Increased general neurology access for adult patients

Neurology appointments are in demand as the general population is living longer, making people more susceptible to developing neurologic issues. Around the country, long wait times for neurology appointments have become the rule rather than the exception, which is frustrating for patients and physicians alike.

In the Portland metro area, we are alleviating this bottleneck by enhancing cooperation to ensure patients receive timely care in a convenient location. Through a collaboration of OHSU Health System and a private community neurology practice, we are increasing access to general neurology and streamlining the referral process.

Right care - right place referrals
When you send a general neurology referral to the OHSU Physician Advice and Referral Service, the neurology team evaluates the referral and determines the best care options for the patient. The scheduler then contacts the patient to discuss appointment options. A patient may be seen at one of the following clinics:

- OHSU Adult Neurology, South Waterfront, Portland
- OHSU Adult Neurology, Beaverton
- OHSU Tuality Healthcare Neurology, Hillsboro
- East Portland Neurology, SE Portland

Alternatively, you can refer your patients directly to OHSU Tuality Healthcare Neurology and East Portland Neurology.

Follow-up communication
1. The referring physician receives notification on the status of the referral via fax.

2. Following the appointment, the general neurologist will send a letter and/or progress notes to the referring physician.

3. If the patient needs more specialized care, the general neurologist will refer the patient to one of OHSU’s neurology subspecialties.

A word from the chair
We are pleased to announce this collaboration that strengthens the local community of neurologists and the overall quality of care we offer. As a group, we have initiated regular meetings to share the most recent and innovative treatments, increase enrollment in research opportunities and appropriately share cases so patients receive the correct care in a seamless transition. We believe this synergistic approach will be beneficial for patients, primary care providers and our neurology peers.

Sincerely,
Dennis Bourdette, M.D., F.A.A.N.
Professor and Chair,
OHSU Department of Neurology
Refer a patient

OHSU
Physician Advice and Referral Service
Fax patient referrals: 503-346-6854
Call for physician advice: 800-245-6478

OHSU Adult Neurology
OHSU Center for Health & Healing
3303 S.W. Bond Ave., 8th Floor
Portland, OR 97239
• Jacqueline T. Bernard, M.D.
• Kim Nixon Hutchison, M.D.
• Michael Lane, M.D.
• Andrew Natonson, M.D.
• Michelle Stacey, M.D.

OHSU Adult Neurology - Beaverton
15700 S.W. Greystone Court
Beaverton, OR 97006
• Michael Lane, M.D.
• Andrew Natonson, M.D.

OHSU Tuality Healthcare Neurology
Fax patient referrals: 503-681-1358
Phone: 503-681-1350
364 S.E. 8th Ave., Ste. 101
Hillsboro, OR 97123
• Daniel K. Friedman, M.D.
• Barbara J. Hills, M.D.
• Anup Panduranga, M.D.

East Portland Neurology
Fax patient referrals: 503-256-3055
Phone: 503-256-3034
10101 S.E. Main Street, Ste. 1006
Portland, OR 97216
• Harpreet Kaur, M.D.
• Howard S. Taylor, M.D.

To refer a patient, please include:

• Demographics
• Updated contact information for the family/guardian
• Insurance information and authorization if required
• Date of symptoms onset
• Referring provider and primary care provider name
• Diagnosis (ICD-9/10 Code preferred)
• Reason for referral – specific medical issue to address
• Chart notes within the last 6 months documenting need for evaluation by a neurologist
• All available brain imaging
• All available pathology tissue slides

www.ohsu.edu/brain