



Department of Urology Financial Policy

Time of Service Payment – All patients will be asked for a deductible and co-insurance payments, copays, self-pay deposits, and account balance payments at or before the time of service. We will estimate the cost of your services and determine your payment based on your insurance benefits and the contractual agreements between OHSU and your insurance company. We accept credit cards including Visa, MasterCard, American Express, and Discover.

Uninsured and Non-Covered Services – Uninsured patients will be directed to the Patient Registration, 503-494-8505, prior to the scheduling of an office visit or procedure to the process of applying for the Financial Assistance program at OHSU. Payment for services will be determined based on the completion of the process and any sliding scale discounted rates at or before the time of service. Patients will be required to pay a portion of their costs not eligible for discounted rates at or before the time of service. Patients who are ineligible for a discount on their services, or are choosing to have an elective Procedure or office visit, will be required to pay full cost of their visit at or before the time of service

If You Have Insurance – For timely and accurate billing it is important that we have your most current insurance coverage information. OHSU bills your insurance and submits any unpaid balance to you and for payment

- When scheduling your appointment, the scheduler may verify with you the type of insurance you have.
- You must be registered through OHSU Patient Registration, 503-494-8505, prior to your appointment. We reserve the right to reschedule your appointment if this has not occurred.
- If at any time your insurance coverage changes please contact OHSU Patient Registration, 503-494-8505.

When you check-in for your appointment the receptionist will verify with you the type of insurance you have. Please be sure to bring your current insurance card(s) with you, as well as a picture ID. All patients are ultimately financially responsible for provided services. If you are asked to pay for some, or all, of your visit at or before the time of service, but are unable to do so, we are happy to make additional arrangements with you. If you have any questions or concerns please contact our office at 503-346-1500.

Thank you for choosing the Department of Urology at OHSU