**Problem:**
In scope:
Out of scope:

**Background (why we are working on this):**

**Current state drawing:**

**Outcome metric:**
Outcome metric goal (from X to Y by when):

**Problem Analysis (Root Causes):**

1. 
2. 
3. 
4. 

**Future state visual/drawing:**

**At least 2 tests of Change:**

<table>
<thead>
<tr>
<th>Root Cause (#)</th>
<th>Idea/Intervention</th>
<th>Hypothesis about impact on outcome metric</th>
<th>Dates of experiment</th>
<th>What happened? What did you learn?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Process metric target (from X to Y by when):**

**Sustainment:**
One year from now, would it be OK if you were back where you started? If no, how will you maintain/continue to evolve your new process?