

# 2017 RURAL HEALTH CLINIC WORKSHOP

## AGENDA

OCTOBER 18, 2017

- 8:30 - 8:40      WELCOME AND INTRODUCTIONS
- 8:40 – 10:20      MAINTAINING RHC COMPLIANCE  
***Katie Jo Raebel, Wipfli***  
You are now a RHC, or perhaps you've been a RHC for years – what do you need to do to ensure ongoing compliance? With staff turnover and years between site surveys, it's easy to lose track of maintaining compliance. In this session, learn best practices to maintain compliance over time and ensure that you are up-to-date on regulatory changes such as the Emergency Preparedness Regulations that are effective in November 2017.
- 10:20 – 10:30      BREAK
- 10:30 – 11:30      RHC MEDICAID REIMBURSEMENT POLICIES AND WRAP-AROUND PAYMENTS  
***Jamal Furqan, Oregon Health Authority, Health Systems Division***  
Oregon's Rural Health Stakeholders will learn the ins and outs of creating and filing Wrap-Around Payment reports as well as an engaging overview of Medicaid reimbursement policies.
- 11:30 – 12:00      RECRUITMENT AND RETENTION STRATEGIES IN YOUR RHC  
***Stacy Reed and Bill Pfunder, Oregon Office of Rural Health***  
Learn about what The Oregon Office of Rural Health can do to assist you with our Recruitment and Retention needs. The overview will include

information on the current provider incentive programs as well as an overview of 3RNet.

12:00 – 1:00

LUNCH

1:00 – 1:50

INTEGRATION OF DENTAL SERVICES WITHIN YOUR RHC

***Eli Schwarz, DDS, MPH, PhD, OHSU School of Dentistry***

In contrast to a range of other states, Oregon's health care reform model of integration explicitly comprises physical, behavioral, AND oral health. What a novel concept! How is this integration being dealt with in practice after decades of ignoring any connection between the mouth and the teeth and the rest of the body, and why is this suddenly such an important activity for primary care to engage with? We will review some of the recent evidence for the important links between oral health and broader health and also review how concrete activities at the state, the CCO, and the local levels are changing the primary care approaches in important ways.

1:50 - 2:45

SUSTAINABLE IMPROVEMENT

***Michael Silver, MPH, Corporate Vice President of Improvement Science, HealthInsight***

Health care providers in all settings face increasing pressure to improve performance—both to survive in a changing payment environment and to respond to an unending series of urgent campaign goals. Such pressures create the risk of pursuing reactionary change strategies that are difficult to sustain and locally sub-optimized. Even when campaign goals are met, these efforts may leave the organization (and change agents) worse for the experience.

Michael will review alternative strategies that promote fundamental and sustainable change. By prospectively identifying and targeting fundamental or root causes of multiple performance issues, change agents can productively channel organizational energy into fewer, higher-impact improvement efforts. Strategies featured include

- staff resiliency
- systemic safety management
- population health