

SURVEY QUESTIONS

Responses can be filtered to specific respondents to run additional reports. The relationship between different sets of answers can also be compared to gain additional insights.

In addition to any other filters, reports must always be filtered by location, as the 4 surveyed locations are set to different random sample parameters.

For example a report filtered to Marquam Hill can look at what percent of people who work in the Physical Plant also carpool. However, each additional filter increases the margin of error. And, as a sample set, values can only be interpreted as a percent; not as an absolute value.

This year, a follow up page of questions was added for people based on their selected mode of travel. People who said they bike, for example, were asked additional questions about biking.

Skip logic was added to reduce the overall questions per user and increase total completion of the survey.

Welcome

This census should take no more than 7 minutes.

Your feedback makes OHSU's transportation and parking programs possible and helps OHSU work with partners to improve your commuting and arrival experience. Please answer as honestly and accurately as possible. No question has a correct answer and due to the sample size, every response has a real impact on the results.

*** Please enter your OHSU email address. Example: name@ohsu.edu**

Locations

*** Please identify your primary work site. This is the one location you travel to most often. If you telecommute, please select your department's primary location.**

- ☐ Marquam Hill Campus (includes all buildings on campus)
- ☐ South Waterfront (includes all buildings on campus)
- ☐ Market Square or Fifth Avenue Building
- ☐ Marquam Plaza or Marquam II Building
- ☐ Other location

Marquam Plaza and Marquam II

*** Please select the building you work from most often. If you telecommute, it is your department's location.**

- ☐ Marquam Plaza
- ☐ Marquam II
- ☐ Other (please specify)

Market Square and Fifth Avenue

*** Please select the building you most often work from. If you telecommute, it is your department's location.**

- ☐ Market Square Building
- ☐ Fifth Avenue Building
- ☐ Other (please specify)

South Waterfront

*** Please identify your primary work site. This is the one location you travel to most often. If you telecommute, it is your department's location.**

- ☐ 3030 Moody
- ☐ Bancroft
- ☐ Collaborative Life Sciences Building (includes Skourtes Tower/School of Dentistry)
- ☐ Center for Health and Healing
- ☐ Macadam Warehouse
- ☐ Knight Cancer Research Building
- ☐ Rood Family Pavilion
- ☐ Other (please specify).

Marquam Hill - Building location

*** Please select the building you most often work from:**

- ☐ Baird Hall
- ☐ BICC Library
- ☐ Building 28
- ☐ Campus Services Building
- ☐ Casey Eye Institute
- ☐ CDRC
- ☐ CDRC West
- ☐ CRR
- ☐ Dillehunt Hall
- ☐ Doernbecher Children's Hospital
- ☐ Dotter
- ☐ Emma Jones Hall
- ☐ Energy Management Center
- ☐ Gaines Hall
- ☐ Hatfield Research Center
- ☐ Kohler Pavilion
- ☐ LBRB (formerly the BRB)
- ☐ Mackenzie Hall
- ☐ Medical Research Building
- ☐ Modular Office Building
- ☐ Multnomah Pavilion
- ☐ OHSU Auditorium (Old Library)
- ☐ OHSU Hospital
- ☐ Physical Plant
- ☐ Physicians Pavilion
- ☐ Richard T. Jones Hall
- ☐ Sam Jackson Hall
- ☐ School of Nursing
- ☐ Student Center
- ☐ Veterans Affairs Hospital
- ☐ Vollum Institute
- ☐ Other (please specify)

Mode of travel

* What is your primary mode of travel to your primary work site?

If you bike and take transit, select bike.

If you drive to a park and ride, select transit.

If you take two forms of transit, select the type you take the longest

- ☐ Telecommute
- ☐ Public transit (bus, light rail, streetcar)
- ☐ Bike
- ☐ Carpool or vanpool (multiple people in the vehicle have a destination onsite)
- ☐ Dropped off (you are the sole person in the car with a destination onsite)
- ☐ Drive alone
- ☐ Walk or run

Please select any and all modes you would like to take to work but are unable to for any reason.

- ☐ Drive alone
- ☐ Carpool or vanpool (multiple people in the vehicle have a destination onsite)
- ☐ Public transit (bus, light rail, streetcar)
- ☐ Bike
- ☐ Walk or run
- ☐ Telecommute
- ☐ Dropped off (ride share service or personal acquaintance not parking on campus)

How often do you use Portland Aerial Tram?

- ☐ I regularly take the Tram round trip for my commute.
- ☐ I regularly take the Tram mid-shift for work, errands, or personal needs.
- ☐ I occasionally take the Tram as needed.
- ☐ I rarely or never take the Tram.

Telecommute

Which option would you primarily choose if telecommute was unavailable?

- ☐ Bike
- ☐ Dropped off
- ☐ Walk or run
- ☐ Drive alone
- ☐ Public transit (bus, light rail, streetcar)
- ☐ Carpool or vanpool (multiple people in the vehicle have a destination onsite)

How would you rate your experience with telecommuting versus commuting to your workplace?

Very poor	Poor	Neutral	Good	Very good
☆	☆	☆	☆	☆

Transit

How would you rate your experience with the travel experience of this commute, including, safety, street design, and way finding?

Very poor	Poor	Neutral	Good	Very good
☆	☆	☆	☆	☆

How would you rate your experience with the end of trip facilities of this commute, including location, facility, and amenities?

Very poor	Poor	Neutral	Good	Very good
☆	☆	☆	☆	☆

Which option best describes your most common commute?

- ☐ Personal bike
- ☐ Biketown
- ☐ Go By Bike Share
- ☐ Other (please specify)

Have you experienced theft on campus?

- ☐ No
- ☐ Yes (please specify)

What bike parking do you typically use?

- ☐ Go By Bike valet
- ☐ Publicly-accessible bike racks
- ☐ Bike share racks
- ☐ An OHSU badge access facility
- ☐ OHSU bike locker
- ☐ My office or workspace
- ☐ Other (please specify)






Do you use or would you use a locker room and showers?

- ☐ I currently use a locker room and/or shower.
- ☐ I would use these facilities if available.
- ☐ I do not or would not need to use a locker room and/or shower facility at my worksite.






Do you use or would you use a locker room and showers?

- ☐ I currently use a locker room and/or shower.
- ☐ I would use these facilities if available.
- ☐ I do not or would not need to use a locker room and/or shower facility at my worksite.

How would you rate your experience with the travel experience of this commute, including, safety, street design, and way finding?

Very poor	Poor	Neutral	Good	Very good
				

How would you rate your experience with the end of trip facilities of this commute, including location, facility, and amenities?

Very poor	Poor	Neutral	Good	Very good
				

Which option best describes your most common commute?

- ☐ Personal vehicle
- ☐ Car2Go
- ☐ Zipcar
- ☐ ReachNow
- ☐ Getaround
- ☐ Other (please specify)

How many people are typically in your vehicle, including yourself?

Are you typically the driver or a rider?

- ☐ Driver
- ☐ Rider
- ☐ Frequently varies, depending on the day

How do you handle parking?

- ☐ I purchase or split an OHSU day pass
- ☐ I have or split the cost of an OHSU long term carpool permit
- ☐ I have or split the cost of an OHSU long term single driver permit
- ☐ I have non-OHSU parking
- ☐ I do not handle or share the cost of parking
- ☐ Other (please specify)

How would you rate your experience with the travel experience of this commute, including carpooling, traffic, street quality, and wayfinding?

Very poor	Poor	Neutral	Good	Very good
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you rate your experience with the end of trip facilities of this commute, including location, facility, and cost?

Very poor	Poor	Neutral	Good	Very good
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Dropped off

How are you normally dropped off at work?

- ☐ I arrange a ride with a personal acquaintance
- ☐ I hail a Lyft ride
- ☐ I hail an Uber ride
- ☐ Scoop matches me with a driver
- ☐ MyCommute matches me with a driver
- ☐ Local taxi service
- ☐ Other (please specify)

Is the driver typically also commuting to work or school?

- ☐ Yes (includes Scoop rides)
- ☐ No (includes Uber and Lyft rides)
- ☐ Unsure
- ☐ Other (please specify)

Is the driver typically also parking at OHSU?

- ☐ Yes
- ☐ No
- ☐ Unsure

How would you rate your experience with the travel experience of this commute, including carpooling, traffic, street quality, and wayfinding?

Very poor	Poor	Neutral	Good	Very good
☆	☆	☆	☆	☆

How would you rate your experience with end of trip facilities for this commute, including location, the facility and cost?

Very poor	Poor	Neutral	Good	Very good
☆	☆	☆	☆	☆

Drive Alone

Which option best describes your most common commute?

- ☐ Personal vehicle
- ☐ Car2Go
- ☐ Zipcar
- ☐ ReachNow
- ☐ Getaround
- ☐ Other (please specify)

How do you typically handle parking?

- ☐ I purchase an OHSU day pass
- ☐ I have an OHSU long term permit
- ☐ My department or facility has parking that I may use without purchase
- ☐ I park at an OHSU facility that never requires payment (such as Neveh Shalom)
- ☐ I park at a time when payment is not required (nights and weekends)
- ☐ I park at a TriMet Park and Ride
- ☐ I have non-OHSU parking near campus
- ☐ Other (please specify)

How would you rate your experience with the travel experience of this commute, including carpooling, traffic, street quality, and wayfinding?

Very poor	Poor	Neutral	Good	Very good
☆	☆	☆	☆	☆

How would you rate your experience with end of trip facilities for this commute, including location, the facility and cost?

Very poor	Poor	Neutral	Good	Very good
☆	☆	☆	☆	☆

Walk or run

Which option best describes your most common commute?

- ☐ Run
- ☐ Walk
- ☐ Other (please specify)

Do you use or would you use a locker room and showers?

- ☐ I currently use a locker room and/or shower.
- ☐ I would use these facilities if available.
- ☐ I do not or would not need to use a locker room and/or shower facility at my worksite.

How would you rate your experience with the travel experience of this commute, including, safety, street design, and way finding?

Very poor	Poor	Neutral	Good	Very good
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you rate your experience with the end of trip facilities of this commute, including location, facility, and amenities?

Very poor	Poor	Neutral	Good	Very good
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Secondary transportation option

* What is your SECOND most common mode of travel to your primary work site?

- ☐ Bus
- ☐ Telecommute
- ☐ Streetcar
- ☐ I only use one travel mode
- ☐ Light rail (MAX)
- ☐ Vanpool
- ☐ Bike
- ☐ Carpool
- ☐ Walk
- ☐ Drive alone
- ☐ Dropped off

What makes you choose your SECONDARY mode of travel? Select all that apply.

- ☐ Good weather
- ☐ Bad weather
- ☐ Saves time
- ☐ Midday trip
- ☐ Inconvenient schedule
- ☐ Convenient schedule
- ☐ Safety / security
- ☐ Save money / earn incentive
- ☐ Exercise / wellness
- ☐ Reduce congestion / environmental impact
- ☐ Primary option unavailable (due to repair/maintenance/theft/shared/on loan, etc.)
- ☐ Restriction or requirement by OHSU
- ☐ Family care needs
- ☐ Other (please specify)

Transit 2

Please select the transit rail line you take to OHSU.

- ☐ I rarely or never ride a rail line on my commute to OHSU
- ☐ Portland Streetcar
- ☐ Red MAX light rail
- ☐ Blue MAX light rail
- ☐ Yellow MAX light rail
- ☐ Green MAX light rail
- ☐ Orange MAX light rail
- ☐ WES Commuter Rail
- ☐ C-Tran 190 Express to Marquam Hill
- ☐ Other (please specify)

Please select the TriMet bus line you take most commonly or for the longest section of your commute. If you do not take a bus line, you may leave this blank.

Please select your SECONDARY TriMet bus line. If you do not take a secondary bus line, you may leave this blank.

Transportation options programs

From the transportation programs below, please check each that best describes your level of engagement with each service.

	Aware but don't intend to use	Tried but do not plan to use again	I use it currently, as needed	Interested to use in future but haven't yet	I am unsure what this is
MyCommute Carpool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Scoop Carpool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike incentive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walk incentive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lyft Off	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guaranteed Ride Home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Go By Bike valet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Go By Bike share	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TriMet Universal Pass	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
C-Tran Express Pass	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OHSU Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OHSU bike garage/cage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you rate your experience with each program?

	I haven't used it	very poorly	poorly	used it but feel neutral	good	very good
MyCommute	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Scoop Carpool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lyft Off	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guaranteed Ride Home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Go By Bike valet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Go By Bike share	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TriMet Universal pass	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
C-Tran Express Pass	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OHSU Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OHSU bike garage/cage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Transportation options programs

From the parking options below, please select your level of engagement with each service.

	Aware but don't intend to use	Tried but do not plan to use again	I use it currently, as needed	Interested to use in future but haven't yet	I am unsure what this is
Electric Vehicle charging station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OHSU off site parking facility (Neveh Shalom)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OHSU daily or hourly parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OHSU long term parking permit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you rate your experience with each program?

	I haven't used it	very poorly	poorly	used it but feel neutral	good	very good
Electric Vehicle charging station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OHSU off site parking facility (Neveh Shalom)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OHSU daily or hourly parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OHSU long term parking permit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Driving

Please select any reasons that best describe why you drive alone to OHSU.

- ☐ I never drive alone to OHSU
- ☐ Errands
- ☐ Save time
- ☐ Work schedule makes other modes difficult
- ☐ Want car for emergencies
- ☐ Safety concerns
- ☐ No one to carpool with
- ☐ OHSU requires I drive to work as part of my job function
- ☐ Childcare/school transportation
- ☐ Transit takes too long
- ☐ No convenient off-site parking (park and ride, satellite parking, etc.)
- ☐ Other (please specify)

Please select any reasons that best describe why you DON'T drive alone to OHSU.

- ☐ I only drive alone to OHSU
- ☐ I do not have a car to use
- ☐ OHSU transportation programs (bike/walk incentive, Scoop, Lyft Off, TriMet pass, C-Tran pass, et al.)
- ☐ Financial reasons
- ☐ Personal wellness
- ☐ Safety concerns
- ☐ Enjoy commuting with others
- ☐ Community wellness (environment, traffic congestion, patient access, etc.)
- ☐ Portland Aerial Tram
- ☐ I live close to work
- ☐ My schedule is convenient for not driving
- ☐ Other (please specify)

Onboarding

When did you begin regularly commuting to OHSU?

- ☐ Within the past 6 months
- ☐ Between 6 months to 5 years ago
- ☐ 5 to 10 years ago
- ☐ More than 10 years ago

What information about transportation and parking did you receive upon being hired at OHSU?

- ☐ New Employee Orientation
- ☐ OHSU website
- ☐ Information from a colleague or friend
- ☐ Printed information
- ☐ Information from a non-OHSU source
- ☐ Custom trip plan
- ☐ I didn't receive any information
- ☐ Other (please specify)

Commuter services

What resources have helped you PLAN a commute for yourself or others (patients, etc)? Select all that apply.

- ☐ OHSU website
- ☐ New Employee Orientation
- ☐ OHSU print materials (brochures, maps, etc.)
- ☐ Emailing Transportation and Parking
- ☐ Calling Transportation and Parking
- ☐ Visiting Transportation and Parking
- ☐ Third party resources (Google, Trimet, City of Portland, etc.)
- ☐ A friend or colleague
- ☐ I haven't needed to plan a commute

Other (please specify)

Commuter services

What third party services have you used to assist yourself or others to travel to OHSU? Select all that apply.

- ☐ Local taxi services (Radiocab, Broadway, Union, etc.)
- ☐ Columbia County Rider
- ☐ Traditional rental car companies (Enterprise, Dollar, Avis, etc.)
- ☐ GeoOrbital
- ☐ Scoop
- ☐ Zipcar
- ☐ Vride
- ☐ Lyft
- ☐ Uber
- ☐ Biketown
- ☐ Other (please specify)

Which apps assist your transportation needs?

- ☐ Google Maps
- ☐ Apple Maps
- ☐ Waze
- ☐ TriMet apps (PDX Bus, TriMet website, etc.)
- ☐ Parker
- ☐ Strava
- ☐ MapMyFitness (MapMyRide, MapMyRun, etc.)
- ☐ Ride Report
- ☐ Companion
- ☐ Getaround
- ☐ Luum
- ☐ Other (please specify)

Late and early commuting

How often do you travel to your primary work site between the hours of 9PM and 6AM (early morning, evening and overnight travel)?

- ☐ A few times a week or more
- ☐ A few times a month or more
- ☐ A few times a year
- ☐ Never

Night

Have you experienced problems getting to your primary work site between the hours of 9pm and 6am?

- ☐ Yes
☐ No

Which issues affect your commuting choices between 9pm and 6am?

- ☐ Transit is infrequent or unreliable
☐ Transit takes too long
☐ Transit doesn't run all night
☐ Tram is not running
☐ Concerns about personal safety on transit
☐ Concerns about personal safety walking or biking
☐ Biking/walking facilities are inadequate
☐ Available services aren't wheelchair accessible
☐ Parking is difficult to obtain
☐ Parking is too expensive
☐ Campus safety concerns
☐ Taxi/Lyft/Uber are too expensive
☐ Taxi/Lyft/Uber are too unreliable
☐ Weather conditions
☐ Lack of information about night transportation options

Other (please specify)

Transportation programs

These questions help determine need areas for transit service, bicycle routes, parking facilities and more.

What time does your shift typically begin and end?

Please enter your most common start and end time. If you have no schedule and only work as a float or on call employee, you may leave this question blank.

Start of shift

 : -

End of shift

 : -

How long is your average daily commute, roundtrip?

Hours

Minutes

What zipcode are you traveling from?

Zipcode

Employee commute options survey

You're almost done. This is the last page.

DEFINITIONS:

CARPOOL or VANPOOL: Two or more persons in a car or van traveling to work or school.

TELECOMMUTE: Work from home during regular work hours (rather than at your usual work site).

COMPRESSED WORK WEEK: A day off work because you work a full-time schedule in less than 5 days per week, e.g., four 10-hour days.

*** How did you travel to work during the LAST WEEK you worked? if you used more than one method, mark the one in which you traveled the farthest.**

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Telecommuted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Took Day Off For: Other reason (regular day off, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Drove alone (or motorcycled)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Took Day Off For: Compressed work week	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rode the bus or MAX	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carpooled or vanpooled	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walked	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bicycled	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you carpooled or vanpooled to work in your answer above, how many people were in the car or van? (include yourself; mark the best ONE.)

Thank you

Thank you for taking the time to complete this census.

Please send any feedback or questions to commute@ohsu.edu.

Trip planning resources are available at ohsu.edu/visit.

To see how previous results have been incorporated into programs and plans, visit ohsu.edu/transportation.