
- Coordinated Care– Are you receiving communications from your CCOs (coding, quality measures)? Describe.

- Questions you would like to ask the group?
- Anything else we should be thinking about in terms of supporting RHCs?

COVID-19 Resources

- Oregon Office of Rural Health: <https://www.ohsu.edu/oregon-office-of-rural-health/orh-covid-19-resources-rural-health>
- Oregon Health Authority: <https://www.oregon.gov/oha/ph/pages/index.aspx>
- OHA – COVID-19 Updates: <https://govstatus.egov.com/OR-OHA-COVID-19> (sign up for e-updates)
- Phase 3 Coronavirus Legislation Expands Telehealth to RHCs:
<https://www.web.narhc.org/News/28264/Phase-3-Coronavirus-Legislation-Expands-Telehealth-to-RHCs>
- Centers for Disease Control and Prevention: <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>
- CDC Clinician Outreach and Communication Activity - <https://emergency.cdc.gov/coca/>
- Centers for Medicare and Medicaid Services: <https://www.cms.gov/newsroom/press-releases/public-health-news-alert-cms-develops-new-code-coronavirus-lab-test>
- National Organization of State Offices of Rural Health <https://nosorh.org/covid-19-updates/>
- Rural Information Hub - <https://www.ruralhealthinfo.org/topics/covid-19>
- COVID-19 Emergency Declaration Health Care Providers Fact Sheet: <https://www.cms.gov/files/document/covid19-emergency-declaration-health-care-providers-fact-sheet.pdf>

Oregon State Topics/Resources

Telemedicine

- <https://www.oregon.gov/oha/HSD/OHP/Announcements/Expansion%20of%20fee-for-service%20telemedicine%20coverage.pdf>
- <https://www.oregon.gov/oha/HSD/OHP/Announcements/Oregon%20Health%20Plan%20coverage%20of%20telemedicine%20services.pdf>
- <https://dfr.oregon.gov/insure/health/understand/Documents/DFR-OHA%20Telehealth%20Guidance.pdf>

Survey & Certification

- <https://www.cms.gov/files/document/qso-20-12-all.pdf>

General Resources

- <https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/emerging-respiratory-infections.aspx>
- <https://govstatus.egov.com/or-covid-19>

Questions?



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Oregon RHC COVID-19 Listening Session

April 23, 2020, 2:00pm – 2:30pm
Webinar

Oregon Office of Rural Health RHC Resources

Office of Rural Health resources are available for all program areas.
Your primary contact is:

Rondyann Gerst
Field Services Program Manager |
Rural Health Clinics
Oregon Office of Rural Health
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