OHSU march wellness & fitness center
Member Survey Results 2018
Facility appearance
672 out of 672 people answered this question
4.57
Average rating

Cleanliness
672 out of 672 people answered this question
4.54
Average rating

Cardio equipment
633 out of 672 people answered this question
4.47
Average rating
**Strength equipment**

623 out of 672 people answered this question

4.36
Average rating

**Group exercise classes**

542 out of 672 people answered this question

3.91
Average rating

**Wellness programs (workshops, lectures)**

498 out of 672 people answered this question

3.95
Average rating
Locker rooms
655 out of 672 people answered this question
3.89 Average rating

Parking
592 out of 572 people answered this question
3.65 Average rating
Overall, how satisfied are you with your membership?

672 out of 672 people answered this question  
Average: 4.09

Extremely unsatisfied  | Extremely satisfied

How would you compare the quality of our services to that of similar centers?

672 out of 672 people answered this question  
Average: 4.13

Significantly worse  | Significantly better

How likely are you to recommend our center to a friend or colleague?

672 out of 672 people answered this question  
Average: 3.86

Not at all likely  | Extremely likely
Open Comments-
Based on your feedback we have implemented the following

• Changed the Friday warm water class to Ai Chi
• Added a Strength & Conditioning class Mon. & Wed. @ 6:30 p.m.
• Hired a trainer with availability after 6 p.m.
• Purchased additional stools for the locker rooms
• Continued “Talk with Doc” lecture series
• Offer aqua class throughout the year on Saturdays
• Updated the studio calendars to include “Specialty Classes”
• Increase frequency of equipment and studio checks for wear
• Offer a March Ahead 101 class