Welcome to the Webinar on Shared Plans of Care

• As you arrive, please sign in to the webinar, listing
  – your name,
  – how many people are in your party,
  – and what county you’re from
  – (if you have already signed in, please enter this information into the text box)

• Please mute your phone when not actively participating in conversation.
  – Unmute your phone to ask questions.
  – If listening on your computer, please mute your mic to prevent echoes.
  – Don’t put us on hold! That usually causes music to play that everyone has to listen to....

• When speaking, be sure to identify yourself.
  – If it’s difficult to find space to talk, please use the chat box.

• This webinar will be recorded for note taking purposes, but will not be shared outwardly or posted online.
Agenda

• Introductions

• Housekeeping
  – Family Surveys
  – Regional Meetings

• Last month’s topic: *Discharge Planning*

• This month’s topic: *Engaging with Primary Care*

• Open discussion

• Closing and reminder of next steps
SPOC Family Survey

- Definition of shared care plan on the survey:
  - A shared care plan is a written document that contains information about your child’s active health problems, medicines he or she is taking, special considerations that all people caring for your child should know, goals for your child’s health, growth, and development, and steps to take to reach those goals. It is different than an Individualized Education Program (IEP).

- We ask: Does your child have a shared care plan?
  - We’d like to revise this question and/or the definition.
SPOC Family Survey

What words do you use to describe *shared plans of care* to families?

Share your input with Sheryl at gallarde@ohsu.edu
OCCYSHN Regional Meetings

We are hoping for lots of participation, so please invite your local partners to register! This includes all local professionals who work with CYSHCN.

- “Save the Date” was sent out in early January.
- An invitational flyer, including the final agenda and information about logistics and financial support, will come to you this week.
Last Month’s Webinar Topic

• Discharge Planning

• Questions/Thoughts?
This Month’s Webinar Topic

Engaging with Primary Care

Ben Hoffman, M.D.
Director of OCCYSHN
Beethoven
Symphony No. 5
Objectives

By the end of this discussion, you should be able to:

1. Identify barriers to truly effective care coordination for CYSHN
2. List ways that we might be able to help better work across traditional barriers
3. Discuss how we might better align the medical home as a valuable partner in care coordination
4. Commit to a small change in your practice to overcome identified barriers
DREAM SMALL

It's Your Only Hope for Success, Really.
Jot down 2-3 barriers that you encounter in terms of care coordination.
CAN YOU BREAK THROUGH?
Meet people | where they are
Get Girls Off to School 6-7
Commute 7-8
Clinic meeting 8-9
Patients 9-12
2 overbooks
Leave Clinic at 12:45

Missed Resident Conference 12-1

Medical Executive Committee 1-2

Charting 8-10
Homework/Bed 7-8
Make Dinner 6-7
Commute 5-6

Division Chief Meeting 4-5

Budget Meeting 2-3

Conference Call with Dean 3-4
What do we want from Mona?

What can we do to overcome the barriers in connecting effectively with a child’s primary care medical home?

How can we meet her where she is?
One minute paper exercise* Date: __________ Name:

List 2-3 core ideas that have emerged for you as important during the program.

1. 

2. 

3. 

List 2-3 questions that have surfaced for you relevant to content presented.

1. 

2. 

3. 

What are you going to do differently as a result of what I have learned? These may be considered your commitments to new actions. “Commit each day to change something for the better”

1. 

2. 

3.
What would your wish list look like?

How do we create authentic partnerships with primary care medical homes?
Questions?

PLATITUDES
THOSE WHO DO NOT LEARN FROM Clichés ARE DESTINED TO REPEAT THEM.
The Take Home

• We all want what is best for kids
• Our systems are misaligned
  • Incentives
  • Measures
  • Time and Space
• Systems must change
  • We must lead that change
• Start Small, Fail Small
• Small Wins lead to bigger ones
• Gotta start somewhere... Why not us, here and now!
Engaging with Primary Care

Ben Hoffman, M.D.
Director of OCCYSHN

hoffmanb@ohsu.edu
Next scheduled webinar

Our next SPOC webinar will take place on Thursday, March 15th, 2018, at 9-10:00 AM.

The topic will be Health Literacy and Shared Plans of Care
Thanks for joining us!