MGT 560 Organization, Financing and History of Healthcare Delivery in the U.S.

Term: Fall 2019

Credits: 4 quarter credits

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Course meets online: Monday September 23, 2019 – Friday December 13, 2019

Face-to-Face Dates: Friday September 27, 2019  4:00pm – 9:00pm
                    Friday November 22, 2019  4:00pm – 9:00pm

Required Materials


Munter, M. & Hamilton, L., Guide to Managerial Communication (10th Ed.), 2013, Prentice Hall. ISBN-10: 0132297133X MSRP: $68.00. This text should be considered as a resource and tool to use throughout this program and your professional life.

Pricing for textbooks may vary by retailer. Additional information about pricing, electronic options (e.g. Kindle), rentals, and used copies is available through your favorite online vendor. Additional readings will be made available through the Sakai learning platform.

Course Description
In this course students will learn how the current US health system is organized, why it is organized the way it is, how healthcare is paid for in the US, why US healthcare is so expensive, and how health reform is proceeding in the US. Additionally, we will look at health systems in other industrialized countries to see what lessons we can learn from their experiences. We will be looking at these issues from the perspective of people who have managerial roles in the broad spectrum of healthcare organizations and will focus on a concept known as the Quadruple Aim of healthcare, which calls for significantly improved quality of care for individuals, significantly improved population health, significantly reduced per capita cost of care, and enhanced provider wellness. The final paper in this course is an analysis of the student’s organization through the lens of the Quadruple Aim.