



# How to Choose a Safer Skin Cream

A California woman has been hospitalized and is in a semi-comatose state after using a Pond's Rejuveness skin cream from Mexico that was tainted with methyl mercury by a third party after it was sold. This document explains how to choose a safer Pond's Rejuveness cream, as well as how to choose other safer creams.

## How to Identify Safer Pond's Rejuveness Creams



Pond's Rejuveness cream with a bilingual label

All Pond's Rejuveness creams should have a protective foil seal. **If your product does or did not have a protective foil seal under the lid, it may be tainted with mercury.**

All Rejuveness creams are made in Mexico. Only purchase Rejuveness creams in the U.S. that have labels in English and Spanish (not Spanish only) from trusted retailers such as Walgreens and Target.

For more information, please contact the Unilever Customer Engagement Center at 800-909-9493 (8:30am to 9:00pm EST)

## How to Buy Safer Face Creams

Tips for purchasing a safer imported cream for blotches, marks, spots, or wrinkles sold in the United States:

- Do not buy unlabeled creams or creams with a hand-made label
- Do not buy creams from individuals, at Swap Meets, or on Facebook
- Buy imported creams from companies that follow the law:
  - The container should have a bilingual label such as English/Spanish
  - All directions, instructions, and warnings must also be bilingual
- Buy imported creams from well-known stores, such as CVS, RiteAid, Target, WalMart

Check our list of [Face Creams Containing Mercury](#) that were purchased in CA. Visit [our web page](#) for educational materials (<https://tinyurl.com/y25guk9j>). Contact us at (510) 981-4354 or [AskEHIB@cdph.ca.gov](mailto:AskEHIB@cdph.ca.gov).