

## Increased general neurology access for adult patients

Neurology appointments are in demand as the general population is living longer, making people more susceptible to developing neurologic issues. Around the country, long wait times for neurology appointments have become the rule rather than the exception, which is frustrating for patients and physicians alike.

In the Portland metro area, we are alleviating this bottleneck by enhancing cooperation to ensure patients receive timely care in a convenient location. Through a collaboration of OHSU Health System and a private community neurology practice, we are increasing access to general neurology and streamlining the referral process.

### Right care - right place referrals

When you send a general neurology referral to the OHSU Physician Advice and Referral Service, the neurology team evaluates the referral and determines the best care options for the patient. The scheduler then contacts the patient to discuss appointment options. A patient may be seen at one of the following clinics:

- OHSU Adult Neurology, South Waterfront, Portland
- OHSU Adult Neurology, Beaverton
- OHSU Tuality Healthcare Neurology, Hillsboro
- East Portland Neurology, SE Portland

*Alternatively, you can refer your patients directly to OHSU Tuality Healthcare Neurology and East Portland Neurology.*

### Follow-up communication

1. The referring physician receives notification on the status of the referral via fax.
2. Following the appointment, the general neurologist will send a letter and/or progress notes to the referring physician.
3. If the patient needs more specialized care, the general neurologist will refer the patient to one of OHSU's neurology subspecialties.

### A word from the chair



We are pleased to announce this collaboration that strengthens the local community of neurologists and the overall quality of care we offer.

As a group, we have initiated regular meetings to share the most recent and innovative treatments, increase enrollment in research opportunities and appropriately share cases so patients receive the correct care in a seamless transition. We believe this synergistic approach will be beneficial for patients, primary care providers and our neurology peers.

Sincerely,  
Dennis Bourdette, M.D., F.A.A.N.  
Professor and Chair,  
OHSU Department of Neurology



**BRAIN**  
Institute

## Refer a patient

### OHSU

Physician Advice and Referral Service

Fax patient referrals: 503-346-6854

Call for physician advice: 800-245-6478

OHSU Adult Neurology

OHSU Center for Health & Healing

3303 S.W. Bond Ave., 8th Floor

Portland, OR 97239

- Jacqueline T. Bernard, M.D.
- Kim Nixon Hutchison, M.D.
- Michael Lane, M.D.
- Andrew Natanson, M.D.
- Michelle Stacey, M.D.

OHSU Adult Neurology - Beaverton

15700 S.W. Greystone Court

Beaverton, OR 97006

- Michael Lane, M.D.
- Andrew Natanson, M.D.

OHSU Tuality Healthcare Neurology

Fax patient referrals: 503-681-1358

Phone: 503-681-1350

364 S.E. 8th Ave., Ste. 101

Hillsboro, OR 97123

- Daniel K. Friedman, M.D.
- Barbara J. Hills, M.D.
- Anup Panduranga, M.D.

East Portland Neurology

Fax patient referrals: 503-256-3055

Phone: 503-256-3034

10101 S.E. Main Street, Ste. 1006

Portland, OR 97216

- Harpreet Kaur, M.D.
- Howard S. Taylor, M.D.

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## To refer a patient, please include:

- Demographics
- Updated contact information for the family/guardian
- Insurance information and authorization if required
- Date of symptoms onset
- Referring provider and primary care provider name
- Diagnosis (ICD-9/10 Code preferred)
- Reason for referral – specific medical issue to address
- Chart notes within the last 6 months documenting need for evaluation by a neurologist
- All available brain imaging
- All available pathology tissue slides

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[www.ohsu.edu/brain](http://www.ohsu.edu/brain)