

NEXT STEPS



DO & STUDY! TIME TO HAVE SOME FUN!

- Intervention or new process identified... begin “experimenting”.
 - Daily tracking and discussion of experiment results allows for real-time action on barriers and helps promote learning throughout the experiment(s).
 - Modification is encouraged and promotes engagement. This is not failure analysis!
 - Creation of habits and routines focused on constant improvement
 - The focus is on the process, not just the outcome.
 - The experiments may fail and that’s okay. Celebrate the learning!
 - Track/document the experiments along the way.

ACT!

- Is there an impact on the outcome?
 - Less frequent monitoring (i.e. monthly, quarterly, etc.)
 - No set rules on how long to monitor before modifying interventions/process or moving onto the next intervention/process improvement project.
 - Measurement of compliance w/ new intervention or process is essential!
 - Sustainment?