

# Workers' Compensation & Return to Work: Unique Challenges

- It is difficult for both agencies and clients to know temporary workers as well as you may know permanent workers.
  - Lack of intimacy, knowledge and potentially, allegiance from worker.
- There is another party (or layer) involved. Potential for the staffing agency to not know the job as well or the available onsite resources.

# Recommendations

- Value communication from the start.
- Timeliness is critical.
  - Identify standard return-to-work opportunities both within client and agency, and modified work.
- Training: Make sure everyone understands injury reporting (and injury prevention strategies).
- Be aware that major cost for policy holders is lost work time; it's the only claim loss costs you truly have control

# Table Discussion

- Other unique challenges?
- Tips, recommendations and solutions?