



Hands on the Ground

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Disclosure

- ▶ Paulo Alves is a full-time employee for MedAire
- ▶ No other conflict of interests to disclose
- ▶ Opinions are the author's only and not necessarily represent the author's company

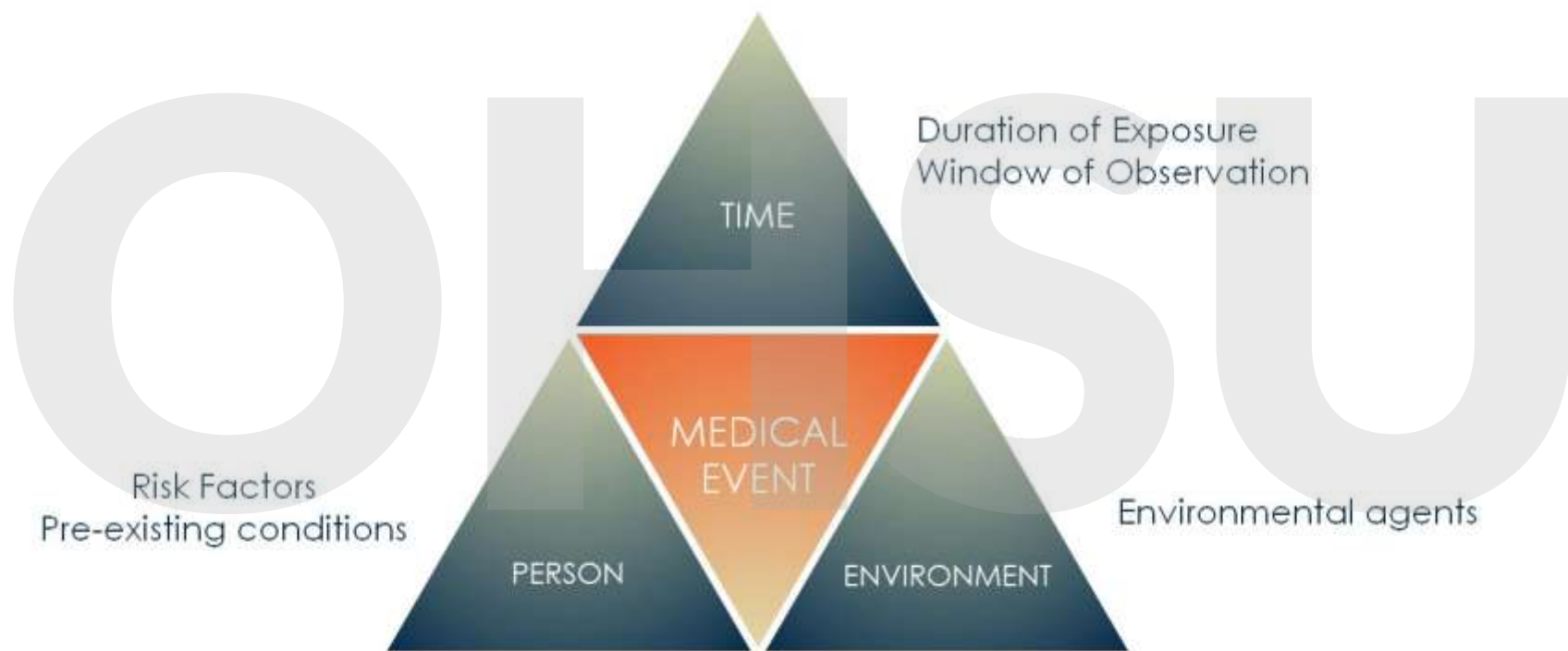
Topics to cover

- ▶ What are the resources?
- ▶ Communication cycle between plane and ground
- ▶ Are all airlines the same?
- ▶ How do you interact with flight crew/ volunteers?
- ▶ Medical volunteers- helping hands or pain in the seat?
 - How to work as a team.
- ▶ Real life examples

What defines an in-flight medical event (IFME)?

- ☐ Any health related event
- ☐ When a doctor/medical volunteer is needed
- ☒ When a flight attendant (or someone else) decides so

The triangle of In-Flight Medical Events



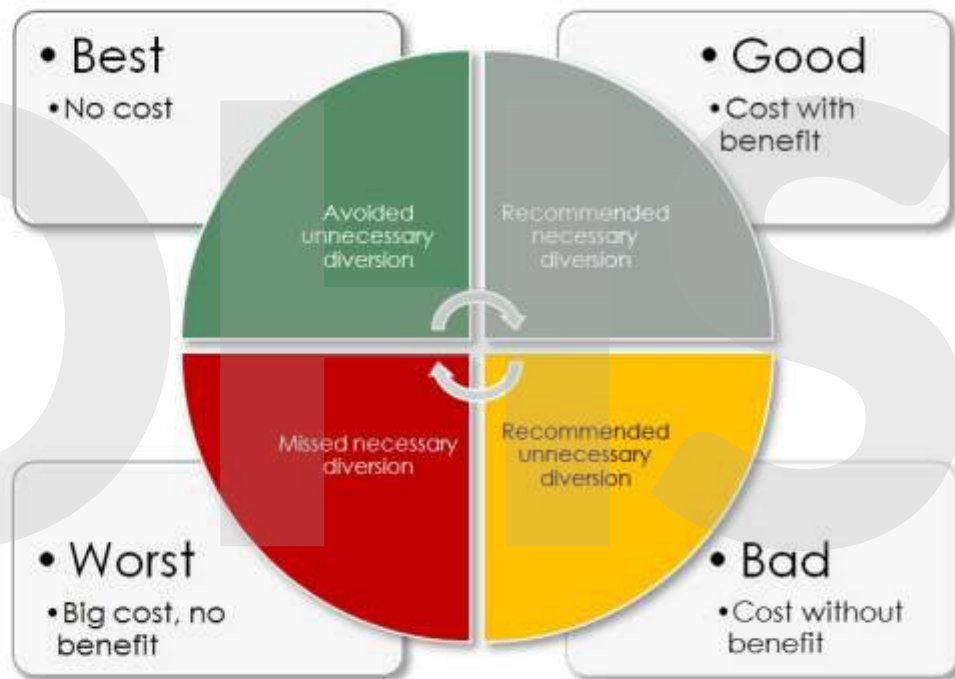
World airline traffic



The captain and medical events



A general cost/benefit model on diversions



Is There a Doctor Onboard?

- ▶ Around 70-80% of the flights have medical volunteers
- ▶ **20-30% don't!!!**



The doctor passenger

University of Illinois survey 2014 *



- ▶ Never faced the situation (57.7%) or only once before (21.1%)
- ▶ Doesn't handle emergencies often (62.3%)
- ▶ Is not familiar with the EMK (81.2%)
- ▶ Doesn't know the correct cruising cabin altitude (61.6%)
- ▶ Not familiar or comfortable with AEDs (46%)

(*) Chatfield E, Bond WF, McCoy B, Thibeault C, Alves PM, Squillante M, Timpe J, Cook CJ, Bertino RE. Cross-sectional survey of physicians on providing volunteer care for in-flight medical events. *Aerosp Med Hum Perform*. 2017;88(9):876-879.

Pre-flight Passenger Assessment

- Pre-boarding
- Post-boarding

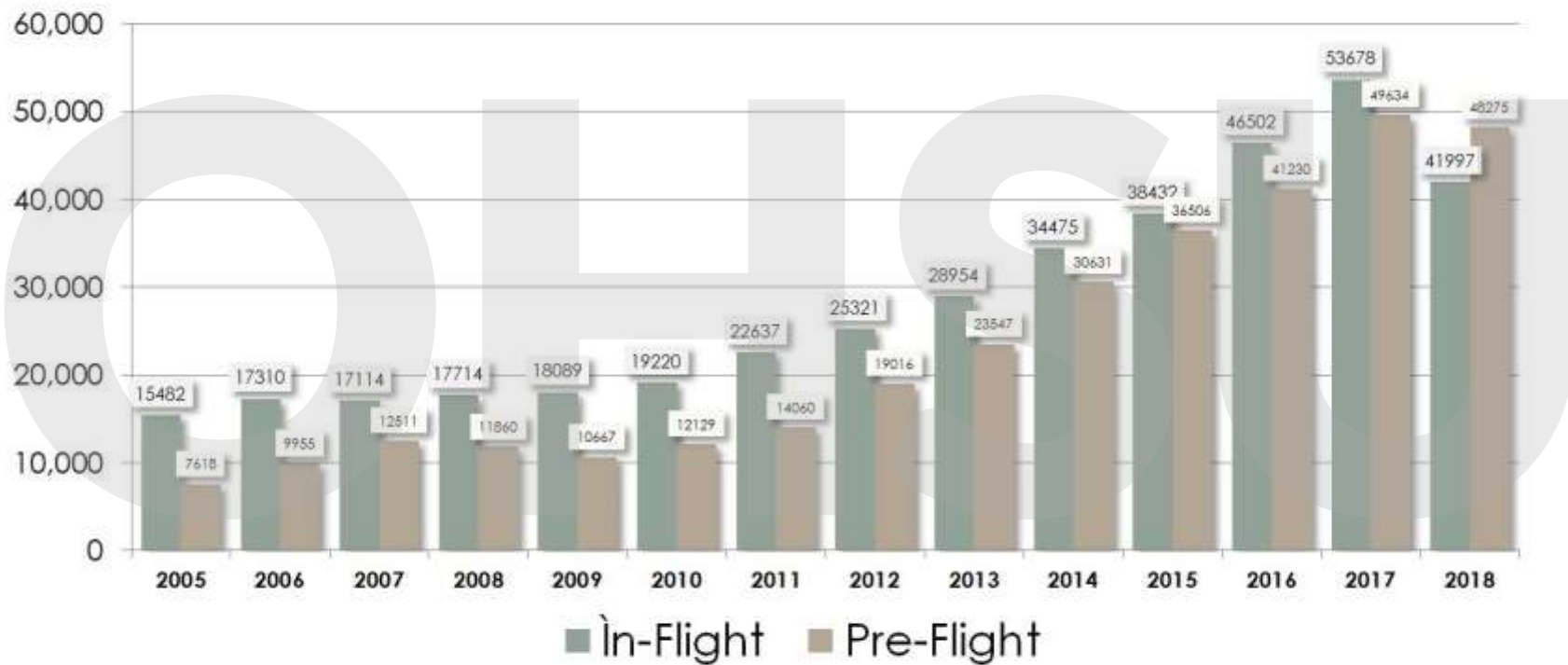


Destination

Ground based medical advice

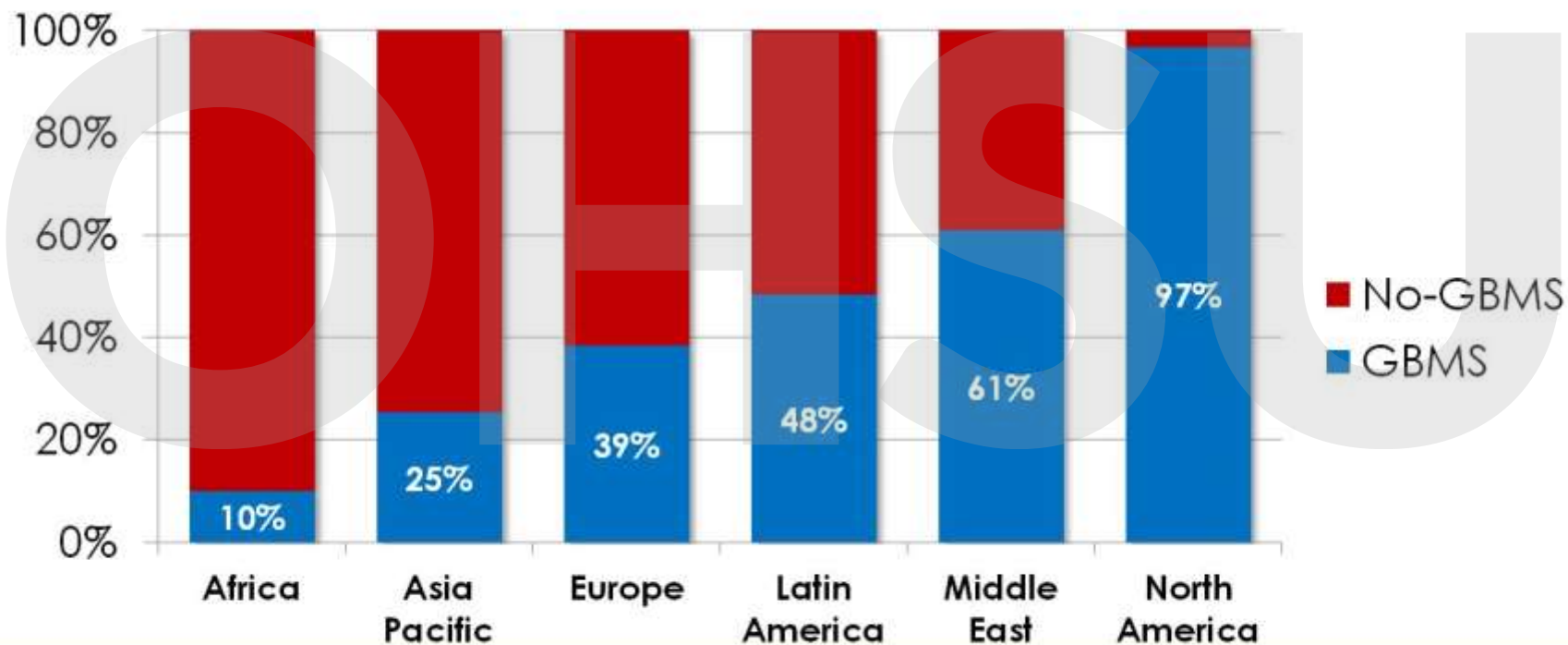


MedAire YOY Casuistics

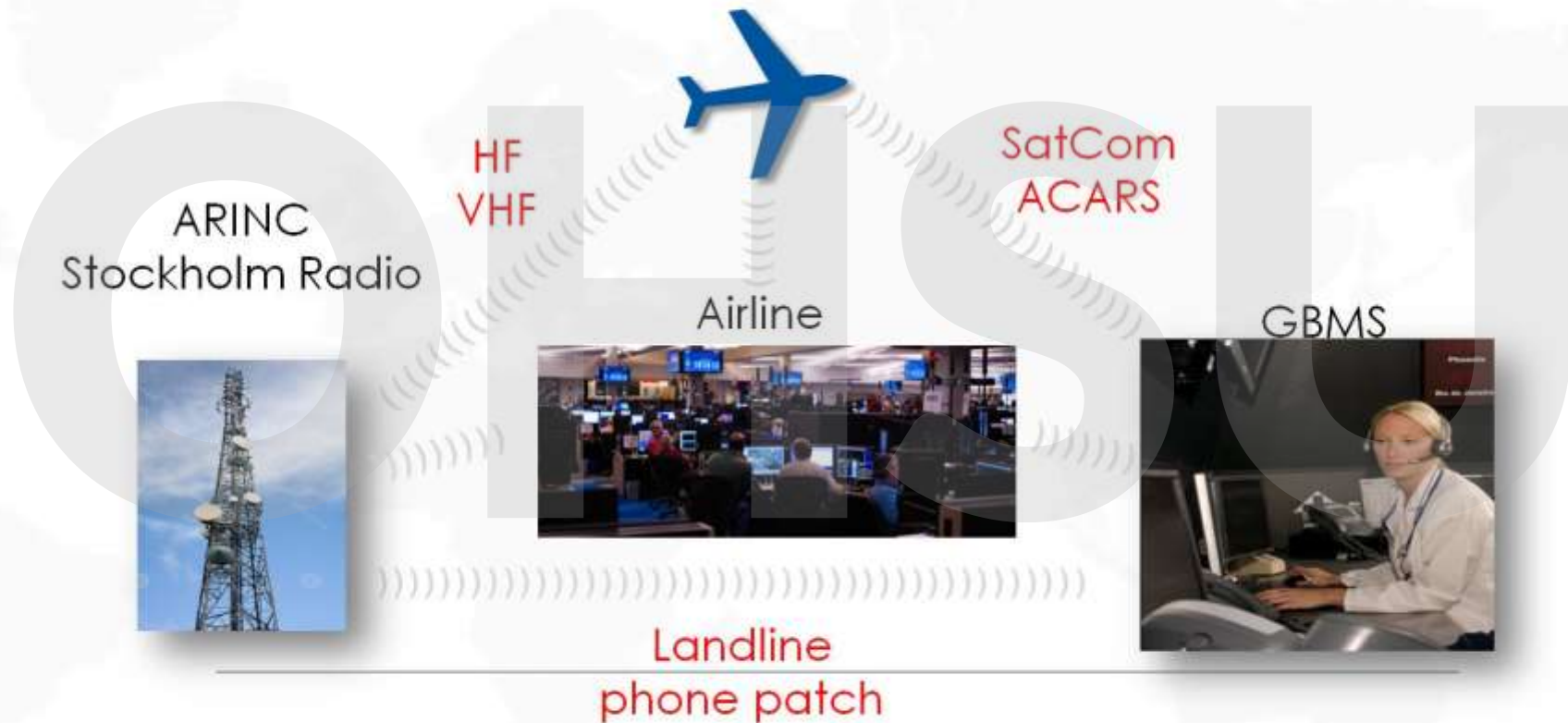


Pax Coverage Comparison by Market

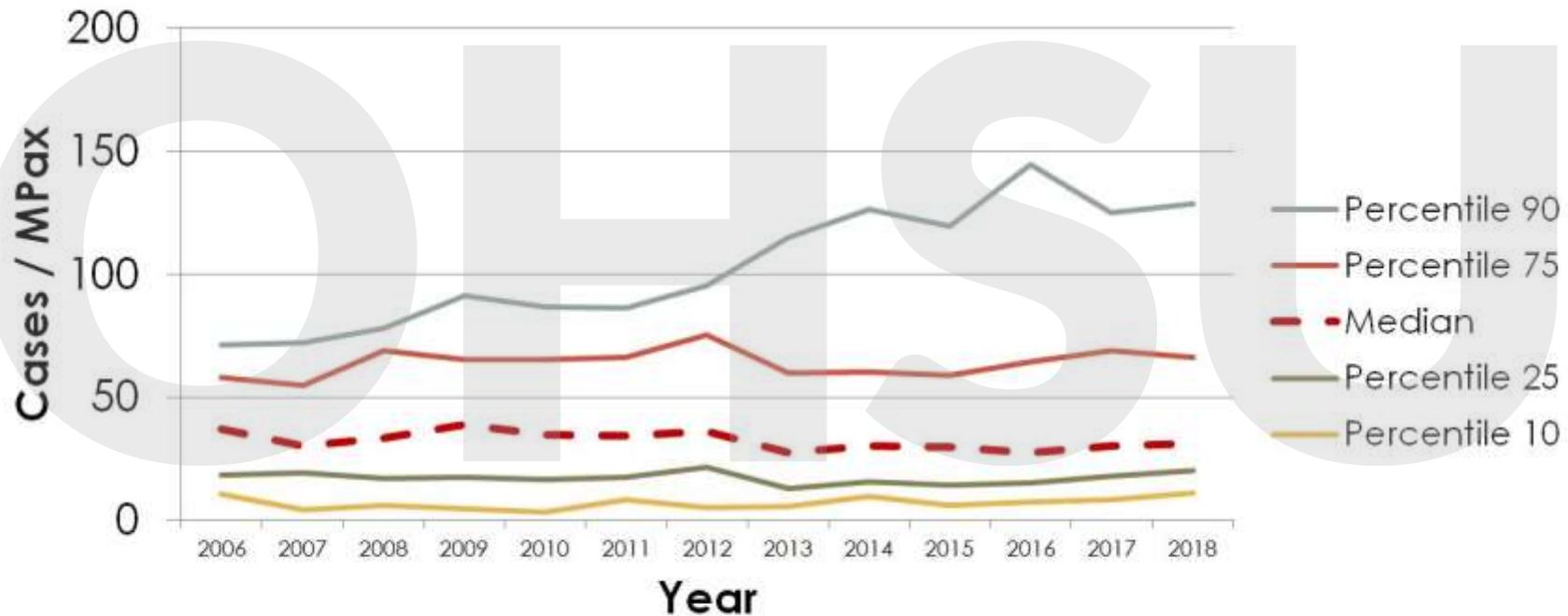
(2018) – 90% of total global traffic



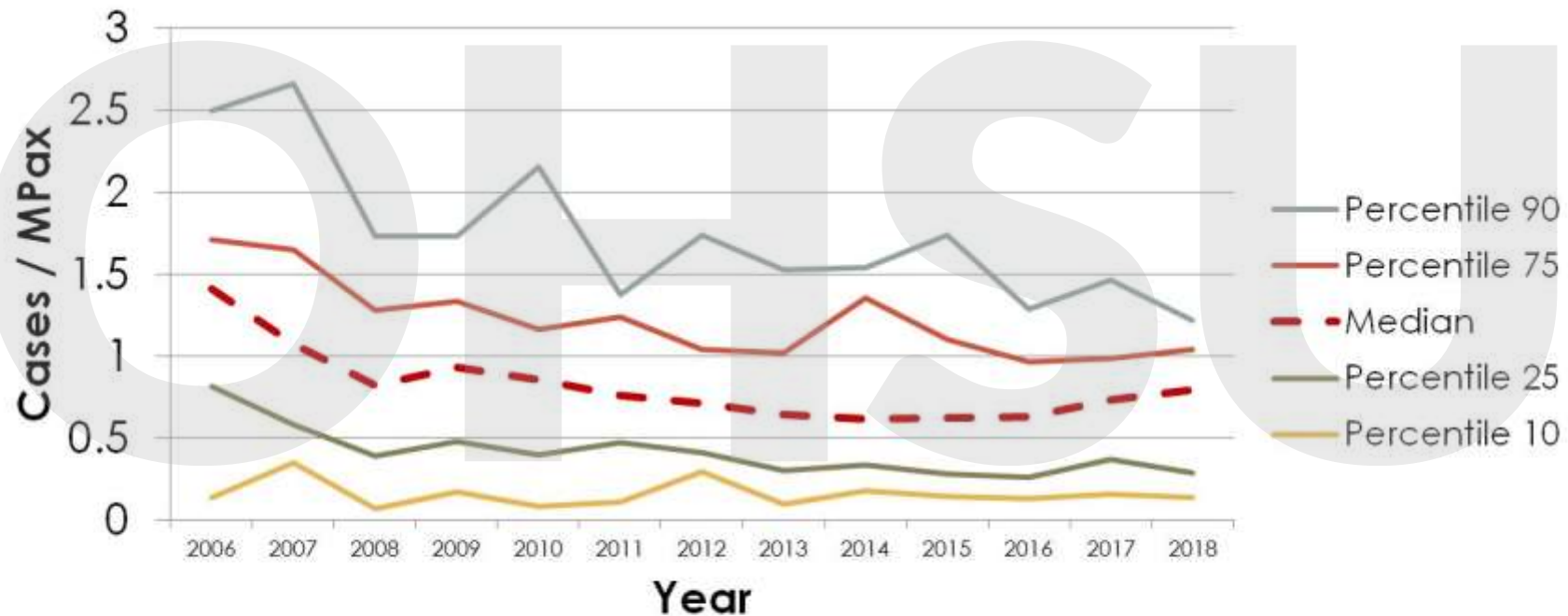
Air to ground communication



Airlines compared - IFMEs



Airlines compared - Diversions



Telemedicine

Local / Communication / Remote



The regulatory framework

Training / Medical Kits / Crew certification



Other stakeholders



FAA Requirements EMK

- ▶ Sphygmomanometer
- ▶ Stethoscope
- ▶ Airways, oropharyngeal (3 sizes)
- ▶ Self-inflating manual resuscitation device with 3 masks
- ▶ CPR mask (3 sizes)
- ▶ IV Admin Set: Tubing w/ 2 Y connectors
- ▶ Saline solution, 500 cc
- ▶ Analgesic, non-narcotic, tablets, 325 mg
- ▶ Antihistamine tablets, 25 mg
- ▶ Antihistamine injectable, 50 mg
- ▶ Atropine, 0.5 mg, 5 cc
- ▶ Aspirin tablets, 325 mg
- ▶ Bronchodilator, inhaled
- ▶ Dextrose, 50%/50 cc injectable
- ▶ Epinephrine 1:1000
- ▶ Epinephrine 1:10,000
- ▶ Lidocaine, 5 cc, 20 mg/ml
- ▶ Nitroglycerine tablets, 0.4 mg

What is missing?

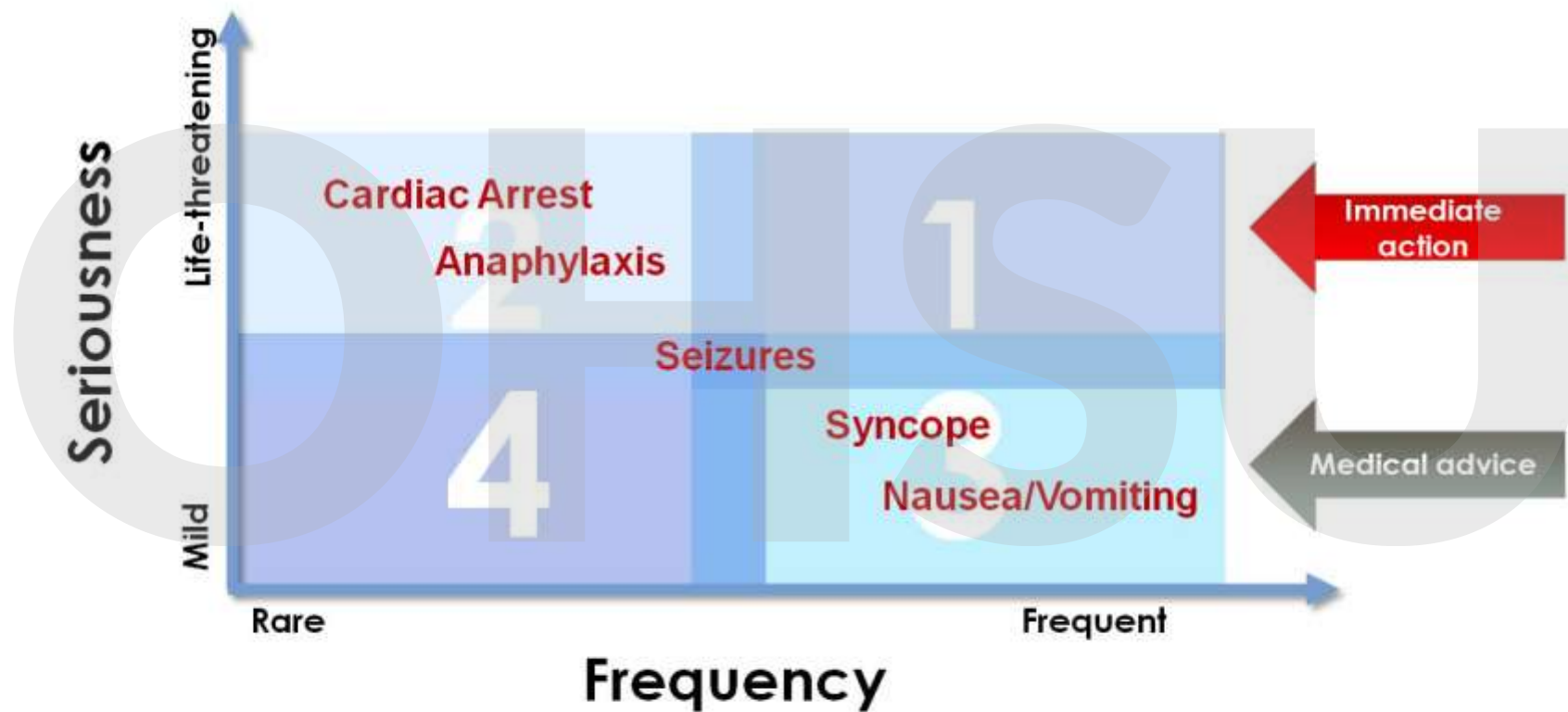
- ▶ Airway management
 - Supraglottic?
 - ETT?
- ▶ Auto-injector?
- ▶ Anti-convulsant
- ▶ Antiemetic
- ▶ Naloxone?
- ▶ Pulse oximeter
- ▶ Electronic BP cuff
- ▶ Glucometer
- ▶ EKG

OHSSU

Automated External Defibrillators

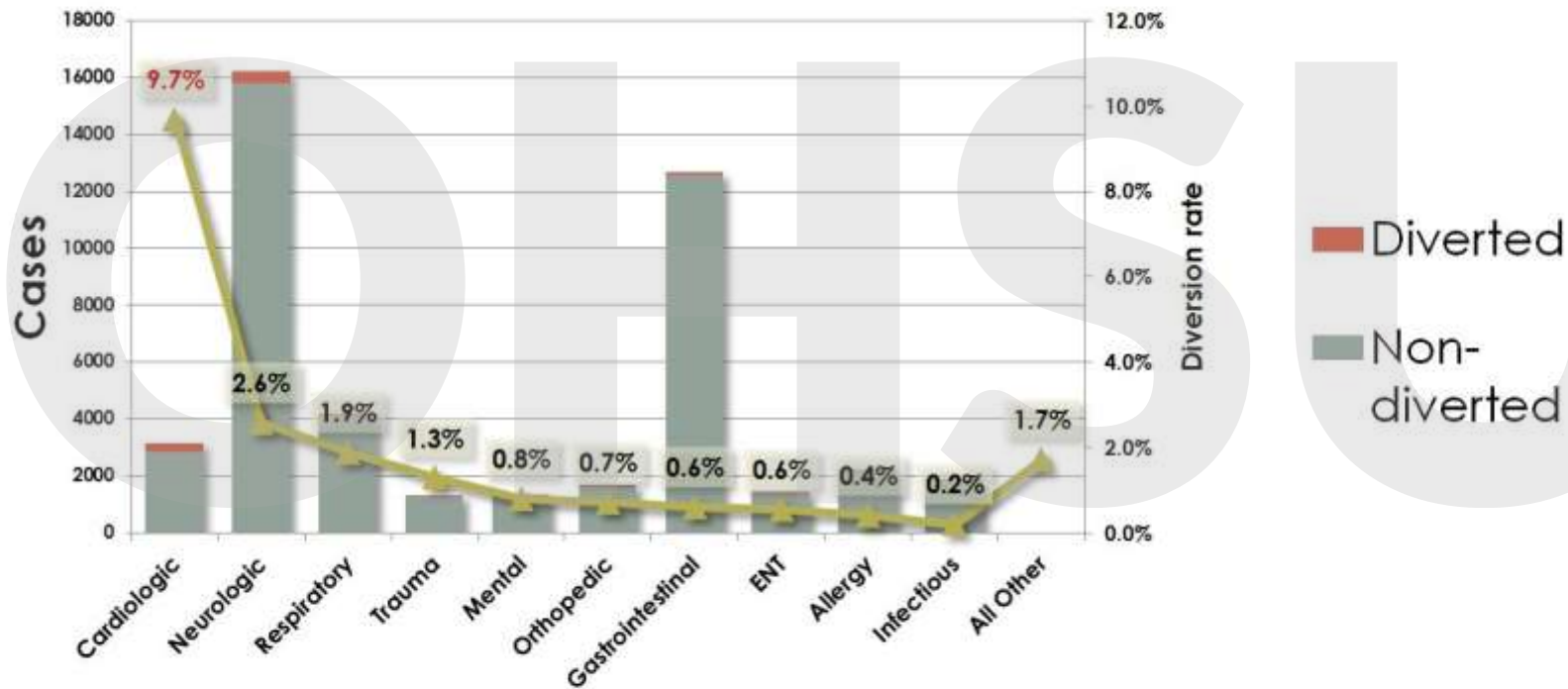
- ▶ Only required in a few countries
- ▶ Adopted by most international airlines
- ▶ Frequently used as monitors (should they?)

Rationale



Medical diversions

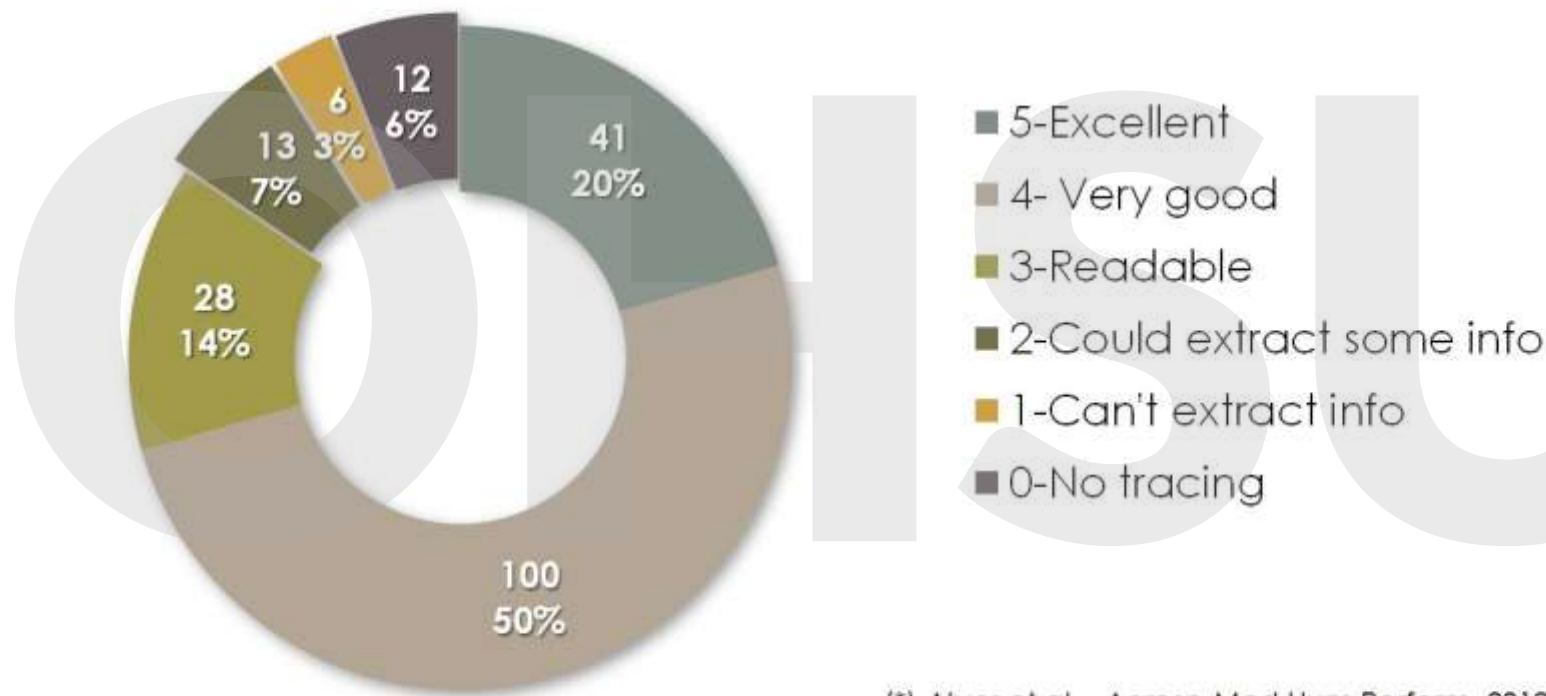
Source MedAire: 2012-2013 data



In-flight EKGs



Quality of Electrocardiograms Obtained in Flight by Airline Flight Attendants (*)

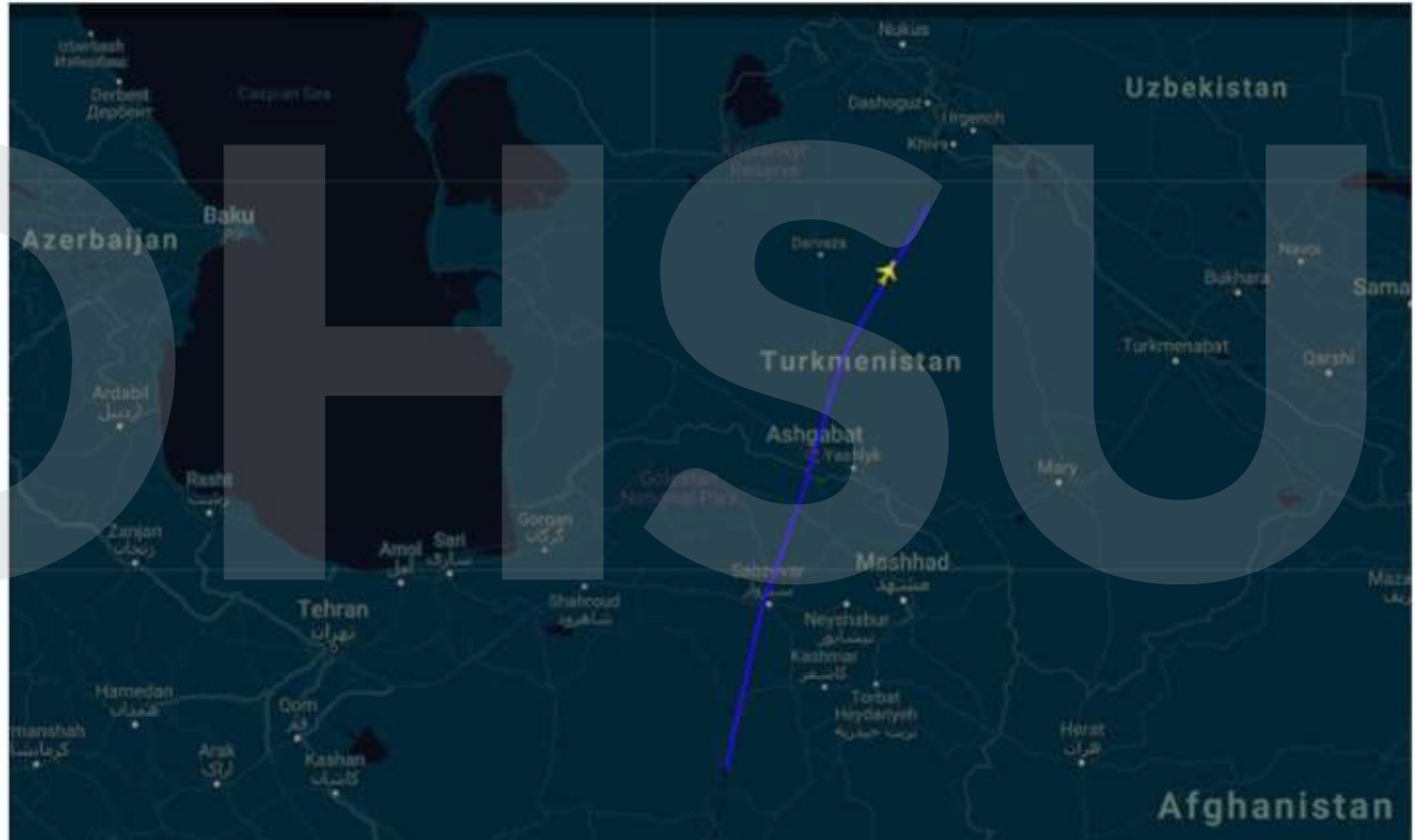


(*) Alves et al. - Aerosp Med Hum Perform. 2019; 90(4):405-408

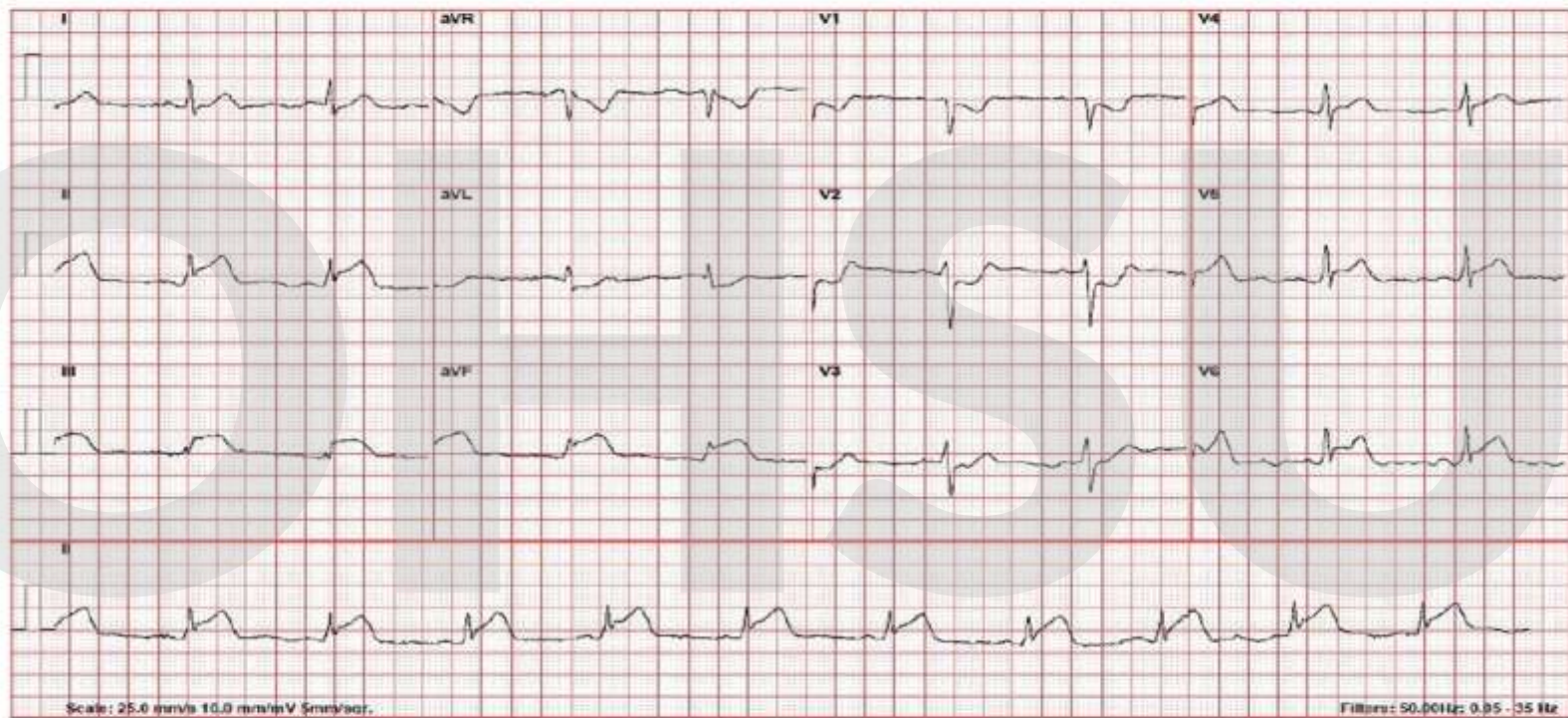
Case Study 1

- ▶ 52 years-old (American) male
- ▶ Chest pain radiating to left arm
- ▶ Dubai – Seattle
- ▶ 12 hours remaining in-flight

Aircraft position – Case 1



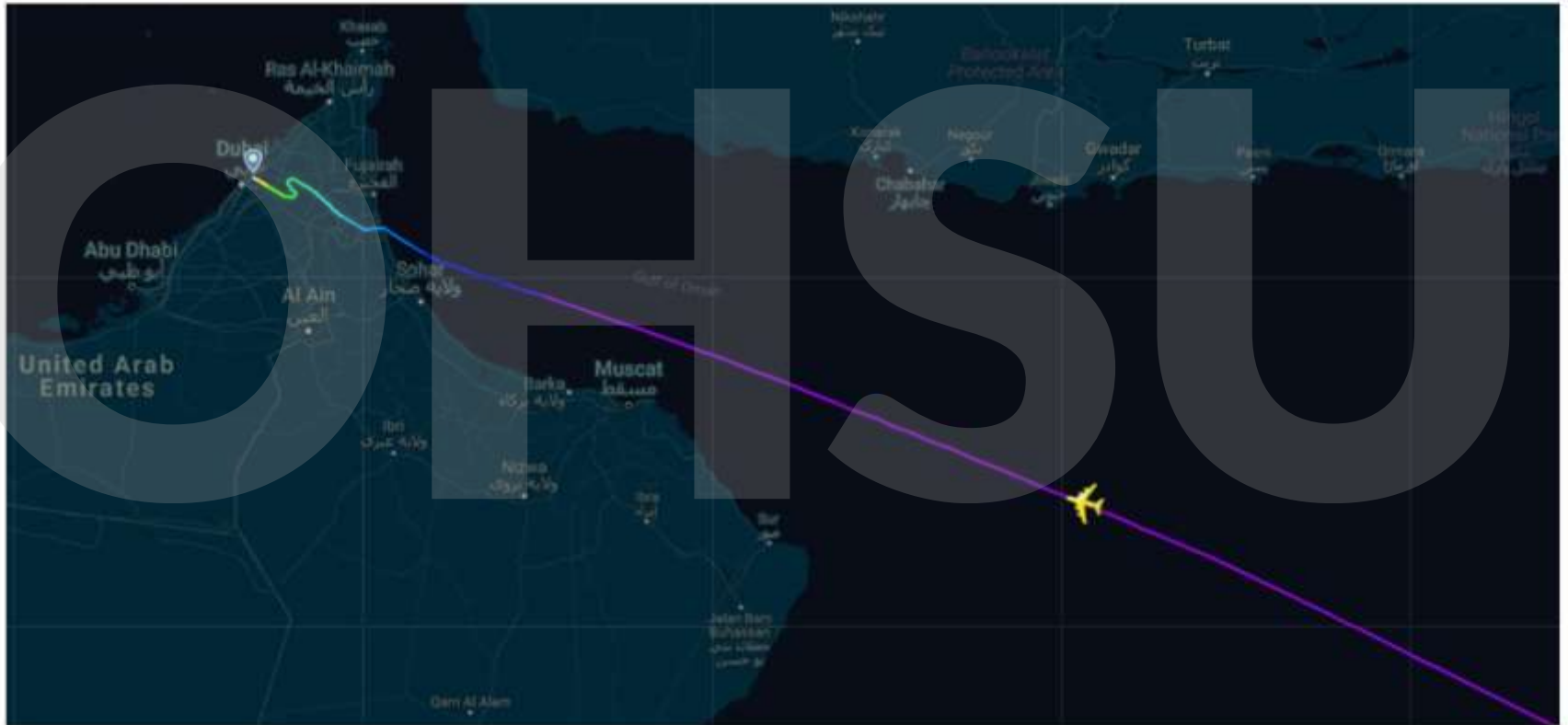
ECG Case 1



Case Study 2

- ▶ 54 years-old male
- ▶ Chest pain radiating to left arm
- ▶ Singapore – Dubai
- ▶ 2 hours remaining in-flight

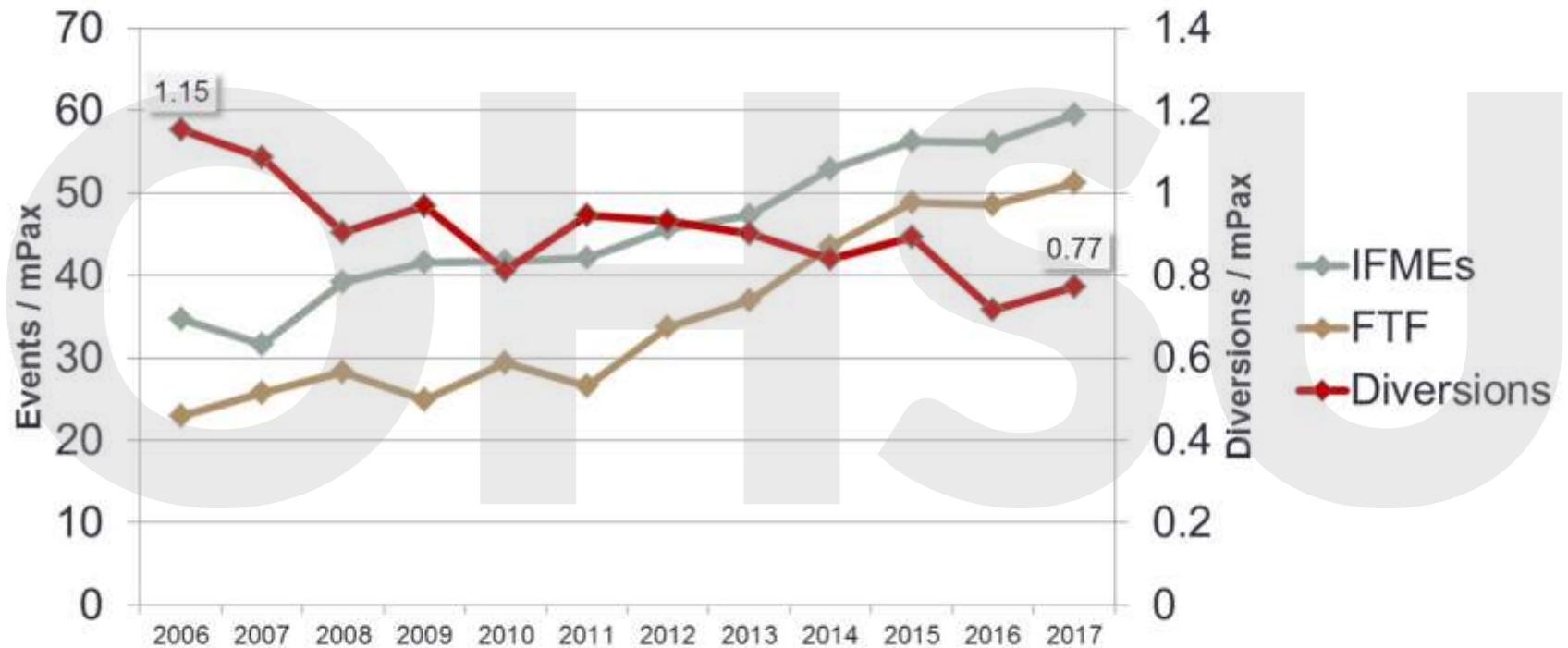
Aircraft position – Case 2



ECG Case 2



Correlation between IFMEs, FTFs and Diversions



Helping the Crewmember

0 mins

The passenger has

☒ Chest pain

☐ Altered mental state

☐ Seizure

☐ Shortness of breath

☐ Other

CALL

0 mins

Immediate actions
Check when complete

☒ Provide oxygen

☐ Make PAX accessible

☐ Note time symptoms began

☐ Have the AED close

CALL

NEXT

0 mins

PAX describes the pain as?

☒ Dull pressure

☐ Sharp

☐ Intermittent

☐ Continuous

Location in the chest?

☐ Left

☐ Middle

☒ Right

Does the pain radiate?

☐ Left arm

☐ Right arm

☐ Back

CALL

NEXT

0 mins

Confirm any history of

☐ Fainting

☒ Diabetes

☒ Heart disease

☐ Seizures

☐ High blood pressure

☐ Recent surgery

☐ Other

CALL

NEXT

0 mins

Situation summary

PAX 66 year old female

Scenario Chest pain

Began 18:34 Z

Pain description Dull, Continuous

Pain location Left side of chest

Pain radiates Left arm

History of Diabetes, Heart disease

Symptoms Paleness, Palpitations

Medications Blood thinners

Last taken 14:30 Z

CALL

SEND

HR 120 bpm

Helping the Medical Volunteer



Conclusions

- ▶ Medical advice from the ground became a best practice
 - Medical volunteers are still welcome (eyes / hands)
- ▶ Airlines vary significantly
 - Operational aspects / Culture / Procedures
 - Available resources on board
 - Passenger demographics
- ▶ Better assessment tools needed